



# USER MANUAL

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# Overview

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Thank you for purchasing the Orbic JOY 2 (R4S14).

This manual provides information about the hardware and software features of your device.

We recommend you read the Product Safety and Warranty Information booklet that you have received along with your device for additional safety information.

# Getting Started

This guide helps you learn about your device hardware, assembly procedures, and how to get started using your device.



<b>Keys/Buttons</b>	<b>Description</b>
Receiver	To listen to the call
Front Camera	To take pictures and videos of yourself
SIM/Micro SD Card Tray	To insert Sim/MicroSD Card
Home Key	To navigate to the Home screen
Back Key	To navigate to the previous screen
Recent Apps	To access recently used apps
Microphone	To record audio and detect voice commands
Volume Keys	To adjust the volume of your device's sound and audio playback
Power/Lock Key	To turn the device ON/OFF
Flash	Light up subjects in low light environments when taking pictures or recording videos
Rear Camera	To take pictures or videos
USB Type-C Charging Port	To charge the device



# Assembling Your Device

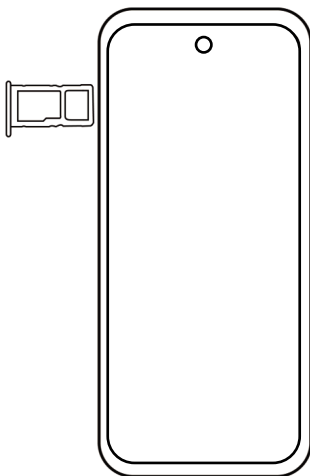
Before using the device, you must insert the SIM card, memory card, and charge the battery.

Your device uses a nano SIM card. The SIM card may come preinstalled or you can use your old SIM card.

## Installing a SIM Card/microSD Card

To install a SIM card or a microSD, follow the below steps:

1. Insert the SIM pin tool into the SIM pinhole on the tray to open the tray.
2. Insert the SIM card/microSD card with the gold contacts facing down and close the tray. Refer the image below.

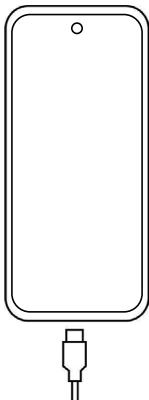


## Charging the Battery

Before using your phone, you must fully charge the battery (100%). Plug the charger into an electrical outlet that is close to the device and is easily accessible.

**Warning!** Use only approved chargers with your Orbic JOY 2. Incompatible chargers may damage the Orbic JOY 2 and void the warranty.

1. Plug the USB Type-C charging cable into the power adapter.
2. Plug the power adapter into an electrical outlet that is close to the device and is easily accessible.
3. Plug the other end of the charging cable into the phone's USB Type-C charging port.



### NOTE:

- Charge your device's battery with the device turned OFF to maximize efficiency.

# Set Up Your Device

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## Turn Your Device ON/OFF

The instructions below explain how to turn your device **ON** or **OFF**.

### To Turn the Device ON

- Press and hold the **Power/Lock key** until the device turns **ON**.

**NOTE:** The first time you use your phone, you will need to set it up.

### To Turn the Device OFF

1. If the device is OFF, press the **Power/Lock key** to turn it ON.
2. Press and hold the **Volume Up key** and **Power/Lock key** together for a few seconds.
3. When the phone options menu appears, tap **Power off**.

## Initial Setup

The first time you turn your device **ON** (or after a reset to factory settings), the on-screen prompts guide you through the basics of setting up your device.

Follow the prompts to choose a default language, set up accounts, choose location services, learn about your device's features, and more.

## Secure Your Device

Use your device's screen lock features to secure your device. To choose more screen lock options, see **Screen Lock**.

- To lock the device, press the **Power/Lock key**.
- To unlock the device, press the **Power/Lock key** and swipe up to unlock.

## Set Up Account on Your Device

### Google™ Account

Your new device uses your Google account to fully utilize its Android features, including Gmail, and the Google Play Store. When you turn on your device for the first time, set up a connection with your existing Google account, or create a new Google account.

To create a Google account, or set up your Google account on your device, see **Passwords & accounts**.

- On the Home screen, swipe up to **view All Apps** > tap **Settings** > **Passwords & accounts** > **+ Add account** > **Google**.

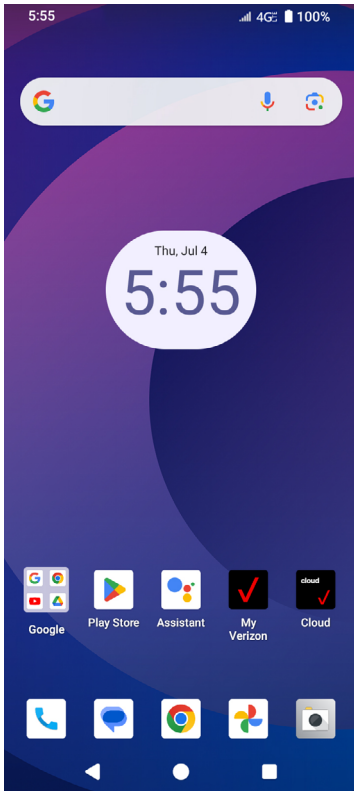
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# Know Your Device

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## Home Screen

The Home screen serves as the start of your experience.



The Home screen is displayed when the device is in idle mode.

The Home screen allows you to add shortcuts, folders, and widgets to your favorite apps to be easily accessible.

## To access the Home screen

- Press **Home key** ● to return to the center of the home screen.

## Customizing the Home Screen

You can customize the Home screens and the display wallpaper.

### Moving an Item on the Home Screen

1. Open the **Home screen** you want to customize.
2. Tap and hold the item you want to move until a box appear around it.
3. Drag the item to a new location on your **Home screen**.
4. Point your finger at the location where you want the item.

**NOTE:** To add shortcuts to a **Home screen**, swipe up from your app list to reveal all your applications. Next, find the app you wish to add, tap and hold on the item, and drag it onto the Home screen.

### Removing an Item from the Home Screen

1. From the **Home screen**, tap and hold an item. Drag it upwards until X Remove appears at the top of the screen.
2. Drag the item to **X Remove** to remove the item.

## Changing the Wallpaper of the Home Screen

1. From the Home screen, touch and hold the screen and then tap **Wallpapers**.
2. Tap one of the following options for available **Wallpapers**:
  - **Photos** : Choose pictures saved in the Gallery or Photos app.
  - **Live Wallpaper Picker** : Choose from featured and downloaded live wallpapers.
  - **Wallpaper & style** : Choose from featured and downloaded wallpapers.
3. Tap **SET WALLPAPER**.

## Widgets

Widgets are extensions for applications that appear on the Home screen. Widgets include links to a specific contact, Internet bookmarks, Gmail, and many more.

### Add a Widget to a Home Screen

1. Touch and hold any empty area on the **Home screen** > select **Widgets**.
2. Touch to expand the widget of the desired application. Long-press and drag it to the **Home screen** to add the widget.

### Remove a Widget

1. From the **Home screen**, touch and hold the widget you want to remove.
2. Drag the widget to **X Remove** and release it.

**NOTE:** By removing a widget, you are not deleting it but rather removing it from the Home screen.

# App Shortcuts

You can add an app shortcut to the Home screen.

## Adding an App Shortcut

1. Touch and hold any preloaded or downloaded app on the **Home screen**.
2. Drag the app to the screen and release it.

## Removing the Shortcut

1. Touch and hold the app shortcut you want to remove from the **Home screen**.
2. Drag the app shortcut to **X Remove** and release it.

# Folders

Use folders to organize items on your Home screen.













## Creating/Removing a Folder

1. Drag one application over another to create a **folder**.
2. You can name a folder and drag other applications into it.
3. You can move folders in the same way that you move applications. To remove a folder, touch and hold the folder that you want to remove, drag the folder to **X Remove** and release it.














## Status Bar

The **Status Bar** at the top of the home screen provides device information (such as network status and battery charge) on the right side and notification alerts on the left.

