Nokia 2 V user guide
Get started

Keep your phone up to date
Keep your phone up to date and accept available software updates to get new and enhanced features for your phone. Updating the software may also improve your phone’s performance.

Buttons and parts

1. Front camera
2. Proximity sensor
3. Earpiece/Loudspeaker
4. Microphone
5. Back camera
6. Flash
7. Volume buttons
8. Power/Lock button
9. Loudspeaker
10. USB/Charger port

Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be sold separately.

Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

Parts of the device are magnetic. Metallic materials may be attracted to the device.

Do not place credit cards or other magnetic stripe cards near the device for extended periods of time, since the cards may be damaged.
Insert memory card

Note: The microSD card is sold separately.

Important: Do not remove the memory card when an app is using it. Doing so may damage the memory card and the device and corrupt data stored on the card.

1. Place your fingernail in the USB connector cut-out at the bottom of the phone, bend the back cover open, and pop the cover off the phone.

2. Slide the microSD card into the microSD card slot with the gold contacts facing down.

3. Press the top edge of the back cover against the top edge of your phone, and then snap the cover into place, locking all the hooks around the edges of the cover.

Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.
Warning: The battery is embedded. Do not remove the metal covering over top.

Note: Switch the device off and disconnect the charger and any other device before removing any covers. Avoid touching electronic components while changing any covers. Always store and use the device with any covers attached.

Optional: Swap the SIM card
Your phone comes with the SIM card preinstalled, but if you want to swap the SIM, slide the SIM card holder to the left and open it up. Put a nano-SIM card in the SIM slot with the contact area face down.

Close down the holder and slide it to the right to lock it in place.

Charge your phone

1. Insert the small end of the USB cable into the phone.
2. Insert the larger end into the charger and plug it into an outlet.
Your phone supports the micro-USB cable. You can also charge your phone from a computer with a USB cable, but it may take a longer time.

If the battery is completely discharged, it may take several minutes before the charging indicator is displayed.

**Switch on and set up your phone**

1. To switch on your phone, press and hold the Power/Lock button until the phone vibrates.
2. When the phone is switched on, choose your language and region.
3. Follow the instructions shown on your phone.

**TRANSFER DATA FROM YOUR PREVIOUS PHONE**

You can transfer data from an old phone to your new phone using your Google account.

To back up data on your old phone to your Google account, refer to your old phone’s user guide.

1. Tap **Settings > Users & accounts > Add account > Google**.
2. Select which data you want to restore on your new phone. The sync starts automatically once your phone is connected to the internet.

**RESTORE APP SETTINGS FROM YOUR PREVIOUS ANDROID PHONE**

If your previous phone was an Android, and backup to Google account is enabled on it, you can restore your app settings and Wi-Fi passwords.

1. Tap **Settings > System > Backup**.
2. Switch **Backup to Google Drive** to **On**.

**Lock your phone**

If you want to avoid accidentally making a call when your phone is in your pocket or bag, you can lock your buttons and screen.

To lock your buttons and screen, press the Power/Lock button.

**UNLOCK THE BUTTONS AND SCREEN**

Press the Power/Lock button, and swipe up across the screen. If asked, provide additional credentials.

**Use the touch screen**

Important: Avoid scratching the touch screen. Never use an actual pen, pencil, or other sharp object on the touch screen.
TAP AND HOLD TO DRAG AN ITEM

Place your finger on the item for a couple of seconds, and slide your finger across the screen.

SWIPE

Place your finger on the screen, and slide your finger in the direction you want.

SCROLL THROUGH A LONG LIST OR MENU

Slide your finger quickly in a flicking motion up or down the screen, and lift your finger. To stop the scrolling, tap the screen.

ZOOM IN OR OUT

Place 2 fingers on an item, such as a map, photo, or web page, and slide your fingers apart or together.
LOCK THE SCREEN ORIENTATION
The screen rotates automatically when you turn the phone 90 degrees.

To lock the screen in portrait mode, swipe down from the top of the screen, and tap Auto-rotate to switch to Portrait.

USE THE NAVIGATION KEYS
To see which apps you have open, tap the recent apps key □.

To switch to another app, tap the app you want.
To close an app, tap the × icon next to it.

To go back to the previous screen you were in, tap the back key ◀. Your phone remembers all the apps and websites you’ve visited since the last time your screen was locked.

To go to the home screen, tap the home key ○. The app you were in stays open in the background.

Basics

Personalize your phone

CHANGE YOUR WALLPAPER
Tap Settings > Display > Wallpaper.

CHANGE YOUR PHONE RINGTONE
Tap Settings > Sound > Phone ringtone.

