



Your Quick Start Guide



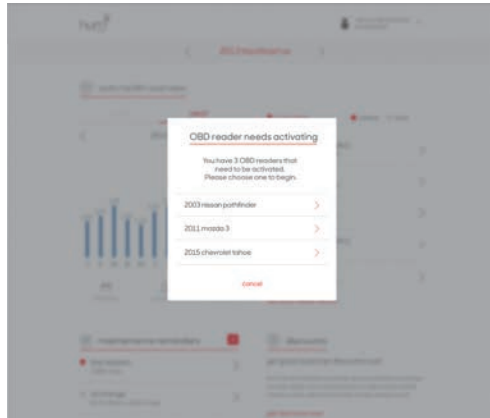
Welcome to hum.



1

Create Your Account

Create your hum account by clicking the link provided in your welcome email. If you've already created your account, great! Jump to step 2.

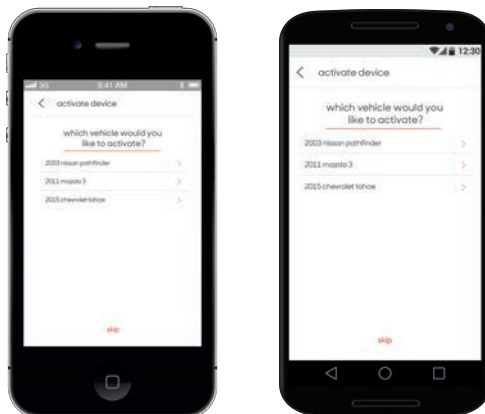


TIP: Can't find the welcome email? No worries—visit customer.hum.com, click "account setup" and enter the email address associated with your account.

2

Download the hum App and Provide Your VIN

Go to the App StoreSM or Google PlayTM and download the hum app or login in at hum.com to enter your VIN.



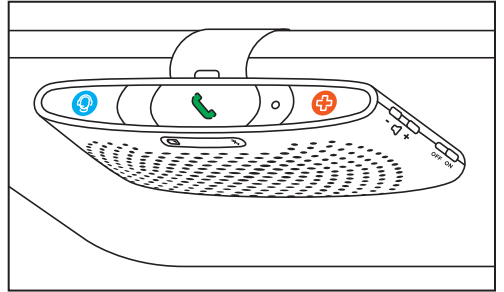
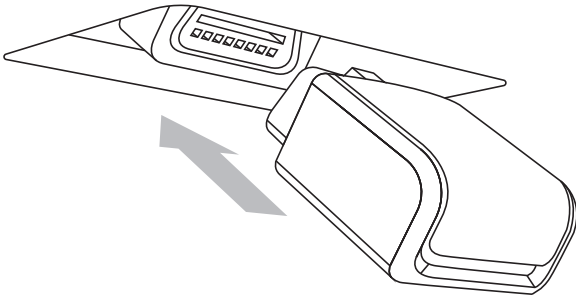
TIP: Your vehicle identification number (VIN) is commonly located on a plate at the top of the dash on the driver's side, viewable through the windshield.

3

Install the hum System

Simply plug the OBD II Reader into your vehicle's OBD II port.
Then, turn on the hum Speaker and clip it to your visor.

IMPORTANT: Make sure your vehicle is OFF before installing your OBD II Reader. We recommend charging your hum Speaker for at least 20 minutes prior to activation.



TIP: Every vehicle is different, but OBD II ports are usually located under the driver's side dash.
For help locating your OBD II port, visit www.hum.com/port.

4

Drive to Confirm Activation

Go for a drive and listen for the welcome greeting from the hum Speaker.
If you hear it, you've activated successfully!

Congratulations!

Your car is now safer, smarter and more connected!

TIP: If you don't hear the welcome greeting, press the blue button on your hum Speaker or call (800) 711-5800.

Using hum

The hum App



With the hum app, you'll be able to stay in touch with your car and get help that saves you time and money—all from your smartphone.



Auto Health

Access diagnostic information for your vehicle and catch small problems earlier so they don't become bigger issues.



Pinpoint Roadside Assistance

Get pinpoint roadside assistance for flat tires, dead batteries, towing and more with 24/7 nationwide coverage and GPS guiding help to your vehicle location.*



Mechanics Hotline

Connect with an ASE Certified mechanic for expert advice about your vehicle that could save you time and money.



Maintenance Reminders

Stay on top of vehicle care with maintenance reminders you can set yourself for oil changes, tire rotations and more.



Parking

Locate your parked car and set up reminders to feed the meter.



Service & Travel Discounts

Enjoy discounts at thousands of service centers, hotels and car rental locations.**

For more information, visit www.hum.com or call hum

Customer Service at (800) 711-5800

Your hum Portal



Login at www.hum.com from your computer, laptop or tablet. Get all the benefits of the hum app, plus manage your account, add users and vehicles, and more. Check it out on a larger screen today!

www.hum.com

Profile

Keep your hum profile up to date with your current mobile number, email address, password and emergency contact.

Permissions

Give additional users permission to access vehicle diagnostics, alerts, discounts and other hum features via the customer portal or hum app.

Users

Invite secondary drivers to join your hum account as additional users.

