

User Guide



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Get Started

The following topics give you all the information you need to set up your phone and Verizon service the first time.

Your Phone at a Glance

The following illustration outlines your phone's primary external features and keys.



^{*}NOTE: This feature is not available on all models.

< Front Closed >

< Back>



*NOTE: This feature is not available on all models.



Key Functions

• Smart Sonic Receiver (internal) lets you hear the caller and automated prompts. Place your ear around the internal receiver and adjust the position of the phone to find the best hearing point depending on the surrounding environment.

Note: Do not cover the microphones during a call. Do not apply any sheet or sticker to the display area as it may compromise the hearing quality.

- **Main Screen** displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.
- Soft Keys () let you select key actions or menu items corresponding to the bottom left and right lines on the main screen while the phone is open.
- Navigation Key lets you scroll through the phone's menu options.
- MENU/OK Key (lets you access the phone's menus and selects the highlighted choice when navigating through a menu.
- CAMERA Key () lets you activate the camera or video mode and take pictures and videos with the phone open.

Note: The Camera feature is not available on all models.

- **SEND Key** () allows you to place or receive calls, answer Call Waiting, or use 3-Way Calling.
- CLR Key (CLR) deletes characters from the display in text input mode. When in a menu, pressing it returns you to the previous menu. This key also allows you to return to the previous screen in a data session or activate Voice Commands.
- **SPEAKER Key** () lets you place or receive calls in speakerphone mode. When you receive an incoming call, press and hold to answer the call in speakerphone mode. During a call, press to switch the speakerphone on or off.
- END/PWR Key () lets you turn the phone on or off, end a call, or cancel your input and return to standby mode.
- **Keypad** lets you enter numbers, letters, and characters, and perform functions.
- External Speaker Key lets you place or receive calls in speakerphone mode, turn the speakerphone on and off during a call, activate Voice Commands, or unlock the keyguard.
- Call List Key lets you display the recent call history or end a call.
- **Speaker** lets you hear the different ringtones and sounds. The speaker also lets you hear the caller's voice in speakerphone mode.
- Camera Lens lets you take pictures and videos.

Note: The Camera feature is not available on all models.

• **Secondary Microphone** suppresses background noise improving audio quality for the other party during voice calls except in speakerphone mode.

- Flash helps illuminate subjects in low-light environments when taking a picture or recording a video. It can also work as a flashlight. See Flashlight.
- Outer Screen displays the information such as the call status, the date and time, and the signal and battery strength.
- **Primary Microphone** transmits your voice and ambient sound during voice calls, voice recordings and videos.
- **Internal Antenna** facilitates reception and transmission. To maximize performance, do not obstruct while using the phone.
- microSD Card Slot (internal) allows you to insert a microSD card to support external memory. The microSD compartment is behind the battery. See Replace the microSD Card.

Note: Your phone comes with a microSD card already installed.

• **SIM Card Slot (internal)** allows you to insert a SIM card. The SIM compartment is behind the battery. See Replace the SIM Card.

Note: Your phone comes with the SIM card already installed.

• Battery Cover Screw opens the battery cover to replace the battery.

Note: The battery cover screw is permanently mounted on the cover and cannot be removed.

- **Volume Key** allows you to adjust the ringtone volume in standby mode or the voice volume during a call.
- **USB/Charging Port** allows you to connect the phone and the USB cable for use with the charger adapter or other compatible accessories.
- Headset Jack allows you to plug in an optional headset for convenient, hands-free conversations.

CAUTION! Inserting an accessory into the incorrect jack may damage the phone.

Set Up Your Phone

You must first install and charge the battery to begin setting up your phone.

Insert the Battery

1. Use a coin to turn the battery cover screw on the back of the phone counter-clockwise several times to unlock the back cover.

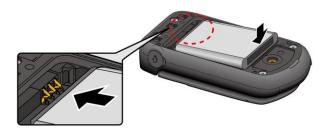


Note: The battery cover screw is permanently mounted on the cover and cannot be removed.

2. Insert your fingernail into the slot at the bottom of the back cover and gently lift the battery cover.



3. Insert the battery, contacts end first, and gently press the battery into place.



4. Replace the battery cover, making sure all the tabs are secure and there are no gaps around the cover.



5. Using a coin, turn the battery cover screw clockwise until the cover locks.



Charge the Battery

Fully charge the battery before powering on the phone.

Important: Unplug the charger from the electrical outlet when not in use to reduce the environmental impact of charging

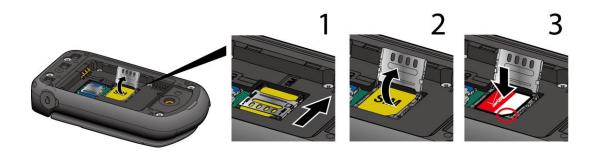
- 1. Open the USB/Charging port cover on left side of the phone.
- 2. Plug the smaller end of the USB cable into the phone's USB/Charging port.
- 3. Plug the other end of the USB cable into the charger, and then plug the charger into an electrical outlet. Be sure to use the charger that came with your phone.
- 4. When charging is complete, remove the cable from the port and close the cover. Press around the edges of the cover to ensure that it is securely closed.

Warning: Please use only an approved charger to charge your phone. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.

Replace the SIM Card

Your phone comes with the SIM card already installed. If you need to replace your SIM card, follow these steps.

- 1. Remove the battery cover and the battery.
- 2. Slide the SIM card holder in the direction of the arrow to unlock it (1).
- 3. Raise the SIM card holder with your finger and remove the original SIM card (2).
- 4. Insert the new SIM card with the Verizon logo facing up and the cut off corner on the bottom right (3).



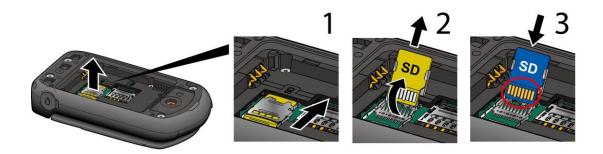
- 5. Close the SIM card holder and slide the holder into the locked position.
- 6. Place the battery back into its compartment and replace the battery cover.

Warning: Be sure all ports and covers are properly sealed to maintain the phone's waterproof capability.

Replace the microSD Card

Your phone comes with a 4 GB microSD card already installed. If you need to replace your microSD card, follow these steps.

- 1. Remove the battery cover and the battery.
- 2. Slide the microSD card holder in the direction of the arrow to unlock it (1).
- 3. Raise the microSD card holder with your finger and remove the original microSD card (2).
- 4. Insert the new microSD card into the holder with the gold contacts facing toward you (3).



- 5. Gently close the card holder and then slide the holder into the locked position.
- 6. Place the battery back into its compartment and replace the battery cover.

Note: You can easily damage the microSD card by improper operation. Please be careful when inserting, removing, or handling the microSD card.

Turn Your Phone On and Off

The instructions below explain how to turn your phone on and off.

Turn Your Phone On

▶ Open the phone and press and hold the **END/PWR** key until the screen lights up.

Turn Your Phone Off

▶ Open the phone and press and hold the **END/PWR** key until the display turns off.

Set Up Voicemail

You should set up your Voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access. Your phone automatically transfers all unanswered calls to your Voicemail, even if your phone is in use or turned off.

Set Up Voicemail

1. From the Home screen, press and hold



-or-

From the Home screen, dial *86 and press



2. When you hear the greeting, press



3. Follow the instructions to set up your new password and record a greeting.

Checking Voicemail

From your phone

1. From the Home screen, press and hold



2. Follow the instructions to listen to and manage your voicemail messages.

From other phone:

- 1. Dial your wireless number.
- 2. When you hear the greeting, press # to interrupt.
- 3. Follow the instructions to listen to and manage your voicemail messages.

Note: Voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup tutorial.

Phone Basics

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. The following topics will introduce the basic functions and features of your phone.

Your Home Screen

The Home screen is the starting point for your phone's functions and menus.

Home Screen Overview

The following illustration describes the basics of the Home screen.



- System Status Bar: Displays the time and phone status icons.
- Function Status Bar: Displays feature and functions status.
- **Date & time:** Displays date and time data in different formats. You can customize a format and color for the clock on the Home screen. See Clock Format.
- Left Soft Key: Allows you to select soft key actions or menu items corresponding to the bottom left line on the display screen.
- **Right Soft Key:** Allows you to select soft key actions or menu items corresponding to the bottom right line on the display screen.

Home Screen Icons

The Home screen displays icons indicating the status of your phone.

Status Bar

The status bar appears at the top of the Home screen. It displays icons indicating the phone's status along with the current time.

To see a list of status icon:

From the Home screen, press [MENU] and select Settings &Tools > Phone Info > Icon Glossary > System Status.

Status Icons	Description
ΨDIIII	Digital Signal Strength: Digital network is available.
₹1X	1X Signal Strength: 1X network is available.
平36IIII	3G Signal Strength: 3G network is available.
平3GIIIII	3G and 1X Signal Strength: 3G and 1X networks are available.
平3GIIIII	3G and Digital Signal Strength: 3G and Digital networks are available.
Y♯∭	GSM Signal Strength: GSM network is available.
ΨGIIII	GPRS Signal Strength: GPRS network is available.
ΥEIIII	EDGE Signal Strength: EDGE network is available.
®OFF	Airplane Mode: Airplane Mode is activated.
_	Roaming Status: Your phone is outside of the home service area.
*	Network Extender: Phone is connected to a network extender device.
₫	Voice Call: A voice call is in progress.
۵	Data Call: Data service is available.
‡	Dormant: Data service is currently dormant.
魯	No Service: Your phone cannot find a usable signal.

Status Icons	Description
⊕	Voice Listening: Your phone is listening for your voice commands.
₽	Voice Readout: Voice Commands is active.
+	E911 Only: GPS location information is available to network during Emergency calls only.
(1)	Location On: Your phone's location feature is on and available for location-based services such as GPS Navigation.
P	Voice Privacy: The Voice Privacy setting is active.
	TTY: Your phone is connected to a TTY device.
	External Key Lock: External Key is currently locked.
*	Bluetooth On: Your phone's Bluetooth feature is on.
∦€	Bluetooth Connected: Your phone is connected to a Bluetooth device.
**	Bluetooth Active: Your phone is exchanging information with another Bluetooth device.
ONLY	Music Only: Your phone is in Music Only mode.
(III)	Battery Level: Your phone's current battery charge level.

Function Status Bar

The function status bar appears in the lower area of the Home screen. It displays icons indicating active alerts, reminders, alarms and current settings.

To see a list of alert and settings icon:

► From the Home screen, press (MENU) and select Settings &Tools > Phone Info > Icon Glossary > Alert & Settings.

Alert & Settings Icons	Description
Ø	All Sounds Off: Your phone's sound is turned off.
<i>p</i>	Alarm Only: Your phone's volume is set to Alarm Only.
₹=1	Vibrate Only: Your phone's volume is set to Vibrate Only.
M	Unread Message: You have new, unread messages.
2)	Voicemail: You have new voicemail.
×	Missed Calls: You have missed voice calls.
	Calendar Event: You have a calendar event scheduled.
a ()»	Speaker Phone: Speakerphone mode is active.
Ö	Alarm On: An alarm is set.
E ≜	Emergency Alert: You have an emergency alert.
RUTO	Auto With Handsfree: The Auto Answer with Handsfree option is enabled.

Navigate Through the Menus

The Navigation key on your phone lets you scroll through on-screen items. To navigate through a menu, press the Navigation key up or down.

Many menus feature a scroll bar on the right to help you keep track of your position in the menu.

Select Menu Items

As you navigate through the menu, menu options are highlighted. Select any option by highlighting it and pressing ok. If the option is numbered, you can select it by pressing the corresponding number on the phone's keypad.

For example, to view the Icon Glossary:

- 1. From the Home screen, press [MENU] to access the main menu.
- 2. Select **Settings &Tools** by highlighting it and pressing OK
- 3. Select **Phone Info** by highlighting it and pressing OK
- 4. Select **Icon Glossary** by highlighting it and pressing or

For the purposes of this guide, the above steps condense into:

From the Home screen, press oK > Settings &Tools > Phone Info > Icon Glossary.