CHANGE YOUR MESSAGE NOTIFICATION SOUND
Tap Settings > Sound > Advanced > Default notification sound.

Open and close an app

OPEN AN APP
On the home screen, tap an app icon to open it.
To open one of the apps running in the background, tap □, and select the app.

CLOSE AN APP
Tap □, and tap × on the app you want to close.

FIND YOUR APPS
On the home screen, swipe up from the bottom of the screen to see all your apps.

CLOSE ALL RUNNING APPS
Tap □, swipe up through all apps, and tap CLEAR ALL.

Notifications

USE THE NOTIFICATION PANEL
When you receive new notifications, such as messages or missed calls, indicator icons appear on the status bar at the top of the screen. To see
more information about the notifications, drag the status bar down. To close the view, swipe up on the screen.

To change the notification settings of an app, tap Settings > Apps & notifications > Notifications > App notifications and tap the app name to open the app settings. You can turn off or on the notifications per each app individually. To see the apps which are not allowed to send notifications, tap All apps > Apps: Turned off.

USE THE QUICK SETTING ICONS
To activate features, tap the quick settings icons on the notification panel. To see more icons, drag the menu down.

To rearrange the icons, tap 
, tap and hold an icon, and then drag it to another location.

Control volume
If you have trouble hearing your phone ringing in noisy environments, or calls are too loud, you can change the volume to your liking by using the volume buttons on the side of your phone.

Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

CHANGE THE VOLUME FOR MEDIA AND APPS
Press a volume button on the side of your phone to see the volume status bar, tap , and drag the slider on the volume bar for media and apps left or right.

SET THE PHONE TO SILENT
To set the phone to silent, press and hold the volume down button, and then press the button again. The first press sets the phone to vibrate only, and the second press sets it to silent.

Tip: Don't want to keep your phone in silent mode, but can't answer right now? To silence an incoming call, press the volume down button. You can also set your phone to mute the ringing when you pick the phone up: tap Settings > System > Gestures > Mute on pickup, and switch to on.
If you want to be able to reject an incoming call by turning over the phone, tap **Settings > System > Gestures > Turn over to reject call**, and switch to on.

**Screenshots**
To take a screenshot, open the notification panel, and drag the status bar downwards. Tap **Screen capture**. You can view captured images in **Photos**.

Screenshots alternate method: To take a screenshot, press the volume down button and Power/Lock button at the same time.

It is not possible to capture a screenshot while using some apps and features.

**Extend battery life**
To save power:

- Always charge the battery fully.
- Mute unnecessary sounds, such as touch sounds. Tap **Settings > Sound > Advanced**, and under **Other sounds and vibrations**, select which sounds to keep.
- Use wired headphones, rather than the loudspeaker.
- Set the phone screen to switch off after a short time. Tap **Settings > Display > Advanced > Sleep** and select the time.
- Tap **Settings > Display > Brightness level**. To adjust the brightness, drag the brightness level slider. Make sure that **Adaptive brightness** is disabled.
- Stop apps from running in the background: tap and close the apps you don’t need.
- Switch on the power saver: tap **Settings > Battery > Battery saver**, and switch to **On**.
- Use location services selectively: switch location services off when you don’t need them. Tap **Settings > Security & location > Location**, and switch to **Off**.
- Use network connections selectively: switch Bluetooth on only when needed. Use a Wi-Fi connection to connect to the internet, rather than a mobile data connection. Stop your phone scanning for available wireless networks. Tap **Settings > Network & Internet > Wi-Fi**, and switch to **Off**. If you’re listening to music or otherwise using your phone, but don’t want to make or receive calls, switch the airplane mode on. Tap **Settings > Network & Internet > Airplane mode**.
Airplane mode closes connections to the mobile network and switches your device’s wireless features off.

**Save on data roaming costs**
You can cut data roaming costs and save on your phone bills by changing mobile data settings. To use the optimal connection method, change the Wi-Fi and mobile networks settings.

Data roaming means using your phone to receive data over networks that your network service provider doesn't own or operate. Connecting to the internet when roaming, especially when abroad, can increase data costs substantially.

Using a Wi-Fi connection is generally faster and less expensive than using a mobile data connection. If both Wi-Fi and mobile data connections are available, your phone uses the Wi-Fi connection.

**CONNECT TO A WI-FI NETWORK**
1. Tap Settings > Network & Internet > Wi-Fi.
2. Make sure Wi-Fi networking is switched to On.
3. Select the connection you want to use.

