## Verizon Wireless Pricing and Equipment Offer GTA Proposal No. 9800-GTA794

Government Subscriber: An employee of Georgia Technology Authority ("GTA" or "Customer") utilizing Wireless Service whose account is set up in Customer's name and for which Customer bears payment responsibility.

Equipment: Wireless telephones, data modems and similar devices and ancillary accessories used in conjunction with Wireless Service.

Wireless Service: Each and every radio service provided directly or indirectly by Verizon Wireless.

Eligible Plan(s): Any generally available Verizon Wireless voice, data or M2M plan with a monthly access fee of \$34.99 or higher that does not prohibit discounts.

Eligible Data Feature(s): Any generally available Verizon Wireless data feature with a monthly access fee of \$24.99 or higher, added to an Eligible Calling Plan, that does not prohibit discounts.

Machine to Machine Service ("M2M Service"): M2M refers to use of the Wireless Service for the transmission of data between wireless devices and computer servers or other machines, or between wireless devices, with limited or no manual intervention or

M2M Line(s): An individual line of M2M Service used under this Pricing and Equipment Proposal which is set up in Customer's name and for which Customer bears responsibility.

Plans, Features, Rates and Charges: The voice, data or M2M plan and any options, features or applications that are selected by the Customer determine the applicable rates, charges, allowance of minutes or megabytes and Wireless Service coverage area for each line. Some plans may have restrictions on the type of Equipment that can be activated on them. Information about retail plans, options, features, and applications (i.e., those that Verizon Wireless makes generally available to consumers or business customers) and their terms and conditions may be obtained at Verizon Wireless stores, on verizonwireless.com or from Verizon Wireless business sales representatives. The voice, data or M2M plan monthly access fees and non-promotional allowance of minutes and/or megabytes for each line will not change during the Line Term as long as Customer does not change plans on that line. Other rates, charges and fees, including but not limited to charges for options, features, applications and 411 Connect, may be changed following 30 days' written notice. Verizon Wireless may discontinue any retail plans, options, features and applications for new activations without notice. If Customer changes or upgrades Equipment, Verizon Wireless may require it to change to a then-current plan that is compatible with the changed or upgraded Equipment. Customer may not activate Equipment purchase at a discount from Verizon Wireless on M2M Lines. Government discounts and pricing are not available to purchases made through agents or at retail store locations.

Term of Lines ("Line Term"): The term for each line (the "Line Term") begins on the date Wireless Service is activated for that line and continues for the period required by the calling plan or Equipment selected for that line (usually 1 or 2 years). Line Term extensions are required when Customer: (a) takes advantage of promotions or services that require a Line Term extension; or (b) purchases or upgrades Equipment except for ancillary accessories used in conjunction with Wireless Service. When the Line Term expires, Wireless Service continues on a month-to-month basis. Activation fees and Early Termination Fees ("ETF's") are waived for Government Subscribers on voice and data plans and for M2M Lines.

M2M Management Center: The Machine-to-Machine Management Center ("M2M Management Center") provides Customer with the ability to remotely monitor and manage its M2M devices. If Customer desires to access and use the M2M Management Center, it must so request in writing, and Verizon Wireless shall provision the M2M Management Center on Customer's account. Applicable rates and charges, if any, shall be set forth in any resulting agreement. The M2M Management Center may be provided by Verizon Wireless' third party supplier nPhase. The set-up time is estimated to take four to six weeks. The rights granted to Customer herein for access to and use of the M2M Management Center are specific to Customer and may not be transferred to another party without Verizon Wireless' prior written consent. Verizon Wireless and nPhase retain full and exclusive ownership of all intellectual property rights associated with the M2M Management Center including any alterations, modifications, improvements and derivative works thereof. The limitation of liability, limitation of damages and disclaimer of warranties sections of the Agreement apply to nPhase and to services provided hereunder by nPhase.

Grandfathered Price Plans: Verizon Wireless will allow Customer's existing Government Subscribers who are currently procuring services from Verizon Wireless pursuant to previously offered calling plans ("Grandfathered Plans"), to continue receiving such services at the pricing, terms and conditions contained in such Grandfathered Plans until such Subscribers either migrate to the pricing provided in any resulting agreement or terminate such Grandfathered Plans. Existing Government Subscribers procuring services under such Grandfathered Plans are not eligible for Equipment upgrades until such Subscribers migrate to the pricing provided in any resulting agreement.

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Equipment Replacement: Should a State of Georgia recognized governmental entity notify Verizon Wireless of a lost, stolen or damaged phone that is out of warranty, Verizon Wireless will send a replacement device and charge the account a \$100.00 replacement cost, or the then current government equipment price, whichever is less at the time of purchase, excluding rebates or promotions. For damaged devices, if the State of Georgia recognized governmental entity returns the damaged device within thirty (30) days of receipt of the replacement device, Verizon Wireless will credit the account for any amount over the \$100.00 replacement cost as applicable. If the replacement device is not returned because it is lost or stolen, Verizon Wireless will charge the account \$100.00 or the then current government equipment price, whichever is greater at the time of purchase. Note: This offer is available only once per twelve (12) month period per line, if there is more than one lost, stolen or damaged device per mobile telephone number within a 12-month period, the replacement device cost would be at full retail price.

Equipment Purchases: For specific product functionality and features, device and calling plan/feature compatibility, and for the latest equipment pricing, see your Verizon Wireless Government Account Manager or visit www.verizonwireless.com. All PC Card, USB Modem, notebooks with Mobile Broadband Built-In, Smartphone or BlackBerry device purchases must be combined with an eligible data plan. Equipment purchased without service activation is not eligible for discounted pricing and will be charged full retail price. A wireless device must be in service for a minimum of 10 months to be eligible for an equipment upgrade at the discounted pricing. Government Subscribers may purchase at Government Equipment Matrix pricing or the then current Government Promotional pricing available from your account manager, whichever is less at the time of purchase. Verizon Wireless reserves the right to disconnect cellular service if a number is disconnected from one wireless device and then reconnected on a new wireless device as a means to circumvent the 10-month upgrade policy. Government Subscriber Equipment Pricing listed in Government Equipment Matrix is not available for activations or upgrades on Verizon Wireless Machine to Machine (M2M) plans. Camera phone use or possession may be prohibited in some locations based on privacy, security, or other restrictions. All Equipment is subject to change and availability; Verizon Wireless reserves the right to add or discontinue models.

Accessory Discount: 25% discount off the retail price of eligible accessories. However, should GTA achieve 85,000 lines in service or more, Verizon Wireless will provide a 30% discount off of the retail price of eligible accessories.

This Verizon Wireless offer supersedes all previous offers to GTA that have not been incorporated into an executed Agreement or Amendment.

Government Subscriber
Monthly Access Fee Discount (on eligible calling plans and data features)

21%

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# WIRELESS VOICE CALLING PLANS

Custom America's Choice <sup>SM</sup> for GTA Voice Plans				
The calling plans below reflect the mo	nthly access charge of	discount. No additiona	al discounts apply.	
AC for GTA Voice Calling Plans:	400 Voice Minutes	600 Voice Minutes	1000 Voice Minutes	2000 Voice Minutes
Domestic Anytime Voice Minutes Per Month	<b>400</b> (73982)	<b>600</b> (73984)	<b>1000</b> (73986)	<b>2000</b> (62994)
Monthly Access Charge (Pre-Discount)	\$35.88	\$52.55	\$67.94	\$99.99
Monthly Access Charge (21% Discount Applied)	\$28.35	\$41.51	\$53.67	\$78.99
Overage Rate	\$0.25 per minute			
Domestic Night & Weekend Minutes	Unlimited			
Domestic Mobile to Mobile Minutes	Unlimited			
Friends & Family for Government	N/A Up to 10 numbers For Entire Account, Not Per User			
Unlimited Domestic Text Messages	\$5.00			
500 Domestic Text/Picture/Video Messages	Included			
Unlimited Domestic Push-to-Talk	\$2.00 additional per user, per month (device dependent)			
Domestic Long Distance	Included			
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.				

Custom America's Choice <sup>SM</sup> for GTA Voice Calling Share Plans						
The calling plans below reflect the monthly access charge discount. No additional discounts apply.						
AC for GTA Voice Calling Plans:	200 Voice Minutes	400 Voice Minutes	600 Voice Minutes	1000 Voice Minutes	2000 Voice Minutes	
Domestic Anytime Voice Minutes Per Month	<b>200</b> (ASH-66307) (PSH-72239)	<b>400</b> (ASH-74048) (PSH-73983)	600 (ASH-74049) (PSH-73985)	<b>1000</b> (ASH-74050) (PSH-73987)	<b>2000</b> (ASH-63023) (PSH-63866)	
Monthly Access Charge (Pre-Discount)	\$34.99 \$38.45 \$55.12 \$70.50 \$104.99					
Monthly Access Charge (21% Discount Applied)	\$27.64	\$30.38	\$43.54	\$55.70	\$82.94	
Overage Rate	\$0.25 per minute					
Domestic Night & Weekend Minutes	Unlimited					
Domestic Mobile to Mobile Minutes	Unlimited					
Friends & Family for Government	N/A Up to 10 numbers For Entire Account, Not Per User					
Unlimited Domestic Text Messages	\$5.00 (34941)					
500 Domestic Text/Picture/Video Messages	Included (73811)					
Unlimited Domestic Push-to-Talk	\$2.00 additional per user, per month (device dependent) (PTT+ 81129)					
mestic Long Distance Included						
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.						

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Custom Nationw	ide for GTA Shared Minute Plan		
The calling plan below reflects the more	nthly access charge discount. No additional discounts apply.		
Custom Nationwide for GTA Additional Line Voice Plan			
Monthly Access Charge	<b>\$19.99</b> (ASH -83498) (PSH – 83493)		
Domestic Anytime Voice Minutes Per Month	0 Minutes. Minutes can share minutes from voice and/or voice & data bundle plans		
Domestic Night & Weekend Minutes	Unlimited		
Domestic Mobile to Mobile Minutes	Unlimited		
Voice Per Minute Rate	\$0.25 per minute		
Unlimited Domestic Push-to-Talk Plus	\$5.00 (\$2.00/3G grandfathered plans only)		
Data Sent or Received	\$1.99/MB or per data package		
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Customer must have			

**NOTE:** See attached Calling Plan and Feature Details for important information about calling plans, features and options. Customer must have five (5) or more lines on a single account to qualify. No more than 50% of the total Subscriber lines on Share Plans can be placed on the Custom Nationwide for GTA Shared Minute plan.

America's Choice <sup>SM</sup> for GTA Voice Flat Rate Plan: GTA Subscribers Only			
The calling plan below reflects the monthly access charge discount. No additional discounts apply.			
America's Choice <sup>SM</sup> for GTA Voice Flat Rate Plan			
Monthly Access Charge	<b>\$10.99</b> (66288)		
Domestic Anytime Voice Minutes Per Month	0 Minutes.		
Voice Per Minute Rate \$0.11 per minute			
Domestic Long Distance Included			
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. The \$2.00 PTT			
feature may NOT be added to this plan.			

GTA Custom Nationwide Non-Share Push-to-Talk Plan: GTA Subscribers Only			
The calling plan below reflects the monthly access charge discount. No additional discounts apply.			
GTA Custom Nationwide Non-share Push-to-Talk Plan			
Monthly Access Charge	\$19.99		
	(3G PTT+ 94244)		
Domestic Anytime Voice Minutes Per Month	0 Minutes.		
One to One & Group Talk	Unlimited (device dependent)		
Data Sent or Received \$1.99/MB or per data package			
<b>NOTE</b> : See attached Calling Plan and Feature Details for important information about calling plans, features and options.			

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## GTA Unlimited Domestic Messaging Feature: Government Subscribers Only

The features below reflect the monthly access charge discount. No additional discounts apply.

Service Feature	Monthly Access	Allowance
Domestic Messaging (SMS and MMS)	\$5.00 (34941)	Unlimited

**Note**: Current Messaging terms and conditions apply. This feature is only available to GTA entities on a price plan with a monthly access fee of \$19.99 or higher.

### Custom Wireless Home Phone for Government Plan\*: No Domestic Roaming or Long Distance Charges

This Plan is NOT eligible for monthly access fee discounts

This rights for highle for monthly access fee discounts.		
Monthly Access Fee	\$20.00 (12962)	
Monthly Anytime Minutes	Unlimited	

**Notes**: Current coverage details and additional plan and feature information can be found at <a href="www.verizonwireless.com">www.verizonwireless.com</a>. Activation on this plan are limited to no more than 9 lines per account. \*May only be activated on a Verizon Wireless Home Phone Approved Device. This is not a Home Phone service. This service is generally utilized to replace POTS lines.

# 4G Smartwatch with NumberShare<sup>1</sup> Unlimited Plan - Government This plan is not eligible for monthly access fee discounts.

	This plan is not eligible for morning access fee discounts.				
Monthly Access Fee		\$10.00 (13413)			
Domestic Anytime Minutes		Unlimited			
Domestic Data Allowance <sup>2</sup>		Unlimited			
Domestic and International Messaging All	owance <sup>3</sup>	Unlimited			

Notes: Current coverage details and additional plan information can be found at <a href="https://www.verizonwireless.com">www.verizonwireless.com</a>. This plan is for use only in the United States on the Verizon Wireless 4G network. When NumberShare is active on a 4G Smartwatch, certain services will not work on the Smartwatch device including: Call Forwarding, No Answer Transfer, Busy Transfer, Caller Name ID, Voicemail (access voicemail on the Smartwatch device by dialing the host smartphone number and pin)), and RingBack Tones. Calls and messages to/from blocked contacts will not be blocked on the Smarthwatch when NumberSharing with a host smartphone. Verizon does not guarantee that NumberShare will work at all times in every situation and the service works only with eligible devices.

- . Only lines on select smartwatches with the NumberShare service can be activated on this plan. Certain conditions must be met prior to activation. This plan can only be used when paired with a Verizon Wireless Smartphone that has unlimited data.
- 2. Usage may be prioritized behind other customers in the event of network congestion.
- 3. Unlimited messaging from within the United States to anywhere in the world where messaging services are available.

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# Custom Unlimited Basic Phone Plan for National Security, Public Safety, and Emergency Preparedness

Government Liable Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$22.99
Monthly Minutes in U.S	Unlimited
Domestic Data Allowance	100MB
Domestic Messaging Allowance	Unlimited
Domestic Data Overage	\$10.00 per GB

**Notes**: Current coverage details can be found at <a href="www.verizonwireless.com">www.verizonwireless.com</a>. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. This service plan is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes: (PP# 16810)

621910 Ambulance Services 922190 Other Justice, Public Order, and Safety Activities

922110 Courts 928110 National Security

922120 Police Protection 926120 Regulation and Administration of Transportation Programs

922130 Legal Counsel and Prosecution 926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors

922140 Correctional Institutions 926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities

922150 Parole Offices and Probation Offices 921190 Other General Government Support

922160 Fire Protection 921110 Executive Offices

# Custom Unlimited Push to Talk Only Plan for National Security, Public Safety, and Emergency Preparedness

Government Liable Subscribers Only

This plan is not eligible for monthly access fee discounts.

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Monthly Access Fee	\$17.99
Monthly Push to Talk Minutes	Unlimited
Domestic Voice Per Minute Rate	\$0.25

**Notes:** Current coverage details can be found at <a href="www.verizonwireless.com">www.verizonwireless.com</a>. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. This service plan is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes: (PP#96625/4G Only – PP#96625 3G/4G)

621910 Ambulance Services 922190 Other Justice, Public Order, and Safety Activities

922110 Courts 928110 National Security

922120 Police Protection 926120 Regulation and Administration of Transportation Programs

922130 Legal Counsel and Prosecution 926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors

922140 Correctional Institutions 926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities

922150 Parole Offices and Probation Offices 921190 Other General Government Support

922160 Fire Protection 921110 Executive Offices

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## WIRELESS VOICE & DATA BUNDLED PLANS

America's Choice <sup>SM</sup> for GTA Voice & 3G/4G Data: Shared Minute Plans					
The calling plans below reflect	The calling plans below reflect the monthly access charge discount. No additional discounts apply.				
AC for GTA Voice & 3G/4G Data: Shared Minute Plans:	200 Voice Minutes	400 Voice Minutes	600 Voice Minutes	1000 Voice Minutes	2000 Voice Minutes
Domestic Anytime Voice Minutes Per Month	200 (ASH-89664) (PSH-89671)	<b>400</b> (ASH -89654) (PSH -89667)	600 (ASH -89655) (PSH -89668)	1000 (ASH -89656) (PSH -89669)	<b>2000</b> (ASH-89663) (PSH-89670)
Monthly Access Charge (Pre-Discount)	\$54.99	\$60.99	\$74.99	\$90.99	\$124.99
Monthly Access Charge (21% Discount Applied)	\$43.44	\$48.18	\$59.24	\$71.88	\$98.74
Overage Rate	\$0.25 per minute				
Domestic Data Allowance for Email	Unlimited				
Domestic Night & Weekend Minutes	Unlimited				
Domestic Mobile to Mobile Minutes	Unlimited				
Unlimited Domestic Text Messages	Included				
Unlimited Domestic Text/Picture Messaging	Included (Smartphones Only)				
Friends & Family for Government	N/A Up to 10 numbers For Entire Account, Not Per User				
Unlimited Domestic Push to Talk Plus	\$2.00 (device dependent) (83270 3G / 81129 4G)				
Domestic Long Distance	Included				
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.					

America's ChoiceSM for GTA Voice & 3G/4G Data: Add-A-Line Plan			
The calling plan below reflects the monthly access fee discount. No additional discounts apply.			
America's Choice <sup>SM</sup> for GTA Voice & 3G/4G Data: Add-a-Line Plan Government Subscribers Only			
Monthly Access Fee	<b>\$34.99</b> <sup>1</sup> (84964)		
Monthly Anytimo Voico Minutos	0 Minutes		
Monthly Anytime Voice Minutes	Minutes can share minutes from voice & data bundle plans		
Domestic Voice Per Minute Rate	\$0.25		
Domestic Night & Weekend Minutes	Unlimited		
Domestic National Mobile to Mobile	Unlimited		
Domestic Long Distance	Included		
omestic Data Allowance Unlimited*			
Optional Feature			
Domestic Text (SMS)	Unlimited		

Notes: See attached Calling Plan and Feature Details for important information about calling plans, features and options. 1The \$34.99 Add-a-Line plan can only be 50% of an accounts total share lines. The \$34.99 Add-A-Line plan shares with the America's Choice<sup>SM</sup> for GTA Voice & 3G/4G Data 200, 400, 600 and 1000 minute plans. \* Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB with prior written notice.

Account Share - Voice Sharing (Domestic Only): At the end of each bill cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

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#### Unlimited Plan for Smartphones - Government

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.		
Monthly Access Fee	\$70.00 (99719)	
Monthly Anytime Minutes – Domestic, Canada and Mexico	Unlimited	
Domestic Data and Messaging Allowance*	Unlimited	
Canada & Mexico Data and Messaging Allowance**	Unlimited	
Mobile Hotspot^	Included	
Domestic, Canada and Mexico Long Distance Toll Free^^	Included	
International Messaging Allowance^^^	Unlimited	

Notes: Coverage area includes the Verizon Wireless 4G network; and the 3G and Extended partner networks, while available. Data speeds are not guaranteed while on Extended or roaming partner networks. Only a 4G LTE GSM/UMTS global-capable smartphone can be activated on this plan. No domestic roaming or long distance charges.