Back Up Within a Menu

To go to the previous menu:

➤ Press CLR •

To return to standby mode:

► Press ENDo

Navigation Key Shortcuts

From the Home screen, press the Up, Down, Left or Right Navigation keys to launch its corresponding application. The Up, Down, or Left Navigation keys can be reassigned to create customized shortcuts. See Set Shortcuts for more information.

Enter Text

You can type on your phone using various input modes.

Select a Text Input Mode

You can type on your phone using various input modes.

The methods available include:

- 1. From a screen where you can enter text, press the Left soft key to change the text mode.
- 2. Select one of the following options:
 - XT9 Word to enter text using a predictive text system that reduces the number of key presses required while entering a word.
 - Abc to enter characters by using the alphabet mode in initial capital letters.
 - ABC to enter characters by using the alphabet mode in all capital letters.
 - 123 to enter numeric characters.
 - XT9 Palabra to enter text using the Spanish XT9 predictive text system.
 - Symbols to enter symbols.
 - Quick Text to enter preset text messages (if applicable).

Tip: When entering text, press the *(Shift) key to change letter capitalization (Abc > ABC > abc or XT9 Word > XT9 WORD > XT9 word).

Enter Text Using XT9 Word

XT9 is a predictive text input technology which uses the word database to analyze the letters you enter and create a suitable word.

- 1. From a screen where you can enter text, press the Left soft key to change the text mode.
- 2. Select the XT9 Word text input mode.
- 3. Press the corresponding keys once per letter to enter a word. (For example, to enter the word "Bill," press [State of the word "Bill," press [State of the word.) (If you make a mistake, press [CLR*] to erase a single character. Press and hold [CLR*] to erase an entire word.)

4. If the word you want is not displayed after you have entered all the letters, press to scroll through additional word selections. To accept a word and insert a space, press

For more information about XT9 input mode, visit the Nuance website at www.nuance.com.

Enter Text Using Abc/ABC Mode

In Abc or ABC mode, also known as multi-tap entry, you press keys one, two, three, or four times to enter the letters you see on the keypad. To switch between lowercase and uppercase, press the key.

- 1. From a screen where you can enter text, press the Left soft key to change the text mode.
- 2. Select the Abc or ABC text input mode.
- 3. Press the corresponding key repeatedly until the correct letter appears. For example, to enter "Abc" or "ABC," press once for "a," twice for "b," and three times for "c."

After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Phone Calls

With the Verizon network and your phone's calling features, you can enjoy clear phone calls across the country.

Make Phone Calls

There are several convenient ways to place calls from your phone.

Call Using the Phone keypad

The most "traditional" way to place a call is by using the phone's keypad.

- 1. Open the phone and enter a phone number. (If you make a mistake while dialing, press to erase the numbers.)
- 2. Press SEND
- 3. Press when you are finished.

Call from Recent Calls

Place a call to the numbers in your History.

- 1. From the Home screen, press
- 2. Select an entry and press

Tip: To redial your last outgoing call, press twice.

Call from Contacts

You can place phone calls directly from entries in your contacts list.

- 1. From the Home screen, press the Right soft key (Contacts).
- 2. Select the entry you want to call.
- 3. Press to dial the entry's default phone number.

– or –

To dial another number from the same entry, press or to select the entry, highlight a number, and then press .

Call Using a Speed Dial Number

Speed dialing lets you contact friends and family easier. See Set Up Speed Dialing for information on assigning speed dial numbers.

To use speed dial for locations 2-9:

► From the Home screen, press and hold the appropriate key for approximately two seconds.

To use speed dial for locations 10-999:

► From the Home screen, press the first number(s), and then press and hold the last number for approximately two seconds.

Tip: You can also enter the assigned speed dial number(s), and then press



Call a Phone Number With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:

- 2-Sec. Pause automatically sends the next set of numbers after two seconds.
- Wait will wait for your confirmation to send the rest of the digits when reached.

Note: You can have multiple pauses in a phone number and combine two-second and hard pauses.

To dial or save phone numbers with pauses:

- 1. Enter all or part of a number.
- 2. Press the Right soft key (Options) > Add 2-Sec. Pause or Add Wait.
- 3. Enter additional numbers.
- 4. Press to dial the number.

- or -

Press the Left soft key [Save]. (You can save to a new or existing Contacts entry.)

Call Emergency Numbers

You can place calls to 911 even if the phone screen is locked or your account is restricted.

▶ Dial **911** and press

Enhanced 911 (E911) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

Important:

Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs), may not be equipped to receive GPS location information from your phone.

Receive Phone Calls

You can select the most convenient way to respond to a call.

Your phone notifies you of incoming calls in the following ways:

- The phone rings or vibrates.
- The LED indicator flashes.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. The caller's phone number may also be displayed, if available.

Note: If your phone is turned off, all calls automatically go to Voicemail.

Note: Your phone will answer an incoming call by opening the phone by default. To change the setting, see Answer Options.

Answer an Incoming Call

▶ Press to answer an incoming call. (Depending on your settings, you may also answer incoming calls by pressing other keys. See Answer Options.)

Answer an Incoming Call in Speakerphone Mode

Press and hold .

Mute the Ringing Sound

To mute the ringtone without rejecting the call:

► Press the Left soft key (Quiet).

-or-

Press the Volume key down.

Send an Incoming Call to Voicemail

► Press the Right soft key (Ignore).

-or-

Press ENDo.

End Phone Calls

When you are finished with a call, make sure that you disconnect correctly.

Disconnect a Phone Call

► Press FNDo

Phone Call Options

Your phone application provides many useful features and options to help you make the most of your calling experience.

In-call Options

Pressing the Right soft key (Options) during a call displays a list of available in-call features. To select an option, highlight the option and press (OK).

- Messaging to create a new message.
- Contacts List to display your Contacts list.
- Recent Calls to display your recent incoming, outgoing, or missed calls.
- Bluetooth Menu to display the Bluetooth menu. After connected to the Bluetooth device, select from Audio switch to Phone or Audio switch to device.
- Main Menu to display the phone's main menu.
- Notepad to open the Notepad.

• Voice Privacy to enable or disable enhanced privacy mode.

Further options may also be available.

- ▶ Press the Left soft key (Mute/Unmute) to mute or unmute the microphone.
- ▶ Press the Volume key up or down to adjust the receiver volume.
- ▶ Press 🕠 to turn the speaker on. Press again to turn it off.

Caller Name ID

Caller Name ID identifies a caller before you answer the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

- 1. From the Home screen, enter *67.
- 2. Enter the number you want to call.
- 3. Press

Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if available).

To respond to an incoming call while you're on a call:

▶ Press . This puts the first caller on hold and answers the second call.

To switch back to the first caller:

► Press again.

Note: For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by entering *70 before placing your call. Call Waiting is automatically reactivated once you end the call.

3-Way Calling

With 3-way calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Enter a number and press

- 2. Once you have established the connection, press . This puts the first caller on hold and dials the second number.
- 3. Press the Right soft key (Options) > Contacts List or Recent Calls.
- 4. Select a number from your Contacts or Recent Calls, and then press
- 5. When you're connected to the second party, press again to begin your 3-way call.
- 6. To end the 3-way call, press

Note: If one of the parties you called hangs up during your call, you and the remaining party stay connected. If you initiated the call and are the first to hang up, all parties are disconnected.

Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when you have activated Call Forwarding.

Note: You are charged a higher rate for calls you have forwarded.

To activate Call Forwarding:

- 1. From the Home screen, enter *72.
- 2. Enter the area code and phone number to which you want your calls forwarded.
- 3. Press . You will hear a tone to confirm the activation of Call Forwarding.

To deactivate Call Forwarding:

- 1. From the Home screen, enter *73.
- 2. Press . You will hear a tone to confirm the deactivation.

Recent Calls

The Recent calls keep track of the calls placed, received, and missed on your phone

View Recent Calls

► From the Home screen, press









Recent Calls Options

▶ To make a call from the Recent calls list, see Call from Recent Calls.

For additional options:

- 1. From the Home screen, press
- 2. Select an entry and press the Right soft key [Options] to display the options list:
 - Details to display information about the entry if it has already been saved in your Contacts.
 - Save To Contacts to save a phone number to your Contacts list.
 - Erase to delete an entry in Recent Calls.
 - Lock/Unlock to lock or unlock the entry to prevent accidental deletion.
 - Erase All to delete all entries from Recent Calls.
 - View Timers to display the duration for last call, all calls, received calls, dialed calls, roaming calls, etc.

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Call Settings

Your phone's Call settings menu lets you configure your Voicemail options and a number of other settings for the phone application.

Answer Options

Select how to answer incoming calls on your phone.

- From the Home screen, press Options.
 Settings & Tools > Call Settings > Answer
- 2. Select one of the following settings:
 - Flip Open to answer calls when the phone is opened.
 - Any Key to answer calls when any key is pressed.
 - Auto with Handsfree to automatically answer calls after 5 seconds.
- 3. Press OK [MARK].
- 4. Press the Left soft key [Done].

Auto Retry

With Auto-retry enabled, your phone will automatically redial the number it failed to connect to.

- 1. From the Home screen, press OK > Settings & Tools > Call Settings > Auto Retry.
- 2. Select 10 Seconds, 30 Seconds, 60 Seconds, or Off
- 3. Press OK [SET].

TTY Mode

A TTY (teletypewriter, also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect using a special cable that plugs into your phone's audio jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

To turn TTY Mode on or off:

- 1. From the Home screen, press Settings & Tools > Call Settings > TTY Mode.
- 2. Select one of the following settings:
 - TTY Full to enable all TTY settings.
 - TTY + Talk (VCO) to enable TTY mode in Voice Carry Over mode, which allows you
 to send voice and receive text during a call.
 - TTY + Hear (HCO) to enable TTY mode in Hearing Carry Over mode, which allows you to send text and receive voice during a call.
 - TTY Off to disable TTY mode.
- 3. Press OK [SET].

Note: When enabled, TTY mode may impair the audio quality of non-TTY devices connected to the audio jack.

Warning: 911 Emergency Calling

It is recommended that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.

One Touch Dial

This feature allows you to enable or disable the speed dialing feature.

- 1. From the Home screen, press Settings & Tools > Call Settings > One Touch Dial.
- 2. Select **On** or **Off** and press **OK** [SET].

Voice Privacy

You can enable the enhanced privacy mode.

- 1. From the Home screen, press Settings & Tools > Call Settings > Voice Privacy.
- 2. Select **On** or **Off** and press **SET**].

DTMF Tones

Follow the steps below if you need to change the DTMF tones.

- 1. From the Home screen, press Settings & Tools > Call Settings > DTMF Tones.
- 2. Select **Normal** or **Long** and press [SET].

Assisted Dialing

Assisted dialing allows easy dialing of international calls while roaming in another countries. Your default reference country is set to the United States.

- 1. From the Home screen, press Settings & Tools > Call Settings > Assisted Dialing.
- 2. With the **Assisted Dialing** field highlighted, press the Navigation key left or right to select **On** or **Off**.
- 3. When selecting **On**, press the Navigation key down to highlight the **Reference Country** field, and then press the Left soft key [Set].
- 4. Select the country whose settings you want to set to default values.
 - To modify the settings, press the Left soft key [Details] to edit the Country Code, International Dialing Digits (IDD) Prefix, the National Dialing Digits (NDD) Prefix, Area/City Code and the National Number Length.
- 5. Press OK [SET] to save your settings.

Hearing Aid

Your phone has been tested and rated for hearing aid device compatibility. To use this function effectively, set the hearing aid option to **On**.

- 1. From the Home screen, press Settings & Tools > Call Settings > Hearing Aid.
- 2. Select **On** or **Off** and press [SET].

Contacts

Your phone's Contacts help you stay in touch with family, friends, and colleagues by keeping track of all their contact information. This section explains how to use your phone's Contacts.

Get Started with Contacts

Before using Contacts, it's best to learn a few basics.

Access Contacts List

There are a few ways to display Contacts List.