**CLOSE THE MOBILE DATA CONNECTION**
Swipe down from the top of the screen, tap Mobile data and switch Mobile data off.

**Tip:** To follow your data usage, tap Settings > Network & Internet > Data usage.

**STOP DATA ROAMING**
Tap Settings > Network & Internet > Mobile network, and switch Roaming off.

**Write text**
Writing with the on-screen keyboard is easy. You can use the keyboard when holding your phone in portrait or landscape mode. The keyboard layout can vary in different apps and languages.

To open the on-screen keyboard, tap a text box.

**SWITCH BETWEEN UPPER AND LOWER CASE CHARACTERS**
Tap the shift key. To switch caps lock mode on, double-tap the key. To return to normal mode, tap the shift key again.

**TYPE IN A NUMBER OR SPECIAL CHARACTER**
Tap the numbers and symbols key. Some special character keys bring up more symbols. To see more symbols, tap and hold a symbol or special character.
INSERT EMOJIS
Tap the emoji key, and select the emoji.

COPY OR PASTE TEXT
Tap and hold a word, drag the markers before and after the word to highlight the section you want to copy, and tap COPY. To paste the text, tap where you want to paste the text and select PASTE.

ADD AN ACCENT TO A CHARACTER
Tap and hold the character, and tap the accent or the accented character, if supported by your keyboard.

DELETE A CHARACTER
Tap the backspace key.

MOVE THE CURSOR
To edit a word you just wrote, tap the word, and drag the cursor to the place you want.

USE KEYBOARD WORD SUGGESTIONS
Your phone suggests words as you write, to help you write quickly and more accurately. Word suggestions may not be available in all languages.

When you start writing a word, your phone suggests possible words. When the word you want is shown in the suggestion bar, select the word. To see more suggestions, tap and hold the suggestion.

Tip: If the suggested word is marked in bold, your phone automatically uses it to replace the word you wrote. If the word is wrong, tap and hold it to see a few other suggestions.

If you do not want the keyboard to suggest words while typing, turn off the text corrections. Tap Settings > System > Languages & input > Virtual keyboard. Select the keyboard you normally use. Tap Text correction and switch off the text correction methods you do not want to use.

CORRECT A WORD
If you notice that you have misspelled a word, tap it to see suggestions for correcting the word.

SWITCH SPELL CHECKER OFF
Tap Settings > System > Languages & input > Advanced > Spell checker, and switch to Off.

Date and time
Tap Settings > System > Date & time.

UPDATE THE TIME AND DATE AUTOMATICALLY
You can set your phone to update the time, date, and time zone automatically. Automatic update is a network service and may not be available depending on your region or network service provider.
1. Tap Settings > System > Date & time.
2. Switch Automatic date & time on.
3. Switch Automatic time zone on.

CHANGE THE CLOCK TO THE 24-HOUR FORMAT
Tap Settings > System > Date & time, and switch Use 24-hour format on.

Clock and alarm

USE THE COUNTDOWN TIMER
1. Tap Clock > TIMER.
2. Set the duration of the timer.

USE THE STOPWATCH
Tap Clock > STOPWATCH.

SET AN ALARM
1. Tap Clock > ALARM.
2. To add an alarm, tap +.
3. To modify an alarm, tap it. To set the alarm to repeat on specific dates, check Repeat and highlight the days of the week.

SNOOZE AN ALARM
If you don’t want to get up just yet, when the alarm sounds, swipe the alarm left. To adjust the snooze length, tap Clock > > Settings > Snooze length and select the length to your liking.

SWITCH AN ALARM OFF
When the alarm sounds, swipe the alarm right.

DELETE AN ALARM
Tap Clock > ALARM. Select the alarm, and tap Delete.

Calculator
Tap Calculator.

To use the advanced calculator, swipe the bar from the right edge of the screen to the left.

Accessibility
You can change various settings to make using your phone easier.

INCREASE OR DECREASE THE FONT SIZE
1. Tap Settings > Accessibility.
2. Tap Font size. To increase or decrease the font size, drag the font size level slider.

INCREASE OR DECREASE THE DISPLAY SIZE
1. Tap Settings > Accessibility.
2. Tap Display size and to adjust the display size, drag the display size level slider.
Connect with your friends and family

Calls
MAKE A CALL
1. Tap 📞.
2. Type in a number, or tap ☎️ and select a contact you want to call.
3. Tap 📞.

ANSWER A CALL
When the phone rings, swipe up to answer.

REJECT A CALL
To reject a call, swipe down.

Contacts
Save and organize your friends’ and family members’ phone numbers.

SAVE A CONTACT FROM CALL HISTORY
1. In Phone, tap ☎️ to see call history.
2. Tap the number you want to save.
3. Select if you want to Create new contact or Add to a contact.
4. Type in the contact information, and tap SAVE.