\*After 25 GB of data usage on a line during any billing cycle usage may be prioritized behind other customers in the event of network congestion. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 480p.

\*\*For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds will be reduced for the remainder of the day. ^Mobile Hotspot is available on all capable devices and allows the line to share data allowance with multiple Wi-Fi enabled devices. If 15 GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

^^Toll free calling from the US to Canada and Mexico, from Mexico to the US and Canada, and from Canada to the US and Mexico.

^^\Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com.

#### Custom 4G Verizon Unlimited Smartphone Plan for Public Sector

Government Subscribers Only

The calling plan below reflects the monthly access fee discount. No additional discounts apply.

Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan.			
Monthly Access Fee (Discount Applied) \$51.35 (13656)			
Monthly Minutes in U.S	Unlimited		
Domestic Data Allowance	Unlimited <sup>(1)</sup>		
Domestic Mobile Hotspot	Unlimited <sup>(2)</sup>		
Domestic and International Messaging Allowance Unlimited(3)			

Notes: Current coverage details can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available.

(1) In the event of network congestion, after 10GB of data usage on a line during any billing cycle, usage on such line may result in slightly slower download speeds relative to another user. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p.

(2) Mobile Hotspot is available on all capable devices and allows Corporate Subscribers to use their device and share data allowance with multiple Wi-Fi enabled devices. If 10GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

(3) Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com.

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#### INTERNATIONAL OPTIONS MONTHLY FEATURES: MEXICO AND CANADA

The calling features below reflect the monthly access fee discount. No additional discounts apply.				
International Options <b>Monthly</b> Feature: Mexico and Canada	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes
Monthly Access Fee (1 Month)*	\$10.00 (SPO <b>428</b> )*	\$20.00 (SPO <b>426</b> )*	\$15.00 (SPO <b>441</b> )*	\$30.00 (SPO <b>425</b> )*
Monthly Access Fee less discount	\$10.00	\$20.00	\$15.00	\$23.40
International Options Monthly <b>Recurring</b> Feature: Mexico and Canada	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes
Monthly Access Fee (Recurring)**	\$10.00 (SPO <b>427</b> )**	\$20.00 (SPO <b>446</b> )**	\$15.00 (SPO <b>434</b> )**	\$30.00 (SPO <b>424</b> )**
Monthly Access Fee less discount	\$10.00 \$20.00		\$15.00	\$23.40
Voice Overage Rate	Pay	Go	\$0.10/minute	
Data Allowance <sup>1</sup>	100 MB	250 MB	100 MB	250 MB
Data Overage Rate After Allowance <sup>2</sup>	\$10.00/100 MB			
Messaging Allowance <sup>3</sup>	Pay Go		100 sent; unlimited incoming	250 sent; unlimited incoming
Messaging Overage Rate After Allowance <sup>2</sup>	Pay Go		\$0.10/Sent	Message

Notes: Current coverage details and additional information can be found at <a href="https://www.verizonwireless.com">www.verizonwireless.com</a>. <sup>1</sup>The data allowance applies in Canada and Mexico only, where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and an International GSM capable device. <sup>2</sup>The overage rate is not eligible for discounts. <sup>3</sup>Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at www.verizonwireless.com/International.

#### INTERNATIONAL OPTIONS MONTHLY FEATURES: 140+ COUNT

The calling features below reflect the monthly access fee discount. No additional discounts apply.

The culling features below reflect the monthly access fee discount. No additional discounts apply.				
International Options <b>Monthly</b> Feature: 140+ Countries	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes
Monthly Access Fee (1 Month)*	\$25.00 (SPO <b>431</b> )*	\$50.00 (SPO <b>433</b> )*	\$40.00 (SPO <b>445</b> )*	\$85.00 (SPO <b>423</b> )*
Monthly Access Fee less discount	\$19.50	\$39.00	\$31.20	\$66.30
International Options Monthly <b>Recurring</b> Feature: 140+ Countries	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes
Monthly Access Fee (Recurring)	\$25.00 (SPO 412)**	\$50.00 (SPO <b>432</b> )**	\$40.00 (SPO <b>444</b> )**	\$85.00 (SPO <b>422</b> )**
Monthly Access Fee less discount	\$19.50 \$39.00		\$31.20	\$66.30
Voice Overage Rate	Pay Go		\$0.25/minute	
Data Allowance <sup>1</sup>	100 MB	250 MB	100 MB	250 MB
Data Overage Rate After Allowance <sup>2</sup>	\$25.00/100 MB			
Messaging Allowance <sup>3</sup>	Pay Go		100 sent; unlimited incoming	250 sent; unlimited incoming
Messaging Overage Rate After Allowance <sup>2</sup>	Pay Go		\$0.25/Sen	t Message

Notes: Current coverage details and additional information can be found at <a href="https://www.verizonwireless.com">www.verizonwireless.com</a>. <sup>1</sup>The data allowance applies in 140+ countries where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and an International GSM capable device. <sup>2</sup>The overage rate is not eligible for discounts. <sup>3</sup>Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at www.verizonwireless.com/International.

<sup>2</sup>This is a recurring feature and will remain on the account until removed.

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This is a monthly feature and will be removed from the account one month after being added to an account.

<sup>\*\*</sup>This is a recurring feature and will remain on the account until removed.

<sup>&</sup>lt;sup>1</sup>This is a monthly feature and will be removed from the account one month after being added to an account.

# Custom 4G Nationwide for Business Plans with Domestic Business Data and International Travel Data:

**Corporate Subscribers Only** 

These plans are eligible for monthly access fee discounts

- Unlimited Domestic National Mobile to Mobile Calling Minutes
- Domestic Long Distance Charges included
- Unlimited Domestic Night & Weekend Minutes

Monthly Access Fee (non share)	\$82.04 \$98.70		
Monthly Access Fee (share)	\$84.60	\$101.27	
Monthly Access Fee discount applied (non-	\$64.81	\$77.97	
share)	(97955)	(97956)	
Monthly Access Fee discount applied	\$66.83	\$80.00	
(share)	(ASH 97957)	(ASH 97958)	
(Share)	(PSH 97973)	(PSH 97974)	
Monthly Domestic Anytime Minutes	400	600	
Domestic Per Minute Rate After Allowance	\$0.25	\$0.25	
Friends & Family (up to 10 numbers per	Included		
account)	Included		
Unlimited Domestic Push To Talk Plus	\$2.00 (device dependent)		
Domestic Messaging	Unlimited		
Domestic Data Allowance	Unlimited <sup>1</sup>		
International Travel Data Allowance <sup>†</sup>	Unlimited <sup>2</sup>		

**Notes:** Requires a 4G Global capable smartphone. Current coverage details can be found at <a href="https://www.verizonwireless.com">www.verizonwireless.com</a>. See attached Calling Plan and Feature Details for important information about calling plans, features and options.

<sup>†</sup>The international travel data allowance applies in Canada, Mexico, and the rest of the world where coverage is available. To see supported countries and rates for services such as voice and messaging, go to **verizonwireless.com/international**. Verizon Wireless will terminate a line of service if more than half of the usage over three consecutive billing cycles is outside of the United States.

<sup>1</sup> Domestic Data Allowance: Should a customer exceed 5 GB of data usage within a given bill cycle on any line, Verizon Wireless will limit data throughput speeds for all additional usage on that line for the remainder of that bill cycle.

<sup>2</sup> International Data Allowance: If 2GB of data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

Account Share - Voice Sharing (Domestic Only): At the end of each bill cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

**Profile Share - Voice Sharing (Domestic Only):** At the end of each bill cycle, any unused voice allowances for lines sharing across multiple accounts will be applied proportionally to all lines with overages.

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#### International Data Optional Features

The Data Packages are eligible for monthly access fee discounts and promotions, when available.

Monthly Access Fee Allowance Rate per MB N/A (4G/3G/GSM) N/A \$2.05/MB

Notes: Current coverage details and list of International Data Countries can be found at <a href="www.verizonwireless.com/International">www.verizonwireless.com/International</a>. See Calling Plan Optional Features section for important information about calling plans, features and options. Applies to all international-capable phones and internet devices. Customer must subscribe to a domestic Mobile Hotspot plan to use the service globally. The majority of your monthly usage must be in the United States. All data usage, including tethering and hotspot, deducts from the same data allowance.

International Messaging <sup>1</sup>				
No additional discounts apply.				
International Text Messaging				
Canada	\$0.20 per recipient per message sent and \$0.20 per message received, or according to your			
Callada	Domestic Messaging Plan			
Other Countries \$0.50 per recipient per message sent and \$0.05 per message received				
International Picture and Video Messaging				
Canada, Mexico and Puerto Rico \$0.25 per recipient per message sent or received, or according to your Domestic Messagin				
Plan, plus international data roaming charges.				
Other Countries	\$0.50 per recipient to send, \$0.25 per message to receive plus international data roaming			
Other Countries	charges. Visit verizonwireless.com/internationalmms for supported countries.			

**Notes:** Current coverage details, and list of Other Available Countries can be found at <a href="https://www.verizonwireless.com/International">www.verizonwireless.com/International</a>. See attached Calling Plan and Feature Details for important information about calling plans, features and options. <sup>1</sup>Applies to all international-capable devices. Must be added to a domestic 3G Mobile Broadband calling plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot.

International Voice Value Plans <sup>1</sup>		
No additional discounts apply.		
Monthly Account Access Fee \$5.00		
International Value Plan Rates As low as \$0.99/min		

Notes: Current coverage details and list of Other Available Countries can be found at <a href="http://www.verizonwireless.com/landingpages/international/">http://www.verizonwireless.com/landingpages/international/</a>. See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹Applies to all international-capable devices. Must be added to a domestic 3G Mobile Broadband calling plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot.

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#### The New Verizon Plan - Talk, Text and Data: Government Subscribers (Up to 10 Phone/Internet Devices/20 Connected Devices) Select Device Type **Smartphones** Jetpacks/Netbooks/ Select Purchased at /Notebooks/ **Smartphones** 4G LTE Routers -4G LTE Connecte **Full Retail** Wireless Purchased at USBs (SFO 84022, 84023. **Basic Broadband** with voice d Discounted Price or 84024) and Tablets Home **Phones** only(SFO 84019) or Router- Data (including Google Chromebook) Devices<sup>3</sup> Price (Matrix) Customer (SFO Phone<sup>2</sup> Voice and Data Only (SFO (SFO 84026, 84016) (SFO 84021) / (SFO 84014) (SFO 84017) Provided (SFO 84020) 84027, 4G LTE Internet device Equipment 84028) (Installed)<sup>1</sup> (SFO 84025) (SFO 84015\*\*) Monthly Line Access Fee \$20.00 \$20.00 \$5.00 \$40.00 per \$20.00 per \$20.00 \$10.00 \$10.00 per per per device device per device per device per device device device device Select Data Amount (Talk and Text are Unlimited) The calling plans below reflect the monthly access fee discount. No additional discounts apply. Maximum Number of **Domestic** Safety Data **Monthly Account Access Shared Data** Safety Carryover Lines (per Data Mode<sup>6</sup> Boost7 Allowance Mode<sup>6</sup> (672) Data (671) Fee billing Overage (682)(681)account) N/A \$35.00<sup>4</sup> **\$27.65** (96325) 2 GB (Small) \$5.00 \$50.00 **\$39.50** (96327) 4 GB (Medium) \$5.00 N/A Up to 10 \$70.00 **\$55.30** (96328) 8 GB (Large) \$5.00 N/A Phone/ \$90.00<sup>5</sup> 16 GB (XLarge) N/A Included **\$71.10** (96329) Internet \$110.00<sup>5</sup> \$86.90 (96331) 24 GB (XX Large) N/A Included \$15.00 devices \$15.00 per 1 \$135.00<sup>5</sup> \$106.65 (96333) 30 GB N/A Included Included for 1 GB GB \$180.00<sup>5</sup> \$142.20 (963334) N/A Included (optional) 40 GB Up to 20 **\$225.00**<sup>5</sup> **\$177.75** (96335) 50 GB N/A Included Connected \$270.00<sup>5</sup> **\$213.30** (96337) 60 GB N/A Included **Devices** \$360.00<sup>5</sup> \$284.40 (96339) 80 GB N/A Included \$450.00<sup>5</sup> **\$355.50** (96340) 100 GB N/A Included **General Allowance Minutes** Unlimited Domestic Long Distance Included BlackBerry Enterprise Server \$15.00 per line (77515) Cloud Storage 5 GB per line **Unlimited Domestic Text and** Multimedia Messages and Included International Text Messages

Notes: Data-only devices on these plans share in the data allowance but do not share the minutes or message allowance unless the device is capable. ¹LTE Internet (Installed) require the new Verizon Plans 8 GB or higher.²Wireless Home Phone shares in the unlimited voice minutes but not the message or data allowance. ³Only approved connected devices are eligible. ⁴No additional discounts apply. ⁵All Talk, Text and Data allowances on the new Verizon Plan XL or higher plans include Mexico and Canada and unlimited calling from the US to Mexico and Canada at no additional charge. TravelPass (including Canada and Mexico) may be added on the new Verizon Plan XL or higher plans for access to additional countries. ⁴Safety Mode speeds do not impact the quality of HD calls; however, the speeds will impact HD video calling experience. While in Safety Mode customer can return to full 4G LTE speed by purchasing Data Boost or switching to a plan with a higher data allowance. ¹Data Boost allows additional 4G LTE data to be purchased when needed. Accounts with Data only devices must use the data only plans. Current coverage details can be found at www.verizonwireless.com. Access fee discounts applied at the account level only. Text Messages originating from Mexico are \$0.50 per message sent (per recipient) and \$0.05 per message received on the 2GB, 4GB, and 8 GB plans. Data allowances from new Verizon Plans with not share with any other Verizon Plans. The new Verizon Plan is not compatible with Private Network Traffic Management. Sharing: Sharing is available only among Government Subscribers on Verizon Plans – Talk Text and Data for up to 10 lines on the same account. \*\*The \$40.00 monthly line access for Smartphones will automatically change to \$20.00 monthly line access once the line term is fulfilled. Proration may occur. Promotions may be available for Monthly Line and Account Access Fees. Please contact your Government Account Manager.

Included

Domestic Mobile Hotspot

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The New Verizon Plan for Business Plan - Talk, Text and Data Plans: Government Subscribers (Up to 25 Phone/Internet Devices/50 Connected Devices)

			Colort Davis	Tuno				
Smartphones Purchased at Discounted Price (Matrix) (SFO 84040)	Smartphone Purchased a Full Retail Price or Customer Provided Equipment (SFO 84041**)	Basic Phones (SFO 84042)	Select Device  4G LTE Routers - with voice only(SFO 84044) or 4G LTE Routers (with voice and data bundle) (SFO 84045)	4G LTE Routers (data only) (SFO 84018)	No   840   (in	etpacks(SFO 84022)/ Netbooks/ stebooks(SFO 924)USBs(SFO 84023) Tablets acluding Google Chromebook) (SFO 84021)	Wireless Home Phone <sup>1</sup> (SFO 84043)	Select Connecte d Devices <sup>2</sup> (SFO 84026, 84027, 84028)
			Monthly Line Ac	cess Fee				
\$35.00 per device	\$15.00 per device	\$15.00 per device	\$15.00 per device	\$10.00 per device		\$10.00 per device	\$15.00 per device	\$5.00 per device
			i <b>ta Amount</b> (Talk ai					
	The callin	g plans below reflect t	he monthly access	fee discount. No a	additio	nal discounts ap	ply.	
Monthly Accou	nt Access	Maximum Number of Lines (per billing account)	Shared Data Allowance	Domestic I Overage		Safety Mode <sup>3</sup> (672)	Carryover Data (671)	Data Boost <sup>4</sup> (681)
\$175.00 \$138. \$245.00 \$193. \$350.00 \$276. \$500.00 \$395. \$750.00 \$592. \$1000.00 \$790.	55 (96366) 60 (96368) 00 (96369) 60 (96370)	Up to 25 Phone/ Internet devices  Up to 50  Connected Devices	25 GB <sup>3</sup> 35 GB <sup>3</sup> 50 GB <sup>3</sup> 85 GB <sup>3</sup> 150 GB <sup>3</sup> 200 GB <sup>3</sup>	\$15.00 per 1	1 GB	Included	Included	\$15.00 for 1 GB (optional)
General Allowand	ce Minutes			Unlimite	-d			
Domestic Long Distance Included								
BlackBerry Enterp		\$15.00 per line (77515)						
	Cloud Storage 5 GB per line							
Unlimited Domest Multimedia Mess International Text	sages and Messages	Included						
Domestic Mobile	e Hotspot	ot Included						

Notes: Data-only devices on these plans share in the data allowance but do not share the minutes or message allowance unless the device is capable. <sup>1</sup>Wireless Home Phone shares in the unlimited voice minutes but not the message or data allowance. <sup>2</sup>Only approved connected devices are eligible. All Talk, Text and Data allowances on the new Verizon Plan for Business Plan include Mexico and Canada, and unlimited calling from the US to Mexico and Canada at no additional charge. TravelPass (including Canada and Mexico) may be added to the new Verizon Plan for Business plans for access to additional countries. <sup>3</sup>Safety Mode speeds do not impact the quality of HD calls; however, the speeds will impact HD video calling experience. While in Safety Mode customer can return to full 4G LTE speed by purchasing Data Boost or switching to a plan with a higher data allowance. <sup>4</sup>Data Boost allows additional 4G LTE data to be purchased when needed. Accounts with Data only devices must use the data only plans. Current coverage details can be found at www.verizonwireless.com. Access fee discounts applied at the account level only. Included Text Messages originating in the U.S. to Canada and Mexico. The new Verizon Plan is not compatible with Private Network Traffic Management.

Sharing: Customers subscribing to Verizon Plan for Business will be billed on separate billing accounts and invoices. Sharing is available only among Government Subscribers on these Verizon Plan for Business – Talk Text and Data with 11 or more lines on the same account.

\*\*The \$35.00 monthly line access for Smartphones will automatically change to \$15.00 monthly line access once the line term is fulfilled. Proration may occur. **Promotions may be available for Monthly Line and Account Access Fees.** Please contact your Government Account Manager.

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#### The New Verizon Single Basic Phone Plan: Unlimited Talk and Text Only

The calling plan below reflects the monthly access fee discount. No additional discounts apply.

Basic Phones Only				
	3G or 4G LTE Basic Phone	4G LTE Basic Phone Only		
Monthly Device Access Fee	<b>\$30.00</b> (98245)	<del>\$50.00</del> <b>\$39.50</b> (98817)		
Domestic Anytime Voice Allowance Per Month	Unlimited			
Voice Per Minute Rate (after allowance)	N/A			
Domestic Data Allowance	500 MB 4 GB			
Data Overage	\$5.00 per 500 MB			
Domestic Long Distance	Included			
Domestic Text Messages	Unlimited			

Notes: Current coverage details can be found at www.verizonwireless.com. Not eligible for monthly access discounts.

The new Verizon Basic Plan is not available for accounts with Smartphones data devices, or connected devices- Customers subscribing to the new Verizon Single Basic Plan and non- new Verizon Basic Plan will be billed on separate billing accounts and invoices.