► From the Home screen, press the Right soft key (Contacts).

– or –

From the Home screen, press OK > Contacts > Contact List.

The Contacts List

Learn how to view and navigate through your phone's Contacts list.

- 1. From the Home screen, press the Right soft key [Contacts].
- 2. Scroll through all the entries.

- or -

Enter the first few letters of any part of an entry's name into the **Go To** field. Contacts with matching letters are listed. (The more letters you enter, the more your search narrows.)

Contacts List Options

Various options are available in the Contacts list.

- 1. From the Home screen, press the Right soft key [Contacts].
- 2. Press the Navigation key up or down to scroll through your Contacts.
 - Press the Right soft key [Options] to select one of the following:
 - New Contact/ Erase/ New Message/ Set As ICE Contact/ Call/ Copy & Move/ Manage Contacts/ Filter Contacts/ Send Name Card/ Language Input.

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- Press the Left soft key [Edit] to edit the entry.
- Press [VIEW] to view the entry.

Add a Contact

You can add contacts from the Contacts screen. Enter details such as name, phone numbers, email addresses, mailing addresses, and more.

- 1. From the Home screen, press the Right soft key (Contacts).
- 2. Press the Right soft key [Options] > New Contact.
- 3. Enter a name for the new entry.
- 4. Use the Navigation key to scroll to the appropriate type (Mobile 1, Home, Business, Mobile 2, Fax, etc.).
- 5. Once highlighted, use the keypad to enter required information.
- 6. Use the Navigation key to highlight other type fields, such as email address, URL, and home address and enter information you want to save.
- 7. When you have finished entering information for the entry, press OK [SAVE].

Save a Phone Number

You can save a phone number to Contacts directly from the phone dialpad.

- 1. From the Home screen, enter a phone number.
- 2. Press the Left soft key [Save].
- 3. Select Add New Contact or Update Existing.
- 4. If you select **Add New Contact**, select a number type, and then enter the new entry name.

– or –

If you select **Update Existing**, select an entry to which you want to save the number, and then select a number type.

5. When you have finished entering information for the entry, press [SAVE].

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Edit a Contact

Once you've added a contact, you can add or edit any of the information in the entry, assign a caller ID picture, customize with a unique ringtone, and more.

Add or Edit Information for a Contact

Follow the instructions to add or edit information for an existing contact.

- 1. From the Home screen, press the Right soft key [Contacts].
- 2. Highlight the entry you want to edit and press the Left soft key [Edit].
- 3. Select the information you want to edit.
- 4. Add or edit the information, and then press OK [SAVE].

Assign a Picture to a Contact

Assign a picture to display each time a certain contact calls you.

- 1. From the Home screen, press the Right soft key [Contacts].
- 2. Highlight an entry and press the Left soft key [Edit].
- 3. Use the Navigation key to scroll to the **[Set]**. **Picture** field and press the Left soft key **[Set]**.
- 4. Select an image and press ok to assign it.
- 5. Press OK [SAVE].

Assign a Phone Ringtone to a Contact

Know who's calling without looking at your phone by assigning a specific ringtone to a contact.

- 1. From the Home screen, press the Right soft key [Contacts].
- 2. Highlight an entry and press the Left soft key [Edit].
- 3. Use the Navigation key to scroll to the A Ringtone field and press the Left soft key [Set].
- 4. Highlight a ringtone and press ok to assign it.

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5. Press OK [SAVE].

Assign a Message Ringtone to a Contact

Know the sender of the new message from a specific ringtone.

- 1. From the Home screen, press the Right soft key [Contacts].
- 2. Highlight an entry and press the Left soft key [Edit].
- 3. Use the Navigation key to scroll to the Message Tone field and press the Left soft key (Set).
- 4. Highlight a ringtone and press or to assign it.
- 5. Press OK [SAVE].

Delete a Contact

You can delete existing entries from your Contacts.

- 1. From the Home screen, press the Right soft key [Contacts].
- 2. Highlight the entry you want to delete and press the Right soft key [Options] > Erase > Yes.

Backup Assistant SM

You can save your phone's address book to a secure website. If your phone is lost or damaged, or if you upgrade to a new phone, Backup Assistant will restore your contacts. Go to verizonwireless.com/baplus.

Note: Subject to specific terms of use. See verizonwireless.com/baplus for details.

- 1. From the Home screen, press ok > Contacts > Backup Assistant.
- 2. Follow the on-screen instructions.

Add a Group Contact

You can create a group by assigning Contacts entries as members.

Add a Contact to a Group

- 1. From the Home screen, press OK > Contacts > Groups.
- 2. Highlight the group you want to add members to and press the Right soft key [Options] > Add.
- 3. Use the Navigation key to highlight a contact and press [MARK]. A check mark will appear in the box next to the selected entry.
- 4. When you have selected all the entries you want to add, press the Left soft key [Done].

Create a New Group

In addition to the four groups already in your phone, you can create additional groups.

- 1. From the Home screen, press OK > Contacts > Groups.
- 2. Press the Left soft key [New] and enter the Group name.
- 3. Press OK [SAVE]. After you have saved it, the new Group list is displayed.

Edit a Group Contact

Manage the group contacts that you have created.

Add or Remove a Group Contact Entry

- 1. From the Home screen, press OK > Contacts > Groups.
- 2. Highlight the group to add or remove members and press [VIEW].
- 3. Highlight a member and press [EDIT].
- 4. Use the Navigation key to highlight a member and press [MARK/UNMARK] to check or uncheck it.
- 5. Repeat step 4 to add or remove additional members.

6. When you have selected all the entries, press the Left soft key [Done].

Send a Text Message to Members of a Group

- 1. From the Home screen, press OK > Contacts > Groups.
- 2. Highlight the group you want to send a message to and press the Right soft key [Options] > New Message.
- 3. Enter a message in the Text field.
- 4. Press OK [SEND] to send the message.

Set Up Speed Dialing

You can store up to 999 numbers in your phone's speed dial memory. To make a call using speed dial, see Call Using a Speed Dial Number.

To assign a speed dial location:

- 1. From the Home screen, press OK > Contacts > Speed Dials.
- 2. Highlight the number you wish to assign or enter the speed dial location.
- 3. Press [SET]. The SET SPEED DIAL screen displays.
- 4. Highlight the entry you want add to the speed dial location and press OK [OK].
- 5. Choose the number and press OK.
- 6. Select **Yes** or **No** and press ок
- 7. Continue selecting speed dial entries or press to return to the Home screen.

To remove a number from a speed dial location:

- 1. From the Home screen, press OK > Contacts > Speed Dials.
- 2. Select the assigned contact you want to remove and Right Soft Key [Remove].
- 3. Select **Yes** or **No** and press

ICE (In Case of Emergency) Contacts

Registering ICE information might help rescue workers, such as paramedics, police and hospital personnel identify your primary contact.

Register an ICE Contact

You can register up to three contacts.

- 1. From the Home screen, press OK > Contacts > In Case of Emergency.
- 2. Highlight a contact location (Contact 1, Contact 2, or Contact3) and press [ADD]
- 3. Select **From Contacts** to add an emergency number from your contacts list. Select a Contact and press ok.

-or-

Select **New Contact** to enter a new contact as an emergency number. Enter emergency contact information and press [SAVE].

Note: ICE Contact is displayed in the Contact List in red font.

Re-assign or Unassign an ICE Contact

- 1. From the Home screen, press OK > Contacts > In Case of Emergency.
- Highlight the ICE Contact you want to re-assign and press the Right soft key (Contact)
 [Options] > Re-assign. Select the contact in the Contacts list or add a new ICE Contact.

- or -

Highlight the ICE Contact you want to unassign and press the Right soft key [Options] > Unassign.

Add Personal Information

You can register your own information, medical information, etc.

- 1. From the Home screen, press > Contacts > In Case of Emergency.
- 2. Highlight **Personal Info** and press [VIEW].
- 3. Highlight a note location (Note 1, Note 2, or Note 3) and press [ADD].

4. Enter the necessary information and press [SAVE].



My Name Card

My Name Card allows you to view your personal Contact information. You can also add your own information or edit the information.

- 1. From the Home screen, press > Contacts > My Name Card.
- 2. Press the Left soft key [Edit] and enter information in each of the fields as desired.
- 3. When finished, press ok to save the Name Card.

Tip: You can send your name card using the Right soft key [Send].

Messaging

Messaging allows you to stay connected 24 hours a day anywhere on the network. Send your messages to your family and friends with text messaging (SMS) and multimedia messaging (MMS).

Send a Message

Quickly compose and send messages on your phone.

1. From the Home screen, press OK > Messaging.

Tip: For a shortcut, press the Left soft key (Message) in standby mode.

- 2. Select **New Message** and press **OK**
- 3. In the **To** field:
 - Press the Right soft key (Add) to add a recipient From Contacts, Recent Calls, or Groups.
 - Press the Left soft key to change the text entry mode.
- 4. When you are finished adding recipients, press or to move to the **Text** field.
- 5. Compose a message.
 - Press the Right soft key [Options] to select additional options:
 - Attach to select a category of files you want to attach.
 - Insert Quick Text to insert a preset text messages saved on the phone.
 - Save As Draft to save the message into your Drafts folder.
 - Priority Level to send the message with a High or Normal priority.
 - Save As Quick Text to save the message text to the Quick Text list.
 - Cancel Message to cancel the message and save the message in the Drafts folder.
- 6. Review your message and press SEND].

Access Messages

Read and reply to the messages you have received.

To read a message:

► When you receive a message, your phone will display a notification message along with the closed envelope icon . Press the Navigation key up or down to select **View Now** or **View Later**. Press ok.

Note: When the "TXT Auto View" feature is set to on, incoming message is displayed on the screen automatically. See Messaging Settings.

To reply to a message while it is displayed:

- 1. Press [REPLY] to return a message to the sender.
- 2. Compose a reply and press oK [SEND].

Messages Folder

When the Inbox View setting is set to Contact, all incoming and sent messages are stored in the Messages folder. Messages folder lets you follow a chain of messages to and from a particular contact.

View Messages

1. From the Home screen, press the Left soft key (Message).

-or-

From the Home screen, press ox > Messaging > Messages.

- 2. Highlight a message and press OK [OPEN] to display a message thread.
- 3. Select one of the following options with a message highlighted (available options may vary depending on the type of message):
 - Press OK [OPEN] to display a message details.
 - Press the Left soft key [Reply/Reply All] to reply to a message.
 - Press the Right soft key (Options) to select an option:
 - Erase to delete a message thread.

- Manage Messages to manage messages in your Messages folder. Select from Erase, Lock, Unlock, Mark as Read, or Mark as Unread.
- Add To Contacts to save a phone number or email address in a new or existing contact list entry.

Inbox Folder

When the Inbox View is set to Time, incoming messages are stored in the Inbox folder.

Note: The Inbox option only appears when the Inbox View setting is set to Time. See Messaging Settings for details.

View Inbox Messages

- 1. From the Home screen, press **OK** > **Messaging** > **Inbox**.
- 2. Highlight a message and press OK [OPEN] to display a message details.
- 3. Select one of the following options (available options may vary depending on the type of message):
 - Press OK [SEND] to send the message.
 - Press OK [CALL] to dial the phone number appearing in the selected message.
 - Press ok to open the URL appearing in the selected message.
 - Press the Left soft key [Erase] to delete the selected message.
 - Press the Left soft key [Save] to save the phone number or email address appearing in the selected message.
 - Press the Right soft key [Options] to select an option:
 - Forward to forward the selected message.
 - Erase to delete a message from your Inbox.
 - Reply w. Copy to reply with the original message included.
 - Save As Quick Text to save the message text to the Quick Text list.
 - Lock/Unlock to lock or unlock the selected message.
 - Add To Contacts to save a phone number or email address in a new or existing contact list entry.

- Extract Addresses to extract phone numbers, Email addresses, and URLs from the received message.
- **Spam Message** to register the selected message as spam.
- Message Info to display information about the selected message.

Sent Folder

When the Inbox View setting is set to Time, outgoing messages are stored in the Sent folder.