Status Icons	
	Signal Strength
	No Signal
	Network Connected
	Wi-Fi Signal Strength
	Airplane Mode
	Bluetooth ON
	Speaker ON
	Silent Mode
	Microphone Muted
	Remaining Battery
	Vibrate Mode
	Insufficient Storage

## Notification Icons

	Call in Progress
	Missed Call
	Alarm Set
	New Voicemail
	New Gmail
	Data Downloading
	Data Uploading
	Download Completed
	New Message
	MicroSD Card Status
	Wi-Fi ON

# Touchscreen Gestures

<b>Tap</b>	You can select the on-screen items such as application icons or settings buttons by touching them with your finger.
<b>Tap and Hold</b>	Touch and hold your finger over the item to open its options.
<b>Swipe or Slide</b>	Drag your finger horizontally or vertically across the screen.
<b>Drag</b>	Tap and hold an item before you begin to drag and hold your finger down until the item reaches your desired location.
<b>Scroll</b>	Swiping the screen is similar to scrolling, but you need to swipe it with lighter and quicker strokes instead. Finger gestures are always vertical. For example, scrolling through contacts or messages.
<b>Rotate</b>	You can change the orientation of most screens from portrait to landscape simply by turning the phone sideways provided the phone's Auto-rotate option is turned On. Turning the phone sideways will bring up a larger on-screen keyboard.

## Notification Panel

Notification icons on the Status Bar display calendar events, device status, and much more.

### Viewing and Responding to Notifications

1. Tap the Status bar, and slide your finger downward to open the Notifications panel.
2. If you have multiple notifications, you may have to scroll through them all.
3. Tap the desired notifications to respond.
4. To close the notifications panel, drag the bottom bar of the

panel or tap ◀ to navigate to the previous screen.

## Using the On-screen Keyboard

Type your text input using the on-board keyboard. The keyboard opens automatically in some applications. For others, tap anywhere in a text field to launch the keyboard.

1. Tap each letter on the on-screen keypad.
2. Tap and hold a letter for additional key options (not all keys have additional options). Additional key options include numbers and letters with accent marks. If options are available, you will see a box with all the options shown. Slide your finger to select the character you want.
3. You may continue until the word is complete.

## Editing Text

You can select, copy or cut the text you've entered, then paste it in another text field within the user interface.

**NOTE:** Some applications may offer different text editing methods.

### Select the Text

1. Tap the text field.
2. Move the cursor to the beginning or end of the desired text by tapping in the location you want the cursor.
3. Tap and hold the text field.
4. Long press to select the word or tap **Select all** to select all the text in the text field.
5. Drag your finger to move the text cursor to the letter within the text that you want to select.

## Cut/Copy the Text

1. Double-click to select the text to cut or copy it.
2. Tap and hold the selected text.
3. Tap **Cut** or **Copy** in the menu that opens.
4. If you tap **Cut**, the selected text is removed from the text field. In this case, the text is saved to the clipboard so you can paste it into another text field.


## Paste the Text

1. **Cut or Copy** the text to paste.
2. Tap the text field where you want to paste the text and move the cursor to your desired location.
  - You can paste text that you copied from one application into the text field in any other application.
3. Tap and hold, then select **Paste** in the pop-up menu.
  - The text is inserted after the cursor, and the text remains in the clipboard so that you can paste that same text into another location.

## Glide Typing

The Google Keyboard lets you to slide your finger across the letters to spell the word.



### To enable glide typing

1. Touch and hold the comma (,) and slide to the Settings icon without letting go. Select **Glide typing**.
2. Tap  to **Enable glide typing ON/OFF**.
3. Slide your finger from letter to letter to spell a word. Do not lift your finger until you have completed spelling a word.

# Google Voice Typing

Use voice recognition to convert speech to text. You must be connected to mobile data or Wi-Fi.


## To enable Google voice typing

1. Tap  on the Google keyboard.
2. When “**Speak Now**” appears, speak your text.
3. Tap  to end recording.


# User Dictionary


Sometimes you may need to add a word to the predictive text dictionary, for example, a name or a specialized technical word. If you want to add a word to your User dictionary while entering text, double-tap or tap and hold to select the word, then select replace and tap **ADD TO DICTIONARY**.

## Adding a word manually

1. From the Home screen, swipe up to reveal all your **Apps** > tap the **Settings** .
2. Scroll down and tap **System**.
3. Tap **Languages & input**.
4. Tap **Personal dictionary** and tap the **plus sign** + .
5. Type the new word > enter the shortcut key, after the input is completed, to save the word return to the previous interface.

## Editing/Deleting a Word

1. From the Home screen, swipe up to reveal all your **Apps** > tap **Settings** .
2. Scroll down and tap **System**.
3. Tap **Languages & input** > **Personal dictionary**.

4. Choose the word you wish to delete.
5. Tap  to delete the word.

## Screen Timeout/Sleep Mode ON

Sleep mode saves battery power by turning OFF your display. You will still receive messages and calls when the display is turned off.

### Switching to Screen timeout mode

- Press **Power/Lock key** to switch your phone to Screen timeout mode.
- Your phone automatically turns OFF the display after a period of inactivity.

### To customize the screen timeout settings

- From the Home screen, swipe up to reveal all your **Apps** > **Settings**  > **Display** > **Screen timeout**.

### Waking up from Screen timeout mode

1. Your phone automatically wakes up when you have an incoming call.
2. To wake it up manually, press **Power/Lock key** and the screen will be unlocked.

# Adjusting Volume

Ringtone and Media volume is independent of each other and adjusted separately.

## Adjusting the Ringtone Volume

From the Home screen, press **Volume up** or **Volume down** on the right side of the phone. Click the menu **⋮** in the pop-up volume adjustment dialog box to adjust the ringtone volume as below:

- Drag the slider to adjust the ringtone volume to your desired level.
- You can switch the ringtone, mute and vibration modes by clicking the respective icons in the pop-up menu.

## Adjusting the Media Volume

While playing music, watching a video or using preloaded or downloaded games or applications, press **Volume up** or **Volume down keys** on the right side of the phone to adjust the media volume.

## Adjusting the Earpiece Volume for Calls

During a phone call, press **Volume up** or **Volume down keys** to adjust the media volume.



## Connect Your Phone to the Computer

You can copy your music, photos, and other files from your phone to your computer and vice-versa.

**NOTE:** While your phone is connected to a computer, USB Mass storage mode prevents you from using applications that access the memory card.


1. Connect your phone to your computer using the supplied USB cable.
2. The connected phone is recognized as a removable hard drive on your computer.
3. Navigate to the removable drive, and open it.
4. Choose one of the following :
  - Copy the files from the computer to the microSD card's root folder.
  - Copy the files from the phone's microSD card to a folder in your computer.
5. After copying the files, unmount the removable drive (that is, your phone) as required by your computer's operating system to remove your phone safely.
6. After unmounting the removable drive, you can disconnect the phone from the computer.

# Contacts



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You can store and manage your contacts from a variety of sources, including contacts you enter and save directly on your device as well as contacts synchronized with your Google account.

## To access Contacts



- From the Home screen, swipe up to reveal all **Apps** > tap **Contacts** .

## Create a Contact

1. Launch **Contacts**  > tap  to create a new contact.
2. Enter the details for the contact.
3. Tap **SAVE**.



## Edit a Contact

When editing a contact, you can tap a field and change or delete information, or you can add more fields to the contact's list of information.

1. Launch **Contacts**  > tap a contact.
2. Tap  to edit the contact.
3. Tap any of the fields to add, change, or delete information.
4. Tap **SAVE**.




## Share a Contact

You can share a contact with others by using various sharing methods.

1. Launch **Contacts**  > tap a contact to share.
2. Tap  > **Share**.
3. Choose a sharing method and follow the prompts.




## Delete a Contact

You can delete a single contact or multiple contacts.

1. Launch **Contacts** 
  - You can touch and hold a contact > tap  to delete and tap **DELETE**.
  - Tap the contact > tap  > **Select all** and tap **DELETE**.




## Favorites

When you mark contacts as favorites, they are grouped at the top of your contact list and easily accessible from other apps.

1. Launch **Contacts**  > tap a contact.
2. Tap  to mark the contact as a favorite.
  - To remove the contact from Favorites, tap .




## Import Contacts

You can import contacts to your device either from SIM, email or vCard files (VCF).

1. Launch **Contacts**  > tap  > **Settings**  > **Import**.
2. Select your source either from SIM. Select the contacts to import, tap **Import**.

## Export Contacts

You can export contacts to your device as vCard files (VCF).

1. Launch **Contacts**  > tap  **Settings**  > **Export**.
2. Follow the prompts to complete exporting your contacts.









# Phone Calls

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## Making Calls

The simplest way to make a call is to dial the number directly. You can also call numbers listed in your Call history or Contacts list.

### Making a call from the dialer screen




1. From the Home screen, tap  or swipe up to reveal all your **Apps** > tap .
2. Tap the **Keypad**  > and then the number you want to dial.
  - If you make a mistake, tap  to erase a single character. Tap and hold  to erase the entire string.
3. Tap  to dial the number.
  - The calling screen displays and  appears in the Status bar while the call is active.
  - To change the volume during a call, press **Volume Up / Volume Down Key**.
4. Tap  to end the call.