The New Verizon Single Basic Plan is a standalone plan.

# Custom 4G Unlimited Smartphone Plan with Mobile Broadband Priority for National Security, Public Safety, and Emergency Preparedness

Government Liable Subscribers Only

This plan is not eligible for monthly access fee discounts.

Only 4G LTE GSM/LIMTS global-capable smartphones can be activated on this plan.

Only 40 ETE GOW/OWTO global capable smartphones can be activated on this plan.		
Monthly Access Fee	\$39.99	
Monthly Minutes in U.S	Unlimited	
Domestic Data Allowance(1)	Unlimited	
Domestic Messaging Allowance	Unlimited	
Optional Features		
	4= 66 100 1	

Domestic Mobile Hotspot\$5.00 additional per monthPush-to-Talk\$2.00 additional per month

Notes: Current coverage details can be found at <a href="www.verizonwireless.com">www.verizonwireless.com</a>. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. (1) Data usage on this rate plan is not subject to speed reductions ("throttling") on a monthly basis. In the event a user consumes more than 25GB of data each month for three (3) consecutive months, Verizon Wireless may automatically limit the data throughput speeds upon exceeding 25GB of data usage per month on a go-forward basis. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p. This service plan includes Mobile Broadband Priority. Mobile Broadband Priority ensures customers can connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. This service plan is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes: (PP# 16807)

621910 Ambulance Services 922190 Other Justice, Public Order, and Safety Activities

922110 Courts 928110 National Security

922120 Police Protection 926120 Regulation and Administration of Transportation Programs

922130 Legal Counsel and Prosecution 926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors

922140 Correctional Institutions 926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities

922150 Parole Offices and Probation Offices 921190 Other General Government Support

922160 Fire Protection (except private) 921110 Executive Offices

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# WIRELESS DATA PLANS

Custom Mobile BroadbandAccess for GTA 3G Data Plan			
A discount has been applied and this plan is not eligible for any further discounts.			
3G Mobile Broadband Access Only			
Discounted Monthly Access Fee \$37.99 (76509)			
Domestic Data Allowance for Email and Internet/Intranet Browsing Unlimited			
Overage Rate Per GB NA			
National-Access Roaming \$0.002 per Kilobyte			
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.			

Custom Mobile BroadbandAccess for GTA 4G Data Plan			
A discount has been applied and this plan is not eligible for any further discounts.			
4G Mobile Broadband Access Only			
Discounted Monthly Access Fee \$37.99 (84356)			
Domestic Data Allowance for Email and Internet/Intranet Browsing Unlimited			
Overage Rate Per GB NA			
National-Access Roaming \$0.002 per Kilobyte			
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and ontions. Included each month is a 5 GB usage			

**NOTE:** See attached Calling Plan and Feature Details for important information about calling plans, features and options. Included each month is a 5 GB usage allowance with no overage charges. Should a customer exceed 5 GB of data usage within a given month, Verizon Wireless reserves the right to limit data throughput speeds for the remainder of that month.

# Custom Flat Rate Mobile Broadband - Government Government Subscribers Only This plan is not eligible for monthly access fee discounts. Monthly Access Fee \$34.99 (99716) Domestic Data Allowance\* Unlimited Overage Rate per KB

NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans. Throughput speeds on the Custom Flat Rate Mobile Broadband will be limited up to 600kbps throughout the duration of each billing cycle while on the Verizon Wireless 4G network only. Data speeds are not guaranteed while on Extended or roaming partner networks. Devices utilized in conjunction with the Custom Flat Rate Mobile Broadband plan are limited to mobile (non-stationary) applications. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan.

# Custom Mobile Broadband Plan II – Government Government Subscribers Only This plan is not eligible for monthly access fee discounts. Monthly Access Fee \$44.99 (99717) Domestic Data Allowance Unlimited Overage Rate Per KB

. NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans. Verizon Wireless will limit throughput of data speeds should 30GB of data be used within a given bill cycle. Devices utilized in conjunction with the Custom Mobile Broadband Plan II are limited to mobile (non-stationary) applications. Data speeds are not guaranteed while on Extended or roaming partner networks. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan.

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#### Data Packages for Feature Phones and Smartphones

The Data Packages are eligible for monthly access fee discounts and promotions, when available<sup>1</sup>

Monthly Access Per Line when added to an eligible voice plan			Optional Business Email Feature Compatible with server based email solutions	
N/A	-0-	\$1.99 per MB	N/A	
<b>\$10.00</b> (77810)	75 MB	\$10.00 per each additional 75 MB of usage	N/A	
\$12.00 ¹ (Basic Devices Only)	300 MB	\$15.00 per each additional GB of usage	N/A	
\$30.00 \$23.10 <sup>2, 3</sup> (Smartphone 76375) (Basic 76381)	2 GB <sup>2</sup>	\$10.00 per each additional GB of usage	\$15.00	

Notes: Current coverage details can be found at <a href="www.verizonwireless.com">www.verizonwireless.com</a>. See attached Calling Plan and Feature Details for important information about calling plans, features and options... ¹The \$12.00/300MB data package for Basic Devices can be added to a voice only price plan with a monthly access fee of \$15.99 or higher, this feature cannot be activated on a Smartphone Device. ²The \$30.00/2GB data package is eligible for a monthly access fee discounts when combined with select Business calling plans ³Smartphone Subscribers require a data package with a minimum allowance of 2GB. Personal Email Feature is included with all data packages contained herein.

#### Mobile BroadbandAccess Calling Plan for Tablet/Netbook Devices

A discount has been applied and this plan is not eligible for any further discounts.

	4G Mobile Broadband Access Only					
Discounted Monthly Access Fee	<b>\$29.99</b> (89672)					
Domestic Data Allowance for Email and Internet/Intranet Browsing	2 GB Pooled					
Overage Rate Per GB	\$10.00					
National-Access Roaming	\$0.002 per KB					
NOTE 0 1 10 D. 15 1 D. 11 C. 1 11 C. 11						

**NOTE:** See attached Calling Plan and Feature Details for important information about calling plans, features and options. This plan will only pool allowances with subscribers on the 4G Mobile BroadbandAccess 2 Gigabyte Pooled Plan for Tablet/Netbook Devices.

#### Mobile Broadband for GTA Shared Data Plans

The plans below reflect the monthly access charge discount. No additional discounts apply.

Mobile Broadband for GTA Shared Data Plans		Tablets, Netbooks, USB Modems, Notebooks, Dedicated Mobile Hotspots, and Verizon							
	Wobile broadband for GTA Shared Bata Flans	Jetpacks							
		\$30.00	\$50.00	\$80.00					
	Monthly Access Fee (Pre-Discount)	(ASH-88514)	(ASH-88516)	(ASH-88517)					
		(PSH-88560)	(PSH-88563)	(PSH-88562)					
	Monthly Access Fee (21% Discount Applied)	N/A	\$39.50	\$63.20					
	Monthly Data Allowance (Shared)	2 GB	5 GB	10 GB					
	Rate After Allowance	\$10.00 per GB							

Notes: Current coverage and speed details can be found at www.verizonwireless.com. See attached Verizon Wireless Plan and Feature Details for important information about calling plans, features and options. 4G service requires 4G Equipment and 4G coverage. \*Monthly access fee discounts on these plans are only available to Government Subscribers. Sharing is available only among Government Subscribers to Mobile Broadband for GTA Shared Data Plans. Good for Enterprise is available for tablets at no charge on the 5GB and 10GB plans and for \$15.00 per month on the 2GB plan.

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#### (Domestic) BlackBerry/Smartphone Data Plan for GTA: Government Subscribers Only

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

	BlackBerry/Smartphone Data Plan for State of Georgia				
Monthly Access Charge	\$35.43 (73994 / 74002)				
Domestic Data Allowance for Email and Internet/Intranet	Unlimited				
Domestic Voice Per Minute Rate	\$0.12				
Domestic Mobile to Mobile Minutes	Unlimited				
Other Domestic Data Services/Per Minute Rate	\$0.25 per minute				
Domestic Text/Picture/Video Messages	Unlimited				
Unlimited Domestic Push to Talk Plus	Included				
Domestic Long Distance	Included				
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.					

#### Public Sector Mobile Broadband Share Plans: Government Subscribers Only

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Public Sector Mobile Broadband	5 Gigabytes	10 Gigabytes	20 Gigabytes				
Monthly Access Charge	\$37.99	\$59.99	\$99.99				
	(90238)	(90240)	(90241)				
Shared Domestic Data Allowance	5GB	10GB	20GB				
Overage Per Gigabyte	\$8.00 Per Gigabyte						

Note: This plan is available for domestic data only devices, on the Verizon Wireless network only. Data Sharing: At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. Current Mobile Broadband coverage details can be found at <a href="https://www.verizonwireless.com">www.verizonwireless.com</a>. New activations on these service plans require 4G LTE devices. Existing customers transitioning to one of these service plans are able to utilize existing 3G devices. The 5GB, 10GB, and 20GB Public Sector Mobile Broadband Plans are able to share with each other.

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Data Only Plans: Government Subscribers (Up to 10 Data Only Devices)										
Select Device Type										
Jetpacks <sup>1</sup> (SFO 77555)	<b>USBs</b> (SFO 77555)	Netbooks/ Notebooks, LTE Internet (SFO 77555, 78045)	ks, with data only (SEO 77555)		Verizon 4G LTE Broadband Routers with data only (SFO 79392)	God	blets (including ogle Chromebook d Amazon Kindle Fire) (SFO 77567)	Connected Devices (SFO 78303)		
		Monthly	y Line Ac	cess Fee						
\$20.00 per device	\$20.00 per device	\$20.00 \$20.00 \$20.00		\$10.00 per device	\$5.00 per device					
			ct Data A			ı				
T	he calling plans be	elow reflect the monthly		fee discour	nt. No additional disc	count	s apply.			
Monthly Account A	Access	Maximum Number of Devices (per billing account)		Share	Shared Data Allowance		Domestic Data Overage			
\$20.00 <sup>2</sup> (90525 Tablet & Connected Dev \$30.00 <sup>2</sup> (86504 \$40.00 \$31.60 (850.00) \$50.00 \$39.50 (850.00)	vices only 4) 86505)			2GB 4 GB 6 GB 8 GB						
\$60.00 \$47.40 ( \$70.00 \$55.30	(86507)			10 GB 12 GB						
\$80.00 <b>\$63.20</b>				14 GB						
\$90.00 <b>\$71.10</b>	· · · · · · · · · · · · · · · · · · ·	Up to 10			16 GB		\$15.00	per 1 GB		
\$100.00 \$79.00 (	· · · · · · · · · · · · · · · · · · ·				18 GB					
\$110.00 \$86.90 \$105.00 \$144.15	, ,				20 GB 30 GB					
\$185.00 \$146.15					40 GB					
\$260.00 \$205.40 \$335.00 \$264.65					50 GB		-			
	` '				60 GB					
\$560.00 \$442.40					80 GB					
\$710.00 \$560.90	,				100 GB					
Domestic Messaging (				\$10.00 for	r 1000 message pac	kage	<u> </u>			
Multimedia)	`	Pay as you go or n	nessage		rerage: \$0.20 (SMS)			sent/received		
Cloud Storage	е	, , ,	<u> </u>		er line (must be selecte					

Notes: Data-only devices on these plans share in the data allowance but do not share the minutes or message allowance unless the device is capable. Verizon Plans data-only plans are not available for accounts with Smartphones, basic phones or connected devices with voice. <sup>1</sup>LTE Internet (installed) devices require a data package of 10 GB or higher. <sup>2</sup>No additional discounts apply. Current coverage details can be found at www.verizonwireless.com. Access fee discounts applied at the account level only. **Sharing**: Customers subscribing to Verizon Plans - Data Only - will be billed on separate billing accounts and invoices. Sharing is available only among Government Subscribers to these Data Only Plans - Data Only on the same account.

Promotions may be available for Monthly Line and Account Access Fees. Please contact your Government Account Manager.

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Е	Business Dat	a Only Plans: (Up to 25/50/100 [	Oata Only	Devices)	nt Subscriber	S		
	1	Select De	vice Type	9				
Jetpacks (SFO 77555)	<b>USBs</b> (SFO 77555)	Netbooks/ Notebooks, LTE Internet (SFO 77555, 78045)	Broa Ro	LTE dband outer (77555)	and Broadband		Tablets uding Google iromebook) FO 77567)	Connecte d Devices (SFO 78303)
		Monthly Line	Access F	ee				
\$20.00 per device	\$20.00 per device	\$20.00 \$20.00 per device		\$20.00 per device	\$10.00 per device		\$5.00 per device	
		Select Dat	ta Amoun	ıt				
The		reflect the monthly acco		scount. No a	additional discounts ap	oply.		
Monthly Account A	Access	Maximum Number of Devices (per billing account)		Shar	ared Data Allowance			itic Data erage
<del>\$185.00</del> <b>\$146.15</b> (	(87184)				30 GB			
\$245.00 <b>\$193.55</b> (	87185)	Up to 25		40 GB				
\$350.00 <b>\$276.50</b> (	87186)			50 GB				
<del>\$410.00</del> <b>\$323.90</b>	(90430)				60 GB		¢1F 00	nor 1 CD
<del>\$560.00</del> <b>\$442.40</b>	(90431)	Up to 50			80 GB		\$15.00 per 1 GB	
<del>\$710.00</del> <b>\$560.90</b> (	(90429)				100 GB		1	
<del>\$1,025.00</del> <b>\$809.75</b>	(91521)	Up to 100			150 GB			
\$1,400.00 <b>\$1,106.0</b> 0	<mark>0</mark> (91520)	υρ το 100			200 GB			
Domestic Text Mess	Domestic Text Messaging  10.00 for 1000 text and multi media  Overage: \$0.20 (SMS) Text, \$0.25 (MMS) sent/received							
Optional Cloud Sto			2		Te (must be selected)			

**Notes**: Data-only devices on these plans use the data allowance but do not use the minutes or message allowance unless the device is capable. The Small Business for data-only devices is not available for accounts with Smartphones, basic phones or connected devices with voice. Current coverage details can be found at www.verizonwireless.com. Access Fee discounts applied at the account level only.

Sharing: Sharing is available only among Government Subscribers to these Business Data Only Plans - Data Only. Calling plan changes may not take effect until the billing cycle following the change request. Text, Picture and Video messages are not eligible for sharing. Data allowances from Business Data Only plans will not share with any non- Business Data Only Plans. Safety Mode, Carryover Data and Data Boost features cannot be added to data-only plans.

Promotions may be available for Monthly Line and Account Access Fees. Please contact your Government Account Manager.

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Flexible Business Plans For Basic & Smartphones The calling plans below reflect the monthly access fee discount. No additional discounts apply.									
	Basic Phones*	Basic Phones* Smartphones <sup>1</sup>							
Monthly Access Fee	\$35.00 <b>\$27.65</b> (92731)								
Shared Data Allowance	100 MB	2 GB	4 GB	6 GB	8 GB	10 GB			
Data Overage			\$10.00	per GB					
Mobile Hotspot <sup>2</sup>			Inclu	ıded					
Monthly Anytime Minutes			Unlir	nited					
Messaging Allowance <sup>3</sup>		Unlimited Domestic and International Messaging							
Push to Talk Plus		Additional	monthly access	fee per line \$5	.00 per line				

**Notes**: Current coverage details and additional plan and feature information can be found at <a href="www.verizonwireless.com">www.verizonwireless.com</a>. No Domestic Roaming or Long Distance Charges. 4G service requires 4G Equipment and 4G coverage. Government subscribers only.

Data Sharing: Lines activated on these plans can only share with other lines on these plans and with lines on the Flexible Business Plans for Data Devices. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request.

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<sup>\*</sup> Basic phones may only be added to an account with at least 1 Smartphone (bill account level).

<sup>1.</sup> Access to corporate email using BlackBerry Enterprise Server (BES) is available for an additional \$15.00 per line.

<sup>2.</sup> Mobile Hotspot is available on all capable devices and allows you to use your device and share data allowance with multiple Wi-Fi enabled devices.

<sup>3.</sup> Unlimited Messaging from within the United States to anywhere in the world where messaging services are available.

# Private Network Core Service for National Security, Public Safety, and Emergency Preparedness

Government Liable Subscribers Only

Monthly Access Fee

\$0.00

Verizon Wireless Private Network Core Service for National Security, Public Safety, and Emergency Preparedness ("Private Core"): Private Core extends Customer's IP network to its wireless equipment by segregating the data between such devices and Customer's servers from the public Internet (the "Internet"). Customer's use of Private Core is subject to the Private Core Roles and Responsibilities Customer Guidelines, which are available from your sales representative. This service is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes:

#### National Security/ First Responders / Public Safety

- 621910 Ambulance Service
- 922110 Courts
- 922120 Police Protection
- 922130 Legal Counsel and Prosecution
- 922140 Correctional Institutions
- 922150 Parole Offices and Probation Offices
- 922160 Fire Protection (except private)
- 922190 Other Justice, Public Order and Safety Activities
- 928110 National Security
- 921190 Other General Government Support
- 921110 Executive Offices

#### Water

- 924110 Water Infrastructure
- 221320 Sewage Treatment Facilities
- 221310 Water Supply and Irrigation Systems

#### **Transportation**

- 482111 Railway Transportation
- 481111 Passenger Air Transportation
- 481112 Freight Air Transportation
- 483111 Shipping Transportation
- 926120 Transportation Administration
- 491110 Postal Service
- 926120 Public Transportation
- 926120 Regulation and Administration of Transportation Programs

#### Information Technology

- 541512 Computer Integration
- 541519 Computer Disaster Recovery

#### Chemical

- 561612 Protective Services
- 541330, 541690 Chemical Engineering and Consulting
- 239210 Pharmaceutical

#### Communications

- 517110 Telecommunications, Wired
- 517212 Cellular and other Wireless Telecommunications
- · 238210, 334290 and 561620 Alarm Systems

#### **Critical Manufacturing**

- 237310 Highway, Street and Bridge Construction
- 811310 Industry Equipment Repair
- 236210 Industrial Building Construction
- 211113 Extraction; 236220 Construction Management
- 926150 Regulation, Licensing and Inspection of Miscellaneous Commercial Sectors

#### **Energy**

- 333611 Wind Turbine
- 221111 Hydroelectric Power Generation
- 221122 Electric Power Distribution
- 221118 Other Electric Power Generation
- 221210 Natural Gas Distribution
- 926130 Regulation and Administration of Communications,

Electric, Gas and Other Utilities

- 221113 Nuclear Electric Power Generation
- 562211 Hazardous Waste Treatment and Disposal

#### **Healthcare and Public Health**

- 621112 Health Care Practitioners
- 923120 Public Health Programs

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# Mobile Broadband Priority Feature for National Security, Public Safety, and Emergency Preparedness

Government Liable Subscribers Only

\$0.00

Monthly Access Fee

Mobile Broadband Priority ensures customers can connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. This feature is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes:

621910 Ambulance Services 922190 Other Justice, Public Order, and Safety Activities

922110 Courts 928110 National Security

922120 Police Protection 926120 Regulation and Administration of Transportation Programs

922130 Legal Counsel and Prosecution 926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors

922140 Correctional Institutions 926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities

922150 Parole Offices and Probation Offices 921190 Other General Government Support

922160 Fire Protection 921110 Executive Offices

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#### MACHINE-TO-MACHINE/ TELEMETRY PLANS

#### Mobile Broadband Machine-to-Machine (M2M) Share Plans Low Usage Group

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Mobile Broadband Machine-to-Machine Plans:	1	5 Megabytes	25	50 Megabytes	150
MODILE DI VAUDATIU MACIIITE-LO-MACIIITE PIATIS.	Megabyte		Megabytes		Megabytes
Domestic Shared Data Allowance Per Month	1 MB	5 MB	25 MB	50 MB	150 MB
Monthly Access Charge	\$5.00	\$7.00	\$10.00	\$15.00	\$18.00
	(ASH-87640)	(ASH-87641)	(ASH-87642)	(ASH-87643)	(ASH-87644)
	(PSH-87660)	(PSH-87661)	(PSH-87662)	(PSH-87663)	(PSH-87664)
Overage Date Der Magabyte			¢1 00		

Overage Rate Per Megabyte \$1.00

#### Mobile Broadband Machine-to-Machine Plans (M2M) Share Plans High Usage Group

Calling plans with a monthly access fee of \$34.99 and higher are eligible to receive a monthly access charge discount.