Note: The Sent option only appears when the Inbox View setting is set to Time. See Messaging Settings for details.

View Sent Messages

- 1. From the Home screen, press OK > Messaging > Sent.
- 2. Highlight a message and press [OPEN] to display a message details.
- 3. Select one of the following options (available options may vary depending on the type of message):
 - Press OK [SEND] to send the message.
 - Press OK [CALL] to dial the phone number appearing in the selected message.
 - Press ok to open the URL appearing in the selected message.
 - Press the Left soft key [Erase] to delete the selected message.
 - Press the Left soft key [Save] to save the phone number or email address
 appearing in the selected message.
 - Press the Right soft key [Options] to select an option:
 - Forward to forward the selected message.
 - Lock/Unlock to lock or unlock the selected message.
 - Save As Quick Text to save the message text to the Quick Text list.
 - Add To Contacts to save a phone number or email address in a new or existing contact list entry.
 - Message Info to display information about the selected message.

Drafts Folder

The Drafts folder holds messages that have been composed but have not yet sent. You can return to the Drafts folder at any time to view, edit, or send a draft message.

View Draft Messages

- 1. From the Home screen, press OK > Messaging > Drafts.
- 2. Select one of the following options with a message highlighted (available options may vary depending on the type of message):
 - Press OK [EDIT] to continue editing the message.
 - Press the Left soft key (Erase) to erase the message.
 - Press the Right soft key (Options) to select an option:
 - Send to send the selected message.
 - Lock/Unlock to lock or unlock the selected message.
 - Add To Contacts to save a phone number or email address in a new or existing contact list entry.
 - Erase Drafts to delete messages in the Drafts folder.

Messaging Settings

You can configure settings for your messages.

- 1. From the Home screen, press oK > Messaging.
- Press the Left soft key [Settings].
- 3. Configure the following settings:
 - **Inbox View** to set the default message view. Select **Time** to display messages by time received, or **Contact** to display messages by Contact, in thread.
 - Entry Mode to select your default input mode from XT9 Word, Abc, ABC, 123, or XT9 Palabra.
 - Auto Save Sent to select the default save mode for messages you send. Select from On, Off, or Prompt.
 - Auto Erase Inbox to automatically delete read messages when you exceed the storage limit. Select On or Off.

- Messaging Font Size to select the font size for received messages. Select from Normal, Large, or MagniFont.
- TXT Auto View to automatically display text messages when they arrive. Select On or Off.
- Multimedia Auto Receive to automatically accept new multimedia messages.
 Select On or Off.
- Group Messaging to select default settings for messages to multiple contacts.
 Select Individual Messages or Group Conversation.
- Quick Text to display the list of preset messages.
 - Press the Left soft key [Erase] to delete preset messages. Press the Right soft key [Options] > New to add new preset message. To modify a text, highlight the text and press [EDIT]. To rearrange the order of preset message, press the Right soft key [Options] > Move.
- Emergency Alerts to configure the Emergency Alerts settings. See Emergency Alerts for details.
- Voicemail # to manually enter the access number for Voicemail.
- Callback # to automatically send a designated callback number when you send a message. Select On or Off.
- Signature to add a customized signature to each message you send. Select
 Custom to enter the signature. Select None to disable signatures.
- Delivery Receipt to select whether you are notified when a message you send is delivered. Select On or Off.

Emergency Alerts

Your phone is compatible with federally supervised cell phone alert services which send out broadcast SMS messages for public warning.

To configure the Emergency Alerts:

- 1. From the Home screen, press OK > Messaging.
- 2. Press the Left soft key [Settings] > Emergency Alerts > Receive Alerts.
- 3. Configure the following options:
 - Receive Alerts to check the box next to the options you wish to select.

- Extreme Alert to receive emergency alerts in an extreme emergency situation (an extraordinary threat to life or property).
- Severe Alert to receive emergency alerts in a severe emergency situation (a significant threat to life or property).
- AMBER Alert to receive alerts related to missing or endangered children.
- Alert Reminder to set how often your phone alerts you when you receive an emergency alert. Select from Once, Every 2 Minutes, Every 15 Minutes, or Off.
- Alert Vibrate to make the phone vibrate when you receive an emergency alert.
 Select On or Off.

Note: Presidential alert cannot be disabled.

Tip: For more information about Emergency Alerts, press the Right soft key [Help].

Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. Set up your voicemail and retrieve your messages. See Set Up Voicemail for setting it up.

Voicemail Notification

There are a couple of different ways your phone alerts you to a new voicemail message.

- By displaying a message on the screen.
- By sounding the assigned ringtone type.
- By displaying a new voicemail icon

 in the status bar.

New Voicemail Message Alerts

When you receive a new voicemail message, your phone alerts you and prompts you to call your voicemail.

To receive your voicemail from the notification screen:

Press the Navigation key up or down to select **Listen Now** or **Listen Later**, and then press ok.

Retrieve Your Voicemail Messages

You can review your messages directly from your wireless phone or from any other touch-tone phone.

Use Your Phone to Access Your Messages

- 1. From the Home screen, press and hold or dial *86 and press
- 2. If you hear a greeting, press to interrupt, and follow the prompts.

Use Another Phone to Access Messages

- 1. Dial your wireless phone number.
- 2. If you hear a greeting, press # to interrupt, and follow the prompts.

Check Your Voicemail Box

- 1. From the Home screen, press oK > Messaging > Voicemail.
- 2. Select one of the following options:
 - Press SEND or OK [CALL] to dial voicemail.
 - Press the Left soft key [Clear] to clear the voicemail.

Mobile Web Email

This feature allows you to send an email via Mobile Web. Follow the steps below to access Mobile Email.

- 1. From the Home screen, press > Messaging > Mobile Web Email.
- 2. Follow the on-screen instructions to subscribe Mobile Email.

Social Networks

Stay in touch while on the go with all your social networking accounts. You can update your status, or access Facebook and Twitter to share posts, photos and links.

Register for a Social Networks

- 1. From the Home screen, press > Messaging > Social Networks.
- 2. Select **Facebook** > **Status Update**, and then press

-or-

Select **Twitter** and press

- 3. Enter text, and then press OK [SEND].
- 4. Follow the on-screen instructions to select sites to update. The site(s) will send a text message to your phone with information about registration.

Apps and Entertainment

The features such as downloading games, ringtones and applications are accessible from your phone.

Note: Available applications and services are subject to change at any time.

Media Center

Media Center allows you to download and use applications on your phone. You have access to a dynamic variety of downloadable content, such as games, ringtones, wallpapers and other applications.

Apps

You can download tools that can help you navigate to entertainment, sports, and restaurants.

1. From the Home screen, press S > Media Center > Apps

-or-

From the Home screen, press **OK** > **Apps**.

- 2. Select **Shop Apps** and press
- 3. Select the category of your choice and press OK
- 4. You will see the corresponding download menu. Select the type of file you wish to download.
- 5. Follow the on-screen instructions to complete.

Internet

You can reach the latest news, weather and stock reports from the Media Center.

- 1. From the Home screen, press OK > Media Center > Internet.
- 2. The browser launches. Select the type of news and information you want to view.

You can exit the browser at any time and return to standby mode by pressing the **END/PWR** Key

Music & Tones

My Ringtones

You can select your desired ringtone from the Media Center.

- 1. From the Home screen, press > Media Center > Music & Tones > My Ringtones
- 2. Select the desired sound and press [PLAY] to play.
- 3. Press ok [STOP] to stop playing. Press the Left soft key [Set As] to access the following options:
 - Ringtone to set as ringtone.
 - Contact ID to set as contact ID.
 - Alert Sounds to set as alert sound for All Messages, Text Messages, Multimedia Messages, or Voicemail.

My Music

You can play back and manage music stored in your phone's memory or on a memory card.

- 1. From the Home screen, press OK > Media Center > Music & Tones > My Music.
- 2. Select your desired category and press

My Sounds

You can record and manage sounds for use as alerts for calls and messages.

- 1. From the Home screen, press OK > Media Center > Music & Tones > My Sounds.
- 2. Highlight **Record New** and press
- To set the recording time, press the Right soft key [Options] > RECORDING TIME.
 Choose from 1 Minute or 60 Minutes, and then press [SET].
- 4. To start recording, press
- 5. Press [STOP] to end recording. Press the Left soft key [Set As] to access the following options:
 - Ringtone to set as ringtone.

- Contact ID to set as contact ID.
- Alert Sounds to set as alert sound for All Messages, Text Messages, Multimedia Messages, or Voicemail.
- 6. Press the Right soft key [Options] to access the following options:
 - Send to send the sound.
 - Rename to rename the sound's title.
 - Move to move the sound to either the phone's internal memory or to a memory card.
 - Lock/Unlock to lock or unlock the selected sound.
 - Erase to erase the selected sound.
 - Erase All to erase all the sounds.
 - **File Info** to display information for the selected sound.

Picture & Video

You can view, take and send your pictures and video right from your phone.

My Pictures

- 1. From the Home screen, press oK > Media Center > Picture & Video > My Pictures
- 2. Select your desired picture and press the Right soft key [Options] to access the following options:
 - Send to send the selected picture. Select from Picture Message, To Social Network, or Via Bluetooth.
 - Set As to assign a picture as a Wallpaper or as a picture ID.
 - **Slide Show** to view your pictures in slideshow mode (available when you save two or more pictures to the folder).
 - Take Picture to take a new picture.
 - Manage Pictures to manage the pictures stored in the My Pictures folder. Select from Erase, Lock, Unlock, Move To Phone, or Move To Card.
 - Rename to rename the selected picture.
 - **File Info** to display information about the selected picture.

My Videos

- 1. From the Home screen, press > Media Center > Picture & Video > My Videos
- 2. Select your desired video and press the Right soft key [Options] to access the following options:
 - Send to send the selected video. Select from Video Message or Via Bluetooth.
 - Record Video to record a new video.
 - Manage Videos to manage the videos stored in the My Videos folder. Select from Erase, Lock, Unlock, Move To Phone, or Move To Card.
 - Rename to rename the selected video.
 - **File Info** to display information about the selected video.

VZ Navigator

VZ Navigator allows you to search for millions of points of interest, including business listings, ATMs, restaurants, gas stations and more. With VZ Navigator, get spoken turn-by-turn navigation with real-time traffic and choose your preferred route with two or more optimal options.

Note: To use VZ Navigator, you must turn on your phone's location mode. To turn on location mode, see Location.

- 1. From the Home screen, press oK > VZ Navigator.
- 2. Follow the on-screen prompts.

Tip: For more information about VZ Navigator, visit www.verizonwireless.com/vznavigator.

Web and Data

Your phone's data capabilities let you wirelessly access the Internet. This section addresses your phone's data connections and the built-in Web browser.

Launch a Web Connection

Launching a Web connection is as simple as opening the browser on your phone.

► From the Home screen, press S > Internet. (The browser menu will be displayed.)

Data Connection Status and Indicators

Your phone displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:

Icon	Description
ΨDIIII	D Signal Strength: Digital network is available.
平1XIIII	1X Signal Strength: 1X network is available.
平3GIIIII	3G Signal Strength: 3G network is available.
平3GIIIII	3G and 1X Signal Strength : 3G and 1X networks are available.
平3GIIII	3G and Digital Signal Strength : 3G and Digital networks are available.
Υ♯GIIII	GSM Signal Strength: GSM network is available.
ΨGIIII	GPRS Signal Strength: GPRS network is available.
ΥEIIII	EDGE Signal Strength: EDGE network is available.

Browser

Your phone's Web browser gives you access to websites on the go, using data connections.

Learn to Navigate the Web

Navigating through menus and websites during a data session is easy once you have learned a few basics.

Soft Keys

During a data session, the bottom line of your phone's display screen contains one or more soft keys. These keys are shortcut controls for navigating around the Web, and they correspond to the soft keys directly below the phone's display screen.

Tip: Depending on which websites you visit, the labels on the soft keys may change to indicate their function.