### Making a call from Contacts

1. From the Home screen, tap  **Phone** > **Contacts** or swipe up to reveal all your **Apps** > **Contacts** .
2. Scroll through the contact list.
  - To find a specific contact, you can search by tapping **Search contacts**. Enter the name of the contact you are searching for. As you type, contacts with matching names appear below the search box.
3. Tap the contact you want to call.

## Making a call from Call history




All incoming, outgoing, and missed calls are recorded in the Call history.

1. From the Home screen, tap  >  **Recents**.
2. Tap  to the right of the entry.
  - If you want to edit a number before calling, tap and hold the desired entry, and then tap **Edit number before call**.

## Answering Calls



When you receive a phone call, the screen displays the caller's name, phone number, and caller ID icon (if stored in Contacts). When you receive a phone call from a phone number not stored in your Contacts, only the default caller ID icon and phone number are shown.

### To answer or decline an incoming call

1. On the incoming call screen, tap **ANSWER** or swipe up the  icon to answer the call.
  - If you were already on a call, the first call is placed on hold while answering the new call.
  - To silence the ringtone before answering the call, press either of the Volume keys.
2. Tap **DECLINE** to reject the call or swipe down the  to decline the call. To end an ongoing call, tap  to end the call.

**NOTE:** The caller you reject is sent directly to your voicemail box to leave a message.


# Making an International Call

1. From the Home screen, tap  **Phone**.
2. Tap and hold **0** until the international prefix '+' appears.
3. Tap the country code, area code, and phone number.
4. Tap  to dial the number.

## Voicemail


Verizon voicemail service records a caller's message when you can't answer the phone. A message waiting indicator lets you know a message has been left for you.

### Setting up voice mail

1. Dial **\*86** and press **Send** .
2. Follow the setup instructions.

### Checking voice mail

From your phone:

1. Dial **\*86** and press **Send** .
2. Follow the instructions.

From other phones:

1. Dial your wireless number.
2. Follow the instructions.

#### **NOTE:**


- Voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup tutorial.
- Voice mail may not be available in some areas. Follow the setup instructions to password protect your Verizon voice mailbox.

- Verizon is not responsible for missed messages or deletions of messages from your voice mailbox, even if you have saved them.

## Using In-Call Options

When a call is in progress, the following options are available:

<b>Keypad</b>	Tap <b>Keypad</b> to enter different numbers during your call.
<b>Mute</b>	Tap <b>Mute</b> to mute the microphone and tap <b>Mute</b> again to unmute the microphone.
<b>Speaker</b>	You can turn the speakerphone ON/OFF by tapping the <b>Speaker</b> icon.  The speaker turns OFF automatically when your current call ends.
<b>Add call</b>	Tap <b>Add call</b> to put the current phone call on hold and add another person to the phone call.
<b>Bluetooth</b>	When a Bluetooth device is paired and connected to your phone, you can conduct all calls using Bluetooth for hands-free conversation. When using a Bluetooth headset during a call, a bluetooth icon appears next to the speaker icon in the call interface.  Tap the <b>Bluetooth</b> icon to toggle in-call audio to and from the Bluetooth accessory.



**NOTE:**  Excessive sound pressure from earphones and headphones can cause hearing loss.

# Manage Calls




Your calls are recorded in the Call history. You can set up speed dials, block numbers, and use voicemail.

## Call Log



The numbers of the calls you have dialed, received, or missed are stored in the Call history.

- From the Home screen, tap  >  **Recents**. A list of recent calls is displayed. If the caller is in your Contacts list, the caller's name is displayed.

## Save a Contact from Call history



1. From the Home screen, tap  >  **Recents**.
2. Tap  and enter the desired phone number > **Create new contact**.
3. Select **Add to a contact** if you desire to add the phone number to the existing contact.
4. Tap **SAVE**.

## Clear the Call log

1. From the Home screen, tap  >  **Recents**.
2. Tap more > **Call history** > **More** > **Clear call history** > **OK**.
  - To remove just one entry from the Recents menu, touch and hold the entry > tap **Delete**.

## Block a Number

By adding a caller to your Block list, future calls from this number are sent directly to your voicemail, and messages are not received.



1. From the Home screen, tap  >  **Recents**.
2. Tap the caller you want to add to the Block list.




3. Tap **Block number** > tap **BLOCK**.
4. To unblock, tap the contact you want to unblock > tap **Unblock number** > **UNBLOCK**.

## Speed Dial

You can assign a shortcut number to a contact for speed dialing their default number.


1. From , tap **keypad** .
2. Touch and hold a number. The speed dial numbers screen displays the reserved speed dial numbers.

**NOTE:** Number **1** is reserved for Voicemail.

3. Type a phone number or tap  to assign a contact to the selected number. The selected contact is displayed in the Speed dial number box.

## Make a call with speed dial

You can make a call using Speed dial.



1. From the Home screen, tap .
2. Touch and hold the speed dial number.

# Messaging



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You can send and view messages by conversation.


## To access message

- From the Home screen, tap  to open the message screen.
- Tap an existing message thread to open a conversation.
- Tap  to search for a message using keywords/tags provided.


## Sending a Message

1. On the message screen, tap  to compose a new message.
2. Tap the **To** field to add recipients.
3. Type your message in the text message field.
4. Tap  to send the SMS.


## Replying to a Message

1. On the message screen, tap the message you want to reply to.
2. Edit the message if required.
3. Tap  to send the message.

## Deleting a Message/Thread





1. On the message screen, touch and hold the message or the message thread that you want to delete.
2. Tap  to delete the message and confirm the prompt to Delete the selected message/thread.

## Message Settings

1. On the message screen, tap  and tap **Messages settings**.
2. You can block unwanted messages, change notification settings, and much more.

## Sending a Multimedia Message (MMS)

To compose a multimedia message, start by creating a new text and adding an attachment.

1. From the **Home screen**, swipe up to reveal all your **Apps** > tap  to open messages.
2. Tap .
3. Enter the phone number in the **To** field or select recipients from the contact list.
4. Type your message in the text message field.
5. Tap  to add an attachment. Choose the type of attachment.
  - Gallery
  - GIFs
  - Stickers
  - Files
  - Location
  - Contacts
  - Schedule Send
6. Tap  to send MMS.

# Email


---

Use the Email app to view and manage your email accounts. You can add multiple email accounts to your Orbic device.


## To access the email account

- From the **Home screen** ● > Google folder > **Gmail** .



## Adding an Account



1. Launch **Settings**  > **Passwords & accounts**.
2. Tap + **Add account**.
3. Enter the email address and password.
4. Follow the prompts to set up your email account.

## Removing an Account






1. Launch **Settings**  > **Passwords & accounts**.
2. Select the account you want to remove.
3. Tap **Remove account**.
4. Confirm prompt **Remove account** or **Cancel** to retain the account.

## Composing an Email

1. From the **Home screen** > tap **Google** > **Gmail** .
2. Tap  to compose a new email.
3. Tap the **To** field to add an email address manually.
4. If entering the recipients manually, enter additional recipients by separating each with a semicolon (;).
5. Enter the subject for the email and compose the message.




- Tap  to insert an attachment (Files, Images, Audio, and much more), if required.
6. Review your message and tap  to **send** the composed email.

## Responding to an Email

1. From the Home screen, tap **Google** > sign into **Gmail**  with the **Email address** and **Password**.
2. Select the email from your inbox to read.
  - Tap  **Reply** to the sender.
  - Tap  **Reply all** to send a reply to all the senders in the list.
  - Tap  **Forward** to forward the email to another person.
3. Compose your message and tap  to send.

## Working with Multiple Email Messages


You can archive, delete or label groups of email messages at the same time.

1. From the Home screen, swipe up to reveal all your **Apps** > find and tap on **Gmail** .
2. From your Inbox message list, select the bubble with a letter next to the email messages you want to work. The bubble will now be selected checkmark.
3. Tap **Archive**  to move messages out of your inbox without deleting them.
4. Tap **Delete**  to delete selected messages.



# Switching Between Google Accounts

If you have set up two or more Google Accounts on your phone, you can switch between them in **Gmail**.


**Gmail** displays only one Google Account at a time. The current account is shown at the top right of any message list.


1. From the Home screen, swipe up to reveal all your **Apps** > tap **Gmail** .
2. Tap the account avatar on the top right corner of the screen to view your current account and a list of your accounts.
3. Tap to select the preferred account.