Mobile Broadband Machine-to-Machine Plans:	250 Megabytes	1 Gigabyte	5 Gigabytes	10 Gigabytes			
Domestic Data Allowance Per Month	250 MB	1 GB	5 GB	10 GB			
Monthly Access Charge (Pre-Discount)	\$20.00	\$25.00	\$50.00	\$80.00			
	(ASH-87645)	(ASH-87646)	(ASH-87647)	(ASH-87648)			
	(PSH-87665)	(PSH-87668)	(PSH-87671)	(PSH-87673)			
Monthly Access Charge (21% Discount Applied)	N/A	N/A	\$39.50	\$63.20			
Overage Rate Per Megabyte	\$0.015						

#### Sharing

Please Note: Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans on the same profile, in the same usage group. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines on the same profile. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans.

Note: <sup>1</sup>A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts.

Flexible Business Plans For Data Devices The calling plans below reflect the monthly access fee discount. No additional discounts apply.								
	Connected Devices	Connected Devices, Tablets, Netbooks, Notebooks	Connected Devices, Tablets, Netbooks, Notebooks, Jetpacks, USBs, Mobile Broadband Devices					
Monthly Access Fee	<b>\$5.00</b> (92739)	<b>\$10.00</b> (92741)	\$35.00 (92742)	\$45.00 (92744)	\$55.00 (92745)	\$65.00 (92746)	\$75.00 (92747)	
Monthly Access Fee less discount	\$5.00	\$10.00	\$27.65	\$35.55	\$43.45	\$51.35	\$59.25	
Shared Data Allowance	1 MB	1 MB 100 MB 2 GB 4 GB 6 GB 8 GB 10 GB						
Data Overage Rate		\$10.00 per GB						

**Notes**: Current coverage details and additional plan and feature information can be found at <a href="https://www.verizonwireless.com">www.verizonwireless.com</a>. 4G service requires 4G Equipment and 4G coverage. Government subscribers only.

Data Sharing: These plans only share with other lines on these plans and with lines on the Flexible Business Plans for Basic & Smartphones. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request.

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# Flexible Business Plans For Data Devices - Connected Device / Internet with Voice The calling plans below reflect the monthly access fee discount. No additional discounts apply

The calling plans below reflect the monthly access fee discount. No additional discounts apply.							
	Connected Device*	Broadband Router					
Monthly Access Fee	<b>\$5.00</b> (94532)	\$65.00 (94495)	\$75.00 (94496)	\$85.00 (94497)	\$95.00 (94500)	\$105.00 (94504)	
Monthly Access Fee less discount	\$5.00	\$51.35	\$59.25	\$67.15	\$75.05	\$82.95	
Shared Data Allowance	1 MB	2 GB	4 GB	6 GB	8 GB	10 GB	
Domestic Data Overage Rate	\$10.00 per GB						

Notes: Current coverage details and additional plan and feature information can be found at <a href="www.verizonwireless.com">www.verizonwireless.com</a>. 4G service requires 4G Equipment and 4G coverage. Government subscribers only.

Data Sharing: These plans only share with other lines on these plans and with lines on the Flexible Business Plans for Basic & Smartphones. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request.

# 3G/4G Mobile Broadband Machine-to-Machine (M2M) Wireless Backup Router Plan: Government Subscribers Only

The data plan below reflect the monthly access fee discount. No additional discounts apply.

The data plan below reflect the monthly access fee discount. No additional discounts apply.				
3G/4G M2M Wireless Backup Router Plan				
Monthly Access Fee (non-pooled)	\$10.00 (868473G/868484G)			
Domestic Data Allowance Per Month	25 MB			
Share Option	N/A			
Domestic Overage Rate Per GB	\$10.00 per GB			
Domestic Voice Rate Per Minute	\$0.25 per minute (Device Dependent)			
Text Messaging Per Message	\$0.20 per message sent or received (Device Dependent)			
International Roaming	N/A. Verizon Wireless network only.			

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# Public Sector Mobile Broadband Machine-to-Machine Plans (M2M) Share Plans: Government Subscribers Only

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Public Sector Mobile Broadband	5 Gigabytes	10 Gigabytes	20 Gigabytes		
Monthly Access Charge	\$37.99 \$59.99		\$99.99		
, c	(90232)	(90234)	(90235)		
Shared Domestic Data Allowance	5GB	10GB	20GB		
Overage Per Gigabyte	\$8.00 Per Gigabyte				

Note: This plan is available for domestic data only devices, on the Verizon Wireless network only. Data Sharing: At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. Current Mobile Broadband coverage details can be found at <a href="https://www.verizonwireless.com">www.verizonwireless.com</a>. Netbook, Smartphone, and Tablet devices are not eligible for Mobile Broadband M2M pricing. New activations on these service plans require 4G LTE devices. Existing customers transitioning to one of these service plans are able to utilize existing 3G devices. The 5GB, 10GB, and 20GB Public Sector Mobile Broadband Plans are able to share with each other.

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# ADDITIONAL WIRELESS SERVICES

#### Private Network/Dynamic Mobile Network Routing (DMNR)/Service Based Access(SBA)

Static IP – Isolated Pool w/Fixed End System (FES) [Internet Restricted]

The Account Set-Up Fees below reflect any applicable discount. No additional discounts apply.

#### Mobile Broadband and National Access plans or features only

Configuration Cost Per Account FES Connect Set-Up (One time fee) \$1500.00

	Private Network Only	Private Network with DMNR	Private Network with SBA	Static IP Only
Per Account Level Set-Up (One time fee)	Waived for Georgia Technology Authority, Contract # 9800- GTA794-V subscribers	\$250.00	\$250.00	Waived for Georgia Technology Authority, Contract # 9800- GTA794-V subscribers

DMNR or SBA (Per build) \$250.00 (Adding to existing Private Network Only)

Public Safety Subscribers Account Set-Up: Verizon Wireless will waive all account set-up fees including the \$1500.00 connection fee, \$500.00 Account Set-up Fee and the DMNR/SBA for new Public Safety builds classified with the following NAICS (formerly SIC) Codes only.

621910 Ambulance Services

922110 Courts

922120 Police Protection

922130 Legal Counsel and Prosecution

922140 Correctional Institutions

922160 Fire Protection

922190 Other Justice, Public Order, and Safety Activities

928110 National Security

922150 Parole Offices and Probation Offices

Note: Set-Up fees apply to new Private Network/DMNR/SBA builds (Verizon Home Agent Portal (VHAP)). This applies to New Private Networks built as Standard, Parent or Child. Subscribers that are placed into this pool will be limited to utilizing the Verizon Wireless Network for transport to and from their FES connections to the Verizon Wireless Network. Static IP addresses will be available on remote access, Mobile Broadband and Unlimited National Access plans or features only. Fees may not apply in certain VPN environments. Fees are per account level (regardless of the number of IPs ordered) selecting Static IP, and may apply in addition to \$1500.00 Connect Fee in certain configurations. Does not include MPLS.

Static IP: Fees are per account level (regardless of the number of IPs ordered). Static IP addresses will be available on remote access, Mobile Broadband and National Access plans or features only. Static IP addresses may be reserved and should be assigned to the mobile numbers within 90 days. De-activated Static IP addresses will go into an "ageing pool" for 24 hours. After 24 hours, these Static IP addresses will be returned to reserved status for the account. Reserved Static IP addresses will be shown at the account level and can be viewed from the billing system. Feature activations will be stored in the "data warehouse" database along with the Static IP Address for reporting. A Static IP address is associated with the device's MDN (Mobile Dialing Number). Each time the subscriber initiates a data session the Static IP address that is associated with their MDN is assigned to their device for each session. Subscribers completing an ESN (Electronic Serial Number) change will retain their Static IP address.

Eliqible 3G/4G data service: Mobile Broadband, Mobile Broadband Wireless Router, Telemetry (M2M), Wireless Email, or usage-based Megabyte pricing. DMNR and SBA are optional features that can co-exist on a Customer's Private Network profile.

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# 4G LTE Private Network Traffic Management (PNTM) Private IP Only (fixed WAN) Government Subscribers Only

Metered Data Pricing only. Not compatible with Unlimited Data Plans

The plans below reflect any applicable discount. No additional discounts apply.				
Class of service ("CoS")	Customer can allocate bandwidth for applications into the Mission Critical CoS according to the			
Class of service ( Cos )	PNTM Service Option selected.			
Mission Critical CoS Applications	Recommended for video, Voice over IP, interactive services, and other mission critical applications.			
Best Effort CoS Applications	Suitable for best effort applications (e.g. email, web browsing)			

PNTM Service Options:	Enhanced (Entry Level)	Premium (Mid Level)	(Highest Level) (Qualifying Public Safety NAICS Only)
Monthly Access Fee (per line)	Waived - \$0.00	Waived - \$0.00	Waived - \$0.00
Mission Critical CoS Speeds	Mapped Up to 0.5 Mbps	Mapped Up to 2 Mbps	Mapped Up to 2 Mbps
Best Effort CoS Applications Speeds	Remaining available 4G LTE bandwidth	Remaining available 4G LTE bandwidth	Remaining available 4G LTE bandwidth
RF Priority on access network	N/A	N/A	During heavy network usage periods

**Qualifying Public Safety NAICS:** Public Safety Subscribers classified with the following NAICS codes, performing First Responder responsibilities only. The Public Safety PNTM service option is not an on demand service. The Public Safety PNTM must be provisioned on the account prior to use in the event of an emergency situation.

621910 Ambulance Services 922190 Other Justice, Public Order, and Safety Activities

922110 Courts 928110 National Security

922120 Police Protection 926120 Regulation and Administration of Transportation Programs

922130 Legal Counsel and Prosecution 926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors

922140 Correctional Institutions 926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities

922150 Parole Offices and Probation Offices 921190 Other General Government Support

922160 Fire Protection 921110 Executive Offices

Notes. 4G LTE Private Network subscribers with unlimited data plans are ineligible for Private Network Traffic Management. This service is only available while on Verizon Wireless' 4G network and is not available while roaming. VZ Private IP (MPLS) connectivity required. PNTM relies on customer's applications (VoIP, video, etc.) to appropriately mark IP sessions in order to prioritize their application over the 4G LTE Private Network using Internet Protocol Differentiated Services Code Point (IP DSCP). PNTM 4G LTE device must be certified for use on the Verizon Wireless network (e.g. Open Development/Open Access certified, validated for Private Network and Private Network Traffic Management.)

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#### One Talk Solution: Government Subscribers Only

The plans/features below reflect any applicable discount. No additional discounts apply.

One Talk is a business telephone system that combines landline and mobile phone capabilities into a fully integrated mobile and office solution providing a single telephone number ("Mobile Data Number/MDN") with the same mobile and landline features.

One Talk Solution: Desk Phone/Mobile Client							
Price Plan Type  Line Level Plans (e.g. Flexible Business Plans)  Account Level Plans (e.g. Verizon Plans, More Everything)							
One Talk Primary MDN	Monthly Access	Monthly Access					
One Talk Price Plan (100 MB Data)	\$10.00	Ñ/A					
One Talk Feature	\$15.00	\$15.00					
One Talk Line Access Charge	N/A	\$10.00 (96029)					

#### One Talk Solution: Auto Receptionist (AR) /Hunt Group (HG)

Each One Talk solution includes one (1) Auto Receptionist and one (1) Hunt Group at no cost per Customer.							
Price Plan Type	Line Level Plans	Account Level Plans					
Trice train type	(e.g. Flexible Business Plans)	(e.g. Verizon Plans, More Everything)					
One Talk Primary MDN	Monthly Access	Monthly Access					
One Talk AR/HG Price Plan (100 MB Data)	\$10.00	\$0.00					
One Talk AR/HG Feature	\$10.00	\$10.00					
One Talk AR/HG Line Access Charge	N/A	\$10.00 (96030)					

#### Additional Devices

A maximum of up to seven (7) devices can share one (1) MDN as follows: Up to 2 desk phones and up to 5 mobile clients; limit one (1) MDN per Government Subscriber line.

Primary One Talk MDN Device	Desk Phone <sup>1</sup>	Mobile Client <sup>2</sup> (Includes Smartphones and Tablets)	Auto Receptionist/ Hunt Group
Additional devices per MDN:	\$0.00 for additional devices	\$0.00 for additional devices	N/A
Monthly Access	(excluding Smartphone devices	(excluding Smartphone devices with	
, , , , , , , , , , , , , , , , , , ,	with One Talk Dialer client)	One Talk Dialer client)	

Once a number is provisioned into an Auto Receptionist or Hunt Group, the phone number cannot be moved to a different One Talk device (i.e. desk phone or Smartphone).

NOTE: One Talk service is applied to the Verizon Wireless MDN and is available on all of the user's devices. One Talk is not compatible with Fax machines, credit card POS solutions, or Security Systems. 4G LTE Coverage: Similar to Advanced Calling, One Talk calls drop if either party leaves Verizon 4G LTE coverage. When outside of the 4G LTE coverage area and without 3G or WiFi service, the device operates as a standard device (1X calling) with standard voice and SMS messaging capabilities with no One Talk features available to the user. Mobile client is the One Talk client. ¹One (1) additional Desk Phone can be added as an additional device per MDN. ²Mobile Client eligible devices (includes devices from other carriers); Smartphones (without One Talk Dialer client), wireless and WiFi tablets; limit five (5) total per MDN (including primary device). Not currently available for Smartphone devices with One Talk Dialer client. Installing the One Talk Mobile client consumes an estimated 15MB of data. For additional information regarding One Talk please visit: <a href="http://www.verizonwireless.com/onetalk">http://www.verizonwireless.com/onetalk</a>

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#### Land Mobile Radio (LMR) for PTT+ : Government Subscribers Only

Push to Talk Plus service is required.

LMR licenses are not eligible for any further discounts.

Product Monthly Access
LMR Channel per account \$0.00 (590921)

Notes: Customer may have multiple channels.

#### LMR FEATURE Only

(When added to a Basic/Smartphone Device with PTT+)

Basic/Smartphone Devices (FEATURE) \$4.50 (85280)

Notes: LMR cannot be added to any device without Domestic Push to Talk Plus. Push to Talk Plus requires PTT+ capable device

LMR License bundled with PTT+ License					
Tablet \$8.25 (600952)					
Inter-carrier (any device)	\$8.25 (600954)				
3rd Party Web (HTML) API Client	\$8.25 (600953)				

Notes: Current coverage details can be found at <a href="www.verizonwireless.com">www.verizonwireless.com</a>. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Land Mobile Radio (LMR) Interoperability works with all PTT+ capable devices. To use PTT+, Customer needs a PTT+ feature (or a software license for tablets and dispatch) and a PTT+ compatible device. An Internet Protocol (IP) link is required to connect Verizon's PTT+ service with the customer's LMR network through the "IP Gateway". By purchasing the Land Mobile Radio for PTT+ Customer consents to the tracking of Land Mobile Radio for PTT+ equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data.

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#### Canvas

Canvas is a service that helps you replace paper forms and processes with efficient mobile business apps and forms to save money and time on data collection. Canvas offers 3 plans: Startup Business and Professional. Customers can only select one of the plans at a time (e.g. cannot mix plans on the same account.) Monthly or annual subscription available.

Item Name	Canvas Startup	Canvas Business	Canvas Professional	
Number of Users Supported	1 - 5	Unlimited	Unlimited	
Monthly Service Fee	\$15.00 (585853)	\$25.00 (585855)	\$35.00 (585857)	
Annual Service Fee	\$156.00 (585854)	\$264.00 (585856)	\$372.00 (585858)	

#### Canvas Features Startup Professional Features **Business** Unlimited Form Submissions Unlimited Unlimited 3rd Party Cloud Integration √ **√** ✓ App Builder PDF Designer ✓ ✓ Email/Chat Support Mobile and Web Editing **√** ✓ Phone Support Dispatch **Submission Status HIPPA** Compliance **Dedicated Support Representative Dispatch Scheduling Advanced Password Management** Webservices Work flow Canvas Connect

Notes: Products shown or referenced are provided by Canvas, a Verizon Partner Program Member, which is solely responsible for the representations and the functionality, pricing and service agreements. Canvas can connect to several different systems including cloud based and server based applications. Customer may purchase Canvas licenses and services ("Canvas Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Canvas Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Canvas Services are manufactured by Canvas Solutions, Inc. Any license for Canvas Services must be obtained directly from Canvas either upon purchase or installation of the Canvas Services. Canvas Services are subject to Canvas' terms and conditions and can be viewed here: https://www.gocanvas.com/content/about-us/policy/. Verizon Wireless will direct Canvas to fulfill Customer's Canvas Services order. Customer support for Canvas Services must be obtained directly from Canvas Solutions, Inc.. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Canvas Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Canvas representatives.

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IBM® MaaS360® Enterprise Mobility Management (EMM)

Unified Endpoint Management (UEM)

## IBM MaaS360 Unified Endpoint Management License Fees

A discount has been applied. IBM MaaS360 UEM Licenses and services are not eligible for any further discounts.

IBM MaaS360 UEM offers a comprehensive, highly secure platform that manages and protects Devices and Things (smartphones, tablets, laptops, desktops,), People and Identity (authentication, authorization, Single Sign On, secure use access), Apps and Content combined with cognitive technology.

