Please read this manual before operating your device and keep it for future reference.
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Learn about your mobile device’s special features.
Side Speaker
This device features the speaker on the side of the device.
Getting Started

Learn about your mobile device hardware, assembly procedures, and how to get started using your new device.
Set Up Your Device

Learn how to set up your device for the first time.
Assemble Your Device
This section helps you to assemble your device.

Remove the Back Cover
1. Remove the back cover.

2. Lift the cover up and to the left of the device.

Caution: When removing the back cover, use the slot next to the Volume key to gently lift the cover off. Pulling on the Speaker (located next to the Power button) may cause damage.

Warning: Do not bend or twist the back cover excessively. Using excessive force on the cover during removal or installation of an internal component can cause the material to break.
Install the SIM Card

When you subscribe to a cellular network, you are provided with a plug-in SIM card. During activation, your SIM card is loaded with your subscription details, such as your Personal Identification Number (PIN), available optional services, and other features.

**Warning:** Please be careful when handling the SIM card to avoid damaging it. Keep all SIM cards out of reach of small children.

► Carefully slide the SIM card into the SIM card slot.
  - Make sure that the card’s gold contacts face down into the device and that the card is positioned as shown.

Install an Optional Memory Card

You can install a microSD™ or microSDHC™ memory card (not included) to add more memory space to your device.

A memory card can be installed at any time. It is not necessary to install it prior to using the device.
► Slide the memory card into the slot with the gold contacts facing down.

**Install the Battery**

The battery is installed in the back of the device.

1. Insert the battery into the opening on the back of the device, making sure the connectors align.

2. Gently press down to secure the battery.
Replace the Back Cover
The back cover should be replaced before using the device.
1. Place the back cover onto the back of the device and press down.
2. Press along the edge of the back cover until you have a secure seal.

Charge the Battery
Your device is powered by a rechargeable, standard Li-Ion battery. A USB charger (charging head and USB cable) is included with the device for charging the battery from any standard outlet.
The battery comes partially charged. You can use the device while charging.
1. Insert the USB cable into the USB charger/Accessory port.
Caution: Use only charging devices and batteries approved by Samsung. Samsung accessories are designed for your device to maximize battery life. Using other accessories may void your warranty and may cause damage.

2. Connect the USB cable to the charging head, and then plug the charging head into a standard outlet.

3. Unplug the charging head from the outlet and remove the USB cable from the device when charging is complete.

When to Charge the Battery
When the battery is low and only a few minutes of operation remain, the device sounds a warning tone at regular intervals.

In this condition, your device conserves its remaining battery power by dimming the screen.

When the battery level becomes too low, the device automatically turns off.

For a quick check of your battery level:
► View the battery charge indicator located in the top right corner of your device’s display. A solid color (□) indicates a full charge.

You can also choose to display a percentage value. Viewing a percentage value can provide a better idea of the remaining charge on the battery. For more information, see “Battery” on page 142.

While charging, the device and the charger may become hot when using wireless charging or fast charging. This does not affect the device’s lifespan or performance and is in the device’s normal range of operation.

The charger may stop charging if the battery becomes too hot.
If the device heats up while charging the battery:

1. Disconnect the charger from the device and close any running apps.

2. Wait for the device to cool down, and then begin charging the device again.
   • If the lower part of the device overheats, check for damage to the connected USB cable. Replace the damaged USB cable with a new Samsung-approved cable.
   • If using a wireless charger, do not place foreign materials between the device and the wireless charger.

Start Using Your Device

Turn Your Device On or Off

The instructions below explain how to turn your device on or off.

To turn the device on:

pressions and hold the Power key until the device turns on.

To turn the device off:

1. Press and hold the Power key until the Device options menu is displayed.

2. Tap Power off, and confirm if prompted.
Lock or Unlock Your Device

Use your device’s screen lock features to secure your device.

By default, the device locks automatically when the screen times out.

To lock the device:
► Press the **Power** key.

The default Screen lock on your device is Swift. To choose a more secure screen lock, see “Set a Screen Lock” on page 152.

To unlock the device:
► Press the **Power** key or **Home** key, and then drag your finger across the screen.

Restart the Device

If your device stops responding to taps or finger gestures and you are unable to turn it off, you can restart your device.

► Press and hold the **Power** key and the **Volume down** key at the same time for more than seven seconds.

Set Up Your Device

Use the Set Up Wizard

The first time you turn your device on, a Welcome screen is displayed. It guides you through the basics of setting up your device.

Follow the prompts to choose a default language, connect to a Wi-Fi® network, set up accounts, choose location services, learn about your device’s features, and more.
Voice Assistant provides voice prompts and descriptions of items on the screen to improve accessibility.

**Google Account**

Your new device uses your Google™ Account to fully utilize its Android™ features, including Gmail™, Google Duo, and the Google Play™ store.

When you turn on your device for the first time, set up your existing Google Account or create a new Google Account.

– or –

To create a new Google Account or set up your Google Account on your device at any time, use Accounts settings.

1. From a Home screen, tap 📲 Apps > 🏷 Settings.
2. Tap Accounts.
3. Tap + Add account > Google.

**Factory Reset Protection**

When you sign in to a Google Account on your device, Factory Reset Protection is turned on. Factory Reset Protection (FRP) prevents other people from using your device if it is reset to factory settings without your permission. For example, if your device is lost or stolen and a factory data reset is performed, only someone with your Google Account username and password can use the device.

You will not be able to access the device after a factory data reset if you do not have your Google Account username and password. For more information, see “Factory Data Reset” on page 149.
Caution: Before shipping your device back to Samsung or taking it to your nearest Samsung-authorized service center, you should remove your Google Account before resetting the device back to factory settings. For more information, visit: samsung.com/us/support/frp.

Enable Factory Reset Protection
Adding a Google Account to your device automatically turns on the Factory Reset Protection (FRP) security feature. For more information, visit: google.com.

Disable Factory Reset Protection
To disable FRP, remove all Google Accounts from the device.

1. From a Home screen, tap Apps > Settings.
2. Tap Accounts > Google.
   - If you have more than one Google Account set up on your device, tap the Google Account you want to remove.
3. Tap : More options > Remove account.

Samsung Account
Create a Samsung account for access to Samsung content and apps on your device. When you turn on your device for the first time, set up your existing Samsung account or create a new Samsung account.

– or –

To create a new Samsung account or set up your Samsung account on your device at any time, use Accounts settings.

1. From a Home screen, tap Apps > Settings.
2. Tap Accounts.
3. Tap + Add account > Samsung account.
Add an Email Account
Use the Email app to view and manage all your email accounts in one app.

When you turn on your device for the first time, set up your existing email account or create a new email account.

– or –

To create a new email account or set up your email account on your device at any time, use Accounts settings.

1. From a Home screen, tap Apps > Settings.
2. Tap Accounts.
3. Tap Add account > Email.

For more information on using Email, see "Email" on page 64.

Transfer Data from Your Old Device
Easily transfer your photos, videos, music, apps and more with Samsung Smart Switch™.

Get started today at samsungsmartswitch.com.

Set Up Your Voicemail
You can access your voicemail from a Home screen.

1. From the Home screen, tap Phone > 1 key.
2. Follow the tutorial to create a password, record a greeting, and record your name.

For more information on voicemail, see "Voicemail" on page 91.
Learn About Your Device

Learn some of the key features of your mobile device, including the screens and icons, as well as how to navigate the device and enter text using the keyboard.
Front View

- Microphone
- Earpiece
- Front camera
- Proximity sensors
- Volume keys
- Power key
- Recent apps
- Back
- Home key
• **Proximity sensor**
  - Turns off the screen and disables touch functionality when the device is in close proximity to the human body.
  - Turns the screen back on and enables touch functionality when the device is outside a specific range to the human body.

• **Power key**
  - Briefly press to turn on or off the screen.
  - Press and hold to select a power control option.

• **Home key**
  - Press and hold to launch Google.
  - Press twice to launch the camera.

• **Volume keys**
  - Adjust the volume for ringtones, calls, or notifications.
  - In the camera app, press a volume key to take a photo.
Status Bar

The Status bar at the top of the Home screen provides device information (such as network status, battery charge, and time) on the right side and notification alerts on the left.

Status Icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>🍃</td>
<td>Battery full</td>
</tr>
<tr>
<td>🍃</td>
<td>Battery low</td>
</tr>
<tr>
<td>✅</td>
<td>Battery charging</td>
</tr>
<tr>
<td>🎉</td>
<td>Vibrate mode</td>
</tr>
<tr>
<td>🎨</td>
<td>Mute mode</td>
</tr>
<tr>
<td>📡</td>
<td>4G LTE™ active</td>
</tr>
<tr>
<td>📻</td>
<td>Signal strength</td>
</tr>
<tr>
<td>🚫</td>
<td>Network not available</td>
</tr>
<tr>
<td>📤</td>
<td>Wi-Fi active</td>
</tr>
<tr>
<td>📤</td>
<td>Wi-Fi available</td>
</tr>
</tbody>
</table>
### Notification Icons

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>📞</td>
<td>Missed call</td>
</tr>
<tr>
<td>📞</td>
<td>Call in progress</td>
</tr>
<tr>
<td>📞</td>
<td>Call on hold</td>
</tr>
<tr>
<td>📨</td>
<td>New email</td>
</tr>
<tr>
<td>📨</td>
<td>New Gmail</td>
</tr>
<tr>
<td>📧</td>
<td>New voicemail</td>
</tr>
<tr>
<td>📥</td>
<td>New message</td>
</tr>
<tr>
<td>📧</td>
<td>File download in progress</td>
</tr>
<tr>
<td>⛔️</td>
<td>File upload in progress</td>
</tr>
<tr>
<td>📍</td>
<td>GPS active</td>
</tr>
<tr>
<td>🎥</td>
<td>App updates available</td>
</tr>
<tr>
<td>🔔</td>
<td>App updates complete</td>
</tr>
</tbody>
</table>
Notifications

Quick settings

Notification cards

Settings

View all
View the Notification Panel

You can access the Notification panel from any Home screen.

1. Drag the Status bar down to display the Notification panel.

2. Swipe down the list to see notification details.
   - To open an item, tap it.
   - To clear a single notification, drag the notification left or right.
   - To clear all notifications, tap Clear all.

3. Drag upward from the bottom of the screen or tap Back to close the Notification panel.

Quick Settings

In addition to notifications, the Notification panel also provides quick access to device functions such as Wi-Fi, allowing you to quickly turn them on or off.