## Labeling an Email

1. From the Home screen, Swipe up to reveal all your **Apps** > tap **Gmail** .
2. When reading a **message**, tap  > **Change labels**.
3. Select a label > tap **OK**.


## Viewing emails by label

- From the Home screen, Swipe up to reveal all your **Apps** > tap **Gmail** .

From any message list, tap  > tap a label to view matching email messages.

# Email Settings

These settings allow you to customize your email settings.












1. From the **Home screen** > swipe up to reveal all your **Apps** > **Gmail** .
2. Tap ≡ > **Settings** > **General settings**.
3. Customize the settings based on your preferences.

**NOTE:** You can use these settings for all your email accounts.



# Google™ Apps

Enjoy the below apps from Google™.

**NOTE:** Certain apps require you to sign into your Google account.

	<b>Chrome</b> - Use Chrome to browse the Internet.
	<b>Drive</b> - Store files on Google™ Drive with up to 15GB of free storage
	<b>Gmail</b> - Send and receive email
	<b>Google</b> - Search to get all the required information
	<b>Maps</b> - Find your current location and get location-based information
	<b>Photos</b> - Manage photos on your device
	<b>Google TV</b> - Watch movies and TV shows purchased from Google Play. You can stream them instantly or download them for viewing when you are not connected to the Internet.
	<b>Play Store</b> - Find and download new apps, games, music, TV shows, and more.
	<b>YouTube</b> - View and upload video from your device.
	<b>YT Music</b> - Play music and audio files on your device
	<b>Wallet</b> - secure and private digital wallet that gives you quick access to forms of payment, passes, tickets, keys, or IDs that you choose to store on it



	<b>Home</b> - set up, manage, automate, and control thousands of compatible devices in your home
	<b>Meet</b> - A video conferencing platform


# Maps

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Use Maps to find your current location and get directions. You can search for addresses, landmarks, and businesses directly on a street map or satellite image.




**NOTE:** You need an active mobile data or Wi-Fi connection to use Maps.

## To access Maps

- From the Home screen, swipe up to reveal all **Apps** > tap **Maps** .




**NOTE:** You must turn ON the location services to view your location and get directions.

## To turn ON the location services

- From the Home screen, swipe up to reveal all **Apps** > tap **Settings**  > **Location** .
- Tap  to enable the **Use location** option. Maps may not be available for all locations.



## Opening and Viewing Maps

### Viewing location details

1. Launch **Maps** .
2. The Maps display your location and points north for your reference.
3. Swipe to any direction on the screen to use the maps.
4. While viewing a map, tap and hold a location, starred place, or a search result on the map. A drop pin  appears over the location with summary information.
5. Tap the drop pin  to see the address or more information.



## Searching for a location

You can search Google Maps for specific locations, company names, or business types.



1. Launch **Maps**  > tap the **Search here**.
2. Enter the search criteria. As you type, suggested matches and previously searched items are displayed. Tap a suggested search item.
3. The search results are displayed as  with letter labels on the map. Tap markers and titles to view more information.

## Viewing map layers

The first thing you see on **Google Maps** is a street map. You can view additional map layers, such as satellite images and traffic information. You can also view custom web-created Google Maps.

1. Launch **Maps**  > tap .
2. Under **Map type**, you can select any of the options:
  - **Default**: To view a simple road map.
  - **Satellite**: To view satellite images of a specific area.
  - **Terrain**: To view the landscape and vegetation.
3. Under **Map details**, you can select any of the options:
  - **Public transit** : Public transportation information, like train lines and bus routes.
  - **Traffic** : Flow of traffic on roads.
  - **Bicycling** : Bicycle paths that you can take.
  - **3D** : Buildings in 3D.
  - **Street View** : Street View of the area.
  - **Wildfires** : Shows every wildfire burning.
  - **Air Quality** : Air quality information.

## Getting directions


1. From the Home screen, Swipe up to reveal all your **Apps** > then find and tap on  **Maps**.
2. Tap  **Directions**.
3. Use your current location as the starting point, or enter a location in the **Choose start location** field.
4. Enter your destination in the **Choose destination** field.
5. Tap your desired method of transportation.

# Camera



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Use the Camera app to take pictures and record videos.

## To access camera



- From the Home screen > tap .

## Capturing a Photo

1. Tap  to access the camera.
2. Aim the camera at the subject using the device's main display screen as a viewfinder.
3. Pinch the screen to zoom out or pinch open to zoom in.
4. Before taking a picture, you can tap on the screen icons to access various camera options and settings.
5. Tap  to click a photo. You can also use the **Volume keys** to click a picture.



**WARNING!** Use the flash from a safe distance. Keep the flash away from people and animals' eyes.

## Recording a Video

1. From the Home screen tap .
2. Tap **Video** on the screen to switch to the video mode.
3. Aim the camera at the subject using the device's main display screen as a viewfinder.
4. Pinch the screen to zoom out or pinch open to zoom in.
5. Tap  to start recording the video.

# Camera Settings

Before capturing a picture or video, you can adjust the camera settings to suit your preferences.


1. From the Home screen > tap  >  **Settings** on the top right corner of the screen to access camera settings.
2. Customize the settings based on your preferences.

## Pro

Using **Pro**, you can edit your photos and videos exactly the way you want.

You can manually adjust ISO, exposure levels and adjust the white balance settings to accommodate different lighting conditions.

### To access Pro

1. Launch **Camera**  > tap **Pro** on the screen.
2. Tap on the available Camera settings and adjust them to suit your preferences.
  - **Metering mode (M)** - It is the process of how your camera decides to assign the right shutter speed and aperture based on the amount of light the camera can pick up. You can set it up in 3 different modes.
  - **ISO** - An ISO value determines the camera's sensitivity to light. Poorly lit or fast-moving subjects benefit from high values. It is ideal to use low values for brightly lit or stationary subjects.
  - **Aperture & Shutter Speed (S)** - You can adjust the shutter speed. A slow shutter speed lets in more light, resulting in brighter photos and videos. Fast shutter speeds allow less light to enter. This is ideal for capturing photos and videos of fast-moving subjects.

- **Exposure (EV)** - The Exposure compensation is easy to identify because of its + and – symbols. Even if you have set the exposure to where you want it to, this setting can tweak to a little lighter or darker. Manual modes will often do this automatically, but it is a setting you can adjust yourself.
- **White Balance (WB)** - The white balance adjusts the color temperature. Ranging from Blue - cold tone to Orange/Yellow - warm tone. This can be adjusted while taking a photo to make it look more realistic.
- **Autofocus (AF)** - This is the function of a camera to automatically focus on a subject. You can tap on AF to select between Autofocus (AF) and Manual focus (MF).

# Calendar



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Use the calendar app to manage your tasks and events.




## To access calendar

- Tap the **Home key**  > swipe up for **Apps** > **Calendar** .

## Creating an Event




1. Launch **Calendar**  > tap .
2. You can create one of the following:
  - Task
  - Event
3. Tap **Event**.
4. Enter the details for the event.
5. Tap **Save**.

## Editing/Deleting an Event

1. Launch **Calendar**  > tap the event you want to edit/delete.
2. Tap  to modify the event details > tap **Save**.  
-or-
3. Tap  > **Delete** to delete the selected event.

## Calendar Settings

These settings help you to modify the calendar settings.

1. Launch **Calendar**  > tap  on the upper left of the screen.
2. Scroll down and tap  **Settings**.
3. Customize the calendar based on your preferences.





# Clock



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Use the Clock app to keep track of time and set the alarm.

## To access the clock

1. Tap the **Home key**  > swipe up for **Apps** > **Clock** .
2. Select the desired options:
  - Alarm
  - Clock
  - Timer
  - Stopwatch
  - Bedtime

## Set an Alarm

1. Launch **Clock** > tap  **Alarm** to set a new alarm.
2. Tap  to create a new alarm.
3. Select the time > tap **OK**.
4. You can add a label, choose the days of the week to use the alarm, and the alarm tone.

# Photos


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Use the Photos app to view, edit, and manage photos and videos.


## To access Photos

- From the Home screen > tap **Photos** .


## Sharing Albums, Photos, or Videos

1. Tap an album, photo, or video to view it.
2. Tap  to send to others or share them via social network services.

## Deleting Albums, Photos, or Videos

1. Tap and hold an album, picture, or video to select it.
2. Select the items you want to delete.
3. Tap  > **Move to trash**.

## Editing Photos

1. Tap the photo to view it on full screen.
2. Tap  to view the editing options.
3. Select from the list of the available options to edit the selected photo.

# Getting Connected

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The instructions below describe how to connect your device through Wi-Fi, Bluetooth, and a USB cable.