Sub	oscription License Bundle: per D (One (1) license per device)			Subscription Licens (One (1) license per single		
License Type	Description/SKU	Monthly Cost	Annual Cost	Description/SKU	Monthly Cost	Annual Cost
Essential	EMM Essentials Suite Per Device License SKU: D1P3GLL (Monthly/Annual)	\$2.25 (598456)	\$27.00 (598455)	EMM Essentials Suite Per User  SKU: D1P3ILL (Monthly/Annual)	\$4.50 (598463)	\$54.00 (598464)
Deluxe	EMM Deluxe Suite Per Device License SKU: D1P3LLL (Monthly/Annual)	\$3.75 (598457)	\$45.00 (598458)	EMM Deluxe Suite Per User License SKU: D1P3NLL (Monthly/Annual)	\$7.50 (598465)	\$90.00 (598466)
Premiere	EMM Premier Suite Per Device SKU: D1P3RLL (Monthly/Annual)	\$4.69 (598459)	\$56.25 (598460)	EMM Premier Suite Per User License SKU: D1P3TLL (Monthly/Annual)	\$9.38 (598467)	\$112.50 (598468)
Enterprise	EMM Enterprise Suite Per Device SKU: D1P3WLL (Monthly/Annual)	\$6.75 (598461)	\$81.00 (598462)	EMM Enterprise Suite Per User License SKU: D1P3YLL (Monthly/Annual)	\$13.50 (598469)	\$162.00 (598470)
		Additiona	I UEM Lic	ense Options		
License Type Description/SKU			Monthly Cost	Annual Cost		
Laptop Location Laptop Location SKU: D1AM8LL (Monthly/Annual)					\$0.38 (598471)	\$4.50 (598472)

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## IBM MaaS360 UEM Service Features

Included features are determined by IBM MaaS360 UEM License Type

	Included features are determined by IBM MaaS3	60 UEM Licei			
Feature	Functionality	Essential	Included Deluxe	Features by Premier	License Enterprise
Manage smartphones, tablets & laptops Device Management featuring iOS, Android, Windows 10 Mobile, Windows 7, Windows 10 & macOS		<b>✓</b>	✓	✓	✓
App Management	Deploy custom enterprise app catalogs Blacklist, whitelist & require apps	✓	✓	✓	✓
Patch and Update Management	Identify & report on missing OS patches Schedule distribution and installation of Windows OS & macOS patches	✓	✓	✓	✓
Identity Management	Single sign-on & touch access Conditional access to trusted devices Identity federation with apps	<b>✓</b>	✓	<b>✓</b>	✓
Advisor	Improve IT operational efficiency by applying best practices & learning from industry & peer benchmarks	<b>✓</b>	✓	<b>✓</b>	✓
Container App	A separate, corporate mobile workplace for iOS, Android & Windows Productivity apps for work in one place	<b>✓</b>	<b>✓</b>	<b>✓</b>	✓
Mobile Expense Management	Monitor mobile data usage with real-time alerts Set policies to restrict or limit data & voice roaming	<b>✓</b>	<b>✓</b>	<b>✓</b>	✓
Secure Mobile Email	Contain emails, attachments & chat to prevent data leakage Enforce authentication, copy/paste & forwarding restrictions FIPS 140-2 compliant, AES-256 bit encryption for data at res	×	<b>✓</b>	<b>✓</b>	<b>✓</b>
Secure Mobile Chat	Contain all chat mobile conversations and data Establish quick connections via corporate directory lookup	*	✓	<b>√</b>	<b>√</b>
OS VPN	Leverages the hosted MaaS360 Certificate Authority to issue authentication certs Deployed alongside your corporate VPN solution	×	×	<b>√</b>	<b>√</b>
Secure Browser	A feature-rich web browser for secure access to intranet sites Define URL filters & security policies based on categories Block known malicious websites	×	×	~	<b>√</b>
Gateway for Browser	Enable MaaS360 Secure Mobile Browser to access enterprise intranet sites, web apps & network resources Access seamlessly & securely without needing a VPN session on mobile device	×	×	<b>✓</b>	✓
Content Management	Enforce authentication, copy/paste & view-only restrictions	*	×	✓	✓

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Gateway for Documents	Secure access to internal files: e.g., SharePoint & Windows File Share	×	×	✓	✓
App Security	Enforce authentication & copy/paste restrictions	×	×	✓	✓
Gateway for Apps	Add per app VPN to Application Security to integrate behind-the-firewall data in private apps	×	*	<b>√</b>	<b>√</b>
Mobile Document Editor	Create, edit & save content in a secure, encrypted container	×	×	*	✓
Mobile Document Sync	Restrict copy/paste & opening in unmanaged apps Store content securely, both in the cloud & on devices	×	×	×	✓
Mobile Threat Management	Detect and analyze mobile malware on compromised devices Automate remediation via near real-time compliance engine Take action on jailbroken/rooted devices overthe-air	×	*	×	✓

**Notes.** Customer may purchase IBM MaaS360 software licenses and services ("IBM MaaS360 Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the IBM MaaS360 Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. IBM MaaS360 Services are manufactured by International Business Machines Corporation, Inc. Any license for IBM MaaS360 Services must be obtained directly from IBM MaaS360 either upon purchase or receipt of notification from IBM of access to IBM MaaS360 Services. IBM MaaS360 Services are subject to IBM MaaS360's terms and conditions and can be viewed here: http://www-03.ibm.com/software/sla/sladb.nsf/sla/saas. Verizon Wireless will direct IBM MaaS360 to fulfill Customer's IBM MaaS360 Services order. Customer support for IBM MaaS360 Services must be obtained directly from International Business Machines Corporation, Inc. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to IBM MaaS360 Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate IBM MaaS360 representatives.

The calling plan below reflects the monthly access fee discount. No additional discounts apply.					
Please note a separate agreement must be negotiated and executed between the Customer and Zipit Wireless for the services* it will provide.					
Monthly Access Fee	<b>\$15.00</b> (86024)				
Optional Feature Access Fee	N/A				
Domestic MB Allowance	35 MB				
Overage Rate Per MB	\$0.10 MB				
Home Airtime/Min. Rate	N/A				

7ipit Now Messaging Solution\*

**NOTE**: Current coverage details can be found at <a href="www.verizonwireless.com">www.verizonwireless.com</a>. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the monthly megabyte allowance is lost. This plan is not eligible for pooling or sharing of the megabyte allowance. \*Please note installation, maintenance, warranty, customer service, billing, and pricing of Zipit equipment are provided separately, directly through Zipit Wireless.

**Domestic Text Messages** 

Domestic Long Distance<sup>1</sup>

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Standard Rate

Included

## **Enterprise Messaging Plans**

Please note that these plans are being offered as Open Market. Contingent upon execution of a Blanket Purchase Agreement between the parties.

The plans below are Not eligible for discounts.

The present and the grant and					
Messaging Allowance	Enterprise Messaging Monthly Access (standard text messaging rates apply for Recipient)	Per Message After Allowance			
Unlimited  (For Public Safety/First Responders Only as defined below*)	\$0.00* (83431)				
100,000	\$200.00 (83432)	\$0.02			
Unlimited	\$500.00 (83433)				

\*The \$0.00 Monthly Access Unlimited plan is only available to Public Safety / First Responders classified with the following NAICS (formerly SIC) Codes:

- 621910 Ambulance Services
- 922110 Courts
- 922120 Police Protection
- 922160 Fire Protection
- 922190 Other Justice, Public Order, and Safety Activities
- 1. ENTERPRISE MESSAGING: In order to protect our network and safeguard subscriber privacy from unsolicited (spam) or objectionable text messaging, Verizon Wireless employs protective measures, including aggregate message volume limits, content filtering and speed of service limitations on publicly accessible Internet messaging gateways. Verizon Wireless Enterprise Messaging service allows enterprise accounts to send aggregate text messages to other Verizon Wireless subscribers while reducing potential delays related to these protective measures.
- 2. REQUIREMENTS AND RESTRICTIONS: Enterprise Messaging for Public Safety is only available to customers approved by Verizon Wireless that qualify as Customer must have at least five (5) active Government Subscribers. Verizon Wireless will provision a Pilot Mobile Phone (described below) and provide access to the Enterprise Messaging Access Gateway (EMAG) online portal to set-up and manage the service. Enterprise Messaging can only be used to send messages to Verizon Wireless subscribers and Customer agrees that it will send messages only to subscribers that have opted in to receive its messages by: a) establishing an opt-in process that effectively captures each subscriber's consent to receive Customer's messages, informs subscribers of the nature and scope of Customer's messaging campaigns and any financial obligations ("Standard Messaging Charges Apply") associated with the messaging; b) maintaining opt-in records for a minimum of 6 months from the date of a subscriber's opt-in consent; and c) immediately complying with subscriber opt-out requests such as STOP, END, CANCEL, UNSUBSCRIBE or QUIT in compliance with Mobile Marketing Association (MMA) guidelines (www.mmaglobal.com). Customer can use compatible, properly configured SNPP, WCTP, XML and SMTP messaging protocols, for which it is solely responsible for maintaining facilities to monitor its messaging operations, or the EMAG portal, to send up to fifteen text messages per second to subscribers. Provision of the EMAG service does not obligate Verizon Wireless to support variations of these protocols, whether those variations are optional within the published protocols or authorized or unauthorized variations to the published protocols. Customer agrees that: a) its messaging will comply with applicable industry quidelines (e.g. MMA's Best Practices and CTIA's Wireless Content Guidelines) and Verizon Wireless content (www.verizon.com/contentpolicy) standards as they may updated from time to time; b) it will not send messages containing executable files or links to other content or premium or similar messages that require a subscription or surcharge; c) it will not install, deploy, or use any hardware, firmware, software or other technology or technique to circumvent Verizon Wireless' messaging network operations protections except as granted under the Contract; and d) it will not send any objectionable material via Enterprise Messaging or advertise, promote, distributed or use objectionable material in connection with Enterprise Messaging (for purposes of the Contract, objectionable material includes, but is not limited to material that: (i) is prohibited by any applicable law, rule or regulation, (ii) contains anything that is obscene or indecent or anything with strong sexual, explicit or erotic themes or that links to such content, (iii) contains hate speech; (iv) contains excessive violence; (v) contains extreme profanity; (vi) contains misleading or fraudulent claims, or (vii) promotes or glamorizes alcohol abuse, illegal drug use or use of tobacco products). Consistent with prevailing standards in other content distribution mediums, content in this category that does not satisfy the above may be distributed if included in the context of artistic, educational, medical, news, scientific or sports material. Customer agrees that its use of Enterprise Messaging will comply with any applicable local, state, national and international laws and regulations.
- 3. PUBLIC SAFETY FIRST RESPONDERS: Customer acknowledges and agrees that the \$0.00 Enterprise Messaging Monthly Access is being provided free of charge for the purpose of public safety and hereby agrees that it will use this offer in good faith for purposes only associated with public safety activities.
- 4. LIMITATIONS: Wireless phones use radio transmissions which by their nature do not permit the delivery of text messages when the wireless phone is not in range of one of our transmission sites or a transmission site of another company that has agreed to carry our customer's calls, or if there is insufficient network capacity available to handle the message at that moment. Even within a coverage area, there are many factors that might interfere with the delivery of text messages, including the subscriber's equipment, terrain, proximity to buildings, foliage, and weather. Verizon Wireless also does not own or control all of the various facilities and communications lines between Customer's site and Verizon Wireless Enterprise Messaging access point. Due to these natural and technological limitations and the limitation in the number of messages that can be sent (up to fifteen per second), ENTERPRISE MESSAGING SHOULD NOT BE USED AS THE SOLE MEANS TO SEND MESSAGES THAT CONTAIN INFORMATION THAT IS ESSENTIAL TO THE PROTECTION OF LIFE OR PROPERTY, OR IS MISSION ESSENTIAL OR CRITICAL IN OTHER WAYS.

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5. CUSTOMER'S ENTERPRISE MESSAGING CONTACT: Customer agrees to provide contact information including a phone number and email address to Verizon Wireless of an Enterprise Messaging contact or contacts, who shall be available during business hours and any other time period that Customer utilizes Enterprise Messaging for the purpose of assisting to resolve service matters and trouble shooting. Customer must provide written notice of changes to contact information fourteen days prior.

6. PILOT MOBILE PHONE: Verizon Wireless shall provide Customer with one pilot mobile phone at no charge to manage password setup and resets. Customer should safeguard the pilot mobile phone in case password resets are needed as Verizon Wireless must rely on regular mail delivery of password resets if the phone is not available (password resets cannot be given over the phone or sent via email). This pilot mobile phone will not be capable of making any voice calls. Customer shall promptly notify Verizon Wireless if the phone is lost, damaged or stolen and Verizon Wireless reserves the right to charge Customer for replacement phones.

7. IP ADDRESSES: Enterprise Messaging will be available for up to fifteen public static IP addresses for each messaging protocol the Customer uses. Customer's Authorized Enterprise Messaging Contact, shall provide the IP addresses and updates to the addresses in writing on a form provided to Customer by Verizon Wireless. Dynamic IP addresses and IP address ranges are not permitted.

8. TERMINATION OF SERVICE: VERIZON WIRELESS CAN, WITH NOTICE, LIMIT, SUSPEND, OR CANCEL CUSTOMER'S ACCESS TO OR USE OF THE ENTERPRISE MESSAGING SERVICE OR EMAG IF CUSTOMER VIOLATES THE RESTRICTIONS OF THIS CONTRACT OR FOR GOOD CAUSE which shall include, but is not limited to: (a) breaching these terms or the Contract; (b) spamming or other abusive messaging; (c) using Enterprise Messaging in a way that adversely affects our network, our customers, or other customers; (d) allowing anyone to tamper with messaging applications in a manner contrary to these terms; (e) any governmental body of competent jurisdiction suspends or terminates your service or institutes a requirement, ruling or regulation that conflicts with these terms; or (f) operational or other governmental reasons.

#### **Verizon Wireless' Enterprise Messaging Terms of Service (Government)**

Verizon Wireless' Enterprise Messaging Access Gateway platform and portal ("EM AG") allows government customers ("Customer") to send high volumes of text messages. This agreement is between Customer as our subscriber and Verizon Wireless ("VZW") and it sets forth the te1111s and conditions under which Customer agrees to use and VZW agrees to provide access to EMAG. By using EMAG, Customer accepts these Te1111s of Service ("TOS"), which may be modified by VZW from time to time.

- 1. **Enterprise Messaging**. EMAG is a VZW service available for a monthly access fee that provides access to EMAG. Customer may use EMAG to send short message service ("SMS") and/or multimedia messaging service ("MMS") messages, as applicable, to VZW subscribers and to subscribers on most domestic wireless carriers; provided, however, that inter-carrier messaging requires additional provisioning, is subject to message size, message throughput requirements, and delivery of A2P traffic may also be impacted by an another carrier's SPAM policy. Additional charges may apply for inter-carrier messaging Application to Person ("A2P") traffic. Customers must have a valid Blanket Purchase Agreement with at least five (5) active Government lines ("MDNs"). Public Safety/First Responders shall not be subject to the minimum five (5) Government lines requirement. Customer is solely responsible for monitoring its messaging operations. Customers using the EMAG Portal must provide a user JD and password and must safeguard the Portal credentials and prevent unauthorized use. VZW has the right to alter or not offer the EMAG service in part or at all.
- 2. **Term and TOS Termination.** The term of this TOS shall be one year from the date the Customer signs the TOS ("Effective Date"). The TOS shall automatically renew for additional terms of one (I) year each unless either Party shall give notice of cancellation at least thirty (30) days prior to the expiration of the original term or any renewal term or the TOS or service is otherwise terminated as per the tem1s of this TOS. Either party may terminate this TOS upon thirty (30) day's written notice to the other party for any reason. Fees are payable on a monthly basis and subject to increase upon thirty (30) days' notice to the Customer. Upon termination by the Customer, fees are due and payable up to the end of the month of termination.
- 3. **Intellectual Property.** VZW owns all rights, including intellectual property rights, in EMAG and its components, software, tools, portal, documentation, and other materials relating thereto, including modifications, updates, revisions or enhancements. All rights not explicitly given are reserved by VZW.

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- License Rights and Restrictions. Subject to the TOS and all documentation provided by VZW, VZW grants to Customer a personal, revocable, limited, nonexclusive, non-transferable, non-sublicensable license during the Term to access and use EMAG solely to send text and picture messages for internal business use. Customer will not, and will not allow any Third Party to, (a) modify, copy, or otherwise reproduce EMAG in whole or in part; (b) reverse engineer, decompile, disassemble, or otherwise attempt to derive the source code form or structure of any of the elements used in EMAG; (c) provide, lease or lend EMAG in whole or in part to any Third Party; (d) remove any proprietary notices or labels displayed on EMAG; (e) modify or create a derivative work of any part of EMAG; (f) use EMAG for any unlawful purpose; (g) use EMAG for any high risk or illegal activity; (h) use EMAG in contravention of any of VZW's policies, procedures, rules or guidelines provided or made available by VZW or use EMAG in such a way that it interferes with, disrupts, damages, or accesses in an unauthorized manner the servers, networks, or other propeltics or services of VZW; (i) export or re-export EMAG without the appropriate U.S. or foreign government licenses; U) incorporate or combine EMAG in whole or in part with any open source software in such a way that would cause EMAG, or any poltion thereof, to be subject to all or part of the license terms of such open source software; or (k) provide access to or use of EMAG to any Third Party or sublicense any rights in EMAG to any Third Party. Customer is not entitled to resell the EMAG services without the express written approval of VZW.
- 5. **Content.** Customer is solely responsible for its content it transmits through EMAG (or use by any person or entity Customer pelmits to access EMAG). Customer agrees that its messaging will comply with applicable industry guidelines (e.g. Mobile Marketing Associate's best practices for messaging, and CTIA's Messaging Principles and Best Practices) and VZW content standards (attached hereto as Exhibit "A"), which may updated from time to time ("Messaging Guidelines"). Customer will not send any unsolicited bulk commercial messages (*i.e.*, spam), "phishing" messages intended to access private or confidential information through deception, other forms of abusive, harmful, or malicious, unlawful, or otherwise inappropriate messages, messages which required an opt-in that was not obtained, messages containing executable files or links to other content or premium or similar messages that require a subscription or surcharge, and as otherwise set folth in the Messaging Guidelines or as determined by VZW, in its sole discretion. Customer will not transmit any messages that would violate any federal, state or local law, court order, regulation or the Messaging Guidelines. Customer will cooperate with VZW and/or any governmental authority in investigating any violation or prohibited use of EM\G.
- 6. Consent Requirements. Customer agrees that it will send messages only to subscribers that have opted in to receive its messages by: a) establishing an opt-in process that effectively captures each subscriber's consent to receive Customer's messages, informs subscribers of the nature and scope of Customer's messaging campaigns and any financial obligations associated with the messaging; b) maintaining opt-in records for a minimum of 6 months from the date of a recipient's opt-in consent; and c) immediately complying with subscriber opt-out requests such as STOP, END, CANCEL, UNSUBSCRIBE or QUIT in compliance with the Messaging Guidelines. Customer will send messages that require opt-in consent only to those recipients that have affirmatively opted in to receive such messages. Although VZW may provide in the Portal a way to manage lists of opt-out records, it is up to the Customer to obtain the consents and maintain proper records and VZW accepts no responsibility for consents and retention of such records.
- 7. **HIPAA.** EMAG is not designed for secure transmission or storage of personal healthcare information. Customer will not use EMAG to store or transmit Protected Health Information (PHI) as defined in the Health Insurance P01tability & Accountability Act of 1996 and the Health Information Technology for Economic and Clinical Health Act of 2009 and accompanying regulations (collectively "HIPAA"). If Customer is a Covered Entity or a Business Associate as defined by HIPAA, Customer will not use EMAG to store or transmit PHI. To learn more about HIPAA, go to: httn://w www.hhs.gov/ocr/privacv/hipaa/understanding/indcx.html.

