

# Get mobile workers onboard with the benefits of Field Force Manager.

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It's simple. If you want to successfully deploy Verizon Field Force Manager and quickly realize a return on investment, then you have to get mobile employees to use the solution. What's the best way to do it?

When you introduce Field Force Manager to your employees, it's important to review the benefits they'll receive by using the mobile app. Here are the top benefits to help you start the conversation.

## Why do mobile employees love Field Force Manager?



### 1. Automated timesheets

Many mobile employees have to manually fill out timesheets and either fax, scan and email, or drive them to the office. This can be time consuming and error prone. With automated mobile timesheets, employees can quickly start their day, take breaks and end their shift right on their mobile devices. You can easily verify timesheets with built-in GPS date, time and location data.



### 2. Fewer calls from dispatch

The mobile app gives employees access to job information right at their fingertips. They don't have to worry about picking up their work orders or taking calls from dispatch about new assignments. Dispatch will automatically know where workers are and when they'll arrive at their next job. This means fewer calls and safer driving between jobs.



### 3. Help in emergency situations

The unexpected can happen when field employees are on the road. With GPS location and data services, dispatchers and managers know where employees are. They can review driving behaviors and quickly send help if a driver isn't responsive. Preconfigured alerts for workflows can easily be set up, too. Then, if safety and management protocols are needed, they can quickly go into effect.



### 4. No more manual paperwork

It's the digital age, but many employees are still required to fill out paper-based reports, forms and surveys. Then, they have to either fax or drop off the paperwork. With mobile forms, field employees can capture information right on their mobile devices. The data is instantly uploaded back to the office.



### 5. More on-time arrivals

There are few things more frustrating for a mobile employee than being late for an appointment due to poor directions or bad traffic. With the Field Force Manager app loaded onto their devices, employees have job addresses, directions and maps showing the fastest route.



### 6. Proof of service

There are times when the customer isn't onsite to see completed work. Field Force Manager has your employees' backs. It records the time the employee arrives and leaves the job site. And your workers can capture photos and sign forms, so you'll always have the proof you need to show a job was completed, as well as to counter complaints.



### 7. Easy-to-use expense reports

Expenses can add up for personal vehicle use, parking and tolls. Keeping track of receipts and reporting time and mileage can increase your employees' work and workload. With mobile forms, employees can easily enter expenses as they occur. They can take photos of receipts and capture mileage, streamlining the expense report and reimbursement processes.



### 8. Opportunities for more money

Mobile employees may be paid a per-job flat fee or a higher rate for the time worked versus driving time. With the time saved by using Field Force Manager, employees can get more jobs done, potentially improving both customer satisfaction and the possibility of increased pay. And improved efficiency across your field services can boost both brand loyalty and your return on investment.

## Learn more.

Contact your Verizon Wireless business specialist today, or call us at **866.822.9565**.

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