To view additional Quick settings and customize the Quick settings that display:

1. Drag the Status bar down to display the Notification panel.

2. Drag View all downward.
   - Tap a setting to turn it on or off.
   - Tap More options to edit Quick settings or to change the button layout.

3. Drag View all upward to close the Quick settings.
Customize Your Home Screen

Screens
Your device comes with multiple Home screens to hold app shortcuts and widgets. You can add, remove, change the order of screens, as well as choose a different main Home screen.

1. From a Home screen, pinch the screen.
2. Use these options to manage screens:
   - **Remove a screen**: Touch and hold a screen, and then drag it to **Remove**.
   - **Set a screen as the main Home screen**: Tap **Main Home screen** at the top of a screen. This screen is displayed when you press the **Home** key.
   - **Change the order of screens**: Touch and hold a screen, and then drag it to a new position.
   - **Add a screen**: Swipe to the end of the screens, and then tap **Add**.

Wallpapers and Themes
Set visual themes for all system screens and icons on your device. Change the look of the Home and Lock screens with wallpaper. You can display a favorite picture or choose from preloaded wallpapers.

1. From a Home screen, pinch the screen.
2. Tap **Wallpapers and themes** to customize.

For more information, see “Wallpapers and Themes” on page 139.

Widgets
Widgets are simple application extensions that run on a Home screen. There are many kinds of widgets, including links to a specific contact, Internet bookmarks, Gmail and email accounts, and many others.
To add a widget to a Home screen:

1. From a Home screen, pinch the screen.
2. Tap **Widgets**.
3. Touch and hold a widget, drag it to a Home screen, and release it.

To remove a widget:

1. From a Home screen, touch and hold a widget to release it.
2. Drag the widget to **Remove shortcut** and release it.
   - Removing a widget does not delete the widget, it just removes the widget from the Home screen.

**Screen Grid**

Change the number of icons that can be placed on each Home screen by changing the Screen grid dimensions.

1. From a Home screen, pinch the screen.
2. Tap **Screen grid**.
3. Tap a dimension option (4 x 4, 4 x 5, or 5 x 5) to preview its appearance. The numbers indicate how many icons can be placed horizontally by how many icons can be placed vertically.
4. Tap **Apply** to apply the selected dimensions.
App Shortcuts
You can use app shortcuts to launch an app from any Home screen.

To add a shortcut:
1. From a Home screen, tap Apps.
2. Touch and hold an app shortcut, drag it to a Home screen, and then release it.

To remove a shortcut:
1. Touch and hold an app shortcut to release it.
2. Drag the app shortcut to Remove shortcut and release it.
   - Removing a shortcut does not delete the app, it just removes the shortcut from the Home screen.

To move a shortcut from one Home screen to another:
1. Touch and hold an app shortcut to release it.
2. Drag the app shortcut to Move apps and release it.
3. Swipe to a new Home screen.
4. Tap the shortcut to place it in the next available location, or drag it to a specific location and release it.
Folders
Place folders on a Home screen to organize items.

Create a Folder
You can create an app folder on a Home screen.

1. From a Home screen, touch and hold an app shortcut and drag it on top of another app shortcut until a highlighted box appears.

2. Release the app shortcut to create the folder.
   - **Enter folder name**: Enter a name for the folder.
   - **Palette**: Change the color.
   - **Add**: Place more apps in the folder. Tap apps to select them, and then tap Add.

3. Tap anywhere outside of the folder to close it.
   - To add more apps, touch and hold an app shortcut and drag it to the folder.

Remove a Folder from a Home Screen
You can remove a folder that you added to a Home screen.

1. Touch and hold the folder until it detaches.

2. Drag the folder to **Delete** and release it. Confirm when prompted.
Navigation
Learn the basics for how to navigate through your device.

Touchscreen Navigation
Please note that a touch screen responds best to a light touch from the pad of your finger or a capacitive stylus. Using excessive force or a metallic object on the touch screen may damage the tempered glass surface and void the warranty.

Use the following motions and gestures on your touchscreen to navigate the device.

Tap
Lightly tap items to select or launch them.
- Tap the keyboard to enter characters or text.
- Tap an item to select it.
- Tap an app shortcut to launch the application.

Double-Tap
Lightly tap items twice to select or launch them.
- Double-tap an image to zoom in or out.

Touch and Hold
Touch and hold items on the screen to activate them.
- Touch and hold a widget on a Home screen to move it.
- Touch and hold a field to display a pop-up menu of options.

Swipe
Lightly drag your finger vertically or horizontally across the screen.
- Swipe the screen to unlock the device.
- Swipe the screen to scroll through the Home screens or menu options.
Drag
Touch and hold an item, and then move it to a new location.

• Drag an app shortcut to add it to a Home screen.
• Drag a widget to place it in a new location on a Home screen.

Pinch and Spread
Pinch the screen using your thumb and forefinger or spread by moving your fingers apart.

• Pinch the screen to zoom out while viewing a picture or a web page.
• Spread your fingers on the screen to zoom in while viewing a picture or a web page.

Common Options
The device uses basic command options to perform common actions.

• More options: Tap to view more menu options for a screen. This often allows you to select items to delete or share.
• Delete: Tap to select items to delete.
• Share: Tap to select items to share, and then choose a sharing method.
• Edit: Tap to customize the screen.
• On/Off: Tap to turn the option on (on) or off (off).
• Checkbox: Tap to enable or select. When enabled, a checkmark is displayed. You can often tap a checkbox at the top of the screen to select all.
• Menu: Tap to view available options for the field.
Entering Text

Text can be entered using a keyboard or by speaking.

Use the Samsung Keyboard

Enter text using a QWERTY keyboard.

Special Keys

- **Symbol**: Tap to insert symbols.
- **Voice input**: Enter text using Google Voice™ typing.
- **Clipboard**: Access the clipboard.
- **Emoticon**: Insert an emoticon at the cursor position.
- **One-handed keyboard**: Change the keyboard layout to accommodate use with one hand.
- **Keyboard settings**: Access keyboard settings.
Configure the Samsung Keyboard

To customize the Samsung keyboard:

1. From a Home screen, tap Apps > Settings.

2. Tap Language and input > Virtual keyboard > Samsung keyboard for options.

- **Languages and types**: Set the keyboard type and choose which languages are available on the keyboard. To switch between languages, slide the Space bar sideways.

- **Predictive text**: Predictive text suggests words that match your text entries, and can automatically complete common words. Predictive text can learn your personal writing style from your contacts, messages, Gmail, and social networking sites — improving its accuracy of predicting your text entries.

- Additional keyboard settings provide assistance with capitalization, punctuation, and much more.

Use Google Voice Typing

Instead of typing, enter text by speaking.

To enable Google voice typing:

1. Tap Voice input on the Samsung keyboard.

2. Speak your text.
Configure Google Voice Typing

To customize Google voice typing:
1. From a Home screen, tap Apps > Settings.
2. Tap Language and input > Virtual keyboard > Google voice typing for options.

- **Languages**: Select languages for Google voice typing.
- **“Ok Google” detection**: Launch a Google search whenever you say “OK Google”.
- **Hands-free**: Allow requests with the device locked.
- **Speech output**: Select options for spoken feedback.
- **Offline speech recognition**: Download and install speech recognition engines, allowing you to use voice input while not connected to the network.
- **Block offensive words**: Hide search results that contain offensive words.
- **Bluetooth headset**: Use audio input from a Bluetooth® headset (not included) if one is connected.
Multi Window
Multitask by using multiple applications at the same time.

Window Controls
Tap — Window controls in the middle of the window border for options.

Switch windows: Switch locations between Multi window™ apps.

Close app: Close the selected app.
Enable Multi Window
1. From a Home screen, tap Apps > Settings.
2. Tap Advanced features > Multi window.
3. Tap Split screen view action to enable this feature.

Use Multi Window
Apps that support Multi window display together on a split screen. You can switch between the apps and adjust the size of their display on the screen.

Multi window is not available for all apps.
1. From any screen, touch and hold Recent apps.
2. Tap two apps that support Multi window to open them in split screen view.
   - or -
   If you are currently using an app that supports Multi window, tap another app to add it in split screen view.

You can also launch recently used apps directly into Multi window view. Only applications that support Multi window have the Multi window icon.
1. Tap Recent apps.
   • Recently used apps that support Multi window have a Multi window icon in their title bar.
2. Tap Multi window in the title bar to launch an application in split screen view.
   • Other recently used apps that support Multi window display below the launched app.
3. Tap an app icon to add it to the split screen view.
Emergency Mode

Emergency mode conserves your device’s remaining power when you are in an emergency situation.

Emergency mode saves battery power by:

- Restricting application usage to only essential applications and those you select.
- Turning off Mobile data when the screen is off.
- Turning off connectivity features such as Wi-Fi and Bluetooth.

Activate Emergency Mode

To activate Emergency mode:

1. Press and hold the Power key to display the Device options window.
2. Tap Emergency mode.
   - When accessing for the first time, read the Terms and conditions. If you accept them, tap the Checkbox, and then tap Agree. Confirm when prompted.
3. Tap Turn on.

Turn Off Emergency Mode

After Emergency mode is turned off, the Location settings may stay the same as they were in Emergency mode.

- From the Emergency mode Home screen, tap More options > Turn off Emergency mode.
Use Emergency Mode Features

While in Emergency mode, your device conserves power. The following apps and features are available on the Home screen:

- **Flashlight**: Use the device’s flash as a steady source of light.
- **Emergency alarm**: Sound an audible siren.
- **Share my location**: Send your location information to your emergency contacts.
- **Phone**: Launch the call screen.
- **Add**: Add other available apps.
  - **Chrome**: Browse the internet with Google Chrome™.
  - **Maps**: Launch Google Maps™.
- **Battery charge**: Display estimated battery charge remaining.

- **Estimated usage time remaining**: Display estimated standby time that can be reached based on current battery charge and usage.
- **Emergency call**: Dial the emergency telephone number (for example, 911). This kind of call can be made even without activated cellular service.

- **More options**:
  - **Turn off Emergency mode**: Disable Emergency mode and return to standard mode.
  - **Remove**: Choose apps to remove from the screen.
  - **Manage emergency contacts**: Manage your medical profile and ICE (In Case of Emergency) group contacts.
  - **Settings**: Configure the available settings. Only a limited number of settings are enabled in Emergency mode.
Learn how to change the way apps are displayed, organize apps into folders, and uninstall or disable apps.
Using Apps

The Apps list displays all preloaded apps and apps that you downloaded. You can uninstall, disable, or hide apps from view.