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8. **Fees.** Customer will pay monthly to VZW the amount in the below chart for each SMS and/or MMS sent through EMAG. The billing and payment terms set forth in Customer's Government agreement with VZW will apply to the EMAG charges set forth on your VZW bill. Additional charges may apply for inter-carrier messaging Application to Person ("A2P") traffic. VZW reserves the right to increase pricing upon thirty (30) days' notice.

#### **Enterprise Messaging (Open Market)**

Please note that these plans are being offered as Open Market.

Contingent upon execution of a Blanket Purchase Agreement between the patties

	Text Only Plans (SMS)				
Monthly Message Allowance	Monthly Access Fee (standard text messaging rates apply for Recipient)	Per Message Rate After Allowance			
15,000	\$50	\$0.01			
100,000	\$200	\$0.01			
500,000	\$975	\$0.01			
1,000,000	\$1,850	\$0.01			
5,000,000	\$9,000	\$0.005			
Text and Multi-Media Plans (SMS/MMS Plans)					
Text	and Multi-Media Plans (SMS/MMS Plans)				
Monthly Message Allowance	and Multi-Media Plans (SMS/MMS Plans)  Monthly Access Fee (standard text messaging rates apply for Recipient)	Per Message Rate After Allowance			
	Monthly Access Fee (standard text messaging rates apply for	Per Message Rate After Allowance			
Monthly Message Allowance	Monthly Access Fee (standard text messaging rates apply for Recipient)	g .			
Monthly Message Allowance	Monthly Access Fee (standard text messaging rates apply for Recipient)  \$100	\$0.02			
Monthly Message Allowance  15,000 100000	Monthly Access Fee (standard text messaging rates apply for Recipient)  \$100 \$400	\$0.02 \$0.02			

- 9. **Pilot Mobile Phone.** VZW shall provide Customer with one pilot mobile phone at no charge to manage password setup and resets. Customer should safeguard the pilot mobile phone in case password resets are needed as VZW must rely on regular maildelivery of password resets if the phone is not available (password resets cannot be given over the phone or sent via email). This pilot mobile phone will not be capable of making any voice calls. Customer shall promptly notify VZW if the phone is lost, damaged or stolen and VZW reserves the right to charge Customer for replacement phones.
- 10. Security and Unauthorized Code. Customer will comply with VZW's information security requirements available at <a href="http://www.verizon.com/suppliers">http://www.verizon.com/suppliers</a> (or successor website) as updated from time to time. Customer will implement and maintain effective administrative, physical and technical security controls to protect VZW's assets, network and other facilities, information and EM AG that Customer accesses or uses. Customer will design, develop, build, operate and maintain your access to EMAG to sufficiently prevent the transmission of Unauthorized Code and mitigate security threats, including, but not limited to, unauthorized access, use or fraud. Customer will not send or introduce any Unauthorized Code to EMAG, VZW's network or my other VZW system or facility. Customer will not use EMAG, or permit any Third Party to use EMAG, to engage in any fraudulent, illegal, or unauthorized use. Customer will continually monitor for the presence of any Unauthorized Code. In the event you detect the presence of any Unauthorized Code, Customer will: (a) notify VZW in writing the same day the Unauthorized Code is detected; (b) promptly remove the Unauthorized Code; and (c) promptly remedy any condition caused by the Unauthorized Code. VZW may audit your use of EMAG. Should such audit request be denied, or should the audit reveal a violation of applicable laws, regulations,

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policies or procedures, or this TOS, VZW may immediately terminate this TOS and your use of EMAG. "Unauthorized Code" means any virus, Trojan horse, worm, rootkit, back door, trap door, time bomb, drop-dead device, timer, clock, counter or other limiting routine, as well as any other instructions, designs, software routines, or hardware components designed to: (a) disable, erase, or otherwise harm software, hardware, data, text or any other information stored in electronic form; (b) cause any of the foregoing with the passage of time; or (c) place a program or hardware under the positive control of a Third Party other than an owner or licensee of the program or hardware.

- 11. **Certification Tests.** VZW may conduct certification tests in its sole discretion. Customer will pass such cellification tests furnished by VZW prior to using EMAG. If Customer fails any such certification tests, then VZW may, in its sole discretion, refrain from providing Customer with access to EMAG.
- 12. **Data Retention and Access.** VZW provides access to the metadata relating to the messages (time/date/sent/received) for up to one year. For messages sent or received over the EMAG APIs, VZW provides Customer access to messaging content for up to fourteen (14) days after which time it is deleted. For messages sent or received over the P01lal, Verizon retains Customer message content for sixty (60) days after which time it is deleted
- 13. **Customer Contact.** Customer will provide to VZW contact information including a phone number and email address of an EMAG contact(s), who shall be available during business hours and during such time as Customer utilizes EMAG to assist with the resolving of service matters and trouble shooting. Customer must provide written notice of changes to contact information fourteen days prior.
- 14. **Termination of Service.** VZW CAN, WITHOUT NOTICE, LIMIT, SUSPEN D, OR CANCEL CUSTOMER 'S ACCESS TO OR USE OF EMAG IF CUSTOMER VIOLATES THE RESTRICTIONS OF THIS TOS OR FOR GOOD CAUSE, which shall include, but is not limited to: (a) breaching this TOS or Customer's Government agreement with VZW; (b) spamming or other abusive messaging; (c) using EMAG in a way that adversely affects our network, our customers, or other customers; (d) allowing anyone to tamper with messaging applications in a manner contraly to this TOS; (e) any governmental body of competent jurisdiction suspends or terminates Customer's service or institutes a requirement, ruling or regulation that conflicts with this TOS; or (f) operational or other governmental reasons.
- 15. **Service Limitations.** VZW may establish limits on the use of EMAG, including, but not limited to, the number of messages sent over a limited time period (i.e., per minute, hourly and daily), the number of active connections, and recommended connections per group, as set out in our User's Guide (available on the EMAG Portal) which may be updated form time to time. VZW provides no service level commitments or quality of service standards for EMAG. VZW will provide to Customer maintenance, technical and support services for EMAG, as determined by VZW in its sole discretion. VZW may extend, enhance, or otherwise modify EMAG at any time and for any reason without notice. There are limitations to wireless messaging wl1ich by their nature do not permit or may delay the delivery of text messages. These limitations include, but are not limited to, network limitations, when a wireless phone is not in range of one of our transmission sites or those of another company that carries our customer calls, insufficient network capacity, interference clue to subscriber's equipment, terrain, proximity to buildings, foliage, and weather. Further, VZW does not own or control all of the various facilities and communications lines between a Customer's site and VZW's EMAG access point. Experience by carrier and region may cause the experience to vary.

Due to these limitations and the limitation in the number of messages that can be sent, EMAG SHOULD NOT BE USED AS THE SOLE MEANS TO SEND MESSAGES THAT CONTAIN INFORMATION THAT IS ESSENTIAL TO THE PROTECTION OF LIFE OR PROPERTY, OR IS MISSION ESSENTIAL OR CRITICAL IN OTHER WAYS. VZW reserves the right to block any messaging traffic that violates this TOS or harms or may harm VZW, EMAG or our assets, network or facilities.

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- 16. Disclaimer and Limitation of Liability. EMAG IS PROVIDED ON AN "AS IS" BASIS AN D CUSTOMER'S USE OF EMAG IS ITS SOLE RESPONSIBILITY. VZW (AND ITS OFFICERS, EMPLOYEES, PARENTS, SUBSIDIARIES AND AFFILIATES), ITS THIRD PARTY LICENSORS, PROVIDERS VENDORS AND SUPPLIERS, DISCLAIM ANY AND ALL WARRANTIES FOR EMAG OR TEXT MESSAGE DELIVERY, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLJED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT, NONINTERFERENCE, AND THOSE ARISING FROM COURSE OF DEALING, COURSE OF TRADE, OR ARISING UNDER STATUTE. VZW DOES NOT WARRANT THAT EMAG WILL BE WITHOUT FAILURE, DELAY, INTERRUPTION, ERROR, OR LOSS OF CONTENT, DATA, OR INFORMATION. VZW SHALL NOT BE LIABLE FOR ANY FAILURE TO PROVIDE EMAG, FOR ANY CONTENT, AND MAKES NO GUARANTEES THAT ANY TEXT MESSAGE WILL BE DELIVERED. NEITHER PARTY, NOR ITS AGENTS OR VENDORS, SHALL BE LIABLE TO THE OTHER PARTY, ITS EMPLOYEES, AGENTS OR ANY THIRD PARTY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES. IN THE EVENT OF ANY BREACH BY VZW DUE TO TOS, VZW'S LIABILITY TO CUSTOMER SHALL NOT EXCEED THE AMOUNT PAID TO VZW BY CUSTOMER PRIOR TO TOS DURING THE PREVIOUS THREE MONTHS.
- 17. **Miscellaneous.** Customer will not resell or aggregate EMAG or allow Third Parties to use or access EMAG without prior written permission from VZW. This TOS supplements Customer's Government agreement with VZW as it relates to EMAG. If there are any inconsistencies between this TOS and Customer's Government agreement with VZW, then this TOS shall control with respect to EMAG. Customer agrees that its use of EMAG will comply with any applicable local, state, national and international laws and regulations. This TOS may not be assigned in whole or in part by the Customer with prior written consent of VZW. Any failure of VZW to perform hereunder shall be excused if caused by failure of a third patly wireless or telecommunications provider serving a particular area, power failure, national emergency, interference by any governmental agency, acts of God, strikes, other labor disturbance, severe weather conditions, fire, terrorism, riots, war, earthquakes, or any other causes beyond VZW's reasonable control.

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#### Wireless Priority Service (WPS) The calling plans below reflect the monthly access charge discount. No additional discounts apply. Discounted Monthly Access Fee Waived Discounted Feature Initiation Charge Waived Per Minute of Use Charge Waived

WPS is subject to the terms and conditions of the resulting agreement and calling plan. A WPS Access function on a limited portion of the Verizon Wireless owned and operated 800/1900 MHz network, and is available only to individuals authorized by the Office of the Manager National Communications System (NCS). WPS Access provides end users with the ability to be placed into a queue for the next available wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. The WPS Access charges, including the \$0.75/minute charge, are all in addition to the charges associated with your Verizon Wireless calling plan. Please contact your Verizon Wireless Government Account Manager for complete details on WPS Access.

Field Force Manager Feature: GTA Subscribers Only  Data Package Required  The calling plans below reflect the monthly access charge discount. No additional discounts apply.					
	Monthly Access per Basic Device:				
(Re	equires a minimum 75 MB Data Package or highe	r)			
Limited	Basic	Pro			
¢15 00 por usor (7/701)	¢20.00 por usor (75722)	\$25.00 per user (75723)			
\$15.00 per user (76721)	\$20.00 per user (75722)	\$19.75 (21% Discount Applied)			
	Monthly Access per Advanced Device				
(R	equires a minimum 2 GB Data Package or higher	()			
Limited	Basic	Pro			
¢1E 00 por upor (7// 2/)	¢20.00 per user (7//27)	\$25.00 per user (76638)			
\$15.00 per user (76636)	\$20.00 per user (76637)	\$19.75 (21% Discount Applied)			
May be added to America's Choice and Nationwide plans	s. Requires 2 MB of data for initial download. Su	bsequent downloads are charged.			

### Verizon Wireless Field Force Manager: Basic Phones Only (3G Only)

The feature and plan below reflect the monthly access charge discount. No additional discounts apply.

Select Basic Phones only	Limited	Basic
Monthly Access Charge (Pre-Discount)	\$24.99 (83428)	\$29.99 (85701)
Monthly Access Charge (21% Discount Applied)	N/A	\$23.69
Monthly Data Allowance	Includes 50 MB of data	Unlimited
Overage Charge	\$10.00 per 50 MB	N/A

NOTE: \*Optional Features may be added onto an eligible calling plan with a monthly access fee of \$34.99 or higher.

Field Force Manager: By purchasing the Field Force Manager feature Customer consents to the tracking of Field Force Manager Equipment and must obtain authorized consent to tracking from all users and affected persons. No quarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Airtime for Field Force Manager service is included in the Monthly Fee and its use is subject to the Unlimited VZAccess feature details.

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### MobileIron Enterprise Mobility Management License Fees On-Premise (Core)

(Minimum 500+ MI Core Licenses Required for initial order/installation)

A discount has been applied. MobileIron Licenses and Installation services are not eligible for any further discounts.

A discount has been applica. Wobiletron Electises and mistaliation services are not eligible for any further discounts.						
	On-Premise (Co	re Subscr	cription License)			
	Annual Subscription License Bundle	Annual Subscription Licen	se Bundle			
	per Device with Direct Support			per User with Direct Support (3 D	evices per	User)
License Type	Description/SKU	Monthly Cost	Annual Cost	Description/SKU	Monthly Cost	Annual Cost
Silver	MobileIron Core (on-premise) EMM Silver Bundle per Device	on-premise) EMM		MobileIron Core (on-premise) EMM Silver Bundle per User		
	SKU: MICore Silver Per Device  MobileIron Core (on-premise) EMM			SKU: MICore Silver Per User MobileIron Core (on-premise) EMM		
Gold	Gold Bundle per Device	\$4.50	\$54.00	Gold Bundle per User	\$6.75	\$81.00
	SKU: MICore Gold Per Device			SKU: MICore Gold Per User		
Platinum	MobileIron Core (on-premise) EMM Platinum Bundle per Device SKU: MICore Platinum Per Device	\$5.63	\$67.50	MobileIron Core (on-premise) EMM Platinum Bundle per User SKU: MICore Platinum Per User	\$8.63	\$103.50
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On-Premise (Core) (Software Perpetual License)								
	Annual Subscription Licen per Device and Direct S					Annual Subscription License Bundle per User and Direct Support (3 Devices per User)		
Type	Description/SKU	Monthly Cost	Annual Cost	One-Time Cost	Description/SKU	Monthly Cost	Annual Cost	One-Time Cost
Silver License	MobileIron Core (on- premise) EMM Silver per Device Perpetual License  SKU: MICore Silver Per Device Perpetual License	-	-	\$56.25	MobileIron Core (on- premise) EMM Silver per User Perpetual License SKU: MICore Silver Per User Perpetual License	-	-	\$82.50
Silver Support (REQUIRED)	Maintenance Support for MobileIron Core (on- premise) EMM Silver per Device Perpetual License SKU: Maintenance Support MICore Silver Per Device Perpetual License	\$0.94	\$11.25	-	Maintenance Support MobileIron Core (on- premise) EMM Silver per User Perpetual License  SKU: Maintenance Support MICore Silver Per User Perpetual License	\$1.38	\$16.50	-

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Gold License	MobileIron Core (on- premise) EMM Gold per Device Perpetual License SKU: MICore Gold Per Device Perpetual License	-	-	\$82.50	MobileIron Core (on- premise) EMM Gold per User Perpetual License SKU: MICore Gold Per User Perpetual License	-	-	\$123.75
Gold Support (REQUIRED)	Maintenance Support MobileIron Core (on- premise) EMM Gold per Device Perpetual License  SKU: Maintenance Support MICore Gold Per Device Perpetual License	\$1.38	\$16.50	-	Maintenance Support MobileIron Core (on- premise) EMM Gold per User Perpetual License  SKU: Maintenance Support MICore Gold Per User Perpetual License	\$2.06	\$24.75	-
Platinum License	MobileIron Core (on- premise) EMM Platinum per Device Perpetual License  SKU: MICore Platinum Per Device Perpetual License	-	,	\$105.00	MobileIron Core (on- premise) EMM Platinum per User Perpetual License SKU: MICore Platinum Per User Perpetual License	-	-	\$157.50
Platinum Support (REQUIRED)	Maintenance Support MobileIron Core (on- premise) EMM Platinum per Device Perpetual License  SKU: Maintenance Support MICore Platinum Per Device Perpetual License	\$1.75	\$21.00	-	Maintenance Support MobileIron Core (on- premise) EMM Platinum per User Perpetual License  SKU: Maintenance Support MICore Platinum Per User Perpetual License	\$2.63	\$31.50	-

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PROFESSIONAL SERVICES					
On-Premise (Core) Installation <sup>1</sup> Support and Maintenance Included					
License Type	Description/SKU	One-time Cost <sup>2</sup>			
Silver	MICore Silver Installation MI-PS-DEPLOY1		\$3,000.00		
Gold	MICore Gold Installation MI-PS-DEPLOY2		\$6,000.00		
Platinum	MICore Platinum Installation MI-PS-DEPLOY3		\$8,000.00		

Note. Customer must choose one License Type; selection cannot be mixed and/or matched. ¹A minimum of 500 MobileIron licenses are required for On-Premise (Core) for initial order for new MobileIron Customers. ²On-premise (Core) requires integration and setup with backend systems. Installation charges are prepackaged services providing access to a Professional Services Engineer to assist customer in installing/integrating the MobileIron platform. Pricing above applies to the installation of up to 5,000 MobileIron licenses. If Customer installation requires more than 5,000 MobileIron licenses, MobileIron Premium Implementation Services may apply which provides advisory services and an implementation engineer at a cost of \$25,000.00 to manage large scale deployments; alternatively, Customer may use its own installation services.

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### MobileIron Enterprise Mobility Management License Fees Cloud

(Minimum 25+ MI Cloud Licenses Required for initial order/installation)

A discount has been applied. MobileIron Licenses and Installation services are not eligible for any further discounts.

Cloud License						
	Annual Subscription License Bundl	Annual Subscription License Bundle				
	per Device with Direct Support	per User with Direct Support (3	Devices per	User)		
License Type	Description/SKU	Monthly Cost	Annual Cost	Description/SKU	Monthly Cost	Annual Cost
Silver	MobileIron Cloud EMM Silver Bundle per Device  SKU: MICloud Silver Per Device	\$3.00	\$36.00	MobileIron Cloud EMM Silver Bundle per User  SKU: MICloud Silver Per User	\$4.50	\$54.00
Gold	MobileIron Cloud EMM Gold Bundle per Device  SKU: MICloud Gold Per Device	\$4.50	\$54.00	MobileIron Cloud EMM Gold Bundle per User SKU: MICloud Gold Per User	\$6.75	\$81.00
Platinum	MobileIron Cloud EMM Platinum Bundle per Device  SKU: MICloud Platinum Per Device	\$5.63	\$67.50	MobileIron Cloud EMM Platinum Bundle per User SKU: MICloud Platinum Per User	\$8.63	\$103.50

PROFESSIONAL SERVICES						
Cloud Installation <sup>1</sup>						
	Support and Maintenance Included					
License Type	SKU	One-time Cost <sup>2</sup>				
Silver	MICloud Silver Installation MI-PS-DEPLOY1-MICLOUD	\$1,500.00				
Gold	MICloud Gold Installation MI-PS-DEPLOY2-MICLOUD	\$3,000.00				
Platinum	MICloud Platinum Installation MI-PS-DEPLOY3-MICLOUD	\$4,000.00				

Note. Customer must choose one License Type; selection cannot be mixed and/or matched. ¹A minimum of 25 MobileIron licenses are required for initial Cloud order for new MobileIron customers. <sup>2</sup>MICloud requires integration and setup with backend systems. Installation charges are prepackaged services providing access to a Professional Services Engineer to assist customer in installing/integrating the MobileIron platform. Pricing above applies to the installation of up to 5,000 MobileIron licenses. If Customer installation requires more than 5,000 MobileIron licenses, MobileIron Premium Implementation Services may apply which provides advisory services and an implementation engineer at a cost of \$25,000.00 to manage large scale deployments; alternatively, Customer may use its own installation services.