## Wi-Fi

Wi-Fi refers to certain types of Wireless Local Area Networks (WLAN), and Communication via Wi-Fi requires an access point.

### Turn Wi-Fi ON

Turning on Wi-Fi will make your device discover and connect to wireless access points within the range.

1. Touch the **Home key** ● > swipe up for **Apps** > **Settings** ⚙️ > **Network & internet**.
2. Tap **Internet** > tap  **Wi-Fi** to turn Wi-Fi ON/OFF.
3. Once the Wi-Fi is ON, you will see a list of available Wi-Fi networks.
4. Tap a network to connect. The network you choose will ask for a password if it is secure.
5. Tap **Connect**.

### Adding a Wi-Fi Network

You can manually add a Wi-Fi network if it does not appear in the list of available networks.

1. Touch the **Home key** ● > swipe up for **Apps** > **Settings** ⚙️ > **Network & internet** > **Internet**.
2. Make sure the Wi-Fi is ON.
3. Tap **+ Add network**. Enter the network SSID and other required network information.
4. Tap **Save**.

## Forgetting a Wi-Fi network


1. Touch the **Home key** ● > swipe up for **Apps** > **Settings** ⚙️ > **Network & internet** > **Internet**.
2. Tap the desired network and tap **Forget** 🗑️.

## Bluetooth

Bluetooth, or short-range communications, allows you to wirelessly connect your device to several Bluetooth devices that are compatible with your devices, such as headsets, computers, printers, and wireless devices that are Bluetooth-enabled.

**NOTE:** The Bluetooth communication range is approximately 30 feet.

### Turn Bluetooth ON/OFF

1. Touch the **Home key** ● > swipe up for **Apps** > **Settings** ⚙️ > **Connected devices** > **Connection preferences** > **Bluetooth**.
2. Tap  **Use Bluetooth** to turn the Bluetooth ON/OFF.
  - Once the Bluetooth is ON, the  will appear in the status bar.

### Pair Bluetooth Devices

Bluetooth pairing allows you to establish trusted connections between your device and another Bluetooth device.

Pairing between two Bluetooth devices is a one-time process. After pairing, the devices will continue recognising each other and exchanging information without requiring a passcode.

1. Touch the **Home key** ● > swipe up for **Apps** > **Settings** ⚙️ > **Connected devices** > **Connection preferences** > **Bluetooth**.
2. Tap  **Use Bluetooth** to turn the Bluetooth ON.
3. Tap + **Pair new device** to start scanning nearby devices.

4. Select the name of the device you want to pair with.

**NOTE:** The Bluetooth passkey, if required, may be fixed for some devices. Try 0000 or 1234, or refer to the instructions that came with the device.

## Forgetting a Bluetooth Device

1. Touch the **Home key** ● > swipe up for **Apps > Settings** ⚙️ > **Connected devices**.
2. Tap ⚙️ next to the paired device and tap **Forget** 🗑️.

## USB Cable

Your device is bundles with a USB cable that is used to connect your device to a computer and share files such as music, photos, and other data.


1. Connect your device and computer via a USB cable.
2. Swipe down the **status bar > Charging this device via USB**.
3. Tap **other USB options**. Select one of the following options:
  - No data transfer
  - File transfer
  - PTP
  - USB Tethering
  - MIDI
  - System Update

# Chrome

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Search for information or browse web pages using the Chrome web browser. You must have an active data or Wi-Fi connection to access the internet.

## Opening Chrome






From the Home screen, swipe up to reveal all your **Apps** > tap **Chrome** .

- When you open the Browser, the default homepage is displayed. The most recently viewed webpage is displayed if you have used the browser recently.

## Accessing or Searching the Webpage

1. Launch **Chrome** .
2. Tap the URL field on the top of the screen.
3. Enter the URL of a webpage or search term and tap .
  - As you type, suggestions for web pages and keywords will appear on the screen. Tap a suggestion to go directly to that webpage or view search results.

## Using Browser Options

1. Stopping page loading
  - When the webpage is loading, you can click  to stop it from loading.
2. Reload the current page
  - Tap  >  to reload the page or simply swipe down.
3. Finding the text on the current page
  - While viewing any web page, tap  >  **Find in page** to find a particular word on the page.

#### 4. Sharing a webpage

- While viewing any web pages, tap  $\text{⋮}$  > **Share** to share the opened web page.
- Select an application to send the URL. The application opens with the URL you have entered.

## Downloading Files



You can download images, files, and applications from web pages. All downloaded files are saved to the local storage or the microSD card.

1. Tap and hold an image, a link, or a file you want to download.
2. Tap the desired action (**Open image in new tab, Preview image, Copy image, Download image, Search image with Google Lens, Share image**).




## Using Bookmarks

Browser bookmarks are stored shortcuts that allow you to quickly access web pages without typing in their full address.

1. Bookmarking a web page
  - While viewing web pages, tap  $\text{⋮}$  > tap ☆ bookmark to save the web page as a bookmark.
2. Opening a bookmark
  - When viewing any web pages, tap  $\text{⋮}$  > **★ Bookmarks > Mobile bookmarks** to open.
  - To open the web pages in a new tab, tap and hold the bookmark. Tap  $\text{⋮}$  and select **Open in new tab**.
3. Editing a bookmark
  - From any web pages, tap  $\text{⋮}$  > **★ Bookmarks**.
  - Find the bookmark that you want to edit.

- Tap  and **Edit**.
- Edit the name and/or location and tap  when done.

#### 4. Deleting a bookmark

- From any web pages, tap  >  **Bookmarks**.
- Tap  on the right of the bookmark to delete > tap **Delete**.

## Chrome Settings

Customize your browser settings to optimize your browsing experience.

- From the Home screen, swipe up to reveal all your **Apps** > tap **Chrome**  > tap  >  **Settings**.



# Settings

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The instructions below guide you through configuring your device's connections, settings, and features.

## To access settings

- Tap the **Home key** ● > swipe up for **Apps** > **Settings** ⚙️.

## Network & internet

Setup and manage connections to a variety of networks and devices.

### Internet

You can connect your device to a Wi-Fi network to access the internet without using your mobile data.

#### To enable Wi-Fi

1. Tap **Settings** ⚙️ > **Network & internet** > **Internet**.
2. Tap  to turn ON Wi-Fi and scan for available networks.

## Calls & SMS

You can make calls over Wi-Fi when connected to a Wi-Fi network.


#### To enable Wi-Fi calling

1. Tap **Settings** ⚙️ > **Network & internet** > **Calls & SMS**.
2. Select your network provider and tap  to **enable Wi-Fi calling**.

## SIMs

You can configure your device's ability to connect to mobile networks and use mobile data.

## To enable mobile network

1. Tap **Settings**  > **Network & internet** > **SIMs**.
  - **Mobile data** - Activate the mobile network.
  - **Roaming** - Choose whether to allow your device to connect to mobile data while traveling outside the network area.
  - **App data usage** - Check your current mobile and the Wi-Fi data usage.
  - **Data warning & limit** - You can customize data warnings and limits from mobile network.
  - **Wi-Fi calling** - Allows to make calls over Wi-Fi.
  - **Access Point Names** - Choose or add APNs, which have the network settings your device needs to connect to.

## Airplane mode

The Airplane mode turns OFF the Wi-Fi and Bluetooth and disconnects your device from all networks.

When you are in Airplane mode, you can use other features such as playing music, watching videos, and using offline applications.


## To enable Aeroplane mode

1. Tap **Settings**  > **Network & internet** > **Airplane mode**.
2. Tap  to turn the **Airplane mode** ON/OFF.

## Hotspot & tethering

A mobile hotspot uses your data plan to create a Wi-Fi network that multiple devices can use. You can use tethering to share your device's internet connection with another device.




## To enable the hotspot & tethering option

1. Tap **Settings**  > **Network & internet** > **Hotspot & tethering**.
2. You can choose any of the following based on the required settings.
  - Wi-Fi hotspot
  - USB tethering
  - Bluetooth tethering

## Data Saver

Use a Data saver to reduce your data consumption by preventing selected apps from sending or receiving data in the background.



### To activate data saver,

1. Tap **Settings**  > **Network & internet** > **Data Saver**.
2. Tap  **Use Data Saver** to turn ON the feature.
  - To allow some apps to have unrestricted data usage, select **Unrestricted data** and tap  next to each app to specify restrictions.

## VPN

A Virtual Private Network (VPN) allows you to connect to a private secured network from your device. You will need the connection information from your VPN administrator.