Access Apps

You can access and launch all applications from the Apps list.

1. From a Home screen, tap Apps.
2. Tap an app’s shortcut to launch it.
   - To return to the main Home screen, press the Home key.

Download and Install New Apps

Find new apps to download and install on your device.

- Play Store: Download new apps from the Google Play store. Visit play.google.com/store/apps to learn more.

Uninstall Apps

You can uninstall or disable apps you download and install.

- Preloaded apps cannot be uninstalled.
- Apps that are disabled are turned off and hidden from view.
To uninstall or disable an app:
1. From a Home screen, tap Apps.
2. Tap More options > Edit. Apps that can be uninstalled or disabled display Uninstall/disable on their shortcut.
3. Tap Uninstall/disable and follow the prompts to either uninstall or disable the app.
4. Tap Done when finished.

Organize Apps

Arrange the Order
App shortcuts can be listed alphabetically or in your own custom order.

To change the order apps are listed:
1. From a Home screen, tap Apps > More options > Edit.
2. Touch and hold an app shortcut or folder, and then drag it to a new location.
3. Tap Done when finished.

To alphabetize your apps:
1. From a Home screen, tap Apps > More options > Sort.
2. Tap Alphabetical order.
Use Folders
You can organize App shortcuts in a folder on an Apps list screen.

1. From a Home screen, tap Apps > More options > Edit.

2. Touch and hold an app shortcut, and then drag it on top of another app shortcut until a highlighted box is displayed.

3. Release the app shortcut to create the folder.
   - **Enter folder name**: Name the folder.
   - **Palette**: Change the folder color.
   - **Add**: Place more apps in the folder. Tap apps to select them, and then tap Add.

4. Tap anywhere outside of the folder to close it.
   - To add more apps, touch and hold an app shortcut and drag it to the folder.

5. Tap **Done** when finished.

To launch apps in a folder:
▶ Tap a folder, and then tap an app shortcut to launch it.

To delete a folder:
1. From a Home screen, tap Apps > More options > Edit.

2. Tap the folder to delete, and then tap **Remove folder**. Confirm when prompted.

3. Tap **Done** when finished.

To add a folder to a Home screen:
1. From a Home screen, tap Apps.

2. Touch and hold a folder, drag it to a Home screen, and then release it.
Applications Settings
You can download and install new applications on your device. Use Application manager settings to manage your downloaded and preloaded applications.

Warning: Because this device can be configured with system software not provided by or supported by Google or any other company, you operate this software at your own risk.

If you have disabled apps, you can choose whether to display them.

1. From a Home screen, tap Apps > Settings.

2. Tap Apps > Application manager.

3. If you have disabled applications:
   - Tap Menu at the top left of the screen.
   - Tap All apps, Enabled, or Disabled.

4. Tap More options for the following options:
   - Sort by size/name: Sort the apps by size or name.
   - Memory: View memory usage information.
   - Show/Hide system apps: Show or hide system (background) apps.
   - Special access: Optimize battery usage for individual apps, enable device administrator apps, choose apps that can appear over other running apps, select which apps can change system settings, and more.
   - Reset app preferences: Reset options that have been changed. Existing app data is not deleted.
5. Tap an application to view and update information about the application. The following options are displayed:

- **Uninstall/Disable**: Uninstall or disable the application. Preloaded apps can only be disabled.

- **Force stop**: Stop an app that is misbehaving. Restart your device if stopping an app, process, or service causes your device to stop working correctly.

- **Mobile data**: View mobile data usage.

- **Battery**: View battery usage since the last full charge.

- **Storage**: Manage the app’s storage usage.

- **Memory**: View memory usage.

- **Notifications**: Configure notifications from the app.

- **Permissions**: View permissions granted to the app for access to your device’s information.

- **Set as default**: Set the app as a default for a certain category of apps.

- **Draw over other apps**: Choose apps that can run on top of other running apps.

- **Modify system settings**: Choose which apps can change system settings.

### App Permissions
Control which apps have permissions to use certain features of your device.

1. From a Home screen, tap 📲 Apps > ⚙️ Settings.
2. Tap Privacy and emergency > App permissions.
3. Tap the following features to see which apps have permission to access them:
   - Body sensors
   - Calendar
   - Camera
   - Contacts
   - Location
   - Microphone
   - Phone
   - SMS
   - Storage
   - Additional permissions
4. Tap **On/Off** next to each app to enable or disable permissions for that feature.

### Default Applications

If you have multiple applications of the same type, such as email apps, you can select one app to be the default.

You can also use a simpler Home screen that provides an easier user experience for first-time smartphone users.

1. From a Home screen, tap **Apps > Settings**.
2. Tap **Apps > Default apps**.
3. Tap the following to choose default apps:
   - **Browser app**: Choose a default browser app.
   - **Calling app**: Choose a default calling app.
   - **Messaging app**: Choose a default messaging (text and multimedia) app.
   - **Default app selection**: Choose default apps for other functions.
• **Set as default**: Choose default apps for other functions.

• **Select which Home screen you want to use**: Choose a Home screen type.

• **Phone assistance app**: Choose an app that provides assistance for using your device.
Calculator

The Calculator provides basic and advanced arithmetic functions.

Basic Operation

You can use your calculator to perform basic operations.

1. From a Home screen, tap Apps > Calculator.
2. Enter the first number using the numeric keys.
3. Tap the appropriate arithmetic function key, and enter the next number.
4. Tap Equals to view the result.
5. Tap Clear to clear the results.

View Calculator History

You can view and clear your Calculator history.

1. From a Home screen, tap Apps > Calculator.
2. Tap History.
   - To return to the calculator, tap Keypad.
   - To clear the calculator history, tap Clear history.

Scientific Calculator

The Calculator app also provides advanced arithmetic functions.

To use the Scientific calculator:

1. From a Home screen, tap Apps > Calculator.
2. Turn the device to landscape view.
   - If Auto rotate is not enabled, tap Rotate screen.
Calendar

Manage your events and tasks.

Add Calendars

Add existing calendars to the Calendar app.

1. From a Home screen, tap Apps > Calendar.
2. Tap More options > Manage calendars.
3. Tap Add account, and select an account type.
4. Enter your account information and follow the prompts.

Calendar View

To choose a calendar view:

1. From a Home screen, tap Apps > Calendar.
2. Tap View, and then tap an option:
   - Year: Display all twelve months of this year. Swipe across the screen to display another year.
   - Month: Display the current month. Swipe across the screen to display another month. Events and tasks are also displayed.
   - Week: Display the current week. Swipe across the screen to display another week.
   - Day: Display today’s schedule by hour. Swipe across the screen to display another day.
   - Tasks: Display all tasks.
3. Tap Today to return to the current date.
Create an Event
You can use your Calendar to create events.
1. From a Home screen, tap Apps > Calendar.
2. Tap Add to add an event.
3. Enter details for the event, and then tap Save.

Share an Event
You can share events you create from your Calendar.
1. From a Home screen, tap Apps > Calendar.
2. Tap an event to view it, and then tap again to edit it.
3. Tap Share, choose a sharing method, and follow the prompts.

Delete an Event
You can delete events you create from your Calendar.
1. From a Home screen, tap Apps > Calendar.
2. Tap an event to view it, and then tap again to edit it.
3. Tap Delete. Confirm when prompted.

Create a Task
You can use your Calendar to create tasks. Tasks are items you add to the calendar to be accomplished on a certain day. A task appears as a checklist item and is removed once you mark the task as complete.
1. From a Home screen, tap Apps > Calendar.
2. Tap View > Tasks.
3. Tap Add to add a task.
4. Enter details for the task, and then tap Save.
Delete a Task

You can delete tasks you create from your Calendar.

1. From a Home screen, tap Apps > Calendar.
2. Tap a day on the calendar to view the tasks for the day, or tap View > Tasks.
3. Tap the Checkbox by the task to mark it as complete and remove it from the calendar.
   
   - To delete an individual task, tap the task to open it, and then tap Delete. Confirm when prompted.
   
   - To delete all tasks, tap Delete all.

Calendar Settings

These settings allow you to modify settings associated with using the Calendar.

1. From a Home screen, tap Apps > Calendar.
2. Tap More options > Settings.
3. Tap an option and follow the prompts.
Camera and Video

Settings

Flash

Switch cameras

Beauty

Gallery

Take a picture

Record video

Modes, camera, or effects
Camera Shortcut
Open the Camera by quickly pressing the Home key twice.

1. From a Home screen, tap Apps > Settings.
2. Tap Advanced features > Quick launch camera, and tap On/Off to enable.

Take Pictures
Take pictures with your device’s front or rear camera.

If you have an SD card installed, pictures and videos are stored to the SD card. If no card is installed, pictures and videos are saved to your phone’s memory.

1. From a Home screen, tap Apps > Camera.
2. Use the display screen as a viewfinder by aiming the camera at the subject. While composing your picture, use the available options or these gestures:
   - To focus the shot, tap the screen. When you tap the screen, a brightness scale is displayed. Slide the light bulb up or down to adjust the brightness.
   - To add an effects filter, swipe to the left and tap a preview filter to apply it to the screen.
   - To add a shooting mode, swipe to the right and select a mode.
   - To quickly switch between the front and rear cameras, swipe the screen up or down.
   - To add a camera setting, tap a Quick settings icon or Settings.
3. Tap Take a picture to take the picture.
Record Videos

Record high-quality videos using your phone.

1. From a Home screen, tap 📲 Apps > 📷 Camera.
2. Aim the camera at your subject, and then tap ⏰ Record. The following actions are available:
   - Tap Capture to take a picture while recording.
   - Tap Pause to pause recording.
   - Tap Resume to resume recording.
   - Tap Stop to stop recording.

Configure Shooting Mode

Several visual effects are available. Some modes are not available when taking self-portraits.

1. From a Home screen, tap 📲 Apps > 📷 Camera.
2. Swipe to the right for the Mode options. Each section indicates which camera (front or rear) the modes are available for.

Rear camera

- **Auto**: Allow the camera to evaluate the surroundings and determine the ideal mode for the picture.
- **Pro**: Manually adjust the ISO sensitivity, exposure value, white balance, and color tone while taking pictures.
- **Panorama**: Create a linear image by taking pictures in either a horizontal or vertical direction.
- **Continuous shot**: Touch and hold the Camera button to take pictures continuously.
- **HDR (Rich tone)**: Enables the light sensitivity and color depth features of the device to produce a brighter and richer picture.
- **Night**: Use this to take photos in low-light conditions, without using the flash.
- **Sports**: Take clearer pictures of fast moving subjects.
Front camera
• **Selfie**: Take selfie shots and apply various effects, such as an airbrushed effect.
• **Wide selfie**: Take wide-angle selfie shots to fit more people into your pictures.