To use soft keys:

▶ Press the Left and Right soft keys (). (If an additional pop-up menu is displayed when you press the soft key, select the menu items by pressing the corresponding number keys, if they're numbered, or by highlighting the option and pressing OK.)

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some websites.

To scroll through a website's page:

Press the Navigation key up or down.

Selecting

To select on-screen items or links:

► Use the Navigation key to highlight an item and press OK



Tip: If the items on a page are numbered, you can use the number keys to select an item.

Links, which are displayed as <u>underlined text</u>, allow you to jump to Web pages, select special functions, or even place phone calls.

Go Back

To go back one page:

▶ Press on your phone. Repeat this process to keep going back through your Web page history of recently visited pages.

Tip: You can use for deleting text (like a BACKSPACE key) when you are entering text.

Exit

To exit the browser:

▶ Press the **END/PWR** Key to return to the standby mode.

Camera and Video

You can use the camera or video to take and share pictures and videos. Your phone comes with a 5.0 megapixel camera.

Note: The Camera feature is not available on all models.

Take Pictures

Taking pictures with your phone's built-in camera is as simple as choosing a subject, aiming the lens, and pressing a key.

Take a Picture

- 1. Open the phone and press the Camera Key to activate camera mode.
- 2. Use the main screen to set up your shot. The following options are available:
 - Set the brightness by pressing the Navigation key up and down.
 - Zoom in and out by pressing the Navigation key left and right or the Volume key up and down.
 - Press the Right soft key (Options) to display additional camera settings. See
 Camera Mode Options for more information.
- 3. Press [TAKE] to take the picture. The picture will automatically be saved in the selected storage area.
- 4. Press the Left soft key [My Pics] to access My Pics options.
 - For additional options, press the Right soft key (Options). The following options are available:
 - Send to send the selected picture. Select from Picture Message, To Social Network, or Via Bluetooth.
 - Set As to assign a picture as a Wallpaper or as a picture ID.
 - **Slide Show** to view your pictures in slideshow mode (available when you save two or more pictures to the folder).
 - Take Picture to take a new picture.
 - Manage Pictures to manage the pictures stored in the My Pictures folder.

- Rename to rename the selected picture.
- File Info to display information about the selected picture.

Camera Mode Options

Various options are available from camera mode.

- ▶ Press the Right soft key (Options) in camera mode to display additional camera options:
 - Record Video to switch to video mode
 - Resolution to select a picture's file size from 5.0MP(2560x1920), 3.2MP (2048x1536), 2.0MP(1600x1200), 1.3MP(1280x960), 0.3MP(640x480), or 0.1MP (320x240).
 - Auto Focus to set the auto focus setting. Select from On or Off.
 - **Self Timer** to activate the camera's timer.
 - Flash to select a flash option. Select from Auto, Off, On, or Only This Shot.
 - Brightness to adjust the brightness of your display.
 - White Balance to adjust the white balance of your display. Select from Auto, Sunny,
 Cloudy, Tungsten, Fluorescent, or Darkness.
 - Shutter Sound to set a shutter sound. Select On or Off.
 - Color Effects to select from a wide variety of color tones for your picture. Select from Normal, Sepia, Black & White, or Negative.
 - Memory to select the storage area for the pictures.
 - Auto Save to select the auto save option. Select On or Off.

Self Timer

To set the self timer

- 1. From camera mode, press the Right soft key [Options] > Self Timer.
- 2. Highlight a delay time (3 Seconds, 5 Seconds or 10 Seconds) and press or [SET]
- 3. Press [TAKE] when you are ready to start the timer. (A countdown icon will be displayed at the upper left side of the screen.)
- 4. Get ready for the picture.

To cancel the self timer after it has started:



Zoom

This feature allows you to zoom in on an object when you take a picture. You can adjust the zoom from 1x to 2x.

- 1. From camera mode, press the Navigation key right to zoom in or left to zoom out.
 - or –

From camera mode, press the Volume key up to zoom in or down to zoom out.

2. Press **[TAKE]** to take a picture.

Record Videos

In addition to taking pictures, you can record, view, and send videos to your friends and family with your phone's built-in video camera.

Record a Video

Recording a video is as easy as taking a picture.

Open the phone and press and hold the Camera Key to activate video mode.
 Additional video options are available. See Video Mode Options for more information.

Tip: From camera mode, press the Camera Key to switch to video mode.

- 2. Use the main screen to set up your shot.
- 3. Press OK [REC] to begin recording.
- 4. Press [STOP] or the Camera Key (a) to stop recording. The video will automatically be saved in your designated storage area.
- 5. Press the Left soft key [My Video] to access My Videos options.
 - For additional options, press the Right soft key (Options). The following options are available:
 - Send to send the selected video. Select from Video Message or Via Bluetooth.
 - Record Video to record a new video.

- Manage Videos to manage the videos stored in the My Videos folder.
- Rename to rename the selected video.
- File Info to display information about the selected video.

Video Mode Options

Various options are available from video mode.

- ▶ Press the Right soft key (Options) in video mode to display additional camera options:
 - Take Picture to switch to camera mode.
 - Video Size to select video resolution from QVGA (320x240) or QCIF (176x144).
 - Recording Light to turn on or off the video light. Select from Auto, Off, On, or Only This Shot. The video light turns on once this option is set to On.
 - Brightness to adjust the brightness of your display.
 - White Balance to adjust the white balance of your display. Select from Auto, Sunny,
 Cloudy, Tungsten, Fluorescent, or Darkness.
 - Shutter Sound to set a shutter sound. Select On or Off.
 - Recording Time to select a video length. Select from 60 Seconds for Video
 Message or 60 Minutes for Save.
 - Color Effects to select from a wide variety of color tones for your video. Select from Normal, Sepia, Black & White, or Negative.
 - Memory to select the storage area for the videos.
 - Auto Save to select the auto save option. Select On or Off.

Send Pictures and Videos

Once you have taken a picture or a video, you can use the messaging or Bluetooth capabilities of your phone to instantly share it with family and friends as an attachment.

Send Pictures and Videos Using the Messaging Feature

You can attach your pictures and videos to a message.

1. From the Home screen, press > Media Center > Picture & Video > My Pictures or My Videos.

- Select your pictures or videos to send and press the Right soft key [Options] > Send > Picture Message or Video Message.
- 3. Enter the phone number or email address of the recipient or press the Right soft key [Add] to select recipients from the followings:
 - From Contacts to choose contacts from the Contacts List.
 - Recent Calls to choose numbers from Recent Calls.
 - Groups to choose a contacts Group.
- 4. Press the Navigation key downward to move to the Text field.
- 5. Type your message.
- 6. Confirm the recipients, message, and pictures or videos. (You may also select additional options by pressing the Right soft key [Options]. Follow the on-screen instructions to add available options.).
- 7. Press OK [SEND] to send the pictures and videos.

Send Pictures and Videos Using the Bluetooth Feature

You can send your pictures and videos to another Bluetooth device.

- 1. From the Home screen, press Nedia Center > Picture & Video > My Pictures or My Videos.
- 2. Select your pictures or videos to send and press the Right soft key [Options] > Send > Via Bluetooth.
- 3. Select a device and press OK
- 4. Read the message and press [SEND].
- 5. Follow the instructions on the screen to proceed.

Tools

Learn how to use many of your phone's productivity-enhancing features.

Voice Commands

Your phone's voice services let you place calls using your voice, convert text into speech, and more. You can use your phone's built-in Voice Commands software to dial a phone number in your contacts or to launch phone functions. All you have to do is to talk into the phone, and the system will recognize your voice and complete tasks by itself.

Activate the Voice Commands

► From the Home screen, press OK > Tools > Voice Commands.

Shortcut: Open the phone and press and hold the Voice Commands Key Voice Commands.

The phone prompts you to say a command from the list displayed on the screen. To complete your task, simply follow the prompts or select an on-screen option.

Tip: Use Voice Commands in a quiet environment so it can accurately recognize your commands.

Available Voice Commands include:

- Call <Name or #> to call an entry in your Contacts list or a spoken phone number.
- **Send Message** <Name or #> to send a message to an entry in your Contacts list or to a spoken phone number.
- **Go To** <Menu> to jump directly to menu items or applications.
- Check < Item> to check your phone's status.
- Contact <Name> to display the detail screen of an entry in your Contacts list.
- Redial to call the last number dialed.
- **Play** <Playlist> to play the songs in the playlist.
- My Verizon to provide information about your Verizon Wireless account.
- **Help** to provide a helpful tutorial on how to use Voice Commands.

Make a Voice Call

- 1. From the Home screen, press and hold CLR
- 2. When you hear "Please say a command," say "Call."
- 3. When you hear "Say the name or number," say a name or a phone number.
- 4. When you hear "Which location?," say a number type (for example, "Mobile").

Tip: You can skip steps 3 and 4 by saying a name and location after "Call" without pausing (for example, "Call John Jones mobile").

Note: If Voice Commands does not recognize the name or number, it will find the most likely matches and display a list of up to three names or numbers. You will hear "Did you say, 'Call...?'" followed by the name or number. You can confirm by saying "Yes." Say "No" to change the selection.

Send a Message

- 1. From the Home screen, press and hold CLR
- 2. When you hear "Please say a command," say "Send Message."
- 3. When you hear "Say the name or number," say a name or a phone number.
- 4. When you hear "Which location?," say a number type (for example, "Mobile"). The phone displays the text entry screen. See Send a Message for how to compose a message.

Open Menu

You can jump directly to many menu items or applications by saying "Go to" followed by a menu option.

- 1. From the Home screen, press and hold CLR&
- 2. When you hear "Please say a command," say "Go To."
- 3. When you hear "Which shortcut?," say an application name (for example, "Messaging").
- 4. The phone opens the selected menu.

Check Phone Status

You can use Voice Commands to obtain information about your phone.

- 1. From standby mode, press and hold
- 2. When you hear "Please say a command," say "Check."

3. When you hear "Which status item?," say a command. Valid "Check" commands are: Status, Voicemail, Messages, Missed Calls, Time, Signal Strength, Battery Level, Volume, Balance, Minutes, Payment, and My Number.

Display a Contacts Entry's Information

- 1. From the Home screen, press and hold CLR
- 2. When you hear "Please say a command," say "Contact."
- 3. When you hear "Say the name," say a Contacts entry's name. The phone displays the detail screen for that Contacts entry.

Call a Last Number Dialed

- 1. From the Home screen, press and hold CLRY
- 2. When you hear "Please say a command," say "Redial."
- 3. The last number dialed is redialed.

Play a Music Song

- 1. From the Home screen, press and hold CLRY
- 2. When you hear "Please say a command," say "Play."
- 3. The Music Library displays.

Open a Tutorial for Voice Commands

- 1. From the Home screen, press and hold CLRY
- 2. When you hear "Please say a command," say "Help."
- 3. The tutorial appears in the display.

Voice Commands Settings

Configure the automatic speech recognition settings.

Confirm Choices

- 1. From the Home screen, press and hold CLRY
- 2. Press the Right soft key [Settings] > Confirm Choices.
- 3. Select one of the following settings:

- Automatic to ask for confirmation only when the system is not sure what you said.
- Always Confirm to always ask for confirmation.
- Never Confirm to never ask for confirmation.

Sensitivity

- 1. From the Home screen, press and hold CLRY
- 2. Press the Right soft key [Settings] > Sensitivity.
- 3. Choose from More Sensitive, Automatic, or Less Sensitive.

Adapt Voice

- 1. From the Home screen, press and hold CLRY
- 2. Press the Right soft key [Settings] > Adapt Voice > Adapt Voice.
- 3. Press or telephone number you hear.

Prompts

To change the readout mode:

- 1. From the Home screen, press and hold
- 2. Press the Right soft key [Settings] > Prompts > Mode.
- 3. Select one of the following settings:
 - Prompts to read out only the voice prompts.
 - Readout to readout the text displayed on the screen and prompts.
 - Tones Only to play a tone only.

To change the audio playback mode:

- 1. From the Home screen, press and hold CLRY
- 2. Press the Right soft key [Settings] > Prompts > Audio playback.
- 3. Select one of the following settings:
 - **Speakerphone** to play through the speakerphone.