### To connect to VPN

1. Tap **Settings**  > **Network & internet** > **VPN**.
2. Tap  to add VPN profile.
3. Enter the VPN network information provided by your network administrator, and tap **Save**.

## Private DNS

You can configure your device to connect to a private DNS host.

### To configure private DNS connection

1. Tap **Settings**  > **Network & internet** > **Private DNS**.
2. Choose one of the available options to configure a private DNS connection.
  - Off
  - Automatic
  - Private DNS provider hostname
3. Tap **Save**.

## Connected devices

You can view the list of devices connected through USB and Bluetooth.


### USB

Using this feature, you can charge your device, back up your data to a USB storage device, or restore backup data.

### Pair new device

You can pair your device to other Bluetooth-enabled devices. Once a pairing is created, the devices can remember each other and exchange information without entering the passkey again.


### To pair a new Bluetooth device

1. Tap **Settings**  > **Connected devices**.
2. Tap **+ Pair new device**. Make sure the device's Bluetooth is turned ON.
3. Tap a device listed under **Saved devices** and follow the prompts to connect.

## Connection preferences


You can select the preferred connection type.

### To select the preferred type

1. Tap **Settings**  > **Connected devices** > **Connection preferences**.
  - Bluetooth
  - Cast
  - Printing
  - Chromebook
  - Quick Share
  - Android Auto


## Apps

You can manage the device's apps and change their settings. You can view the app's usage information, change its notification or permission settings, or uninstall or disable unnecessary apps.

- Tap **Settings**  > **Apps**.
- Tap see **All apps** to view the list of applications installed on your phone.
- Tap **Default apps** to select one app among multiple apps of the same type as default.
- Tap **Screen time** to set timers for your apps.
- Tap **Unused apps** to view the applications that are not used frequently.
- Tap **Special app access** to choose the type of access you want for each application.

# Notifications


You can prioritize and streamline app alerts by changing which apps send notifications.

- Tap **Settings**  > **Notifications**.
- Tap **App settings** to configure notifications for every app.
- Tap **Notification history** to view recent and snooze notifications of all apps listed.
- Tap **Conversations** to set priority of a conversation as Priority, Default or Silent.
- Tap **Bubbles** to view conversations as floating icons on top of other apps.
- Tap **Device & app notifications** to view and set device and app notifications.
- Tap **Notifications on lock screen** to choose to view notifications on the lock screen.
- Tap **Do Not Disturb** to block sounds and notifications while it is turned ON.
- Tap **Wireless emergency alerts** to set the threat alerts.
- Tap  **Hide silent notifications in status bar** to silence notification alerts.
- Tap  **Allow notification snoozing** to snooze the notification alerts.
- Tap  **Notification dot on app icon** to view the dot alert on the app icon when there is a notification.
- Tap  **Enhanced notifications** to get the app's suggested actions, replies, and more.

# Battery

You can view how the Battery power is used for device activities.


## To view the battery usage details

1. Tap **Settings**  > **Battery**.
  - **Battery usage** - Displays the usage details.
  - **Battery Saver** - Activate to conserve battery power.
  - **Adaptive Battery** - Detects when apps drain the battery.
  - **Battery percentage** - Displays the battery charge percentage on the status bar.

# Storage

You can check the status of the used and available memory details.

## To check the status

1. Tap **Settings**  > **Storage**.
2. Tap  **Storage manager** to allow the storage to be managed by the store manager.
3. Tap **Free up space** to manage and free up space by deleting the unused apps. You can also view the list of apps to manage their storage usage.

# Sound & vibration

You can configure the sounds and vibrations that are used to indicate notifications, screen taps, and other activities.

## Adjust the volume

You can set the system volume level and default volume for notifications and other media.

1. Tap **Settings**  > **Sound & vibration**.

2. Drag the sliders to set the volume for:
  - Media volume
  - Call volume
  - Ring & notification volume
  - Alarm volume
3. Tap **Do Not Disturb** to block sounds and notifications. You can also specify exceptions for People, Apps, and Alarms and other interruptions.
4. Tap **Phone ringtone** to customize your call ringtone by choosing from preset sounds or adding your own.
5. Tap **Live Caption** to automatically detect and generate caption.
6. Tap **Media** to enable the media player stay open in Quick settings, to quickly resume playback.
7. Tap **Vibration & haptics** and choose one of the options to customize.
8. To enable Shortcut to prevent ringing, first change press & hold power button to the power menu.
9. Tap **Default notification sound** to choose a preset sound for all notification alerts.
10. Tap **Default alarm sound** to choose a preset sound for alarms.
11. Tap  **Dial pad tones** to enable tone when dialing numbers on the phone keypad.
12. Tap  **Screen locking sound** to enable a sound when you lock or unlock the screen.
13. Tap  **Charging sounds and vibration** to enable sound and vibrate when a charger is connected.
14. Tap  **Touch sounds** to enable tones when you touch or tap




the screen to make selections.

15. Tap  **Always show icon when in vibrate mode** to display vibration icon on the notification bar.


## Display

You can configure your display's brightness and screen timeout delay.

1. Tap **Settings**  > **Display**.
  - **Brightness level** - Drag the brightness slider to adjust the brightness.
  - **Adaptive brightness** - Tap  to automatically adjust the screen brightness based on the lighting conditions.
  - **Lock screen** - Allows to customize "What to show" and "When to show" notifications on the lock screen.
  - **Screen timeout** - Choose how long the display screen remains lit after you tap the screen or press any key.
  - **Dark theme** - This allows you to switch to a darker theme to keep your eyes more comfortable at night.
  - **Display size and text** - This allows you to change the size of the font and magnify content shown on the screen.
  - **Night Light** - Enables dimming the screen beyond the minimum brightness setting for more comfortable viewing.
  - **Colors** - To adjust the colors and contrast to text and other screen elements for easier viewing.
  - **Auto-rotate screen** - This allows you to rotate the screen based on the orientation.
  - **Screen saver** - Controls what the screen displays when the screen turns off or while charging.



# Wallpaper

You can change the look of your Home and Lock screens with wallpaper. You can display your favorite picture or choose a preloaded wallpaper.

1. Tap **Settings**  > **Wallpaper**.
2. Choose wallpaper from the options:
  - Live Wallpapers
  - Photos
  - Wallpaper & style

# Accessibility

There are accessibility settings for people who need help seeing, hearing, or operating their devices. Accessibility services are special features that make using the device more accessible.

1. Tap **Settings**  > **Accessibility**.
2. Tap **Select to Speak** to read the text or characters aloud.
3. Tap **TalkBack** to speak feedback aloud. It is helpful to people who are blind or have low vision.
4. Tap **Display size and text** to change the size of the font and display size.
  - **Font size** - Configure screen fonts.
  - **Display size** - Magnify the content shown on the screen.
  - **Bold text** - Display the content in bold.
  - **High-contrast text** - Adjust the color and outline of the text to increase the contrast with the background.
5. Tap **Color and motion** to adjust the screen color.
6. Tap  **Extra dim** to dim the screen beyond the minimum

brightness setting for more comfortable viewing.

7. Tap **Magnification** to magnify the content shown on the screen.
8. Tap **Accessibility menu** to customize additional accessibility features and services for your device.
9. Tap **Timing controls** to set the options:
  - Touch & hold delay
  - Time to take action (Accessibility timeout)
  - Autoclick (dwell timing)
10. Tap **System controls** to set the options:
  - System navigation
  - Power button ends call
  - Auto-rotate screen
11. Tap **Vibration & haptics** to set the options:
  - Calls
  - Notifications and alarms
  - Interactive haptics
12. Tap **Live Caption** to automatically generate caption media.
13. Tap **Caption preferences** to configure closed caption and subtitle services.
14. Tap  **Audio description** to hear a description of what is happening on screen in supported movies and shows.
15. Tap **Hearing aids** to connect to your hearing aids via Bluetooth.
16. Tap **Audio adjustments** to select options:
  - **Mono audio:** Tap  to switch audio from stereo to mono when using one earphone.

- **Audio balance:** Drag the slider to adjust the volume balance so that sound is louder in the Left or Right speaker, hearing aid, or headphone.

17. Tap **Accessibility shortcuts** to select the options:

- Accessibility button
- Shortcut from lock screen

18. Tap **Text-to-speech output** to set the options:

- Preferred engine
- Language
- Speech rate
- Pitch

## Security

Using a screen lock, you can secure your device and protect your data. With this option enabled, you can use your finger to draw a pattern or enter a PIN to unlock your device's screen.

### Google Play Protect

Google Play protects and monitors your apps and devices for harmful behavior. It also warns you from potentially harmful apps.