Common
• **Sound & shot**: Enrich your pictures by adding a few seconds of background sound.
• **More options**: See more options for the camera modes.

Camera Settings
You can adjust your camera’s settings using the icons on the main camera screen and the full camera settings menu.

1. From a Home screen, tap Apps > Camera.
2. Tap Settings to configure settings for the Camera. Available options vary depending on the camera or recording mode used.

Rear camera
• **Picture size**: Select a resolution. Use higher resolution for higher quality. Higher resolution pictures take up more memory.
• **Video size**: Select a resolution. Use higher resolution for higher quality. Higher resolution videos take up more memory.

Front camera
• **Picture size**: Select a resolution. Use higher resolution for higher quality. Higher resolution pictures take up more memory.
• **Video size**: Select a resolution. Use higher resolution for higher quality. Higher resolution videos take up more memory.
• **Save pictures as previewed**: Save the self-portrait or self-recording as viewed on the camera screen, not as flipped images.
• **Ways to take pictures:**
  
  - **Tap to take pictures:** Tap the screen to take selfies.
  
  - **Gesture control:** Detect your palm and automatically take a picture two seconds later.

**Common**

- **Timer:** Take time-delayed pictures or videos.

- **Grid lines:** Display viewfinder grid lines to help composition when selecting subjects.

- **Location tags:** Attach a GPS location tag to the picture.

- **Review pictures:** Set to show pictures after taking them.

- **Quick launch:** Open camera by pressing the **Home** key twice in quick succession.

- **Storage location:** Select the memory location for storage. This option only appears if an optional memory card (not included) is installed.

- **Volume key function:** Use the Volume key as the camera key, the record key, or for system volume.

- **Shutter sound:** Enable or disable a shutter sound when pictures are taken.

- **Reset settings:** Reset the camera settings.
Clock
The Clock app offers features for keeping track of time and setting alarms.

1. From a Home screen, tap Apps > Clock.
2. Tap a tab to use a feature:
   - **Alarm**: Set an alarm to ring at a specific time.
   - **World clock**: View the time of day or night in other parts of the world. World clock displays time in hundreds of different cities, within all 24 time zones around the world.
   - **Stopwatch**: Measure intervals of time.
   - **Timer**: Use a timer to count down to an event based on a preset time length (hours, minutes, and seconds).

Alarm
Set an alarm to ring at a specific time.

Create an Alarm
Create an alarm event. You can set one-time or recurring alarms, and choose options for how to be notified.

1. From a Home screen, tap Apps > Clock.
2. Tap + Add alarm.
3. Tap the following items to configure an alarm:
   - **Date**: Choose the day for this alarm.
   - **Time**: Set a time for the alarm.
   - **Repeat**: Choose when to repeat the alarm.
   - **Alarm name**: Enter a name for the alarm.
   - **Snooze**: Allow snoozing. Set interval and repeat values for the alarm while snoozing.
• **Alarm tone and volume**: Choose a sound to play for the alarm, and drag the slider to set the volume of the alarm.

• **Vibration**: Choose whether the alarm uses vibration alert.

• **Read time aloud**: Set the device to read the time aloud when the alarm rings.

4. Tap **Save** to save the alarm.

**Delete an Alarm**

You can delete an alarm that you created.

1. From a Home screen, tap 📱 Apps > 🕒 Clock.
2. Find the alarm in the alarm list (under **Alarm**), and then touch and hold it to select it.
3. Tap **Delete**.

**World Clock**

The World clock lets you keep track of the current time in multiple cities around the globe.

To list a city on the main World clock screen:

1. From a Home screen, tap 📱 Apps > 🕒 Clock.
2. Tap **World clock**.
3. Tap **Add city**.
4. Swipe through the list or tap **Search** to find a specific city.
5. Tap the city to add it to the World clock list.
6. Repeat to add more cities.
To remove a city from the main World clock screen:
1. From a Home screen, tap Apps > Clock.
2. Tap World clock.
3. Find the city to remove, and then touch and hold it to select it.
4. Tap Delete.

Stopwatch
The Stopwatch lets you time events down to a hundredth of a second.
1. From a Home screen, tap Apps > Clock.
2. Tap Stopwatch and use the following options:
   - Start: Begin timing.
   - Stop: Stop timing.
   - Lap: Keep track of lap times.
   - Resume: Continue timing after stopping the clock.
   - Reset: Reset the Stopwatch to zero.

Timer
The Timer provides a countdown timer for up to 99 hours, 59 minutes, and 59 seconds.
1. From a Home screen, tap Apps > Clock.
2. Tap Timer.
3. Use the keypad and tap Hours, Minutes, and Seconds to set the length of the Timer. The following options are available:
   - Start: Begin the Timer.
   - Pause: Pause the Timer.
   - Resume: Resume the Timer.
   - Cancel: Stop the Timer.
Contacts

Store and manage your contacts with the Contacts app, which can be synchronized with a variety of your existing personal accounts.

For more information on connecting with and managing your accounts through your device, see “Accounts” on page 157.

Note: The Contacts app is different from the Contacts tab in the Phone app. Although both list the contacts in your phone and accounts, the available options and functions are different.

Add a Contact

Use the following procedure to add a new contact.

1. From a Home screen, tap Apps > Contacts.

2. Tap + Create contact, and then tap contact fields to enter information.

3. Tap Save.

- Choose a storage account for the contact. You can store the contact on the device or sync it with an account.
- Tap Contact photo to assign a picture to the new contact.
- Enter a name and other contact information.
  - Tap Add field to enter additional entries.
  - Tap Remove field to remove an entry.
  - Tap More for additional fields.
  - Tap the label to the right of an entry to choose a label for the field (for example, Home or Work).
- Tap Scan business card to import contact information from a business card through the device’s camera.
Edit a Contact
When editing a contact, you can tap a field and change or delete the information, or you can add more fields to the contact’s list of information.

1. From a Home screen, tap Apps > Contacts.
2. Tap the contact to select it, and then tap Details > Edit.
3. Tap any of the fields to add, change, or delete information.
4. Tap Save.

Share, Import, or Export Contacts
When you share a contact, the contact’s information is sent as a vCard file (VCF) or as a text file. You can share a vCard using Bluetooth or Wi-Fi Direct, attach it to a message, or save it to a storage location.

1. From a Home screen, tap Apps > Contacts.
2. Tap the contact to select it, and then tap Details > Share.
3. Choose whether to send the contact as a vCard file (VCF) or as a Text.
4. Choose a sharing method and follow the prompts.

Share a Contact
1. From a Home screen, tap Apps > Contacts.
2. Tap the contact to select it, and then tap Details > Share.
3. Choose whether to send the contact as a vCard file (VCF) or as a Text.
4. Choose a sharing method and follow the prompts.

Import Contacts
Your phone can import contacts from an installed memory card (not included).

1. From a Home screen, tap Apps > Contacts.
2. Tap More options > Settings > Import/export contacts.
3. Tap Import and follow the prompts.
Export Contacts
If you are saving contacts to an account that does not automatically back them up to the Cloud, you can manually back them up to an optional installed SD card for re-import if needed.

1. From a Home screen, tap Apps > Contacts.
2. Tap More options > Settings > Import/Export contacts.
3. Tap Export and follow the prompts.

Link or Unlink Contacts
When you have contacts from various accounts, you may have multiple similar entries for a single contact. Contacts lets you link multiple entries into a single contact.

To link contacts:
1. From a Home screen, tap Apps > Contacts.
2. Tap the contact to select it, and then tap Details.
3. Tap More options > Link contacts.
4. Tap contacts to choose them.
5. Tap Link.

To unlink contacts:
1. From a Home screen, tap Apps > Contacts.
2. Tap the contact to select it, and then tap Details.
3. Tap More options > Manage linked contacts.
4. Tap Disconnect beside contacts to unlink them from the main contact.
Mark Contacts as Favorites

When you mark contacts as favorites, they are easily accessible from other apps. Favorites display together on the Favorites tab in the Phone app.

To mark contacts as Favorites:
1. From a Home screen, tap Apps > Contacts.
2. Tap the contact to select it, and then tap Details.
3. Tap Add to Favorites (the star brightens ★).

To remove contacts from Favorites:
1. From a Home screen, tap Apps > Contacts.
2. Tap the contact to select it, and then tap Details.
3. Tap Remove from Favorites (the star dims ★).

Delete Contacts

You can delete a single contact or choose multiple contacts to delete.

1. From a Home screen, tap Apps > Contacts.
2. Touch and hold a contact to select it.
   - You can also tap other contacts or tap the All checkbox at the top of the screen to select all contacts.
3. Tap Delete, and then confirm when prompted.
Groups

You can use groups to organize your contacts. Your device comes with preloaded groups, and you can create your own. You might create a group for your family, for coworkers, or a team. Groups make it easy to find contacts, and you can send messages to the members of a group.

Create a Group

You can create your own contact groups.

1. From a Home screen, tap Apps > Contacts.
2. Tap More options > Groups.
3. Tap Create, and then tap fields to enter information about the group:
   - Group name: Enter a name for the new group.
   - Group ringtone: Customize the sounds for the group.
4. Tap Save.

Add to or Remove Contacts from a Group

You can add more contacts to a group, or remove contacts.

1. From a Home screen, tap Apps > Contacts.
2. Tap More options > Groups, and then tap a group.
3. Tap Edit.
   - To add a contact, tap Add member, and then tap the contacts you want to add. When finished, tap Done.
   - To remove a contact, tap Delete next to a contact.
4. Tap Save.
Edit a Group
You can rename a contact group.

1. From a Home screen, tap Apps > Contacts.
2. Tap More options > Groups, and then tap a group.
3. Tap Edit and enter a new name.
4. Tap Save.

Send a Message to a Group
You can send a text message to members of a group.

1. From a Home screen, tap Apps > Contacts.
2. Tap More options > Groups, and then tap a group.
3. Tap More options > Send message.

Send an Email to a Group
You can send an email to members of a group.

1. From a Home screen, tap Apps > Contacts.
2. Tap More options > Groups, and then tap a group.
3. Tap More options > Send email.
4. Tap contacts to select them, or tap the All checkbox at the top of the screen to select all, and then tap Done.
5. Choose an email account and follow the prompts.