ADD A CONTACT
1. In Phone, tap ☎️ and tap CREATE NEW CONTACT.
2. Fill out the information.
3. Tap SAVE.

EDIT A CONTACT
1. Tap Contacts and tap the contact you want to edit.
2. Tap ☎️.
3. Edit the information.
4. Tap SAVE.

SEARCH FOR A CONTACT
1. Tap Contacts.
2. Tap 📞.

FILTER YOUR CONTACTS LIST
Tap Contacts > 📦 > Settings, tap Sort by or Name format under the Contacts list.

IMPORT OR EXPORT CONTACTS
Tap Contacts > 📦 > Settings > Import/export.

Send and receive messages
SEND A MESSAGE
1. Tap Messages.
2. Tap 📮.
3. To add a recipient, type their number in the recipient box. To add a contact, start typing their name and tap the contact.
4. After choosing all the recipients, tap ✅.
5. Write your message in the text box.
6. Tap ✉️.

READ A MESSAGE
1. Tap Messages.
2. Tap the message you want to read. You can also read a message from the notification panel. Slide down from the top of the screen and tap the message.

REPLY TO A MESSAGE
1. Tap Messages.
2. Tap the message you want to reply to.
3. Write your reply in the text box below the message and tap ✉️.

Mail

ADD A MAIL ACCOUNT
When you use the Gmail app for the first time, you are asked to set up your email account.
1. Tap Gmail.
2. You can select the address connected with your Google account or tap Add an email address.
3. After adding all the accounts, tap TAKE ME TO GMAIL.

DELETE A MAIL ACCOUNT
1. Tap Settings > Users & accounts.
2. Tap the account you want to delete and tap REMOVE ACCOUNT.

SEND MAIL
1. Tap Gmail.
2. Tap ✉️.
3. In the To box, type in an address, or tap ☐️ > Add from Contacts.
4. Type in the message subject and the mail.
5. Tap ✉️.

READ AND REPLY TO MAIL
1. Tap Gmail.
2. Tap the message you want to read.
3. To reply the message, tap ✉️, or tap ☐️ > Reply all.

DELETE MAIL
1. Tap Gmail.
2. Tap the message you want to delete and tap ☐️.
3. To delete multiple messages, tap the circle with the recipient's initial to select messages and tap ☐️.
Get social
To keep in touch with your friends and family, sign in to your instant messaging, sharing, and social networking services. Select the service you want to use from your Home screen. Social apps are available in the Google Play Store. The available services may vary.

INSTALLING APPS
1. From the Home screen, tap Apps > Play Store.
2. Tap the search bar to look for apps, or select apps from your recommendations.
3. In the app description, tap INSTALL to download and install the app.

Camera
Shoot sharp and vibrant photos – capture the best moments in your photo album.

1. Tap Camera.
2. Take aim and focus.
3. Tap ○.

TAKE A SELFIE
1. Tap Camera.
2. Tap 📸 to switch to the front camera.
3. Take aim and focus.
4. Tap ○.

RECORD A VIDEO
1. Tap Camera.
2. To switch to the video recording mode, swipe left.
3. Tap ○ to start recording.
4. To stop recording, tap ○.
5. To go back to camera mode, swipe right.

RECORD A SLOW MOTION VIDEO
1. To switch to the video recording mode, swipe left.
2. Tap ➡️.
3. Tap Slow Motion.
4. Tap ○ to start recording.
5. To stop recording, tap ○.

Use your camera like a pro
Use the different modes in your camera to enhance the quality of your photos.

LEARN ABOUT YOUR CAMERA SETTINGS
In the Camera app, tap ➡️ > Settings to learn more about each setting.
USE THE CAMERA IN THE MANUAL MODE
With the manual mode, you can take close-ups, wide angle photos, and adjust the AWB (Auto White Balance). To try out the manual mode, tap Camera > Manual.

TAKE PHOTOS WITH A TIMER
1. Tap Camera.
2. Tap . The button shows the timer setting. To change it, tap it again.
3. Select the duration of the timer.
4. Tap .

TAKE HIGH QUALITY PHOTOS
In the Camera app, tap > Settings > Resolution, and set the resolution that you want.

Save your photos and videos to a memory card
If there is a memory card in your phone, and your phone memory is filling up, save the photos you take and videos you record to the memory card.

Tip: For the best video quality, record videos to your phone memory. If you record videos to the memory card, it is recommended that the microSD card you use is a fast 4–128GB card by a well-known manufacturer.

CHANGE THE LOCATION OF SAVED PHOTOS AND VIDEOS
1. Tap Camera.
2. Tap > Settings > Data storage.

Your photos and videos
Want to relive those important moments? View photos and videos on your phone.

Tap Photos.