#### To run the scan

1. Tap **Security > Google Play protect**.
2. Tap **Scan** to check the apps.

### Find My Device

Find My Device helps you locate this device remotely. It also lets you to keep your data secure if you lose this device.

#### To use Find My Device

1. Tap **Security > Find My Device**.

2. Tap  **Use Find My Device** to activate.

**NOTE:** To use this option, you will need to sign in with Google.

## Security update

You can quickly check the date of the last installed security software update and find out if newer updates are available.

## Screen lock

### To set a screen lock

1. Tap **Security > Screen lock** under **Device security** to select a screen lock and level of security.
  - **None:** Never use a screen lock.
  - **Swipe:** Swipe the screen to unlock.
  - **Pattern:** Create a pattern you draw on the screen to unlock your device.
  - **PIN:** Select a PIN to use for unlocking the screen.
  - **Password:** Create a password for unlocking the screen.

**NOTE:** If you forget your pattern, PIN, or password, you will have to reset your device to factory settings, which will remove all data from your device.


## Face Unlock

Set up face lock. Face lock uses front camera to unlock your device when locked.

1. Tap **Face Unlock > Use face unlock**.
2. Follow the following prompts.

## More security settings



More security settings features additional device settings for encryption, credentials and more.

1. Tap **Settings**  > **Security** > **More security settings**.
  - **Smart Lock:** Smart Lock keeps your device unlocked when connected to a trusted device or in a familiar location.
  - **Device admin apps:** You can authorize security features and apps to have administrative access to your device.
  - **Encryption & credentials:** You can manage the trusted security certificates installed on your device, which verify the identity of servers for secure connections.
  - **Trust agents:** Allows you to perform selected actions when trusted devices are connected. To use this feature first set screen lock.
  - **App pinning:** You can use app pinning to keep one app in view, preventing users from switching to other apps and accessing your personal information.
  - **SIM card lock:** You can lock and unlock each SIM card you use on your device with a PIN.

## Privacy

You can use these options to configure advanced security settings to protect your device better.

### To access privacy

1. Tap **Settings**  > **Privacy**.
2. Tap **Privacy dashboard** to view apps that access sensitive permissions
3. Tap **Permission manager** to select which permissions you want to be notified about.
4. Tap **Show passwords**  to display characters briefly as you

type your passwords for any application.

5. Tap **Notifications on lock screen** to choose how notification content is to be displayed on the lock screen.
6. Tap  **Show media on lock screen** to show all notifications content.
7. Tap **Android System Intelligence** to get suggestions based on the people, apps, and content you interact with. You can also clear the data that your device has learned.
8. Tap **App content**  to allow the applications to send content to the other Android system.
9. Tap **Show clipboard access**  to display the content (text or image) copied to the clipboard.
10. Tap **Autofill service from Google** to set up your device to autofill saved passwords and addresses.
11. Tap **Activity controls** to view the saved activity data on Google sites, including associated info like location and better recommendations.
12. Tap **Ads** to enable/disable personalized Google pop-up ads on your device.
13. Tap **Usage & diagnostics**  to send diagnostic, device, and app usage data to Google. This feature helps in app and system stability, battery life, and other improvements.

# Location

Location services use a combination of GPS, mobile network, and Wi-Fi to determine the location of your device.

## To access the location

1. Tap the **Home key** ● > swipe up for **Apps** > **Settings** ⚙️ > **Location**.
2. Tap  **Use location** to turn ON the location.

## App location permissions

You can configure permissions for apps that want to access your location information.

1. Tap **Location** > **App location permissions**.
2. Tap an app and choose which location permissions to grant.

## Location services

Location services store and use your device's most recent location data. Certain apps can use this data to improve your search results based on your visited places.


1. Tap **Location** > **Location Services**.
2. Tap an entry under Location services to see how your location information is used.
  - Earthquake alerts
  - Emergency Location Service
  - Google Location Accuracy
  - Google Location History
  - Google Location Sharing
  - Wi-Fi scanning
  - Bluetooth scanning



# Safety & emergency

You can set up emergency SOS information.

## To access Safety & emergency

1. Tap **Settings**  > **Safety & emergency**.
2. Tap **Medical information** to enter your medical information.
3. Tap **Emergency contacts** to enter your emergency phone number.
4. Tap **Emergency SOS** to set up the SOS feature.
  - Tap **Emergency SOS** to enable the feature and follow the prompt. Once the SOS feature is enabled, tapping the **Power** button five times in a row will call the emergency services or your chosen contact.
  - By default, your device will select your local emergency number. You can change this to one of your contacts. Tap **Call for help** under **Notify for help** to set up emergency calls.
5. Tap **Crisis alerts** and follow the prompt to enable notifications about natural disasters and public emergencies affecting your area.
6. Tap **Emergency Location Service** to send your service during an emergency.
7. Tap **Earthquake alerts** to receive alerts about earthquakes detected nearby.
8. Tap **Wireless emergency alerts** to set the threat alerts.

## Passwords & accounts

You can connect to and manage your accounts, including your Google, email, and social networking accounts.

### To access passwords & accounts

- Tap **Settings**  > **Passwords & accounts**.

### Add an Account

You can add and sync your email, picture, and video sharing accounts.


### To add an account


1. Tap **Passwords & accounts** > **+ Add account**.
2. Tap one of the account types.
3. Follow the prompts to enter your credentials and set up the account.
4. Tap  **Automatically sync app data** to enable automatic updates to your accounts.

## Digital Wellbeing & parental controls

Monitor and manage your digital habits by getting a daily view of how often you use apps, how many notifications you receive, and how often you check your device. You can also set your device so that it helps you relax before you sleep.

### To access Digital Wellbeing & parental controls


1. Tap **Settings**  > **Digital Wellbeing & parental controls**.
2. Tap **Dashboard** to view screen time for each app that has been used each day.
3. Tap **Bedtime mode** to allow calls only from starred contacts, repeat callers and alarms.
4. Tap **Focus mode** to set focus time for each app.

5. Tap **Manage notifications** to configure and manage notifications from apps and services.
6. Tap **Do Not Disturb** and enable this option to get notifications only by starred contacts and apps.
7. Tap **Heads Up** to set a focus reminder to pay attention to what's around when you are walking.
8. Tap the **Show icon in the app list**  to display the Digital Wellbeing app icon in the app list.
9. Tap **Parental controls** to monitor your children's digital life with **Google's Family Link** app. The app can be downloaded from the **Play store**  and allows you set content filters, watch screen time, and set screen time limits.

## Google

You can configure your device's Google settings.

### To access Google settings

1. Tap the **Settings**  > **Google**.
2. Choose the desired services on the device.
  - Ads
  - Autofill
  - Backup
  - Devices & sharing
  - Find My Device
  - Kids and Family
  - Mobile data & messaging
  - Personal Safety
  - Personalize using shared data
  - Set up & restore

- Settings for Google apps
3. Tap **Firestore App Indexing** to capture user actions and errors for a particular app.

## System

You can customize the system settings and preferences.

### To access the system

- Tap **Settings**  > **System**.

## Languages & input

Configure your device's language and input settings.

1. Tap **System** > **Languages & input** > **Languages**. Select the desired language from the list to set it as default.
2. Tap **App Languages** to set up different languages for each app.
3. Tap the **On-screen keyboard** under **Keyboards** to select the desired keyboard from the list.
4. Tap **Physical keyboard** to use on-screen keyboard while physical keyboard is active.
5. Tap **Voice input** under **Speech** to enable speech recognition and to add additional language from Google.
6. Tap **On-device recognition** under **Speech** to add a language.
7. Tap **Text-to-speech output** under **Speech** to set your Preferred engine, Language, Speech rate and Pitch rate.
  - **Speech rate** - Set the pace at which the reader is spoken.
  - **Pitch** - Set the tone at which the text is spoken.
8. Tap **Spell checker** under **Tools** to enable the spell-checking feature.

9. Tap **Personal dictionary** under **Tools** to add new words to apps such as Spell checker.
10. Tap **Pointer speed** under **Tools** to set the speed of the pointer.

## Gestures

You can hide the navigation buttons at the bottom of the screen for an unobstructed screen experience. Instead, swipe to navigate your device.






1. Tap **System > Gestures**.
2. Tap **Quickly open camera** to open the camera by pressing the **Power** button twice. This works from any screen .
3. Tap **System navigation** to choose any of the options:
  - Gesture navigation
  - 3-button navigation
4. Tap **Press & hold power button** to access:
  - Power menu
  - Digital assistant
  - Tap Press & hold duration to adjust the sensitivity of the power button.
5. Tap  **Prevent ringing** to silence the ringer of an incoming call.