Vehicles

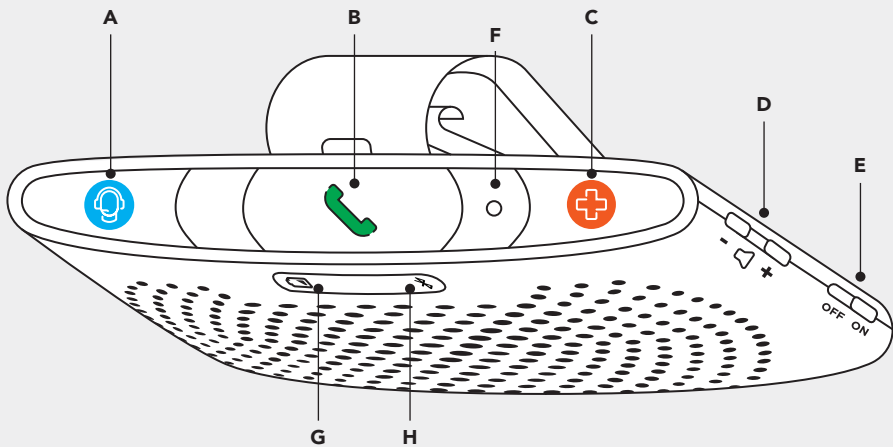
View vehicles activated on your hum account and set your primary vehicle. The primary vehicle's information will always appear at the top of your hum Dashboard.

Plans & Billing

Change your billing address, update your credit card information or view other details for your hum account.

...and more!

The hum Speaker



The Bluetooth® compatible hum speaker is central to the service. It connects you to a trained agent in the event of a collision. Plus, contacting the Mechanics Hotline and emergency assistance is just a button-push away.

NOTE: The area and range of communications services are limited and dependent on cellular coverage.

A Customer Service Button

Press if you want to speak with a hum specialist, need roadside assistance or to reach the mechanics hotline.

B Phone Button

Press to answer incoming calls and to disconnect. See how to pair your mobile phone on the next page.

C Emergency Button

Press when you need emergency assistance. You'll be connected to the hum emergency center.




D +/- Volume Buttons

E Hands-Free On/Off Switch

When switched off, hands-free calling is inactive. The Customer Service and Emergency buttons will continue to function.




F Microphone

G Battery Indicator

-  Fully Charged
-  Charging
-  Charge Immediately

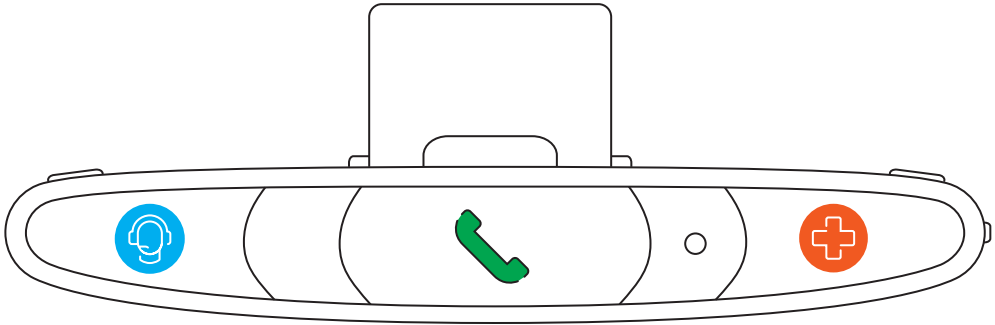
A fully charged speaker (6 hour charge time) offers approximately six weeks of standby time or 16 hours of hands-free talk time.

H Bluetooth® Status Indicator

-  Connected
-  Pairing
-  Not Connected

NOTE: Do not place your speaker in direct sunlight. Fold the visor up to its stored position when leaving your vehicle so the speaker is not exposed to direct sunlight through the windshield or side glass.

Setting Up Hands-Free Talking



Help keep your hands on the wheel and stay more focused on the road with hands-free talking. Pairing your mobile phone to the hum speaker via Bluetooth® is easy. Here's how:

TIP: For best hands-free calling reception, make sure the speaker is attached to the visor in front of the person speaking.

- 1 Turn on vehicle ignition
- 2 Turn on your phone's Bluetooth® feature
- 3 Turn on the speaker's Hands-Free switch **E**
- 4 Press and hold the green phone button on the front of the speaker **B** for five seconds or until the Bluetooth® Status Indicator begins to flash.
- 5 Set your phone to search for Bluetooth® devices. Select "hum." If prompted for a PIN, enter 0000.
- 6 The Bluetooth Status Indicator will turn solid, indicating your phone has been successfully paired.

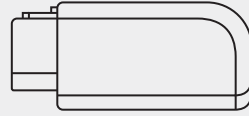
NOTE: The speaker can be paired with more than one mobile phone, but not simultaneously.

For more help, review the Frequently Asked Questions (FAQs) at www.hum.com

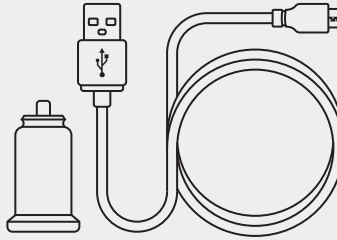
System in Your Box*



hum Speaker



OBD II Reader



12 Volt Adaptor & Speaker Charging Cord

* Something missing? Call us! **(800) 711-5800**

Regulatory Information: FCC Requirements

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Modifications not expressly approved by Verizon Telematics Inc. could void the user's authority to operate the equipment.

RF Exposure

This equipment complies with FCC Radio Frequency Exposure limits set forth for uncontrolled environment, when installed and operated so that a minimum distance of 20 cm is kept towards the nearest human body.

Apple, the Apple logo, iPhone, and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. iTunes is for legal or rightholder-authorized copying only. Don't steal music.

Google Play is a trademark of Google Inc.