COPY YOUR PHOTOS AND VIDEOS TO YOUR COMPUTER
You can use your computer’s file manager to copy or move your photos and videos to the computer.

Connect your phone to the computer with a compatible USB cable. To set the USB connection type, open the notification panel, and tap the USB notification.

SHARE YOUR PHOTOS AND VIDEOS
You can share your photos and videos quickly and easily for your friends and family to see.

1. In Photos, tap the photo you want to share and tap .
2. Select how you want to share the photo or video.
Internet and connections

Activate Wi-Fi
Using a Wi-Fi connection is generally faster and less expensive than using a mobile data connection. If both Wi-Fi and mobile data connections are available, your phone uses the Wi-Fi connection.

TURN ON WI-FI
1. Tap Settings > Network & Internet > Wi-Fi.
2. Switch Wi-Fi to On.
3. Select the connection you want to use.

Your Wi-Fi connection is active when 🔧 is shown on the status bar at the top of the screen.

Important: Use encryption to increase the security of your Wi-Fi connection. Using encryption reduces the risk of others accessing your data.

Tip: If you want to track locations when satellite signals are not available, for example when you're indoors or between tall buildings, switch Wi-Fi on to improve positioning accuracy.

Use a mobile data connection
CLOSE THE MOBILE DATA CONNECTION
Swipe down from the top of the screen, tap Mobile data and switch Mobile data off.

TURN ON THE MOBILE DATA CONNECTION
Swipe down from the top of the screen, tap Mobile data and switch Mobile data on.

USE A MOBILE DATA CONNECTION WHEN ROAMING
Tap Settings > Network & Internet > Mobile network, and switch Roaming to On.

Connecting to the internet when roaming, especially when abroad, can raise data costs substantially.

Tip: To follow your data usage, tap Settings > Network & Internet > Data usage.

Browse the web
USE YOUR PHONE TO CONNECT YOUR COMPUTER TO THE WEB
It's simple to use the internet on your laptop on the go. Turn your phone into a Wi-Fi hotspot, and use your mobile data connection to access the internet with your laptop or other device.

1. Tap Settings > Network & Internet > Hotspot & tethering.
2. Switch on the **Wi-Fi hotspot** to share your mobile data connection over Wi-Fi, **USB tethering** to use a USB connection, or **Bluetooth tethering** to use Bluetooth.

The other device uses data from your data plan, which may result in data traffic costs. For info on availability and costs, contact your network service provider.

**START BROWSING**

1. Tap **Chrome**.
2. Type a web address and tap →.

**Tip:** If your network service provider doesn't charge you a fixed fee for data transfer, to save on data costs, use a Wi-Fi network to connect to the internet.

**OPEN A NEW TAB**

When you want to visit several websites at the same time, you can open new browser tabs and switch between them.

In **Chrome**,

1. Tap the box next to the address bar.
2. Tap +.

**SWITCH BETWEEN TABS**

In **Chrome**,

1. Tap the box next to the address bar.
2. Tap the tab you want.

**CLOSE A TAB**

In **Chrome**,

1. Tap the box next to the address bar.
2. Tap X on the tab you want to close.

**SEARCH THE WEB**

In **Chrome**,

1. Tap the search bar.
2. Write your search word in the search box.
3. Tap 🔍.

You can also select a search word from the proposed matches.

**USE YOUR DATA PLAN EFFICIENTLY**

If you're worried about your data usage costs, your phone helps you prevent some apps from sending or receiving data when running in the background.

1. Tap **Settings** > **Network & Internet** > **Data usage** > **Data saver**.
2. Switch **Data saver** to **On**.
Close a connection
Save your battery by closing internet connections that are open in the background. You can do it without closing any apps.

1. Tap Settings > Network & Internet > Wi-Fi.
2. Switch Wi-Fi to Off.

CLOSE THE MOBILE DATA CONNECTION
Swipe down from the top of the screen, tap Mobile data and switch Mobile data off.

TURN ON AIRPLANE MODE
1. Tap Settings > Network & Internet.
2. Switch on Airplane mode.

Airplane mode closes connections to the mobile network and switches your device’s wireless features off. Comply with the instructions and safety requirements given by, for example, an airline, and any applicable laws and regulations. Where allowed, you can connect to a Wi-Fi network to, for example, browse the internet or switch Bluetooth sharing on in airplane mode.

Bluetooth®
You can connect wirelessly to other compatible devices, such as phones, computers, headsets, and car kits. You can also send your photos to compatible phones or to your computer.

CONNECT TO A BLUETOOTH ACCESSORY
You can connect your phone with many useful Bluetooth devices. For example, with a wireless headset (sold separately), you can speak on the phone hands-free – you can continue what you're doing, such as working at your computer, during a call.