• Only group members that have an email address in their records are displayed.
Delete a Group

Preset groups cannot be deleted.

1. From a Home screen, tap Apps > Contacts.
2. Tap More options > Groups, and then tap the group to delete.
3. Tap More options > Delete.
4. Tap Group only to only delete the group or tap Group and members to delete the group and the contacts in the groups.

Contacts Settings

These settings allow you to modify settings associated with using the Contacts app.

1. From a Home screen, tap Apps > Contacts.
2. Tap More options > Settings.
3. Tap an option and follow the prompts.
Email

Use the Email app to view and manage all your email accounts in one app. To add an email account, see “Add an Email Account” on page 14.

To access Email:
► From a Home screen, tap Apps > Email.

Create and Send an Email

This section describes how to create and send an email using the Email app.

1. From a Home screen, tap Apps > Email > Compose new email.

2. Tap the To field to manually add an email address or tap Add from Contacts to select a recipient from Contacts or Groups.

3. Tap the Subject and Message fields to enter text.

   • Tap Attach to add files, images, audio, and more to your email.

   • Tap More options for additional email options.

4. Review your message and tap Send.

   • If manually entering recipients, enter additional recipients by separating each entry with a semicolon (;). More recipients can be added at any time before the message is sent.

   • If adding a recipient from your Contacts, tap the contact to place a checkmark, and then tap Done. The contact is displayed in the recipients field.

   • Tap Show additional fields to add Cc and Bcc fields.
Manage the Inbox

There are several tools available from the Inbox screen.

► From a Home screen, tap Apps > Email.
  • Tap a message to read and reply or forward it.
  • Tap Search to search for key words in your email inbox.
  • Tap Edit for additional message options like sorting, deleting, sharing and more.
  • Tap Sort by to customize how messages display.

View Multiple Email Accounts

You can view email you receive for multiple accounts on the Combined inbox screen or you can view email accounts individually.

1. From a Home screen, tap Apps > Email.

2. Tap Mailbox at the top left of the screen to view the current account mailbox.

3. Tap the account name to view:
  • All accounts: View all email in a combined inbox.
  • [Account Name]: View email for only one email account.
Remove Email Accounts

To remove an email account:
1. From a Home screen, tap Apps > Settings.
2. Tap Accounts.
3. Tap the account to be removed.
4. Tap More options > Remove account.

Email Settings

These settings allow you to modify settings associated with using the Email app.
1. From a Home screen, tap Apps > Email.
2. Tap Mailbox > Settings.
3. Under General, tap an option, and then follow the prompts.
4. Tap an account to configure specific settings for only that account.
Gallery

View, edit, and manage pictures and videos.

View Pictures

Launching Gallery displays available folders. When another app, such as Email, saves a picture, a Download folder is automatically created to contain the picture. Likewise, capturing a screenshot automatically creates a Screenshots folder.

1. From a Home screen, tap Apps > 🌟 Gallery.
2. Tap Pictures, Albums, or Stories to choose the way items are displayed.
3. Tap a picture to view it, or first tap an album or folder, and then tap a picture.

4. When viewing a picture:
   • Swipe left or right to view the next or previous picture.
   • Tap ❤️ Favorite to mark the picture as a favorite, and then access it from the Favorites album.
   • To start a slideshow with pictures and videos in the current folder, tap More options > Slideshow.
   • To set the picture as the photo for a contact, tap More options > Set as contact picture.
   • To send the picture to your connected printer, tap More options > Print.
Edit Pictures
You can edit pictures stored on your device.
1. From a Home screen, tap Apps > Gallery.
2. Tap a picture to view it.
   - Edit: View and use the editing tools.
   - More options > Details: View and edit information about the picture, including the date created, location, and properties.
   - More options > Rotate left or Rotate right: Rotate the picture.

Play Video
You can play videos stored on your device.
1. From a Home screen, tap Apps > Gallery.
2. Tap a folder or category to open it.
3. Tap a video to view it.
4. Tap Play video to play the video.

Edit Video
You can trim segments of a video.
1. From a Home screen, tap Apps > Gallery.
2. Tap a video to view it.
3. Tap Edit and tap an option.
4. Use the sliders at the bottom of the screen to trim the video. Move the left bracket to the desired starting point, and then move the right bracket to the desired ending point.
5. Tap Save to save your new video.
Share Pictures and Videos

You can share pictures and videos from your Gallery.

1. From a Home screen, tap Apps > Gallery.
2. Tap a folder to open it.
3. In a folder, tap More options > Share, select pictures and videos, and then tap Share to send them to others or share them with social network services.

– or –

While viewing a single picture or video, tap Share to send it to others or share it with social network services.

Direct Share

Share content with specific people directly using the sharing panel from within any app.

1. From a Home screen, tap Apps > Settings.
2. Tap Advanced features > Direct share, and tap On/Off to enable.

Once enabled, contacts you have shared with in the past will appear as an option in the Share window for each app.
Delete Pictures and Videos
You can delete pictures and videos stored on your device.

1. From a Home screen, tap Apps > Gallery.
2. Tap a folder to open it.
3. Tap More options > Edit.
4. Tap pictures and videos to select them, or tap the All checkbox at the top of the screen to select all pictures and videos.
5. Tap Delete, and confirm when prompted.
   – or –
   When viewing a single picture or video, tap \( \text{Delete} \).

Take a Screenshot
Capture an image of your screen. It will automatically create a Screenshots album in the Gallery app.

► From any screen, press and hold the Power and Home keys.
Google Apps

Enjoy these apps from Google.

Certain apps require a Google Account. Visit google.com to learn more.

Chrome

Browse the Internet and bring your open tabs, bookmarks and address bar data from your computer to your mobile device.

► From a Home screen, tap Apps > Google folder > Chrome.

Visit google.com/chrome/browser/mobile to learn more about Chrome.

Drive

Open, view, rename, and share your Google Docs™ and files.

► From a Home screen, tap Apps > Google folder > Drive.

Visit drive.google.com to learn more about Google Drive™.

Duo

Make one-to-one video calls.

► From a Home screen, tap Apps > Google folder > Duo.

Visit duo.google.com to learn more about Google Duo.
Gmail
Send and receive email with Gmail, Google’s web-based email service.
► From a Home screen, tap Apps > Google folder > Gmail.
Visit gmail.com to learn more.

Google
Search not only the Internet, but also the apps and contents of your device.
► From a Home screen, tap Apps > Google folder > Google.

Maps
Find your current location and get directions and other location-based information.
► From a Home screen, tap Apps > Google folder > Maps.
Visit google.com/maps to learn more.
You must enable location services to use Google Maps. For more information, see “Location” on page 118.

Photos
Automatically backs up your photos and videos to your Google Account.
► From a Home screen, tap Apps > Google folder > Photos.
Visit photos.google.com to learn more about Google Photos™.
Play Movies & TV
Watch movies and TV shows purchased from Google Play. You can stream them instantly or download them for viewing when you are not connected to the Internet. You can also view videos saved on your device.
► From a Home screen, tap Apps > Google folder > Play Movies & TV.
Visit play.google.com/store/movies to learn more.

Play Music
Play music and audio files on your device.
► From a Home screen, tap Apps > Play Music.
Visit play.google.com/music to learn more.

Play Store
Find new apps, movies and TV shows, music, books, magazines, and games in Google Play store.
► From a Home screen, tap Apps > Play Store.
Visit play.google.com/store to learn more.

YouTube
View and upload YouTube™ videos right from your device.
► From a Home screen, tap Apps > Google folder > YouTube.
Visit youtube.com to learn more.
Message+

This section describes how to create and send a message using the Verizon Messages app.

Create and Send Messages

Use the Verizon Messages app to send and receive messages with your friends and family.

1. From the Home screen, tap Apps > Verizon folder > Message+.
2. Tap New message.
   - Tap the To: field and then enter a contact name, a mobile phone number, or an email address using the keyboard. As you enter letters, possible matches from your accounts and contacts display on the screen. Touch a match to add it to the message.

   - Tap Type a message and enter your message.

3. Review your message and tap Send.

Read Messages

When you receive a message, your phone notifies you by displaying the New message icon in the Status bar.
To access a new message:
► Drag your finger down from the Status bar to display the Notification panel, and then tap the message notification to open the message.

– or –

From the Home screen, tap Apps > Verizon folder > Message+, and then tap the message to open it.

Reply to Messages
Messages you exchange with another person are displayed as conversations in the Messages app, so you can see all the messages in one place.

1. From the Home screen, tap Apps > Verizon folder > Message+.
2. Tap a conversation to display it.
3. Tap the Type a message field and then type your reply message.
4. When the message is complete, tap ➡️ Send.

Delete Messages
1. From the Home screen, tap Apps > Verizon folder > Message+.
2. Tap a conversation to display it.
3. Touch and hold the message you want to delete, and then tap Delete messages on the pop-up menu. Follow the prompts to confirm the deletion.
Delete Conversations
You can delete all the messages you’ve exchanged with another person.

1. From the Home screen, tap Apps > Verizon folder > Message+.

2. Touch and hold a conversation you want to delete and tap Delete Conversation. Follow the prompts to confirm the deletion.

   **Note:** Locked messages will not be deleted unless you select Delete locked messages before confirming the deletion.

Protect a Message from Deletion
You can lock a message so that it will not be deleted even if you delete the other messages in the conversation.

1. From the Home screen, tap Apps > Verizon folder > Message+.

2. Tap a conversation to display it.

3. Touch and hold the message that you want to lock, and then tap Lock message on the pop-up menu. A lock icon displays on the message.
Messages
Learn how to send and receive different messages using the Samsung Messages app on your device.

Types of Messages
The Samsung Messages app provides the following message types:

- Text Messages (SMS)
- Multimedia Messages (MMS)

The Short Message Service (SMS) lets you send and receive text messages to and from other mobile phones or email addresses. To use this feature, you may need to subscribe to your service provider’s message service.

The Multimedia Messaging Service (MMS) lets you send and receive multimedia messages (such as picture, video, and audio messages) to and from other mobile phones or email addresses. To use this feature, you may need to subscribe to your service provider’s multimedia message service.

Messaging icons are displayed at the top of the screen and indicate when messages are received and their type.
Create and Send Messages

This section describes how to create and send a message using the Messages app.

1. From a Home screen, tap Apps > Messages.
2. Tap Compose.
3. Tap contacts, if desired, and then tap Compose.
   - Tap the Recipient field to manually enter a recipient. You can also select the recipient based on Groups or recent calls.
   - Enter additional recipients by separating each entry with a semicolon (;) and then using the previous procedure. More recipients can be added at any time before the message is sent.
4. Tap the Enter message field to enter a message.
   - Attach: Add images, audio, and more to your message.
   - Emoticon: Choose an available emoticon from the list and add it into your message at the cursor location.
5. Review the message and tap Send.