• Earpiece to play through the earpiece.

To change the timeout setting:

- 1. From the Home screen, press and hold CLR
- 2. Press the Right soft key [Settings] > Prompts > Timeout.
- 3. Choose from **5 seconds** or **10 seconds**.

About

- 1. From standby mode, press and hold CLRY
- 2. Press the Right soft key [Settings] > About.

Calculator

Your phone has a convenient calculator that lets you perform basic mathematical equations.

- 1. From the Home screen, press **OK** > **Tools** > **Calculator**.
- 2. Press number keys to enter numbers.
 - Press the appropriate Navigation key for an arithmetic option (+ = x ÷).
 - Press to enter a decimal point.
 - Press to change the sign for a number to a negative.
 - Press the Left soft key [Clear] to clear all numbers.
 - Press the Right soft key (Operator) to enter a Parenthesis or Power.
- 3. Press or the total.

Unit Converter

The Unit Converter allows you to convert a number of measurement units.

- 1. From the Home screen, press OK > Tools > Unit Converter.
- 2. Select the conversion feature you wish to use (**Temperature**, **Length**, **Weight**, **Area**, or **Volume**) and press ok.

- 3. Use the Navigation key to highlight the **From** field, and then press the Navigation key left or right to choose the units for conversion.
- 4. Press the Navigation key down to highlight the **From** quantity field, and then enter the quantity.

Tip: Press to enter a decimal point. Press to change the sign for a number to a negative.

5. Press the Navigation key down to highlight the **To** field, and then press the Navigation key left or right to choose the units for conversion.

Tip Calculator

This feature allows you to calculate tip and split the bill.

- 1. From the Home screen, press > Tools > Tip Calculator.
- 2. Fill in the following fields:
 - Bill: Enter the total bill.
 - **Tip:** Enter the tip amount (in percent) you would like to leave.
 - **Split:** Enter the number of people paying.

Tip: Press to enter a decimal point.

3. As you enter numbers in the fields, the Tip Calculator automatically displays the **Tip**, **Total** bill, and **Each** pay.

Calendar

Use Calendar to create and manage events, meetings, and appointments. Your Calendar helps organize your time and reminds you of important events.

Add an Event to the Calendar

Your Calendar helps organize your time and reminds you of up to 100 important events.

- 1. From the Home screen, press OK > Tools > Calendar.
- 2. To view available options, press the Right soft key (Options). Following options are available.
 - Weekly View/Monthly View to change the calendar display views.
 - Go To Date to go to any date that you specify.
 - Erase All to delete all events in your calendar.
 - Erase All Old to select a past event to delete.
 - Search to search events in your calendar.
- 3. Press CLR to exit the menu.
- 4. To add a new event, highlight a day to which you want to add an event and press the Left soft key [New].
- 5. Enter a name of the event in the **Subject** field and press the Navigation key down to move to the following fields:
 - Start Date & Time to set a start date and time of the event.
 - End Date & Time to set an end date and time of the event.
 - Recurrence to select the frequency of the event. Select from None, Daily, Every X Days, Weekly, Monthly, or Yearly.
 - Alert Time to set the alert time to sound before the event takes place. Select from On Time, 15 minutes before, 30 minutes before, 45 minutes before, 1 hour before, 3 hours before, 5 hours before, or 1 day before.
 - Reminder to set a reminder before the event. Select from Once, Every 2 minutes,
 Every 15 minutes, or Off.
 - Alert Tone to set an alert tone for the event.
 - Vibrate to choose whether vibration accompanies the alert tone.

- **Event Type** to choose the event type.
- Attachment to add an attachment. Press the Left soft key [Add] and select from My Pictures or My Videos.
- Location to enter a location of the event.
- Notes to enter notes.
- 6. Press OK [SAVE] to save the event.

Event Reminders

If you have set at least one reminder for an event, the upcoming event icon im will appear in the lower area of the home screen to remind you of the upcoming event.

To view, dismiss, or snooze the reminder:

- Select View Now and press ok to display the event detail screen.
- Select View Later to stop the alarm and start reminder mode (if applicable).
- Select **Dismiss** to clear the alarm.

View Calendar Events

Display the scheduled events on your Calendar.

Tip: Days with scheduled events are indicated by small colored rectangles just below the date. A rectangle's color depends on the repeat status for an event.

- 1. From the Home screen, press oK > Tools > Calendar.
- 2. Highlight the day for which you want to view events and press [VIEW]. The day's event list is displayed.
- 3. Highlight an event and press [VIEW]. The event's details are displayed. You can edit the event on this screen.

Erase Calendar Events

It's easy to erase scheduled events from your Calendar.

To delete a calendar event:

1. From the Home screen, press OK > Tools > Calendar.

- 2. Highlight the day from which you want to delete an event and press [VIEW].
- Highlight an event and press the Right soft key (Options) > Erase.
- 4. Select **Yes** and press OK

To delete old events or all events:

- 1. From the Home screen, press ok > Tools > Calendar.
- 2. Press the Right soft key [Options] > Erase All or Erase All Old.
- 3. Select **Yes** and press OK

Alarm Clock

Your phone comes with a built-in alarm that has multiple alarm capabilities.

Set an Alarm

- 1. From the Home screen, press > Tools > Alarm Clock.
- 2. Highlight an alarm number and press OK
- 3. Scroll to the information field you want to enter. These fields include:
 - Alarm to set the alarm to on or off. Press the Left soft key [Set], select On or Off, and press ok.
 - Time to enter the alarm time. Press the Left soft key [Set], enter the time and then press ok.
 - Frequency to select a frequency of the alarm. Press the Left soft key [Set] and choose from Once, Daily, Weekdays, Weekends, or Custom. If you select Custom, press [MARK/UNMARK] to check or uncheck the boxes for the desired days of the week, then press the Left soft key [Done].
 - Snooze to select the interval between the snoozes. Press the Left soft key [Set] and choose from Every 2 minutes, Every 5 Minutes, Every 10 Minutes, or Every
 15 Minutes. Press ok to set.

- Ringtone to select a ringtone for the alarm. Press the Left soft key [Set], select the desired ringtone and press [SET].
- 4. Press OK [SAVE] to save your settings.

Turn Off an Alarm Before It Sounds

- 1. From the Home screen, press > Tools > Alarm Clock.
- 2. Highlight an alarm number and press the Right soft key [Options].
- 3. Select one of the following settings and press
 - Turn Off to turn off the highlighted alarm.
 - Reset Alarm to reset the highlighted alarm.
 - Reset All to reset all of the alarms.

Stopwatch

You can record split times or lap times with the built-in stopwatch.

- 1. From the Home screen, press OK > Tools > Stopwatch.
- 2. Press the Right soft key [Mode] to select split timing or lap timing.
- 3. Press OK [START] to start the stopwatch.
- 4. Press the Right soft key [Split/Lap] to record the time.
- 5. Press **OK [STOP]** to stop timing.
- 6. Press the Left soft key [Reset] to reset the stopwatch to zero.

Countdown Timer

This feature allows you to use your phone as a countdown timer to alert you when a specified period of time has elapsed. You can set up to five timers.

- 1. From the Home screen, press > Tools > Countdown Timer.
- Highlight a countdown timer number and press the Left soft key [Edit].

- 3. Edit the countdown time and press or [SET].
- 4. Press OK [START] to start the countdown timer.
 - Press OK [STOP] to stop the countdown timer.
 - Press the Left soft key (Off) to reset the countdown timer.

World Clock

You can view the local time in various cities around the world.

To view the time in different locations:

- 1. From the Home screen, press > Tools > World Clock.
- 2. Press the Navigation key left or right to scroll through different time zones.
- 3. To view a list of the cities, press the Left soft key [Cities]. Select a city and press or. The world map appears with the city, its date and time.

Tip: You can set Daylight Savings Time by pressing the Right soft key [DST On].

Notepad

Your phone offers a simple notepad to allow you store your notes.

Write a Note

- 1. From the Home screen, press > Tools > Notepad.
- 2. Press the Left soft key [Add].
- 3. Enter a note and press OK [SAVE] to save it.

View a Note

- 1. From the Home screen, press ok > Tools > Notepad.
- 2. Highlight a note and press ok [VIEW].

Edit a Note

1. From the Home screen, press OK > Tools > Notepad.

- 2. Highlight a note you want to edit and press [EDIT].
- 3. Edit the note and press OK [SAVE].

Delete Notes

- 1. From the Home screen, press ok > Tools > Notepad.
- 2. Highlight a note you want to delete and press the Right soft key [Options].
- 3. Select an option:
 - **Erase** to delete the highlighted note.
 - Erase All to delete all notes on the list.
- 4. Select **Yes** and press

USB Mass Storage

This feature allows you to use your phone as a Mass Storage device with your PC when your phone is connected to the PC with a compatible USB cable.

- 1. Make sure that your micro SD card is installed in your phone. See Replace the microSD Card.
- 2. Connect the phone to your computer using the supplied USB cable.
- 3. Open the phone and press **OK** > **Tools** > **USB Mass Storage**.
- 4. On your PC, navigate to the removable disk.
- 5. Do one of the following:
 - Copy files from the computer to the root folder on the phone's storage card.
 - Copy files from the phone's storage card to a folder on your computer or computer desktop.
- 6. After copying the files, press the Right soft key [Exit] to disable USB mass storage mode.

Note: USB Mass Storage mode will be deactivated and becomes Charging only mode once the phone is closed.

Flashlight

Your phone is equipped with a powerful flashlight.

Warning: Do not shine the flashlight into anyone's eyes, as doing so may compromise their vision and cause an accident.

To turn the flashlight on or off:

- 1. From the Home screen, press **OK** > **Tools** > **Flashlight**.
- 2. Select **On** or **Off** and press **OK [SET]**.

Note: You cannot use the flashlight in certain situations such as where the battery is very low, the phone is locked, or the phone is powering on or off.

Settings & Tools

The following topics provide an overview of items you can change using your phone's **Settings & Tools** menus.

My Verizon

The My Verizon menu connects to the Verizon Wireless Mobile Web.

- 1. From the Home screen, press Settings & Tools > My Verizon.
- 2. Follow the on-screen prompts to proceed.

Volume Settings

Adjust your phone's volume settings to suit your needs and your environment.

Adjust the Maser Volume

This option allows you to adjust the volume of all sound except for keypad volume and speech volume.

- 1. From the Home screen, press Settings & Tools > Master Volume.
- 2. Select a volume level by pressing the Navigation key up or down.
- 3. Press OK [SET] to save the setting.

Tip: You can adjust the ringtone volume in standby mode or during an incoming call and the volume during playback by using the Volume key.

All Sounds Off

The All Sounds Off option allows you to mute all sounds without turning your phone off.

Activate All Sounds Off

Press and hold the Volume key down in standby mode. (The screen will display "All Sounds Off.")

Deactivate All Sounds Off

Press the Volume key up repeatedly to select a volume level.

Bluetooth

Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually approximately 30 feet.

Turn Bluetooth On or Off

Use the settings menu to enable or disable your phone's Bluetooth capabilities.

- 1. From the Home screen, press OK > Settings & Tools > Bluetooth Menu.
- 2. Press the Left soft key [Turn On] to turn on Bluetooth. Press the Left soft key [Turn Off] to turn off Bluetooth.

Note: Turn off Bluetooth when not in use to conserve battery power, or in places where using a wireless phone is prohibited, such as aboard an aircraft and in hospitals.

Bluetooth Settings Menu

The Bluetooth settings menu gives you access to information and controls for your phone's Bluetooth feature.

- 1. From the Home screen, press ok > Settings & Tools > Bluetooth Menu.
- 2. Press the Right soft key [Options] and select from following options:
 - My Phone Name to display your phone's Bluetooth name.
 - Discovery Mode to set your Bluetooth visibility. Select On for other devices to see your device, or Off for no visibility.
 - Supported Profiles to display a list of supported Bluetooth profiles.
 - Auto Pair Handsfree to turn automatic pairing of Bluetooth devices on or off.