Connecting a phone to a Bluetooth device is called pairing.

1. Tap Settings > Connected devices > Bluetooth.
2. Switch Bluetooth to On.
3. Make sure the other device is switched on. You may need to start the pairing process from the other device. For details, see the user guide for the other device.
4. To pair your phone and the device, tap the device on the list of discovered Bluetooth devices.
5. You may need to type in a passcode. For details, see the user guide for the other device.

Since devices with Bluetooth wireless technology communicate using radio waves, they do not need to be in direct line-of-sight. Bluetooth devices must, however, be within 10 meters (33 feet) of each other, although the connection may be
subject to interference from obstructions such as walls or from other electronic devices.

Paired devices can connect to your phone when Bluetooth is switched on. Other devices can detect your phone only if the Bluetooth settings view is open. Do not pair with or accept connection requests from an unknown device. This helps to protect your phone from harmful content.

REMOVE A PAIRING
If you no longer have the device with which you paired your phone, you can remove the pairing.

1. Tap Settings > Connected devices > Bluetooth.
2. Tap 🔒 next to a device name.
3. Tap FORGET.

CONNECT TO YOUR FRIEND’S PHONE WITH BLUETOOTH
You can use Bluetooth to wirelessly connect to your friend’s phone, to share photos, and much more.

1. Tap Settings > Connected devices > Bluetooth.
2. Make sure Bluetooth is switched on in both phones.
3. Make sure the phones are visible to each other. You need to be in the Bluetooth settings view for your phone to be visible to other phones.
4. You can see the Bluetooth phones within range. Tap the phone you want to connect to.
5. If the other phone needs a passcode, type in or accept the passcode, and tap Pair.

The passcode is only used when you connect to something for the first time.

SEND YOUR CONTENT USING BLUETOOTH
When you want to share your content or send photos you’ve taken to a friend, use Bluetooth to send them to compatible devices.

You can use more than one Bluetooth connection at a time. For example, while using a Bluetooth headset, you can still send things to another device.

1. Tap Settings > Connected devices > Bluetooth.
2. Switch Bluetooth to On.
3. Go to the content you want to send, and tap ➡️ > Bluetooth.
4. Tap the device to connect to. You can see the Bluetooth devices within range.
5. If the other device needs a passcode, type in the passcode. The passcode, which you can make up, must be typed in on both devices. The passcode in some devices is fixed. For details, see the user guide of the other device.

The location of the received files depends on the other device. For details, see the user guide for the other device.

**VPN**

You may need a virtual private network (VPN) connection to access your company resources, such as intranet or corporate mail, or you may use a VPN service for personal purposes.

Contact your company IT administrator for details of your VPN configuration, or check your VPN service's website for additional info.

**USE A SECURE VPN CONNECTION**

1. Tap **Settings** > **Network & Internet** > **VPN**.
2. To add a VPN profile, tap .
3. Type in the profile info as instructed by your company IT administrator or VPN service.

**EDIT A VPN PROFILE**

1. Tap settings next to a profile name.
2. Change the info as required.

**DELETE A VPN PROFILE**

1. Tap settings next to a profile name.
2. Tap **FORGET VPN**.

**Music and videos**

**PLAY MUSIC**

1. Tap **Play Music** > > **Music library**.
2. Tap the artist, album, song, genre, or playlist you want to play.

**PAUSE OR RESUME PLAYBACK**

Tap ‒ to pause and ‒ to resume.

**Tip:** To play songs in random order, tap ‒ .

**CREATE A PLAYLIST**

1. When playing a song, tap > **Add to playlist**.
2. To add a song to your new playlist, tap **NEW PLAYLIST**, or, to add a song to an existing playlist, select the playlist from the list.

**ADD SONGS TO YOUR PHONE**

If you have music or videos stored on your computer, but want to access them on your
phone, use a USB cable to sync the media between your phone and computer.

1. Connect your phone to a compatible computer with a USB cable.
2. In your computer's file manager, such as Windows Explorer or macOS Finder, drag and drop your songs and videos to your phone.

Videos
PLAY A VIDEO
Tap Photos and tap the video you want to play.

Tip: To pause playback, tap 🔴. To resume, tap ►.

FAST FORWARD OR REWIND A VIDEO
To fast forward or rewind a video, drag the slider at the bottom of the screen right or left.

FM Radio
1. To listen to the radio, you need to connect a compatible headset to the phone. The headset acts as an antenna.
2. After you have connected the headset, tap FM Radio.
3. To turn the radio on or off, tap ⏿.

Tip: If the radio doesn't work, make sure the headset is connected properly.