Note: If you exit a message before you send it, the message is automatically saved as a draft.
Send SOS Messages
Send a message with your location to designated contacts when you are in an emergency situation.

To enable SOS messages:
1. From a Home screen, tap Apps > Settings.
2. Tap Privacy and emergency > Send SOS messages, and On/Off to enable this feature.
3. Tap Send messages to > Add and add recipients by creating new contacts or selecting from Contacts.
   - To include a picture from your front and rear camera in your SOS messages, tap Attach pictures.
   - To include a 5 second audio recording in your SOS message, tap Attach audio recording.

To send an SOS message:
► Press the Power key quickly three times.

View New Messages
When you receive a new message, New message appears on the Status bar.

To view the message:
► Open the Notification panel and tap the message. For more information, see “Notifications” on page 22.
  – or –
  From a Home screen, tap Apps > Messages, and then tap the new message to view it.

  • To play a multimedia message attachment (audio or video), tap Play.

  • To scroll through the list of messages, swipe up or down the page.
Delete Messages

To delete messages, follow these steps:
1. From a Home screen, tap Apps > Messages.
2. Tap More options > Edit.
3. Tap each message you want to delete or tap the All checkbox at the top of the screen to select all messages.
4. Tap Delete and confirm when prompted.

Message Search

You can search through your messages by using the Message Search feature.
1. From a Home screen, tap Apps > Messages.
2. Tap Search.
3. Enter a word or phrase to search for, and then tap Search on the keyboard.

Messages Settings

Configure the settings for text messages, multimedia messages, push messages, and more.
1. From a Home screen, tap Apps > Messages.
2. Tap More options > Settings.

Emergency Alerts

This device is designed to receive wireless emergency alerts from the Commercial Mobile Alerting System (CMAS), which may also be known as the Personal Localized Alerting Network (PLAN). For more information, contact your wireless provider.

Emergency alerts allows customers to receive geographically-targeted messages. Alert messages notify customers of imminent threats to their safety within their area. There is no charge for receiving an Emergency alert message.
There are three types of Emergency alerts:

- Alerts issued by the President
- Alerts involving imminent threats to safety of life (extreme and severe)
- AMBER alerts (missing child alert)

Users may choose not to receive Imminent alerts (extreme and severe) and AMBER alerts.

**Note:** Alerts issued by the President cannot be disabled.

To disable Imminent and AMBER alerts:

1. From a Home screen, tap Apps > Settings.
2. Tap Privacy and emergency > Emergency alerts.
3. Tap Settings > Alert types.
   - All alerts are enabled (on) by default.
4. Tap an alert option to disable it.
My Files

Access files stored on your device, including images, videos, music, and sound clips.

To view files in My Files:

1. From a Home screen, tap Apps > Samsung folder > My Files.
2. Tap a category to view the relevant files or folders.
3. Tap a file or folder to open it.

File Groups

Files stored in the device are organized into the following groups:

- **Recent files**: View recently saved files.
  - This option appears if one or more files have been accessed recently.

- **Categories**
  - **Images**: View image files.
  - **Audio**: View audio files.
  - **Videos**: View video files.
  - **Documents**: View document files.
  - **Downloads**: View all apps and files that have been downloaded to the device.
  - **Installation files**: View all APK files.

- **Phone**
  - **Internal storage**: View folders and files located on the device.
  - **SD card**: View folders and files located on the optional SD card (not included).
My Files Options

Use My File options to search, edit, clear file history, and more.

From a Home screen, tap Apps > Samsung folder > My Files. The following options are available:

- **Search**: Search for a file or folder.
- **More options**: Tap for the following options:
  - **Clear recent file history**: Clear the Recent files category. This option only appears if files have been accessed recently.
  - **Storage usage**: View memory information for your device.
  - **Settings**: View settings for the My Files app.
Make a Call
You can make a call from a Home screen.

Using the Dialer
1. From a Home screen, tap 📞 Phone.
2. Enter a number on the keypad and tap 📞 Call.
   • Tap 📷 Keypad if the keypad is not displayed.

From Contacts
To make a call from Contacts.
1. From a Home screen, tap 📱 Apps > 📞 Contacts.
2. Swipe your finger across a contact to the right to call the contact.

From Recents
All incoming, outgoing, and missed calls are recorded in the Call log. If the number or caller is listed in your contacts list, the associated name is also displayed.
1. From a Home screen, tap 📞 Phone.
2. Tap Recents. A list of recent calls is displayed.
3. Tap a contact, and then tap 📞 Call.

Direct Calls
Call the contact whose call log, message, or contact details are currently on the screen by bringing the device close to your ear.
1. From a Home screen, tap 📱 Apps > 🛠 Settings.
2. Tap Advanced features > Direct call, and tap On/Off to enable.
Answer a Call

When a call is received, the phone rings and the caller’s phone number or name is displayed, if it is stored in the Contacts list.

► On the incoming call screen, drag Answer to the right to answer the call.

If you are using an app, a pop-up screen is displayed for the incoming call.

► On the incoming call pop-up screen, tap Answer to answer the call.

Decline a Call

► On the incoming call screen, drag Decline to the left to reject the call and send it to your voicemail.

If you are using an app, a pop-up screen is displayed for the incoming call.

► Tap Decline to reject the call and send it to your voicemail.

Decline with Message

► On the incoming call screen, drag Send message upward and select a message.

If you are using an app, a pop-up screen is displayed for the incoming call.

► Tap Send message and select a message.

End a Call

To finish your call:

► Tap End when you are ready to end your call.
While on a Call

Adjust the Call Volume
► Press the Volume keys to increase or decrease the volume.

– or –

Tap More options > Turn on extra volume to quickly add more volume to the incoming audio.

Multitasking
If you exit the call screen and return to a Home screen, your active call is indicated by Call on the Status bar.

This lets you continue with your current call and do something else, such as access the contacts list, view a recent email, or locate a picture.

To return to the call screen:
► Drag the Status bar down to display the Notification panel, and then tap Call notification.

To end a call from any application:
► Drag the Status bar down to display the Notification panel, and then tap End call.

Switch to Headset or Speaker
Listen to the call using the speaker or through a Bluetooth headset (not included).

► Tap Speaker to hear the caller using the speaker.

– or –

Tap Bluetooth to hear the caller using a Bluetooth headset.
Call Log

The numbers of the calls you have dialed, received, or missed are stored in the Call log.

1. From a Home screen, tap Phone.

2. Tap Recents. A list of recent calls is displayed. If the caller is in your Contacts list, the caller’s name is displayed.

Save a Contact from a Recent Call

Use recent call information to create a contact or update your Contacts list.

1. From a Home screen, tap Phone.

2. Tap Recents.

3. Tap the call that contains the information that you want to save to your Contacts list.

4. Tap Details.

5. Tap Create contact.
   – or –
   If you want to replace the number for an existing contact, tap Update existing.

Delete Call Records

To delete Call log entries:

1. From a Home screen, tap Phone.

2. Tap Recents.

3. Touch and hold the call you want to delete from the Call log.

4. Tap Delete.
Block a Number
By adding a caller to your Block list, future calls from this number are sent directly to your voicemail, and messages are not received.

1. From a Home screen, tap ☎ Phone.
2. Tap Recents.
3. Tap the caller you want to add to the Block list.
4. Tap Details > More options > Block contact. Confirm when prompted.

You can also modify the Block list in Settings:
► From a Home screen, tap ☎ Phone > More options > Settings > Block numbers.

Create a Speed Dial
You can assign 999 speed dial numbers.

1. From a Home screen, tap ☎ Phone.
   • Tap Keypad if the keypad is not displayed.
2. Tap More options > Speed dial. The Speed dial screen displays the reserved speed dial numbers.
3. Tap an unassigned number.
   • Tap Menu to select a different Speed dial number than the next one in sequence.
   • Number 1 is reserved for Voicemail.
4. Type in a name or number, or tap 👥 Add from Contacts to assign a contact to the number.
   • The selected contact is displayed in the Speed dial number box.

Speed Dial
You can assign a shortcut number to a contact for speed dialing their default number.

Apps 89
Make a Call with Speed Dial
You can make a call using Speed dial.
1. From a Home screen, tap Phone.
   • Tap Keypad if the keypad is not displayed.
2. Touch and hold the Speed dial number.
   • If the Speed dial number is more than one digit long, enter the first digits, and then hold the last digit.

Remove a Speed Dial Number
You can remove an assigned Speed dial number.
1. From a Home screen, tap Phone.
2. Tap More options > Speed dial.
3. Find the contact to remove from Speed dial.
4. Tap Remove.

Emergency Calls
You can dial the emergency telephone number in your region regardless of the phone’s cellular service status.

Make an Emergency Call
You can dial the emergency telephone number from your phone whether or not cellular service has been activated. If your phone is not activated, you can only make an emergency call.
1. From a Home screen, tap Phone.
2. Enter the emergency telephone number (911 in North America) and tap Call.
3. Complete your call. During this type of call, you have access to most in-call features.
Make an Emergency Call from a Locked Screen
The emergency telephone number can be dialed even if the phone is locked, allowing anyone to use your phone to call for help in an emergency. When accessed from a locked screen, only the emergency calling feature is accessible to the caller. The rest of the phone remains secured.

Secure Lock Screens
You can make calls even if your phone has a secure lock screen.

1. Drag Phone upward to open the call screen.
2. Tap Emergency call to display the Emergency dialer.
3. Enter the emergency telephone number (911 in North America) and tap Call.
4. Complete your call. During this type of call, you have access to most in-call features.

Voicemail
Use your phone’s voicemail feature.

For information on setting up voicemail, see “Set Up Your Voicemail” on page 14.

Access Voicemail
You can access your voicemail from your device or another phone.

From Your Device
▶ From the Home screen, tap Phone, and then touch and hold 1 key.
From Another Phone
You can access your voicemail from another phone.

1. From another phone, dial your wireless phone number. Wait until you hear your voicemail greeting.
2. Press the asterisk or star (*) key on the phone you are using.
3. Enter your password and you are connected to your voicemail.

Optional Calling Services

Video Calls
Video calling requires that all parties be on the same carrier and use devices that support the video calling feature. Check with your carrier for all requirements.