Pair Bluetooth Devices

The Bluetooth pairing process allows you to establish trusted connections between your phone and another Bluetooth device. When devices are paired, a passkey (PIN) is shared between devices, allowing for fast, secure connections while bypassing the discovery and authentication process.

- 1. From the Home screen, press Settings & Tools > Bluetooth Menu > Add New Device.
- 2. Select the device you wish to pair with and press [PAIR].

- 3. If prompted, accept the connection on the receiving device, and enter the same passcode on both your phone and the other device, or confirm the auto-generated passcode, and then press ok.
- 4. The screen displays Before Connecting To [Device Name], select either **Always Ask** or **Always Connect** and press [SET].

Note: Due to different specifications and features of other Bluetooth compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth compatible devices.

Send Items via Bluetooth

Depending on your paired devices' settings and capabilities, you may be able to send Contacts information or other items using a Bluetooth connection.

- 1. From the Home screen, press OK > Settings & Tools > Bluetooth Menu.
- 2. Highlight the desired Bluetooth device and press ok.
- 3. Select an item (Send Name Card, Send Picture, Send Video, Send Calendar Event, Get Name Card, or Exchange Name Card) and press ok.
- 4. Follow the on-screen instructions to select items to send.

Accessibility

The Accessibility menu lets you enable and manage accessibility-related features.

Easy Set-up

- 1. From the Home screen, press Settings & Tools > Accessibility > Easy Set-up.
- 2. Follow the screen prompts to choose settings for Full Readout, Menu Readout, Digit Dial Readout, Alert Readout, Flip Open & Talk, Caller ID Readout, and Text MSG Readout.
- 3. Press the Navigation key to highlight the option you want and press OK [SET].
 - To skip the step, press the Right soft key [Skip].

Readout

Readout allows you to hear voice prompts and spoken numbers or key names as you press a key, and also to hear menus and options, Contacts names, email addresses, URLs, etc., as you highlight each item on-screen. (The default setting is **All Off**.)

Turn On Readout

- 1. From the Home screen, press OK > Settings & Tools > Accessibility > Readout.
- 2. Select All On.

Note: When the master volume is set to **All Sounds Off** or **Vibrate Only**, Voice Readout does not work. (See Adjust the Maser Volume.)

Custom Readout

- 1. From the Home screen, press Settings & Tools > Accessibility > Readout.
- 2. Select **Custom**. You can customize the following settings:
 - Menu Readout
 - Digit Dial Readout
 - Alert Readout
 - Flip Open & Talk
 - Caller ID Readout
 - Text MSG Readout

Language

You can choose to display your phone's on-screen menus in English or in Spanish.

- 1. From the Home screen, press Settings & Tools > Accessibility > Language.
- 2. Select **English** or **Español**.
- 3. Press OK [SET].

Speech Rate

You can adjust the rate at which on-screen text is spoken by the phone.

- 1. From the Home screen, press Settings & Tools > Accessibility > Speech Rate.
- 2. Select from Fast, Medium Fast, Normal, Medium Slow, or Slow.
- 3. Press OK [SET].

Speech Volume

You can adjust the speech volume of readout.

- 1. From the Home screen, press Settings & Tools > Accessibility > Speech Volume.
- 2. Select a volume level by pressing the Navigation key up or down.
- 3. Press OK [SET].

Contrast

You can make your screen easier to read with a high contrast color scheme.

- 1. From the Home screen, press OK > Settings & Tools > Accessibility > Contrast.
- 2. Select Standard or Black and White.
- 3. Press OK [SET].

Sounds Settings

The Sound settings menu lets you customize your phone's sounds.

Easy Set-up

- 1. From the Home screen, press Settings & Tools > Sounds Settings > Easy Setup.
- 2. Follow the screen prompts to choose settings for the Call Sounds, Keypad Volume, Text Message Alert, Multimedia Message Alert, and Voicemail Message Alert.
- 3. Press the Navigation key to highlight the option you want and press [SET].
 - To skip the step, press the Right soft key (Skip).

Call Sounds

You can set ringtones for types of incoming calls.

Set Call Ringtone

- 1. From the Home screen, press Settings & Tools > Sounds Settings > Call Sounds > Call Ringtone.
- 2. Select a ringtone and press OK [SET].
 - To play a ringtone, press the Left soft key [Play].

Set Call Vibrate

- 1. From the Home screen, press Settings & Tools > Sounds Settings > Call Sounds > Call Vibrate.
- 2. Select **On** or **Off** and press [SET].

Set Caller ID Readout

- 1. From the Home screen, press > Settings & Tools > Sounds Settings > Call Sounds > Caller ID Readout.
- 2. Select Ring Only, Caller ID + Ring, or Name Repeat and press OK [SET].

Alert Sounds

You can change the alert sounds according to your needs.

- 1. From the Home screen, press Settings & Tools > Sounds Settings > Alert Sounds.
- 2. Select one of the following settings:
 - TXT Message to set a notification for text message. Select Tone, Vibrate, or Reminder.
 - Multimedia Message to set a notification for multimedia messages. Select Tone,
 Vibrate, or Reminder.
 - Voicemail to set a notification for voicemail message. Select Tone, Vibrate, or Reminder.
 - Emergency Tone to set the alert for emergency dialing. Select Alert, Vibrate, or Off.
 - Missed Call to set a notification for missed calls. Select Tone, Vibrate, or Reminder.

Keypad Volume

You can set the keypad volume.

- 1. From the Home screen, press Settings & Tools > Sounds Settings > Keypad Volume.
- 2. Select a volume level by pressing the Navigation key up or down.
- 3. Press OK [SET].

Service Alerts

You can set the alerts options according to your needs.

- 1. From the Home screen, press Settings & Tools > Sounds Settings > Service Alerts.
- 2. Select one of the following settings:
 - **ERI** to alert you when you change service areas.
 - Minute Beep to alert you every minute during a voice call.
 - Call Connect to alert you when the call is connected.
 - Software Update to alert you when the software is updated.
- 3. Select **On** or **Off** and press **OK [SET]**.

Escalate Ringtone

Escalating Ringtone gradually increases ringtone volume on incoming calls.

- 1. From the Home screen, press Settings & Tools > Sounds Settings > Escalate Ringtone.
- 2. Select **On** or **Off** and press **OK** [SET].

Note: Turning off escalating ringtone will make your phone ring loudly. Unexpected loud sounds could damage your hearing.

Display Settings

Adjusting your phone's display settings not only helps you see what you want, they can also help increase battery life.

Easy Set-up

- 1. From the Home screen, press Settings & Tools > Display Settings > Easy Setup.
- 2. Follow the screen prompts to choose settings for Personal Banner, Display Backlight, Keypad Backlight, Wallpaper, Display Themes, Menu Layout, Font Size, Main Clock Format, and Front Clock Format.
- 3. Press the Navigation key to highlight the option you want and press or [SET].
 - To skip the step, press the Right soft key (Skip).

Banner

You can set your Personal or ERI banner.

Set Personal Banner

The Personal Banner can be up to 16 characters and is displayed on your phone's screen in standby mode.

- 1. From the Home screen, press Settings & Tools > Display Settings > Banner > Personal Banner.
- 2. Enter your banner text (16 characters or less) and press the Navigation key down to advance to the Text Color field.
- 3. Press the Navigation key left or right to choose a color and press [SET].

FRI Banner

You can set the ERI banner for your phone.

- 1. From the Home screen, press Settings & Tools > Display Settings > Banner > ERI Banner.
- 2. Press the Navigation key left or right to select **On** or **Off** and press the Navigation key down to advance to the Text Color field.
- 3. Press the Navigation key left or right to choose a color and press [SET].

Backlight

Select the delay time before the display and key backlight automatically turns off.

- 1. From the Home screen, press Settings & Tools > Display Settings > Backlight.
- 2. Select **Display** or **Keypad** and press or the following options:
 - Display to set the backlight for the display.
 - **Duration:** Select the backlight timeout option and choose the desired duration (7 seconds, 15 seconds, 30 seconds, or Always On).
 - **Brightness:** Press the Navigation key left or right to adjust the brightness.
 - Keypad to set the keypad timeout option. Choose the desired duration (7 seconds, 15 Seconds, 30 Seconds, or Always On).
- 3. Press ok [SET] to save your setting.

Note: Long backlight settings reduce the battery's talk and standby times.

Wallpaper

Select and assign your phone's background wallpaper.

- 1. From the Home screen, press OK > Settings & Tools > Display Settings > Wallpaper.
- 2. Use the Navigation key to scroll through the images and select an image.
 - To view the image, press the Left soft key [View].
- 3. Press OK [SET].

Display Themes

You can change the display's color scheme.

- 1. From the Home screen, press Settings & Tools > Display Settings > Display Themes.
- 2. Select Steel, Clear, or White and press OK [SET].
 - To preview the themes, press the Left soft key [Preview].

Main Menu Settings

Choose the layout and type of your phone's menu.

Set Menu Layout

- 1. From the Home screen, press Settings & Tools > Display Settings > Main Menu Settings > Menu Layout.
- 2. Select **Tab**, **List**, or **Grid** and press **OK [SET]**.
 - To view the layout, press the Left soft key [Preview].

Replace Menu Items

- 1. From the Home screen, press Settings & Tools > Display Settings > Main Menu Settings > Replace Menu Items.
- 2. Select the item you want to replace and press [EDIT]. A list of menu items displays.
- 3. Select in the list the item you want to replace it with and OK [SET].
 - To view help for the replace menu item, press the Right soft key [Help].
- 4. Press the Left soft key [Done] to save your changes.

Position Menu Items

- 1. From the Home screen, press > Settings & Tools > Display Settings > Main Menu Settings > Position Menu Items.
- 2. Select the item to move and press [MOVE].

3. Move highlight to desired position by using the Navigation key and press [SWAP/SET].



4. Press the Left soft key **[Done]** to save your changes.

Reset Menu Settings

- 1. From the Home screen, press Settings & Tools > Display Settings > Main Menu Settings > Reset Menu Settings.
- 2. Select from the following settings and press
 - Menu Layout to reset menu layout to the initial menu layout.
 - Menu Items to reset menu items to the initial content of the menu.
 - Item Positions to reset menu items to their initial positions.
 - **All** to reset all to your initial menu settings.

Font Size

Adjust the font size for the screen. This setting does not affect all screens.

- 1. From the Home screen, press ok > Settings & Tools > Display Settings > Font Size.
- 2. Select Dial Font, Menu & List Font, or Message Font and press
- 3. Select Normal, Large, or MagniFont and press OK [SET].
 - To preview the font size, press the Left soft key (Preview).

Clock Format

Select a clock display on the main screen or outer screen in standby mode.

- 1. From the Home screen, press ok > Settings & Tools > Display Settings > Clock Format.
- 2. Select Main Clock or Front Clock and press OK
- 3. Select one of the following settings:
 - Main Clock to set the Clock Format and Clock Font Color.
 - **Front Clock** to set the type of clock for the outer screen.

4. Press OK [SET] to save your changes.

Power Save Mode

This feature helps conserve your battery power by automatically adjusting the backlight setting of your phone.

- 1. From the Home screen, press Settings & Tools > Display Settings > Power Save Mode.
- 2. Select **On** or **Off** and press **OK** [SET].

Phone Settings

The Phone Settings menu allows you to configure your phone's system settings.

Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as games and voice memos, when you are on an airplane or in any other area where making or receiving calls or data is prohibited. When you set your phone to Airplane Mode, it cannot send or receive any calls or access online information.

- From the Home screen, press > Settings & Tools > Phone Settings > Airplane
 Mode.
- 2. Select **On** or **Off** and press **OK** [SET].

While in Airplane Mode, your phone's screen will display the Phone Off icon (OFF .

Set Shortcuts

You can customize My Shortcuts for easy access to your favorite applications or menus. You can also use the Navigation keys as shortcuts to access specific menu items directly from standby mode.

Set My Shortcuts

Tip: Shortcuts are available from the Home screen, by pressing the Navigation key right.