GO TO THE NEXT OR PREVIOUS STATION
Tap ►► or ◄◄.

SAVE A RADIO STATION
To save the station that you are listening to, tap ★.

VIEW YOUR SAVED STATIONS LIST
Tap ▾ > Favorite List.

REMOVE A STATION FROM FAVORITES
Tap ★ when listening to a station.

Tip: To listen to a radio station using the phone's speakers, tap ☰ > Speaker on. Keep the headset connected.

Organize your day
Calendar
Keep track of time – learn how to keep your appointments, tasks, and schedules up to date.

MANAGE CALENDARS
Tap Calendar > ☐, and select what type of calendar you want to see.
Calendars are added automatically when you add an account to your phone. To add a new account with a calendar, go to the apps menu and tap Settings > Users & accounts > Add account.

ADD AN EVENT
1. In Calendar, tap + and select an entry type.
2. Type in the details you want, and set the time.
3. To make an event repeat on certain days, tap More options > Does not repeat, and select how often the event should repeat.
4. To edit the reminder time, tap the reminder time, and select the time you need.
5. Tap Save.

Tip: To edit an event, tap the event and , and edit the details.

DELETE AN APPOINTMENT
1. Tap the event.
2. Tap > Delete.

Maps
Maps Go helps you find specific locations and businesses.

1. Tap Maps Go.
2. Write search words, such as a street address or place name, in the search bar.
3. Select an item from the list of proposed matches as you write, or tap → on the keyboard to search.

The location is shown on the map. If no search results are found, make sure the spelling of your search words is correct.

SEE YOUR CURRENT LOCATION
Tap Maps Go > 📍.

GET DIRECTIONS TO A PLACE
1. Tap Maps Go and enter your destination in the search bar.
2. Tap DIRECTIONS. The highlighted icon shows the mode of transportation, for example 🚊. To change the mode, select the new mode under the search bar.
3. If you don't want the starting point to be your current location, tap Your location, and search for a new starting point.

The route is shown on the map, along with an estimate of how long it takes to get there. To see detailed directions, tap ROUTE INFO.

To get turn-by-turn directions, tap NAVIGATE.
Use location services
Use Maps to find out where you are, attach your location to the photos you take.

Location info can be attached to a photo or video, if your location can be determined using satellite or network technology. If you share a photo or video that contains location info, the location info may be shown to those who view the photo or video. Some apps can use your location info to offer you a wider variety of services.

SWITCH ON LOCATION SERVICES
Your phone shows your location on the map using a satellite positioning system, Wi-Fi, or network (Cell ID) based positioning.

The availability, accuracy and completeness of the location info depend on, for example, your location, surroundings, and third-party sources, and may be limited.

Location info may not be available, for example, inside buildings or underground.

For privacy info related to positioning methods, see the HMD Global Privacy Policy, available at http://www.nokia.com/phones/privacy.

Some satellite positioning systems may require transferring small amounts of data over the mobile network. If you want to avoid data costs, for example when traveling, you can switch the mobile data connection off in your phone settings.

Wi-Fi positioning improves positioning accuracy when satellite signals are not available, especially when you are indoors or between tall buildings. If you're in a place where the use of Wi-Fi is restricted, you can switch Wi-Fi off in your phone settings.

Tap Settings > Security & location, and switch Location on.

Apps and services

Google Play
Your Android phone can live up to its full potential with Google Play – apps, music, movies and books are all readily available for your entertainment.

ADD A GOOGLE ACCOUNT TO YOUR PHONE
1. Tap Settings > Users & accounts > Add account > Google. If asked, confirm your device lock method.
2. Type in your Google account credentials and tap Next, or, to create a new account, tap Create account.
3. Follow the instructions on your phone.
DOWNLOAD APPS
1. Tap Play Store.
2. Tap the search bar to look for apps, or select apps from your recommendations.
3. In the app description, tap INSTALL to download and install the app.

To see your apps, go to the home screen and swipe up from the bottom of the screen.

You need to have a Google account added to your phone to use Google Play services. Charges may apply to some of the content available in Google Play. To add a payment method, tap Play Store > Account > Payment methods. Always be sure to have a permission from the payment method owner when buying content from Google Play.

UPDATE APPS
1. Tap Play Store > My apps & games to see available updates.
2. Tap the app with an update available and UPDATE.

You can also update all apps at once. In My apps & games, tap UPDATE ALL.

REMOVE DOWNLOADED APPS
Tap Play Store > My apps & games, choose an app you want to remove from your Library, and tap X to uninstall.

GET MUSIC, MOVIES, OR BOOKS WITH GOOGLE PLAY
Tap Play Store > Books, Movies & TV, or Music.

