Get mobile workers on board with the benefits of Field Force Manager.

It's simple. If you want to successfully deploy Verizon Field Force Manager and quickly realize a return on investment, then you have to get mobile employees to use the solution. What's the best way to do it?

When you introduce Field Force Manager to your employees, it's important to review the benefits they'll receive by using the mobile app. Here are the top benefits to help you start the conversation.

1. Automated timesheets

Employees don’t have to fill out timesheets and submit them at the end of the day. They can log in to the mobile app, punch in and punch out as needed or even a whole day if they work more than one task. The data is securely sent to the office where the timesheets are reviewed and approved.

2. Fewer calls from dispatch

The mobile app gives employees access to information right at their fingertips. They don’t have to worry about taking or making calls while driving to appointments. The app integrates GPS data to ensure employees are on time. This helps reduce unnecessary calls from dispatch.

3. Help in emergency situations

The mobile app gives employees access to job information right at their fingertips. They don’t have to worry about picking up their work orders or taking calls from dispatch about new assignments. Dispatch will automatically know where employees are and when they’ll arrive at their next job. This means fewer calls and a safer transition between jobs.

4. No more manual paperwork

Expenses can add up for personal vehicle use, parking and tolls. Keeping track of receipts and reporting mileage can increase your employees’ time and workload. With mobile forms, employees can easily enter expenses as they occur. They can take photos of receipts and capture mileage, streamlining the expense report and reimbursement processes.

5. More on-time arrivals

Many mobile employees may be paid a per-job flat fee or a higher rate for the time worked versus driving time. With the time saved by using Field Force Manager, employees can get more jobs done, potentially improving both customer satisfaction and the possibility of increased pay. And improved efficiency across your field services can boost both brand loyalty and your return on investment.

6. Proof of service

Employees will no longer have to fill out paper-based reports, forms and surveys. Then, they have to either fax or drop off the paperwork. With mobile forms, field employees can capture information right on their mobile devices. The data is instantly uploaded back to the office.

7. Easy-to-use expense reports

Employees can use the mobile app to track their expenses, whether it's for food, gas, or business use. They can easily submit expenses for reimbursement with the mobile app, eliminating the expense report and reimbursement processes.

8. Opportunities for more money

Fewer calls mean more time spent servicing accounts. This can result in an increase in revenue, which means more money for you and your employees. It also improves customer satisfaction, which can lead to more business. And improved efficiency reduces your field costs, freeing up funds you can use to grow your business.

Why do mobile employees love Field Force Manager?

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Learn more.

Contact your Verizon Wireless business specialist today, or call us at 866.822.9565.