- 1. From the Home screen, press > Settings & Tools > Phone Settings > Set Shortcuts > Set My Shortcuts.
- 2. Select Shortcut 1, Shortcut 2, Shortcut 3, or Shortcut 4 and press [SET].
- 3. Select the desired option and press OK [SET].

- To reset shortcuts to their default settings, highlight a shortcut, and then press the Right soft key [Options] for options:
 - Reset Shortcut (1, 2, 3, or 4) to reset the highlighted shortcut.
 - Reset My Shortcuts to reset all shortcuts.

Set Directional Keys

- 1. From the Home screen, press Settings & Tools > Phone Settings > Set Shortcuts > Set Directional Keys.
- 2. Select **UP Directional Key**, **LEFT Directional Key** or **DOWN Directional Key** and press [SET].
- 3. Select the desired option and press OK [SET].
 - To reset Directional Key shortcuts, highlight a shortcut, and then press the Right Soft Key [Options] for options:
 - Reset (UP, LEFT or DOWN) Key to reset the highlighted shortcut.
 - Reset Directional Keys to reset all shortcuts.

External Key Lock

Use this feature to lock the external keys to prevent accidental key presses.

Set Keyguard Timer

- 1. From the Home screen, press Settings & Tools > Phone Settings > External Key Lock > Keyguard Timer.
- Choose the desired duration (Always Off, 3 Seconds, 7 Seconds, or 15 Seconds) and press OK [SET].

Set Unlock Key Settings

- From the Home screen, press OK > Settings & Tools > Phone Settings > External Key Lock > Unlock Key Settings.
- 2. Select one of the following settings:
 - Long Press to temporarily disable the keyguard by pressing and holding the External Speaker key while the phone is closed.

- Press 2 keys to temporarily disable the keyguard by pressing the Call List key and the Volume Down key sequentially while the phone is closed.
- 3. Press OK [SET].

Voice Commands Settings

The Voice Commands settings menu allows you to customize Voice Commands feature. For more information about the Voice Commands settings, see Voice Commands Settings.

Time & Date

Use the Date & Time settings menu either to automatically use the network-provided date and time or manually set these values, as well as select time and date format options.

- 1. From the Home screen, press Settings & Tools > Phone Settings > Time & Date.
- 2. Enter the date in the **Date** field.
- 3. Press the Navigation key down to move to the **Time** field and enter the time. Press the Left soft key to change the **am** and **pm** setting.
- 4. Press the Navigation key down to move to the **DST** field and press the Navigation key left or right to select **On** or **Off**.
- 5. Press the Navigation key down to move to the **Current Time Zone** field and press the Left soft key [Set]. Select the appropriate city and press ok.
- 6. Press OK [SAVE].

Note: The Time & Date menu appears only in GSM or Global Mode.

Location

The Location menu lets you decide whether you allow your phone to collect and use the location information.

Important:

Your wireless phone can determine its (and your) physical, geographical location ("Location Information") and can associate Location Information with other data. Additionally, certain applications, services and programs are capable of accessing, collecting, storing and using Location Information and disclosing Location Information to others. You should use caution when determining whether or not Location Information should be made available to others and you should review any applicable third party privacy policies before providing access. To limit potential unauthorized access to your Location Information, Verizon Wireless phones are preset to E911 only, which will only allow emergency

response personnel to locate you if you dial 9-1-1 from your phone. Other wireless devices (such as Broadband Data Cards or devices without a keypad or user interface) may or may not have such limitations and location settings available. By enabling location settings you are permitting third party access to Location Information through software, widgets or peripheral components you choose to download, add or attach to your wireless device or through web access, messaging capabilities or other means and you are authorizing Verizon Wireless to collect, use and disclose your Location Information as appropriate to provide you with any location services that you enabled.

- 1. From the Home screen, press Settings & Tools > Phone Settings > Location.
- 2. Select one of the following settings:
 - On to turn on GPS location setting.
 - **E911 Only** to only allow emergency personnel to locate you if you dial 9-1-1.
- 3. Press OK [SET].

Current Country

The Current Country menu lets you select your current location.

- 1. From the Home screen, press Settings & Tools > Phone Settings > Current Country.
- 2. Select a country and press ok [SET].

Security

The Security menu lets you set phone security, lock code, and other security options.

Edit Codes

- 1. From the Home screen, press Settings & Tools > Phone Settings > Security.
- 2. Enter the four-digit lock code and press OK.

Note: Your default security code is the last four digits of your phone number.

- 3. Select **Edit Codes** and press OK.
- 4. Select one of the following settings:
 - Phone Only to edit the lock code for the phone only. Enter and re-enter your new lock code to proceed.

 Calls & Services to edit the lock code for all Calls & Services. Enter your current code, and then enter and re-enter your new lock code to proceed.

Restrictions

- 1. From the Home screen, press Settings & Tools > Phone Settings > Security.
- 2. Enter the lock code and press
- 3. Select **Restrictions** and press OK
- 4. Enter the four-digit lock code and press OK
- 5. Select one of the following settings:
 - Location Setting to select from Unlock Setting or Lock Setting.
 - Calls to select from Incoming Calls or Outgoing Calls. For Incoming Calls, set Allow All, Contacts Only, or Block All. For Outgoing Calls, set Allow All, Contacts Only, or Block All.
 - Messages to select from Incoming Messages or Outgoing Messages. Set Allow All or Block All.

Phone Lock Settings

- 1. From the Home screen, press Settings & Tools > Phone Settings > Security.
- 2. Enter the lock code and press OK
- 3. Select **Phone Lock Settings** and press OK
- 4. Select one of the following settings:
 - Unlocked to unlock the phone all the time.
 - On Power Up to lock the phone when it is turned on.
- 5. Press OK [SET].

Lock Phone Now

- 1. From the Home screen, press Settings & Tools > Phone Settings > Security.
- 2. Enter the lock code and press OK

- 3. Select **Lock Phone Now** and press or . The phone locks and returns to the Home screen.
 - To unlock the phone, press the Right soft key [Unlock] and enter the lock code for Phone Only.

Restore Phone

- 1. From the Home screen, press OK > Settings & Tools > Phone Settings > Security.
- 2. Enter the lock code and press OK
- 3. Select **Restore Phone** and press OK. A warning message is displayed.
- 4. Read the message, select **Yes** and then press OK
- 5. Read the message and press Οκ
- 6. Enter the four-digit lock code and or. The phone will turn off and then back on again automatically.

SIM Security

The SIM Security menu lets you select the security settings for your SIM card.

PIN Code

- 1. From the Home screen, press Settings & Tools > Phone Settings > SIM Security.
- 2. Enter the four-digit lock code and press OK.

Note: Your default security code is the last four digits of your phone number.

- 3. Select **PIN Code** and press ok.
- 4. Select one of the following options and press OK
 - PIN Lock to lock or unlock the PIN code.
 - **Edit PIN Code** to edit the PIN code. (PIN number must be locked before editing.)

SIM Lock

- From the Home screen, press Settings & Tools > Phone Settings > SIM
 Security.
- 2. Enter the four-digit lock code and press OK
- 3. Select SIM Lock and press OK
- 4. Select either **Unlocked** or **Locked** and press **OK [SET]**.
- 5. To unlock the SIM card, enter the PIN Unlock Code and press OK

Global Data Roaming

You can set preferences for data access when you are outside of the Verizon Wireless network.

- 1. From the Home screen, press Settings & Tools > Phone Settings > Global Data Roaming.
- 2. Read the message carefully and select an option:
 - Allow access for all trips: Select if you use data while you are roaming outside the US.
 - Allow access only for this trip: Select if you use data only on this occasion.
 - Deny data roaming access: Select if you never use data while you are roaming outside the US.
- 3. Press OK [SET].

Note: Data access during trips outside the USA may result in significantly higher charges.

System Select

The System Select menu lets you to set your roaming options.

Network Mode

- 1. From the Home screen, press Settings & Tools > Phone Settings > System Select > Network Mode.
- 2. Select either CDMA Mode, GSM Mode, or Global Mode and press [SET].

CDMA Settings

- From the Home screen, press > Settings & Tools > Phone Settings > System
 Select > CDMA Settings.
- 2. Select either **Home Only**, **Automatic A**, or **Automatic B** and press [SET].

GSM Settings

1. From the Home screen, press Settings & Tools > Phone Settings > System Select > GSM Settings.

Note: The GSM Settings menu can be accessed in GSM Mode.

2. Select either **Automatic** or **Manual** and press [SET].

NAM Selection

The Nam Selection menu allows you to set the primary NAM (Number Assignment Module).

- 1. From the Home screen, press > Settings & Tools > Phone Settings > NAM Selection.
- 2. Select NAM Select or Auto NAM Select and press OK
- 3. Make your selection and press ok [SET].

Call Settings

The Call Settings menu allows you to customize Call Settings feature. For more information about the Call settings feature, see Call Settings.

Memory

You can view the information stored in your phone's memory and on the memory card

Save Options

- 1. From the Home screen, press OK > Settings & Tools > Memory > Save Options.
- 2. Select either **Pictures**, **Videos**, or **Sounds** and press
- 3. Select the desired save option and press OK [SET].

Phone Memory Usage

- 1. From the Home screen, press OK > Settings & Tools > Memory > Phone Memory.
- 2. Select **Memory Usage** and press OK. You will see the Available, Used, and Total memory on Internal memory and SD card.

Phone Memory Options

- 1. From the Home screen, press OK > Settings & Tools > Memory > Phone Memory.
- 2. Select the desired option and press OK
- 3. Press the Right soft key (Options) to erase, copy or move to different location.

Card Memory Usage

- 1. From the Home screen, press oK > Settings & Tools > Memory > Card Memory.
- 2. Select **Card Memory Usage** and press OK. You will see the Available, Used, and Total memory on SD card.

Format the Memory Card

- 1. From the Home screen, press Settings & Tools > Memory > Card Memory.
- 2. Select Card Memory Usage and press OK
- 3. Press the Right soft key [Options] and select Format card.
- 4. Enter the security code, select **Yes** and press or

Note: The formatting procedure erases all the data on the microSD card, after which the files CANNOT be retrieved. To prevent the loss of important data, please check the contents before you format the card.

USB Mode

The USB Mode menu lets you set your phone's default connection mode when connected to the USB port of a computer.

- 1. From the Home screen, press Settings & Tools > USB Mode.
- 2. Select one of the following options:

- Mass Storage to let your phone function as a removable disk when connected to the USB port of a computer.
- Modem Mode to let your phone function as a media device when connected to the USB port of a computer.
- Ask On Plug to let your phone display the selection screen whenever you connect your phone to a computer.
- 3. Press OK [SET].

Phone Info

Your phone provides information specific to your phone, such as the phone number, the mobile network, your phone's software and hardware information, an icon glossary, and more.

- 1. From the Home screen, press **OK** > **Settings & Tools** > **Phone Info**.
- 2. The following categories Phone Info are available:
 - My Number to display the CDMA and GSM numbers.
 - Mobile Network to view the network name and signal strength.
 - **SW/HW Version** to view the Software, PRL, ERI, Browser, Media Center, MSUI and HW versions, and MEID, Brew, Software Update Client, BT Mac Address, and Warranty Date Code.
 - Icon Glossary to view the list of icons.
 - Software Update to check the status of your phone's software and to check for new software updates.
 - **SIM ID** to view the SIM ID number for your phone.

Set-up Wizard

You can set up options using the Set up Wizard.

- 1. From the Home screen, press ok > Settings & Tools > Set-up Wizard.
- 2. Follow the on-screen prompts to select the setting options, including Font Size, Call Sounds, Display Themes, Menu Layout, Main Clock Format, and Front Clock Format.
- 3. Press the Navigation key to highlight the option you want and press [SET].
 - To skip the step, press the Right soft key [Skip].

Notes

- Instructions to perform tasks in this guide may change depending on the version of software or application on your phone.
- All screens in this guide are simulated. Actual displays may vary.
- Certain features, services and applications are network dependent and may not be available in all areas; additional terms, conditions and/or charges may apply. Contact your service provider about feature availability and functionality.
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