Software updates and backups
Update your phone software and apps wirelessly to get new and enhanced features for your phone. Updating the software may also improve your phone performance.

INSTALL AVAILABLE UPDATES
Tap Settings > System > System update > Check for update to check if updates are available.

When your phone notifies you that an update is available, just follow the instructions shown on your phone. If your phone is low on memory, you may need to move your apps, photos, and other stuff to the memory card.

Warning: If you install a software update, you cannot use the device, even to make emergency
calls, until the installation is completed and the device is restarted.

Before starting the update, connect a charger or make sure the device battery has enough power, and connect to Wi-Fi, as the update packages may use up a lot of mobile data.

**Back up your data**
To ensure your data is safe, use the backup feature in your phone. Your device data (such as Wi-Fi passwords and call history) and app data (such as settings and files stored by apps) will be backed up remotely.

**SWITCH ON AUTOMATIC BACKUP**
Tap **Settings > System > Backup**, and switch back up on.

**Restore original settings and remove private content from your phone**
Accidents can happen – if your phone is not working properly, you can restore its settings. Or, if you buy a new phone, or otherwise want to dispose of or recycle your phone, here’s how you can remove your personal info and content. Note that it is your responsibility to remove all private content.

**RESET YOUR PHONE**
1. Tap **Settings > System > Reset options > Erase all data (factory reset).**
2. Follow the instructions shown on your phone.

**Storage**
To check how much memory you have available, tap **Settings > Storage.**

**CHECK AVAILABLE MEMORY ON YOUR PHONE**
If the phone memory is getting full, first check for and remove things you no longer need:

- Text, multimedia, and mail messages
- Contact entries and details
- Apps
- Music, photos, or videos

Instead of removing, you can also move the files to the memory card (sold separately). The quality of your memory card may affect the performance of your phone greatly. To get the best out of your phone, use a fast 4–128GB card by a well-known manufacturer.

Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.
To check how much memory you have available and how it's being used, tap **Settings > Storage**.

**REMOVE DOWNLOADED APPS**

Tap **Play Store > My apps & games**, choose an app you want to remove from your Library, and tap X to uninstall.

**DISABLE AN APP**

You can’t delete some apps that were pre-installed on your device. But you can disable them and they will be hidden from the list of apps on your device. If you disable an app, you can add it back to your device.

1. Tap **Settings > Apps & notifications**.
2. Tap **See all apps**.
3. Tap the app name.
4. Tap **DISABLE**. You may not be able to disable all apps.

If an installed app depends on a removed app, the installed app may stop working. For details, see the user documentation of the installed app.

**ADD BACK A DISABLED APP**

1. Tap **Settings > Apps & notifications**.
2. Tap **See all apps**.
3. Tap **All apps > Disabled apps**.
4. Tap the app name.
5. Tap **ENABLE**.

**COPY CONTENT BETWEEN YOUR PHONE AND COMPUTER**

You can copy photos, videos, and other content created by you between your phone and computer to show or store them.

1. Connect your phone to a compatible computer with a compatible USB cable.
2. On your computer, open a file manager, such as Windows Explorer or macOS Finder, and browse to your phone.
3. Drag and drop items from your phone to the computer, or from your computer to the phone.

Make sure you put the files in the right folders on your phone, or you may not be able to see them.

**Protect your phone**

**SET A SCREEN LOCK**

1. Tap **Settings > Security & location > Screen lock**.
2. Choose the type of lock and follow the instructions on your phone.

**Change your SIM PIN code**

If your SIM card came with a default SIM PIN code, you can change it to something more secure.
SELECT YOUR SIM PIN
You can choose which digits to use for the SIM PIN. The SIM PIN code can be 4 digits.

Tip: If you don’t want to protect your SIM with a PIN code, switch Lock SIM card to Off, and type in your current PIN.

Locate or lock your phone
If you lose your phone, you may be able to find, lock, or erase it remotely if you have signed in to a Google Account. Find My Device is on by default for phones associated with a Google Account.

To use Find My Device, your lost phone must be:
- Turned on
- Signed in to a Google Account
- Connected to mobile data or Wi-Fi
- Visible on Google Play
- Location turned on
- Find My Device turned on

When Find My Device connects with your phone, you see the phone's location, and the phone gets a notification.

1. Open android.com/find on a computer, tablet or phone connected to the internet and sign in to your Google Account.
2. If you have more than one phone, click the lost phone at the top of the screen.
3. On the map, see about where the phone is. The location is approximate and may not be accurate.

If your device can't be found, Find My Device will show its last known location, if available. To lock or erase your phone, follow the instructions on the web site.

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