## Date & time

Date and time information is automatically captured by your device when connected to the wireless network by default.

You may want to manually change the date and time information outside the network coverage using the date and time settings.

1. Tap **System > Date & time**.

2. Tap  **Set time automatically**. The Date and Time are set automatically and grayed out. If this option is disabled, you must set the **Date** and **Time** manually.
3. Tap  **Set time zone automatically** under Time zone to set the time zone.
4. Tap  **Use location to set time zone** under Time zone. Once enabled you can set the Time zone according to your location.
5. Tap  **Use locale default** under Time format to select the default time format to display.
6. Tap  **Use 24-hour format** under Time format to display in the 24-hour format.

## Backup


You can back up your data to Google servers.

1. Tap **System > Backup**.
2. Select a Google account to be used as your backup account.

## System update

Software updates are automatically sent to your device. You will receive an alert whenever a new update is available.

### To view software update details

- Tap **Settings**  > **System update**.
- **Check for new update** - Manually check for software updates.

### NOTE:

- Back up all your information before the software update.
- Make sure the device is powered ON with a fully charged battery.
- Never turn OFF the device during the software update.

- After the download is complete, you can choose to restart your device.

## Multiple Users

You can share your device by adding new users, and each user will have a personal space on your device, Home screens, accounts, apps, settings, and much more.

1. Tap **System > Multiple users**.
2. Tap  **Allow multiple users** to enable this option.
3. Tap **Add user** to add a new user to the device. When a new user is added, that user must set up their space.
4. Tap **Add guest** to add a guest user.
5. Tap  **Delete guest activity** to delete all the data of the guest user when exited.
6. Tap  **Add users from lock screen** to create new users even when the device is locked.

## Developer options

You can configure system behaviors that help you profile and debug your app performance.


## Reset options

You can reset your device to its factory defaults.

1. Tap **System > Reset options**.
2. Choose the desired options.
  - Reset Wi-Fi, mobile & Bluetooth
  - Reset app preferences
  - Erase all data (factory reset)
  - Reset Settings

# About Phone

You can view information about your device, including current status, legal information, hardware and software versions, and more.

1. Tap **Settings**  > **About phone**.
2. You can see the following device details:
  - Device name
  - Phone number
  - Legal information
  - SIM status
  - Network Lock status
  - Model
  - IMEI
  - Android version
  - IP address
  - Wi-Fi MAC address
  - Device Wi-Fi MAC address
  - Bluetooth address
  - Up time
  - Last factory data reset
  - FCC ID
  - Build number



# Verizon

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## My Verizon app

The My Verizon app is the all-in-one hub of your Verizon experience, allowing you to keep track of account changes and the latest offers, easily switch to Verizon, check your data usage and much more. With My Verizon, you can: Make secure payments quickly. Manage and pay your bills easily, or simply enroll in Auto Pay.

## Verizon Cloud

Verizon Cloud offers secure online storage to back up and sync your important contacts, photos, videos, music, documents, call logs and text messages. Access and manage all your content on any of your devices, even while you're on-the-go. For more info, go to : <http://vzw.com/cloud>

## Verizon Wireless

### Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information, you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms conditions and policies prior to using this wireless device and any associated application, product or service.

## Voicemail app

Verizon voicemail service records a caller's message when you

can't answer the phone. A message waiting indicator lets you know a message has been left for you.

# Product Specifications

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<b>Model Name</b>	Orbic JOY 2 (R4S14)
<b>Display</b>	6.56" HD+ 720*1612 TFT
<b>Camera</b>	Front: 13MP Rear: 13MP+2MP
<b>Memory</b>	4/64GB
<b>Operating System</b>	Android™ 13 (+1 upgrade)
<b>Connectivity</b>	USB Type-C/Quick Charging 2.0/ Charging 15W, Bluetooth 5.1, Wi-Fi 802.11 a/b/g/n/ac, Wi-Fi ac dual-band (2.4GHz, 5GHz)
<b>Sensors</b>	Single speaker, Dual mic G-sensor, P&L sensor, Barometer, SAR sensor
<b>Network</b>	3G/ 2G/ LTE/ P SIM/ VoLTE/VoWiFi
<b>Battery</b>	5000 mAh

# Safety Hazards

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Do not operate the phone in an environment that might be susceptible to radio interference resulting in danger.

## FCC Statement

This device with **FCC ID: 2ABGH-RC656V** complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device under Part 15 of the FCC Rules. These limits are designed to protect reasonably against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used under the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. Suppose this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off. In that case, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## FCC SAR Warning

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate or SAR. The SAR limit set by the FCC is 1.6W/kg. The highest reported SAR values for head, body-worn accessory, hotspot and simultaneous transmission use conditions are 1.17 W/kg, 1.14 W/kg, 1.11 W/kg, and 1.56 W/kg, respectively. Tests for SAR are conducted using standard operating positions (10mm) accepted by the FCC, with the device transmitting at its highest certified power level in all tested frequency bands.

## FOR COUNTRY-CODE SELECTION USAGE (WLAN DEVICES)

**NOTE:** The country code selection is for non-U.S models and is not available to all U.S models. Per FCC regulation, all Wi-Fi products marketed in the U.S must be fixed to U.S operation channels only.

## HAC Statement

1. This phone is hearing aid compatible as determined by ANSI C63.19-2019.
2. This phone has been tested and certified for use with hearing aids for some of the wireless technologies that

it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

3. The ANSI C63.19-2019 standard does not use the M/T rating system for showing the hearing aid compatible of the phone that older version of the standard used, instead, the 2019 version of the standard uses the conversational gains for the phone's hearing aid compatible capabilities.
4. The volume control performance has been evaluated according to ANSI C63.19-2019 and waiver DA-23-914. The lowest conversational gain is 9.13 dB with a hearing aid, and 11.75 dB without a hearing-aid.

# Battery Use

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Handle and store batteries properly to avoid injury or damage. Most battery issues arise from improper handling of removable batteries and, particularly, from the continued use of damaged batteries.

- Do not disassemble, open, crush, bend, deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids or expose to fire explosion or other hazards.
- Only use the battery for the system for which it is specified.
- Use the battery only with a charging system that has been certified as IEEE 1725-compliant by CTIA. Using an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazards.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with a battery that has been qualified with the system by IEEE-Std-1725. Using an unqualified battery may present a risk of fire, explosion, leakage or other hazards.
- Only authorized service providers shall replace the battery. (If the battery is non-user-replaceable).
- Promptly dispose of used batteries under local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the device or battery. If the device or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazards.
- Do not replace an embedded battery pack. Improper replacement may present a risk of fire, explosion, leakage or

another hazard. Contact the manufacturer for replacement instructions.

- The device identifies the battery via battery ID pin.
- For those host devices that utilize a USB port as a charging source, the host device's user manual shall include a statement that the phone shall only be connected to CTIA Certification certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.
- The recommended charging temperature range of the devices is 0°C~35°C and discharging is 0°C~40°C.



# Troubleshooting

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Here are a few things you can try before contacting the service center.

## **Your device displays network or service error messages.**

You may lose reception in areas with weak signals or poor reception. Move to another location and try again.

## **Your device does not turn ON.**

When the battery is completely discharged, your device will not turn ON. Charge the battery fully before turning on the device.

## **The touchscreen responds slowly or improperly.**

- If you attach a screen protector or optional accessories to the touchscreen, it may not function properly.
- If you are wearing gloves, your hands are not clean while touching the touchscreen, or if you tap the screen with sharp objects or your fingertips, the touchscreen may malfunction.
- The touchscreen may malfunction in humid conditions or when exposed to water.
- Restart your device to clear any temporary software bugs.
- Ensure that your device has the latest version of the software.

## **Your device freezes or encounters a fatal error.**

1. Restarting the device
  - If your device freezes or hangs, you may need to close apps or turn OFF the device and turn it ON again.
2. Forcing restart
  - Press and hold the **Power/Lock** key to restart your device if it is frozen.

### 3. Resetting the device

- If the methods above do not solve your problem, perform a factory data reset.

### **Calls are not connected.**

- Ensure that you have accessed the right network.
- Ensure you have not set call barring for the phone number you dial.
- Ensure that you have not set call barring for the incoming phone number.

### **Your device cannot find your current location.**

It is possible that GPS signals are obstructed in some locations, such as inside buildings. Set the device to use Wi-Fi or a mobile network to find your current location in these situations.

# Support and more

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For how to use, or more tips and tricks on getting the most out of your new Orbic JOY 2, check out the guides and more information at -

**orbic.us**