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### MobileIron Enterprise Mobility Management: Government Subscribers On-Premise and Cloud Managed Service Features

All features are available on both On-premise and Cloud managed installations. Included features are determined by MobileIron License Type

Feature	Functionality	Included	Features by	License	
reature	Functionality	Silver	Gold	Platinum	
Apple DEP	Supports Apple DEP (for iOS devices)	✓	✓	✓	
Android for Work	Supports AFW (on AFW enabled devices)	*	✓	✓	
Samsung KNOX	Integrates with Samsung KNOX (KNOX sold separately)	×	✓	✓	
Email Access	Secure Active Sync (all bundles) Divide PM (Gold/Platinum bundles for additional fee)	✓	✓	✓	
Secure Enterprise Gateway (Sentry)	In-line gateway that manages, encrypts, and secures traffic between the mobile device and back-end enterprise systems. (Requires user setup/installation)	<b>~</b>	✓	✓	
Apps@Work	Enterprise App Store Basic Container	✓	✓	✓	
Content Catalog			50 files/ 25MB each		
Docs@Work	Access, annotate and share documents from email, and on- premise management repositories	×	✓	✓	
AppConnect	Containerization of Application at Rest		<b>✓</b>	<b>✓</b>	
Web@Work	Secure Browser Secure data in motion No VPN required	×	<b>√</b>	<b>√</b>	
Tunnel	iOS per App VPN native functionality	*	*	✓	
Help@Work	Customizable app that enables screen sharing on device for trouble shooting for internal customer trouble shooting		×	✓	
MobileIron's ability to proxy Kerberos allows iOS devices that are not on the corporate network to use iOS 7 SSO without needing to expose the Kerberos Key Distribution Center (KDC)		×	×	✓	
Service Connect Integrations	ServiceNow integration to streamline IT workflows	×	×	✓	

**Notes.** Customer may purchase MobileIron, Inc. ("MobileIron") licenses and services ("MobileIron Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the MobileIron Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. MobileIron Services are manufactured by MobileIron, Inc. Any license for MobileIron Services must be obtained directly from MobileIron either upon purchase or installation of the MobileIron Services. MobileIron Services are subject to MobileIron's terms and conditions and can be viewed here: www.mobileiron.com/legal. Verizon Wireless will direct MobileIron to fulfill Customer's MobileIron Services order. Customer support for MobileIron Services must be obtained directly from MobileIron, Inc. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to MobileIron Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate MobileIron representatives.

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### SAMSUNG Knox FOR ENTERPRISE

#### Samsung Knox Premium

Knox Premium is a cloud-based cross-platform enterprise mobility management solution combined with an on-device secure container for Samsung devices

Subscription	Monthly (Month to month)	1-Year Term (Paid in advance)	2 – Year Term (Paid in advance)	
License Fee	\$0.75 (594560)	\$9.00 (594561)	\$18.00 (595858)	
SKU#	Knox Premium EMM - Monthly	Knox Premium EMM - 1- Year	Knox Premium EMM - 2-Year	

#### Samsung Knox Workspace

Knox Workspace is an on-device container that isolates business applications and data from personal ones with government-grade security. Knox Workspace also provides enhanced granular controls over device features to enterprise IT administrators. Requires an additional MDM/EMM (like Knox Premium) to manage the container. Manage the container by integrating Knox IT policies with your existing MDM solution. Only available for Samsung Devices

Subscription  License Fee		Monthly (Month to month)	1-Year Term (Paid in advance)	2 – Year Term (Paid in advance)
		\$2.70 (594558)	\$32.40 (594559)	\$64.80 (595857)
	SKU#	Knox Workspace - Monthly	Knox Workspace – 1 - Year	Knox Workspace - 2-Year

#### Samsung Knox Solutions

Knox™ is Samsung's mobile device defense-grade security platform. The Knox Platform services multiple user segments through three separate offerings. Samsung Knox Premium is cloud-based device management that allows users to securely manage the business side of corporate devices. Samsung Knox Workspace, another offering, is an enterprise device container that acts as a secure and productive environment for work data and apps.

	Package Name	Samsung Knox Premium	Samsung Know Workspace	
	Target Audience	SMB & Enterprise with basic security needs	Enterprise, Government & Regulated Industries	
	End-to-end secure mobile platform bundled with Samsung cloud EMM for device management	<b>✓</b>		
Components	Works on both Android and iOS ecosystems	✓		
	Knox container with essential policy controls	✓	✓	
	Knox Workspace container with expanded and advanced policy controls		✓	
	IT Admin management of employee devices		✓	
	Enterprise can black list/white list apps within the Knox Workspace container		<b>✓</b>	
	Can manage VPN profiles		✓	

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in Knox Workspace container

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### Verizon Auto Share (In-Vehicle) Plan\*

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee per Connection (device)	Shared Data Allowance	Data Overage Rate	Included Domestic Text Message Allowance (non-shared)**	Overage Rate per Text Message
\$25.00 (93074)	20 MB (82297)	\$10.00 per GB	20	\$0.20 per message

**Notes:** Coverage is only available in the United States and includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Current data coverage details and additional plan information can be found at www.verizonwireless.com. This plan is restricted for use on the Delphi Onboard device only. Components of this plan include Verizon Auto Share Platform access and an in-vehicle hardware device. \*Voice calls cannot be placed or received on this plan, except for calls to 611 or 911 (these calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls.

#### ACCOUNT SHARING-

**Data Sharing:** Sharing is only available among lines active on this plan. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request.

\*\*Domestic text message allowance does not include picture or video messages.

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#### **Custom Verizon Auto Share Components for Government Subscribers** Verizon Auto Share Components are NOT eligible for discounts. Verizon M2M Management Center Included Mobile App Included QR Code<sup>1</sup> Included Verizon Auto Share Included Delphi Onboard Device (OBD) \$199.00 SKU - ACT233LVWQE Verizon Auto Share Security Kit2 (self-install kit) \$199.97 SKU - VZN-SECKIT

<sup>&</sup>lt;sup>1</sup>The QR code is in the Equipment Guide and can be ordered as an accessory. <sup>2</sup>Professional Installation services not available to government customers.

Networkfleet Service Options for GTA Contract #9800-GTA794V		
The Service Options below have been discounted. No additional discounts apply.		
Service Options	Purchase Cost	
5200-GPS Only	\$17.00	
5500-Diagnostics + GPS	\$19.00	
H6100 Expressfleet	\$13.86	
AssetGuard BX Non-Powered Asset Tracking	\$13.00	
Connect	\$2.95	
CUR 1 Minute	\$0.00	
CUR 45 Seconds	\$1.00	
CUR 30 Seconds	\$2.00	
CUR 15 Seconds	\$3.00	
Satellite	\$34.95	
Data Services	\$0.00	

Notes: Only one Hardware tier and one Service tier per Customer Account. Must be on a 12 month service agreement. Applicable taxes are not included in the above pricing. Any applicable taxes will be applied to the billing invoice. Additional terms & conditions apply to Networkfleet Service they are subject to review by end user government agencies.

Networkfleet Device/Hardware Options for GTA Contract #9800-GTA794V		
The Devices/Hardware Options below have been discounted. No additional discounts apply.		
Device/Hardware Options Purchase Cost		
5200-GPS Only \$85.00		
5500-Diagnostics + GPS \$85.00		
1009N2VD-6100 Expressfleet \$55.00		
AssetGuard BX Non-Powered Asset Tracking \$150.00		
Notes: Only one Hardware tier and one Service tier per Customer Account. Must be on a 12 month service agreement. Applicable taxes are not included in the		

above pricing. Any applicable taxes will be applied to the billing invoice.

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	The Accessory Options below have been discounted. No additional discounts a	pply.	
Item Number	Accessory	Price	
PARTS030	Reinstallation Kit	\$3.00	
PARTS031	Tamper Resistant Zip Ties (100 per pack)	\$50.00	
PARTS032	Combination Antenna A (standard)	\$30.00	
PARTS037	AT-1400 Replacement Battery	\$45.00	
PARTS039	AT-1400 Bracket	\$20.00	
PARTS040	Window-Mount GPS Antenna Module (5500/5200)	\$35.00	
PARTS041	Sensor Input Harness (5500/5200)	\$10.00	
PARTS042	OBD-II Adapter Kit only including Core Connector & 8 Adapters (5500/5200)	\$20.00	
PARTS043	6-pin Heavy Duty Harness (5500/5200)	\$35.00	
PARTS044	9-pin Heavy Duty Harness with Square Flange (5500/5200)	\$35.00	
PARTS045	9-pin Heavy Duty Harness with "D" Mount (5500/5200)	\$35.00	
PARTS069	OBD Harness Extension	\$10.00	
PARTS070	16-Pin Heavy Duty Harness	\$35.00	
PARTS046	Universal Harness (5200)	\$10.00	
PARTS047	Light Duty Harness plus OBD-II Adapter Kit (5500/5200)	\$35.00	
PARTS090	Alternate Power/Ground Adaptor (5500/5200)	\$20.00	
PARTS053	Garmin FMI 45 Cable with Traffic for Connect	,	
PARTS054	Garmin FMI Modified Cable	\$55.00	
PARTS057	Pelican Micro Case for 5200 w/ 15' Universal Harness	\$74.95	
A-PEM001	PEM Port Expansion Module	\$140.00	
PARTS059	Quick Install Harness	\$10.00	
A-SAT001	Satellite Modem	\$550.00	
PARTSS063	Satellite Antenna	\$50.00	
PARTSS064	Satellite Harness	\$50.00	
KIT-SAT	Satellite Kit (includes one modem, antenna & harness)	\$650.00	
PARTS065	Asset Guard BX Replacement Batter (1)	\$75.00	
PARTS066	Asset Guard BX Magnet Mount Kit (set of 4) * See Note	\$75.00	
PARTS095	Driver ID Reader Adapter	\$30.00	
PARTS060	Driver ID Reader	\$15.00	
PARTS061	Driver ID Key	\$3.50	
PARTS087	Audible Driver ID Alert	\$15.00	
PARTS071	Bluetooth Extension	\$0.00	
PARTS093	Universal Harness (6100)	\$10.00	
PARTS058	Universal Harness	\$10.00	
PARTS097	5000 9-Pin "D" Mount Harness Type 2	\$35.00	
PARTS098	5000 9-Pin Square Harness Type 2	\$35.00	
PARTS111	USM 9-Pin "D" Mount Harness Type 2 Pins F-G	\$35.00	
PARTS112	USM 9-Pin Square Harness Type 2 Pins F-G	\$35.00	

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	Networkfleet Install Options for C				
The Install Options below have been discounted. No additional discounts apply.  Item Number Installation Type Pricing Notes					
(per unit)					
I-INSTALL-UNIT	Base Installation – Plug/Play or 3 Wire	\$65.00	Base Installation includes 1 Device and 1 Harness		
D-INSTALL-UNIT	Limited Lifetime Base Installation	\$2.00	Monthly Service Fee		
I-INSTALL-FMI	Add-On to Base Installation (Garmin)	\$35.00			
I-INSTALL-SENSOR	Add-On to Base Installation (Sensor)	\$65.00	Sensor Install is \$65 PER SENSOR		
I-INSTALL-AG	Add-On to Base Installation (AssetGuard BX)	\$65.00			
I-INSTALL-PMC	Add-On to Base Installation (Pelican Micro Case)	\$35.00			
I-INSTALL-PEM	Add-On to Base Installation (Port Expansion Module)	\$35.00			
I-INSTALL-SAT	Add-On to Base Installation (Satellite)	\$35.00			
I-INSTALL-DID	Add-On to Base Installation (Driver ID)	\$35.00			
I-INSTALL-BTE	Add-On to Base Installation (Bluetooth)	\$35.00			
D-INSTALL-BTE	Limited Lifetime Add-On to Base Installation (Bluetooth)	\$1.00	Monthly Service Fee		
D-INSTALL-FMI	Limited Lifetime Add-On to Base Installation (Garmin)	\$1.00	Monthly Service Fee		
D-INSTALL-SENSOR	Limited Lifetime Add-On to Base Installation (Sensor)	\$1.00			
D-INSTALL-AG	Limited Lifetime Add-On to Base Installation (AssetGuard BX/PW)	\$2.00			
D-INSTALL-PMC	Limited Lifetime Add-On to Base Installation (Pelican Micro Case)	\$1.00	Monthly Service Fee		
D-INSTALL-PEM	Limited Lifetime Add-On to Base Installation (Port Expansion Module)	\$1.00	Monthly Service Fee		
D-INSTALL-SAT	Limited Lifetime Add-On to Base Installation (Satellite)	\$1.00	Monthly Service Fee		
D-INSTALL-DID	Limited Lifetime Add-On to Base Installation (Driver ID)	\$1.00	Monthly Service Fee		
I-SWAP-UNIT	Device Swap	\$65.00			
I-TRANSFER-UNIT	Device Transfer	\$65.00			
I-REMOVAL-UNIT	Removal	\$65.00	Removal of device.		
I-NOSHOW	No Show	\$75.00	Applies per Trip if the installer makes the trip and the designated vehicle is not available so the unit cannot be installed.		
I-TROUBLESHOOT-UNIT	Troubleshoot	\$65.00	Per Trip.		
TRAINING-HALF	½ Day Installation Training	\$150.00			
TRAINING-FULL	Full Day Installation Training	\$300.00			

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### Intrepid Networks®: Government Subscribers

Intrepid Networks provides a real-time situational awareness solution for both public and private organizations. Intrepid Networks solution suite is suited for emergency response agencies within the public sector, as well as any private sector companies that require day-to-day operational efficiencies and tracking needs. The solution provides critical end-user-level situational awareness which substantially improves operational efficiency and reduces the communication loop.

omoronoy arr	Package Name	Description	Cost	Conditions
	INT_RESP_PKG	INTREPID RESPONSE PACKAGE ANNUAL SUBSCRIPTION	\$90.00/yr	-
	INT_ACT_PKG	INTREPID ACTIVATE PACKAGE ANNUAL SUBSCRIPTION	\$27.00/yr	-
	INT_RESP_ACT_PKG	INTREPID RESPONSE PACKAGE & INTREPID ACTIVATE PACKAGE ANNUAL SUBSCRIPTION	\$103.50/yr	-
	INT_EXT_GPS	ADDITIONAL EXTERNAL GPS ASSET ANNUAL SUBSCRIPTION	\$90.00/yr	-
	INT_RESP+_PKG	INTREPID RESPONSE 'PLUS' PACKAGE ANNUAL SUBSCRIPTION	\$180.00/yr	-
Software	VZ_PTT_PLUS	VERIZON PTT+/KODIAK INTEGRATION YEAR SUBSCRIPTION	\$12.00/yr	SKU cannot be purchased separately. Customer must purchase either Response, Activate, and/or Response+ solution. Also, customer must subscribe to Verizon's PTT+ service.
	ES_CHAT_INTEGRATION	ES-CHAT PTT INTEGRATION YEAR SUBSCRIPTION	\$72.00/yr	SKU cannot be purchased separately. Customer must purchase either Response, Activate, and/or Response+ solution.
Services	ON_PREM_SETUP	ON-PREMISES SETUP FEE ONE TIME AND ONE YEAR SUPPORT	\$20,000 One-time fee	SKU cannot be purchased separately. Customer must purchase with either Response, Activate, and/or Response+ solution.
	ON_PREM_SUPPORT	ON-PREMISES MAINTENANCE AND ONGOING SUPPORT ANNUAL FEE	\$10,000/yr	-
	TRAINING_AT_INTREPID	1 TRAINING DAY AT INTREPID FACILITY	\$1,000/day	1 day of training at Intrepid Networks' facility in Orlando, FL.
	TRAINING_AT_CUST	1 TRAINING DAY AT CUSTOMER'S SITE	\$2,500/day	1 Day of training at Customer's site (includes travel expenses)
Trials	INT_RESP_TRIAL	INTREPID RESPONSE PACKAGE 30 DAY FREE TRIAL	\$0.00	Free 30-Day trial for 5-10 licenses. Trial can only be utilized once per

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				customer within a 6 month period. One per customer. Recurring trials are not permitted.
	INT_ACT_TRIAL	INTREPID ACTIVATE PACKAGE 30 DAY FREE TRIAL	\$0.00	Free 30-Day trial for 5-10 licenses. Trial can only be utilized once per customer within a 6 month period. One per customer. Recurring trials are not permitted.
	INT_RESP_ACT_TRIAL	INTREPID RESPONSE PACKAGE & INTREPID ACTIVATE 30 DAY FREE TRIAL	\$0.00	Free 30-Day trial for 5-10 licenses. Trial can only be utilized once per customer within a 6 month period. One per customer. Recurring trials are not permitted.
	INT_RESP+_TRIAL	INTREPID RESPONSE+ 30 DAY FREE TRIAL	\$0.00	Free 30-Day trial for 5-10 licenses. Trial can only be utilized once per customer within a 6 month period. One per customer. Recurring trials are not permitted.
	VZ_PTT_PLUS_TRIAL	VERIZON PTT+/KODIAK INTEGRATION 30 DAY FREE TRIAL	\$0.00	Free 30-Day trial for 5-10 licenses. Trial can only be utilized once per customer within a 6 month period. One Trial per customer. Recurring trials are not permitted. Trial is free, but customer must subscribe to Verizon PTT+ monthly service. Cannot utilize VZ PTT Plus trial concurrently with ESChat trial.
	ES_CHAT_INTGR_TRIAL	ESCHAT PTT INTEGRATION 30 DAY FREE TRIAL	\$0.00	Free 30-Day trial for 5-10 licenses. Trial can only be utilized once per customer within a 6 month period. One Trial per customer. Recurring trials are not permitted. Cannot utilize ESChat trial concurrently with
Customor may	nurchaeo Intronid Notworke liconeoe	and convices ("Intronid Natiworks Services"), to h	o billad by Varizan V	PTT Plus trial.

Customer may purchase Intrepid Networks licenses and services ("Intrepid Networks Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Intrepid Networks Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Intrepid Networks Services are manufactured by Intrepid Networks®. Any license for Intrepid Networks Services

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must be obtained directly from Intrepid Networks either upon purchase or installation of the Intrepid Networks Services. Intrepid Networks Services are subject to Intrepid Networks' terms and conditions and can be viewed here:

https://documents.intrepid-networks.com/Intrepid+Networks+Standard+Services+Agreement+Feb2017+Click+Through+Version.pdf.

Verizon Wireless will direct Intrepid Networks to fulfill Customer's Intrepid Networks Services order. Customer support for Intrepid Networks Services must be obtained directly from Intrepid Networks®. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Intrepid Networks Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Intrepid

Networks representatives.