To make Video calls:
1. From a Home screen, tap 📞 Phone.
2. Enter a number and tap 📺 Video call.

Note: Not all devices support video calling. The receiver has the option to accept the video call or answer the call as a regular voice call.

Place a Multi-Party Call
If your service plan supports this feature, you can make another call while a call is in progress.

1. From the active call, tap Add call to dial the second call.
2. Dial the new number and tap ✆ Call. When the call is answered:
   • Tap On hold to switch between the two calls.
   • Tap ➔ Merge to hear both callers at once (multi-conferencing).
Phone Settings

To access settings:

► From a Home screen, tap 📞 Phone > More options > Settings.
S Health

Use S Health to plan, track, and manage your health goals and activities, including exercise, sleep, and meals.

Caution: The information gathered from this device, S Health, or related software is not intended for use in the diagnosis of disease or other conditions, or in the cure, mitigation, treatment or prevention of disease.

The accuracy of the information and data provided by this device and its related software, including heart rate readings, may be affected by factors such as environmental conditions, skin condition, specific activity performed while using/wearing the device, settings of the device, user configuration/user-provided information, placement of the sensor on the body, and other end-user interactions. For more information on proper wear and use, see: samsung.com/us/heartratesensor.

To access S Health:
1. From a Home screen, tap Apps > Samsung folder > S Health.
2. Read and accept the terms and conditions.
3. Set up your health profile and goals.

Before You Start Exercising

Although the S Health application is a great companion to your exercise routine, it is always best to make sure you consult with your physician before beginning any exercise regimen. While moderate physical activity, such as brisk walking, is safe for most people, health experts suggest that you talk with your doctor before you start an exercise program, particularly if you have any of the following conditions:

- Heart disease; Asthma or lung disease; Diabetes, or liver or kidney disease; and Arthritis.
Before beginning your exercise regimen check with your doctor if you have symptoms suggestive of heart, lung, or other serious disease, such as:

- Pain or discomfort in your chest, neck, jaw, or arms during physical activity;
- Dizziness or loss of consciousness;
- Shortness of breath with mild exertion or at rest, or when lying down or going to bed;
- Ankle swelling, especially at night;
- A heart murmur or a rapid or pronounced heartbeat;
- Muscle pain when walking upstairs or up a hill that goes away when you rest.

It is recommended that before engaging in an exercise routine, you consult with your doctor or medical practitioner. If you are unsure of your health status, have several health problems, or are pregnant, you should speak with your doctor before starting a new exercise program. [110116]
Samsung Gear

Connect your device to your Samsung Gear using this application.

► From a Home screen, tap Apps > Samsung Gear.
Samsung Notes
Use Samsung Notes to write and save notes.

Compose a Note
You can create notes using the Samsung Notes app.
1. From a Home screen, tap Apps > Samsung Notes.
2. Tap + Create and type a note. Available options include:
   • Text: Use the keyboard to type text.
   • Pen: Use your finger or a stylus (not included) to write text.
   • Brush: Create a drawing.
   • Image: Insert an image into the note.
   • Voice: Use your voice to insert text into the note.
3. When you are finished, tap Save.

Edit Notes
You can make edits to notes you create.
1. From a Home screen, tap Apps > Samsung Notes.
2. Tap a note to view it.
3. Tap the content and make edits.
4. When you are finished, tap Save.

Browse Notes
You can browse notes you create.
► From a Home screen, tap Apps > Samsung Notes.
   • Browse note entries by swiping up or down.
   • To search for a note, tap Search.
Notes Options
You can edit, share, or manage notes.

1. From a Home screen, tap 📡 Apps > 🗒 Samsung Notes.

2. While browsing notes, tap ⬅️ More options for the following options:
   - **Edit**: Select notes to share, delete, or move.
   - **Sort by**: Change the way notes are organized.
   - **List/Grid view**: Switch between List view and Grid view.
   - **Settings**: View settings for the Samsung Notes app.
Verizon Apps

Enjoy these apps from Verizon Wireless.

Certain apps require a data plan or paid subscription. Visit verizonwireless.com to learn more or contact your service provider for additional information.

Cloud

Back up and access your data. You can also use Verizon Cloud to transfer content between other devices.

► From a Home screen, tap Apps > Verizon folder > Cloud.

Message+

Send text messages at a whole new level. Draw on pictures, share locations in real time, send audio messages, and much more.

► From a Home screen, tap Apps > Verizon folder > Message+.

My Verizon

View details and manage your Verizon Wireless account.

► From a Home screen, tap Apps > Verizon folder > My Verizon.

No airtime or minute charges apply when accessing My Verizon Mobile.

NFL Mobile

Stay on top of the game with breaking NFL news, up-to-minute scoring, in-game highlights, live videos and more.

► From a Home screen, tap Apps > Verizon folder > NFL Mobile.
VZ Navigator

Find, share, and navigate to millions of locations, avoid traffic and drive, or walk with ease.

► From a Home screen, tap Apps > Verizon folder > VZ Navigator.
Configure your device’s connections and settings, add accounts, and customize Home screens, apps, and features.
How to Use Settings

Access Settings

There are a couple of ways to access your device settings.

► From a Home screen, tap Apps > Settings.

– or –

Drag down from the Status bar to display the Notification panel, and then tap Settings.

How to View the Settings List

There are two ways to view the list of settings:

1. From a Home screen, tap Apps > Settings.

2. Tap More options > View as simplified list to view groups of settings such as Connections, Sounds and vibration, and Display.

3. Tap More options > View as standard list to view settings individually such as Airplane mode, Wi-Fi, and Bluetooth.

This manual assumes the standard list when referring to settings.

Search for Settings

If you are not sure exactly where to find a certain setting, you can use the Search feature.

1. From a Home screen, tap Apps > Settings.

2. Tap Search.

• Enter a word or words in the Search field. As you type, settings that match display on the screen.

• Tap an entry to go to that setting.
Customize Quick Settings

Quick settings are the settings that you are most likely to frequently use.

To create a Quick settings list:
1. From a Home screen, tap Apps > Settings.
2. Tap Edit quick settings, and choose up to nine settings.
3. Tap Back to save your new Quick settings menu.

To edit the Quick settings list:
1. From a Home screen, tap Apps > Settings.
2. Tap Edit.
   - Choose additional settings to display in your Quick settings menu. Settings that are already in the Quick settings menu are checked.
   - Uncheck a setting to remove it from the Quick settings list.
3. Tap Back to save your new Quick settings menu.
Connections

Manage connections between your device and a variety of networks and other devices.
Wi-Fi

Wi-Fi is a term used for certain types of Wireless Local Area Networks (WLAN). Wi-Fi communication requires access to a wireless Access Point (AP).

Connect to a Wi-Fi Network

To scan for a Wi-Fi network and connect to it:
1. From a Home screen, tap Apps > Settings.
2. Tap Wi-Fi, and then tap On/Off to turn on Wi-Fi.
   - When Wi-Fi is turned on, your device automatically scans for available networks and displays them.
3. Tap the network you want to connect to.
   - When you select an open network, you are automatically connected to the network. Otherwise, enter a password to connect.

Manually Connect to a Wi-Fi Network

You can connect your device to a Wi-Fi network manually.
1. From a Home screen, tap Apps > Settings.
2. Tap Wi-Fi, and then tap On/Off to turn on Wi-Fi.
3. Swipe to the bottom of the screen and tap Add network.
4. Enter information about the Wi-Fi network:
   - **Network name**: Enter the name of the Wi-Fi network.
   - **Security**: Select a security option and enter your password.
   - **Auto reconnect**: Connect to this network automatically whenever available.
   - **Show advanced options**: Add advanced options such as IP settings and Proxy settings.
5. Tap Connect to store the new information and connect to your target wireless Access Point.
Wi-Fi Options

The Wi-Fi settings menu allows you to set up many of your device’s advanced Wi-Fi services.

1. From a Home screen, tap Apps > Settings.
2. Tap Wi-Fi, and then tap On/Off to turn on Wi-Fi.
3. Tap Advanced for options:
   - **Show Wi-Fi pop-up**: When opening apps, a pop-up indicates if Wi-Fi is available.
   - **Smart network switch**: Connect automatically to a mobile network connection when the Wi-Fi connection is unstable.
   - **Wi-Fi notifications**: Receive notifications when open networks in range are detected.
   - **Hotspot 2.0**: Connect automatically to Wi-Fi access points that support Hotspot 2.0.
   - **Manage networks**: Manage your saved Wi-Fi networks.
   - **WPS push button**: Set up a connection to a WPS (Wi-Fi Protected Setup) router or other equipment.
   - **WPS PIN entry**: View the PIN used by your device to set up a PIN-secured connection to a Wi-Fi router or other equipment (not configurable).
   - **Keep Wi-Fi on during sleep**: Specify when to disconnect from Wi-Fi.
   - **Install network certificates**: Install authentication certificates.
   - **Wi-Fi control history**: View apps that have turned Wi-Fi on or off most recently.
   - **MAC address**: View your device’s MAC address, which is required when connecting to some secured networks (not configurable).
   - **IP address**: View your device’s IP address (not configurable).
Wi-Fi Direct
Wi-Fi Direct allows direct device-to-device connections using Wi-Fi, without having to connect to a Wi-Fi network.

Connect to a Device with Wi-Fi Direct
Use Wi-Fi Direct to connect directly to other Wi-Fi Direct devices.
1. From a Home screen, tap Apps > Settings.
2. Tap Wi-Fi, and then tap On/Off to turn on Wi-Fi.
   • Wi-Fi must be on to configure settings.
3. Tap Wi-Fi Direct. Your device automatically scans for nearby Wi-Fi Direct devices.
4. Select a device, and then follow the prompts to complete the connection.

Send and Receive Data with Wi-Fi Direct
Share data with another device using Wi-Fi Direct.
1. Connect your phone to the device using Wi-Fi Direct.
2. From an app, tap Share or More options > Share.
   • Sharing options may vary.
3. Tap Wi-Fi Direct and follow the prompts.

Disconnect from Wi-Fi Direct
Disconnect your phone from a Wi-Fi Direct device.
1. From a Home screen, tap Apps > Settings.
2. Tap Wi-Fi > Wi-Fi Direct.
3. Tap a device to disconnect it.
Bluetooth

Bluetooth is a short-range communications technology that connects your device wirelessly to a number of Bluetooth devices, such as headsets and hands-free car Bluetooth systems, and Bluetooth-enabled computers, printers, and wireless devices.

The Bluetooth communication range is approximately 30 feet.