Verizon Mobile Device Management (MDM): Government Subscribers Only			
Verizon MDM is not eligible for the monthly access charge discount. No additional discounts apply.			
Verizon MDM Feature Access Fee			
Enterprise Firmware Over the Air (FOTA) Management <sup>1</sup>	\$0.00 (license requirement with service)		
Device Diagnostics <sup>2</sup>	\$0.99 / per device per month		
	\$1.49 / per device per month		
Broadband Hotspot Management <sup>3</sup>	OR		
	\$15.00 / per device per year		
	\$1.00 / per device per month		
Unified Endpoint Management	OR		
	\$10.00 / per device per year		

Notes: See attached Calling Plan and Feature Details for important information about calling plans, features and options. MDM supports select devices and operating systems and may require installation of a software agent. MDM features are billed separately; however, all supported options will appear and cannot be blocked. Due to a number of features that require HTML 5, Verizon MDM requires Internet Explorer Version 10 and above to work efficiently. <sup>1</sup> Enterprise Firmware Over the Air (FOTA) Management supports Android devices, including Jetpacks and USB devices. <sup>2</sup> Device Diagnostics supports Verizon Android devices operating on OS 4.0 and higher excluding Apple IOS and Google Pixel/Nexus Devices. <sup>3</sup> Broadband Hotspot Management currently supports the MiFi 7730L, AC791L, Jetpack MiFi 6620L, and USB730L.

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### Verizon Wireless Calling Plan and Feature Details

Plans and Associated Charges: Billing, shipping and end-user address must be within an area where Verizon Wireless is licensed and provides service. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on subscriber's phone. Unused monthly minutes and/or Megabytes are lost. On outgoing calls, charges start when subscriber presses SEND or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after subscriber presses END or the call disconnects. Calls made on the Verizon Wireless network are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to "911" and certain other emergency services are toll-free and airtime-free. Airtime may be charged when dialing toll-free numbers.

Anytime Minutes: Anytime Minutes apply when making or receiving calls from a calling plan's rate and coverage area. Coverage information is available at <a href="https://www.verizonwireless.com">www.verizonwireless.com</a>. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on plans with sharing. In order to gain access to coverage in newly expanding markets, subscribers must periodically dial \*228 to update roaming information from voice or Smartphone devices; from the VZAccess Manager, go into "Options" and click "Activation," while in the National Enhanced Services Rate and Coverage Area every three months. This may alter the rate and coverage area. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.

Long Distance: Unlimited domestic long distance is included when calling from the plan's rate and coverage area, unless otherwise specified in the plan.

Verizon Wireless Calling Plan Included Features		
Call Waiting <sup>1,6</sup> Three Way Calling <sup>1,6</sup>		
Call Forwarding 6	No Answer/ Busy Transfer 6	
Caller ID <sup>2,6</sup>	Basic Voice Mail 3,6	
411 Connectsm 4,6 (Directory Assistance)	Basic TTXT Messaging 5	

<sup>&</sup>lt;sup>1</sup>Airtime charges apply to all calls simultaneously.

<sup>2</sup>When making a call, Subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside home airtime rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing \*67 before each call, or by ordering per-line call blocking where available. Calls to some numbers, such as toll-free numbers, cannot be blocked.

<sup>3</sup>Airtime charges apply to message retrieval.

<sup>4</sup>411 Connect, directory assistance with automatic call completion is subject to a per call fee plus airtime charges. Directory assistance rates are subject to change.

<sup>5</sup>TXT Messaging offered at the prevailing rate, currently \$0.02 per inbound and \$0.10 per outbound message per address. TXT message charges are subject to change.

<sup>6</sup>Feature not included on BroadbandAccess Unlimited or Megabyte (MB) calling plans at no charge, but are available at the prevailing Verizon Wireless rates.

Unlimited Messaging: Unlimited Messaging is included with the select Plans and is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, Puerto Rico, and the U.S. Virgin Islands. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. Friends & Family for Business: Calls directed to and received from an account's listed Friends & Family numbers shall not use Monthly Anytime Voice Minutes. For Nationwide for Business plans with 900 minutes or more or 450 minute plan with the share option can add up to ten (10) Friends & Family numbers. Only calls from Nationwide Coverage Area to designated domestic landline or wireless numbers (excluding Directory Assistance, 900 numbers, or customer's own wireless or Voicemail access numbers) may be added; all qualifying lines on an account share the same Friends & Family numbers, up to account's eligibility limits; My Verizon, My Business Account or Verizon Enterprise Center is required to set up and manage Friends & Family numbers.

Mobile to Mobile Calling: Mobile to Mobile Calling minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless subscriber while in the Nationwide Rate and Coverage area. Mobile to Mobile calls must originate and terminate while both Verizon Wireless subscribers are within the Mobile to Mobile Calling area. Mobile to Mobile Calling is not available (i) with fixed wireless devices with usage substantially from a single cell site, (ii) for data usage including Push to Talk Plus calls, Picture or Video Messaging (iii) if Call Forwarding or No Answer/Busy Transfer features are activated, (iv) for calls to Verizon Wireless customers using any of the international services, (v) for calls to check Voice Mail, (vi) in those areas of Louisiana and Mississippi where the users roaming indicator flashes, (vii) in Canada and Mexico and (viii) to users whose current wireless exchange restricts the delivery of Caller ID And (viiii) for incoming calls if Caller ID is not present or Caller ID Block is initiated. Mobile to Mobile Calling minutes will be applied before Anytime Minutes.

Night and Weekend Minutes: Apply to calls made in a calling plan's rate and coverage area only during the following hours: 12:00 am Saturday through 11:59 pm Sunday and 9:01 pm to 5:59 am Monday through Friday. If both Night and Weekend and Mobile to Mobile Calling minute allowances

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apply to a given call, Mobile to Mobile Calling minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.

**Nationwide for Business Share Option:** The Share Option is available to businesses with a minimum of five (5) Nationwide for Business lines on the same account with the share option. The Monthly Anytime Minutes of all lines on an account will be aggregated, and then allocated first to the line with the highest anytime minute usage, and then to the line with the next highest usage.

Push to Talk Plus: Push to Talk Plus (PTT+) capable Equipment required. Push to Talk Plus capable Equipment can only be used with a Push to Talk Plus calling plan. Subscribers switching from a Push to Talk Plus Calling Plan to another calling plan may not be able to use certain Push to Talk Plus capable Equipment with the new plan. Push to Talk Plus calls may only be made with other Verizon Wireless Push to Talk Plus subscribers. Push to Talk Plus Subscribers may initiate or participate on a call, simultaneously, with as many as 250 total participants (total is limited to (50) if interoperating between 3G and 4G participants). Administrators can be designated to manage the Push to Talk contact lists via a single website interface with a single user name/password. Existing Push to Talk Subscriber Equipment may require a software upgrade to use Push to Talk Plus or replacement with a Push to Talk Plus capable device. Push to Talk Plus is only available within the National Enhanced Services Rate and Coverage Area and WiFi access points. There will be a delay from the time a Push to Talk Plus call is initiated until the Push to Talk Plus call is first received by the called party. If an incoming voice call is received while on a Push to Talk Plus call the voice call may be answered and the Push to Talk Plus placed on hold. If an incoming Push to Talk Plus call is received while on a Push to Talk Plus call the PTT call icon can be selected to connect to the Push to Talk Plus call. If the incoming voice or Push to Talk Plus call is not answered a missed call alert will display. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk Plus call. In-Call Talker Override (Talker Priority) allows a pre-determined user priority to take the floor to communicate urgent message over participant. Push to Talk Plus services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications & capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose. Please visit our website www.verizonwireless.com for additional Push to Talk Plus information.

International Long Distance: You need International Eligibility to make international calls to most countries, but you can make calls to some North American destinations without it. Additional surcharges may apply when calling certain countries; see verizonwireless.com/international for details. Verizon Wireless International Long Distance Value Plan: International Eligibility required to call most countries. Value Plan feature is not available on all Plans. Rates are subject to change without notice. Standard International Long Distance rates apply in addition to airtime charges per your Plan on calls made from the Verizon Wireless network. Rates and service availability may vary when your phone's banner displays "Extended Network." Value Plan rates apply only on calls to Value Plan Countries made from your Plan's Rate and Coverage Area. If a subscriber's Plan's Rate and Coverage Area includes calls to any Value Plan country, those calls will be billed per the Plan. Except when roaming on another carrier's network, in which case that carrier's rates, taxes and surcharges apply. For Value Plan subscribers, calls made from the Verizon Wireless network to countries not included in the Value Plan will be billed at standard International Long Distance rates. Additional surcharges may apply when calling certain destinations, see www.verizonwireless.com/international for details.

International Roaming: Some services, such as premium text messaging, directory assistance, entertainment lines and third-party services, may be available, and charges for these services will be billed (along with applicable toll charges) in addition to roaming rates. Message-waiting-indicator service is not available where Text Messaging is not available. When using International Phone, or International Data services, or if you subscribe to a Nationwide Plus Canada or Nationwide Plus Mexico Plan, and you're roaming near country borders, calls may be carried by a cell site located in a neighboring country and billed at that country's rates. Verizon Wireless will terminate your service for good cause if less than half of your voice or data usage over three consecutive billing cycles is on the Verizon Wireless National Enhanced Services Rate and Coverage Area. See verizonwireless.com/international for rates and destinations, which are subject to change without notice. International Eligibility required for GSM roaming, and for roaming in many destinations. Rates, terms and conditions apply only when roaming on participating GSM networks in published destinations. Availability of service, calling features, and Text messaging varies by country and network and may be restricted without notice. You must add International Eligibility to your account to roam in many destinations. Visit verizonwireless.com/naroaming. By using Equipment outside the United States, subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that may result from subscriber's failure to comply with Foreign Laws.

Roaming in GSM countries: GSM International Phone, activated in the United States with compatible subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published International Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. See <a href="https://www.verizonwireless.com">www.verizonwireless.com</a> for coverage and airtime rates. Service in certain countries may be blocked without prior notice. Where Text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received. Text messaging rates are subject to change. Text messages may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check <a href="www.vtext.com">www.vtext.com</a> for the most current list of participating foreign carriers.

Data Services: Verizon Wireless charges you for all data and content sent or received using our network (including any network overhead and/or Internet Protocol overhead associated with content sent or received), as well as resolution of Internet Protocol addresses from domain names. Sending

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or receiving data using a virtual private network (VPN) involves additional VPN overhead for which you will be charged. Please note that certain applications or widgets periodically send and receive data in the background, without any action by the user, and you will be billed for such data use. Applications may automatically re-initiate data sessions without you pressing or clicking the **SEND** or connect button. Data sessions automatically terminate after 24 hours. A data session is inactive when no data is being transferred. Data sessions may seem inactive while data is actively being transferred, or may seem active when the data is actually cached and data is not being transferred. If you have a Data Only plan and use voice service, domestic voice calls will be billed at \$0.25/minute.

Verizon Wireless is implementing optimization and transcoding technologies in our network to transmit data files in a more efficient manner to allow available network capacity to benefit the greatest number of users. These techniques include caching less data, using less capacity, and sizing the video more appropriately for the device. The optimization process is agnostic to the content itself and to the website that provides it. While Verizon Wireless invests much effort to avoid changing text, image, and video files in the compression process, and while any change to the file is likely to be indiscernible, the optimization process may minimally impact the appearance of the file as displayed on your device. For a further, more detailed explanation of these techniques, please visit verizonwireless.com/vzwoptimization.

Verizon Wireless strives to provide customers with the best experience when using our network, a shared resource among tens of millions of customers. To further this objective, Verizon Wireless has implemented Network Optimization Practices designed to ensure that the overwhelming majority of data customers aren't negatively impacted by the inordinate data consumption of a few users. The reduction can last for the remainder of the current bill cycle and the immediately following bill cycle to ensure high quality network performance for other users at locations and times of peak demand. For a further more detailed explanation of these techniques please visit <a href="https://www.verizonwireless.com/networkoptimization">www.verizonwireless.com/networkoptimization</a>. Data transfer amounts will vary based on application. If you download an audio or video file, the file may be downloaded in sections or in its entirety; data charges will apply to the portion downloaded, regardless of whether you listen to or watch all of it. You may access and monitor your own data usage during a particular billing period, including during the Return Period, by accessing My Verizon online or by contacting Customer Service.

Data Services: Permitted Uses: You can use Verizon Wireless Data Services for accessing the Internet and for such uses as: (i) Internet browsing; (ii) email; (iii) intranet access (including accessing corporate intranets, email and individual productivity applications made available by your company); (iv) uploading, downloading and streaming of audio, video and games; and (v) Voice over Internet Protocol (VoIP).

Data Services: Prohibited Uses. You may not use our Data Services for illegal purposes or purposes that infringe upon others' intellectual property rights, or in a manner that interferes with other users' service, that violates trade and economic sanctions and prohibitions as promulgated by the Departments of Commerce, Treasury or any other U.S. government agency, that interferes with network's ability to fairly allocate capacity among users, or that otherwise degrades service quality for other users. Examples of prohibited usage include: (i) server devices or host computer applications that are broadcast to multiple servers or recipients such that they could enable "bots" or similar routines (as set forth in more detail (ii) below) or otherwise denigrate network capacity or functionality; (ii) "auto-responders," "cancel-bots," or similar automated or manual routines that generate amounts of net traffic that could disrupt net user groups or e-mail use by others; (iii) generating "spam" or unsolicited commercial or bulk e-mail (or activities that facilitate the dissemination of such e-mail); (iv) any activity that adversely affects the ability of other users or systems to use either Verizon Wireless' services or the Internet-based resources of others, including the generation of dissemination of viruses, malware, or "denial of service" attacks; (v) accessing or attempting to access without authority, the information, accounts or devices of others, or to penetrate, or attempt to penetrate Verizon Wireless' or another entity's network or systems; or (vi) running software or other devices that maintain continuous active Internet connections when a computer's connection would otherwise be idle or "any keep alive" functions, unless they adhere to Verizon Wireless" requirements for such usage, which may be changed from time to time.

Verizon Wireless further reserves the right to take measures to protect our network and other users from harm, compromised capacity or degradation in performance. These measures may impact your service, and Verizon Wireless reserves the right to deny, modify or terminate service, with or without notice, to anyone Verizon Wireless believes is using Data Services in a manner that adversely impacts the Verizon Wireless network. Verizon Wireless may monitor your compliance, or other subscribers' compliance, with these terms and conditions, but Verizon Wireless will not monitor the content of the communications except as otherwise expressly permitted or required by law. [See verizonwireless.com/privacy]

Unlimited Data Plans and Features (such as BroadbandAccess, Push to Talk Plus, and certain VZEmail services) may ONLY be used with wireless devices for the following purposes: (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the Internet, downloading legally acquired songs, and/or visiting corporate intranets is permitted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited.

For individual use only and not for resale. We will protect our network from harm, which may impact legitimate data flows. We will limit throughput or amount of data transferred exceeding 5 GB in a given month, and reserve the right to deny or terminate service, without notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. Anyone using more than 5 GB

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per line in a given month is presumed to be using the service in a manner prohibited above, and we reserve the right to immediately terminate the service of any such person without notice. We also reserve the right to terminate service upon notification to the customer.

Unlimited VZAccess and VZEmail: BroadbandAccess, and InternationalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess, VZEmail and Push to Talk Plus services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync or BlackBerry Solutions. Unlimited BroadbandAccess data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment

Data Roaming: In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.002/KB or \$2.05/MB. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of \$0.005/KB or \$5.12/MB. In other available countries, usage will be billed at a rate of \$0.02/KB or \$20.48/MB. International Eligibility is needed to roam in many destinations. Current coverage details, and list of Other Available Countries can be found at <a href="https://www.verizonwireless.com/international">www.verizonwireless.com/international</a>

International Data Optional Features: International PC Card required for international use. International PC Cards will not work in the United States or Canada and International Data Optional Features subscribers will need a Mobile Broadband PC card for domestic use. The domestic and International PC Cards cannot be used at the same time. Prior to leaving the United States, subscribers must install International Data Optional Features VZAccess Managers and run the OTA wizard. International Data Optional Features subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles.

International Email SIM Cards: SIM Cards are available for use with your International PC Card, International Smartphone, or International Phone. Verizon Wireless is not responsible for any unauthorized use of subscriber's SIM Cards and subscriber must safeguard security codes. Placing your InternationalEmail SIM in any other non BlackBerry or Smartphone device could result in additional charges or termination of service. Upon termination of service, subscriber must destroy SIM Card.

### **Share Option**

Share Option: Sharing is available only among Government Subscribers on applicable calling plans choosing the Share Option.

America's Choice for Business & Voice and Data Choice Bundles for Business Subscribers: (NOTE: Subscribers to America's Choice for Business and Voice and Data Choice Bundles for Business can share voice minutes across these plans and price points subject to some billing system. limitations.). Sharing on these calling plans is for voice home airtime minutes only. Customer must maintain a minimum of five (5) Government Subscriber lines, all choosing a qualifying plan with Share Option. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Home Airtime Allowance Minutes apply first to that line. Unused Monthly Home Airtime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Home Airtime Allowance in order of highest usage. At the termination of the Agreement, Government Subscriber lines on America's Choice for Business with Share Option may be migrated onto applicable retail consumer pricing or Government pricing. Calling plan changes may not take effect until the billing cycle following the change request. Based on the geographic location of Customer's Government Subscribers, some Customers may have to have sharing Subscribers activated in more than one Verizon Wireless billing system. Sharing among Subscribers in multiple Verizon Wireless billing systems requires online invoicing or reporting, and a minimum of one hundred (100) Government Subscribers all choosing the Share Option. Unused minutes for cross billing system sharing will be distributed proportionally as a ratio of the minutes needed by each sharing Subscriber to the total minutes needed by all sharing Subscribers. Accounts that share across Verizon Wireless billing systems require set up that may take thirty (30) to sixty (60) days.

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#### M2M Data Plan Terms and Conditions

A data session is inactive when no data is being transferred, and may seem inactive while data is actively being transferred to a device, or seem active when actually cached and not transferring data. Customer must maintain virus protection when accessing the service and is responsible for all data sent and received including "overhead" (data that is in addition to user-transmitted data, including control, operational and routing instructions, errorchecking characters as well as retransmissions of user-data messages that are received in error) whether or not such data is actually received. Verizon Wireless will not be liable for problems receiving Service that result from Customer's device.

Megabyte (MB) Data Plans: M2M data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the megabyte allowance is lost. Equipment will not indicate kilobyte usage.

Data Roaming: In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.002/KB or \$2.05/MB. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of \$0.005/KB or \$5.12/MB. For more information on roaming in Canada and Mexico, visit verizonwireless.com/naroaming. In the Bermuda, China, Dominican Republic, Guam, India, Israel, Saipan and South Korea Enhanced Services Rate and Coverage Areas, usage will be billed at a rate of \$0.02/KB or \$20.48/MB. I-Dial is needed to roam in many destinations. Only the Canadian Broadband Rate and Coverage Area supports EV-DO.

### M2M Share Options

Sharing is available only among Government Subscribers on applicable M2M Low Usage and High Usage calling plans.

Account Share: Customer may activate up to 15 share groups per account. Sharing is available only among M2M Lines on the Mobile Broadband M2M Account Share Plans on the same billing account, in the same usage group (Low Usage and High Usage plans cannot share with each other). Unused KBs will be distributed to M2M Lines with an overage on an as needed basis to M2M Lines on the same billing account that have exceeded their MB allowance during the same monthly billing period. At the end of each bill cycle any unused KBs allowances will be applied to the overages of the other M2M Lines on the same account beginning with the line with the lowest overage need until depleted. Customers subscribing to Mobile Broadband M2M Account Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Profile Share Plans.

Profile (Multi-Account) Share: Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans on the same profile, in the same usage group. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines on the same profile. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans.

**Note:** <sup>1</sup>A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts.

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