Pair with a Bluetooth Device

The Bluetooth pairing process allows you to establish trusted connections between your device and another Bluetooth device.

Pairing between two Bluetooth devices is a one-time process. Once a pairing is created, the devices continue to recognize their partnership and exchange information without having to re-enter a passcode.

Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth compatible devices.

1. From a Home screen, tap Apps > Settings.
2. Tap Bluetooth, and then tap On/Off to turn on Bluetooth.

- Make sure that the target device is discoverable so that your device can find it. Refer to the instructions that came with the device to find out how to set it to discoverable mode.
- When Bluetooth is first turned on, it scans for nearby Bluetooth devices and displays them.
- To manually perform a new scan, tap Scan.
3. Tap the name of the target device when you see it displayed in the Bluetooth devices section.
   • Your device automatically tries to pair with the target device. If automatic pairing fails, enter the passcode supplied with the target device.

Rename a Paired Device
Once you have paired your device to another device, you can rename the paired device to make it easier to recognize.

1. From a Home screen, tap Apps > Settings.
2. Tap Bluetooth, and then tap On/Off to turn on Bluetooth.
3. Tap Settings next to the previously paired device, and then tap Rename.
4. Enter a new name, and tap Rename.

Send and Receive Data with Bluetooth
Use Bluetooth to transfer information between your phone and another Bluetooth-enabled device.

Send Data Using Bluetooth
Share data with another device using Bluetooth.

1. From an app, tap Share or More options > Share.
   • Sharing options may vary.
2. Tap Bluetooth and follow the prompts.
Receive Data Using Bluetooth
Share data with another device using Bluetooth.

1. When another device attempts to send a file to your phone using Bluetooth, you will see a request to accept the file.
2. Tap Accept.
3. To open the file, drag down the Notification panel and tap File received.

Connect with a Bluetooth Device
Listen to music using a Bluetooth stereo headset, or have hands-free conversations using a compatible Bluetooth headset or car kit.

1. From a Home screen, tap Apps > Settings.
2. Tap Bluetooth, and then tap On/Off to turn on Bluetooth.
3. Tap a device from the “Paired devices” list.
   - When the device is connected to your phone, Bluetooth connected is displayed in the status bar.

Disconnect from a Bluetooth Device
Disconnect a Bluetooth device from your phone.

1. From a Home screen, tap Apps > Settings.
2. Tap Bluetooth, and then tap On/Off to turn off Bluetooth.
Unpair from a Bluetooth Device

When you unpair from a Bluetooth device, the two devices no longer recognize each other. To connect again, you have to pair the devices.

1. From a Home screen, tap Apps > Settings.
2. Tap Bluetooth, and then tap On/Off to turn on Bluetooth.
3. Tap Settings next to the paired device, and then tap Unpair to delete the paired device.

Turn Data Saver On or Off

Data saver prevents some apps from sending or receiving data in the background, as well as reduce the frequency of data use.

1. From a Home screen, tap Apps > Settings.
2. Tap Data usage > Data saver.
3. Tap On/Off to turn Data saver on or off.

You can also permit certain apps to have unrestricted data usage.

1. From a Home screen, tap Apps > Settings.
2. Tap Data usage > Data saver.
3. Tap Allow unrestricted data usage.
4. Tap On/Off next to each app that you want to permit to have unrestricted data usage.

Data Usage

Monitor how your data is being used, and set limits and restrictions to conserve it.

Your service provider may account for data usage differently.
Turn Mobile Data On or Off
Enable or disable mobile data use on your phone.
1. From a Home screen, tap 📱 Apps > ⚙ Settings.
2. Tap Data usage > Mobile data to turn mobile data on or off.

Set or Remove Limits to Mobile Data Usage
Limit mobile data use on your phone.
1. From a Home screen, tap 📱 Apps > ⚙ Settings.
2. Tap Data usage > Bill cycle.
3. Tap Limit mobile data usage to enable the feature.
4. Tap Data usage limit to set the data usage limit.

Create an Alert for Mobile Data Usage
Receive alerts when mobile data use reaches a warning amount you set.
1. From a Home screen, tap 📱 Apps > ⚙ Settings.
2. Tap Data usage > Bill cycle.
3. Tap Data usage warning to set the data usage warning amount.

Check Mobile Data Usage by Apps
Monitor your apps’ mobile data usage.
1. From a Home screen, tap 📱 Apps > ⚙ Settings.
2. Tap Data usage > Mobile data usage.
3. At the bottom of the screen, view data usage by application.
   - Tap an app to view details.
Additional Mobile Data Usage Options

Configure more options for mobile data usage.

1. From a Home screen, tap Apps > Settings.
2. Tap Data usage for the following options:
   - Bill cycle: Configure your billing cycle.
   - Wi-Fi data usage: Monitor your apps’ Wi-Fi data usage.
   - Restrict networks: Select networks to prevent apps that are running in the background from using them.

Airplane Mode

Airplane mode disconnects your device from all networks and turns off connectivity features, such as phone calls and Wi-Fi.

While in Airplane mode, you can use other features such as playing music, watching videos, and other offline applications.

Turn Airplane Mode On or Off

To enable or disable Airplane mode:

1. From a Home screen, tap Apps > Settings.
2. Tap Airplane mode, and then tap On/Off to enable or disable the option.
Mobile Hotspot

Activate Mobile hotspot to allow other devices to use your device’s Internet connection.

**Note:** You must have a tethering plan on your service account in order to use Mobile hotspot.

**Warning:** Mobile hotspot consumes battery power and uses data service.

1. From a Home screen, tap Apps > Settings.
2. Tap Mobile hotspot and tethering > Mobile hotspot.
3. Tap On/Off to turn Mobile hotspot on or off.

Connect a Device to Your Mobile Hotspot

Use the other device’s Wi-Fi control to connect to Mobile hotspot.

1. From a Home screen, tap Apps > Settings.
2. Tap Mobile hotspot and tethering > Mobile hotspot.
3. Tap On/Off to turn on Mobile hotspot.
4. Activate Wi-Fi on the target device.
   - Scan for Wi-Fi hotspots and select your device’s Mobile hotspot from the list.
   - Enter your device’s Mobile hotspot password on the target device.
Change the Mobile Hotspot Password

You can change your Mobile hotspot password.

1. From a Home screen, tap Apps > Settings.
2. Tap Mobile hotspot and tethering > Mobile hotspot.
3. Tap On/Off to turn on Mobile hotspot.
4. Tap the password and enter a new password.
5. Tap Save.

Allowed Devices List

Control whether devices connect to your Mobile hotspot with the Allowed devices list. After you add devices to the list, they can scan for your device and connect using your device’s Mobile hotspot name and password.

Note: Using your device as a Mobile hotspot consumes battery power and uses data service. While Mobile hotspot is active, your device’s applications use the Mobile hotspot data service. Roaming while using your device as a Mobile hotspot incurs extra data charges.

1. From a Home screen, tap Apps > Settings.
2. Tap Mobile hotspot and tethering > Mobile hotspot.
3. Tap On/Off to turn on Mobile hotspot.
4. Tap More options > Allowed devices, and then tap Add to enter the other device’s Device name and MAC address.
5. Tap Add to add the device.

- Tap Allowed devices only to enable Allowed devices only.
Configure Mobile Hotspot Settings
Manage your Mobile hotspot security and connecting settings.

1. From a Home screen, tap Apps > Settings.

2. Tap Mobile hotspot and tethering > Mobile hotspot.

3. Tap More options > Configure mobile hotspot for the following settings:
   - **Network name:** View and change the name of your Mobile hotspot.
   - **Hide my phone:** Make your device invisible to others.
   - **Security:** Choose the security level for your Mobile hotspot.
   - **Password:** If you choose a security level that uses a password, enter the password. A default password is displayed on the Mobile hotspot screen.

   - **Show advanced options:** Access advanced options, including Broadcast channel, and to specify the channel your device uses for Mobile hotspot.

Timeout Settings
Automatically turn off Mobile hotspot if there are no connected devices.

1. From a Home screen, tap Apps > Settings.

2. Tap Mobile hotspot and tethering > Mobile hotspot.

3. Tap More options > Timeout settings, and then select an interval.
**Tethering**

You can use Bluetooth or USB tethering to share your device’s Internet connection with a computer.

1. From a Home screen, tap Apps > Settings.
2. Tap **Mobile hotspot and tethering**, and choose a tethering option:
   - **Bluetooth tethering**: Use Bluetooth to pair your device with the computer.
   - **USB tethering**: Connect the computer to the device using the USB cable, and then tap USB tethering to turn on tethering.

**Mobile Networks**

Control your device’s access to networks and mobile data service.

1. From a Home screen, tap Apps > Settings.
2. Tap **Mobile networks** for options:
   - **Data roaming access**: Connect to mobile networks while roaming.
   - **Roaming**: Current roaming status (not configurable).
   - **Signal strength**: View the current signal strength (not configurable).
   - **Network mode**: Choose a preferred network mode.
   - **Access Point Names**: Choose or add APNs.
   - **Network operators**: Choose available and preferred networks.
Location

Some apps, such as Google Maps, may require one or more location services be turned on for full functionality.

Locating Method

Before using any features that require location assistance, you must enable your device’s location services.

1. From a Home screen, tap Apps > Settings.
2. Tap Location.
3. Tap On/Off to turn on Location services.
4. Tap Locating method to select how your location is determined:
   - High accuracy: Uses GPS, Wi-Fi, and mobile networks.
   - Battery saving: Uses Wi-Fi and mobile networks (no GPS).
   - Phone only: Uses GPS only.
5. Tap Improve accuracy to use other connections for determining your location:
   - Wi-Fi scanning: Allow apps and services to scan for Wi-Fi networks automatically, even when Wi-Fi is turned off.
   - Bluetooth scanning: Allow apps to scan for and connect to nearby devices automatically through Bluetooth, even when Bluetooth is turned off.
Recent Location Requests
Apps that have requested your location are listed under Recent location requests.

1. From a Home screen, tap Apps > Settings.
2. Tap Location.
3. Tap On/Off to turn on Location services.
4. Tap an entry under Recent location requests to view the app’s settings.

Location Services
Google Location History™ stores and uses your device’s most recent location data. Google apps, such as Google Maps, can use this data to improve your search results based on places that you have visited.

1. From a Home screen, tap Apps > Settings.
2. Tap Location.
3. Tap On/Off to turn on Location services.
4. Tap Google Location History and sign in to your Google Account for more options.

Advanced Calling
Enjoy high definition voice and video calling from Verizon.

Activate Advanced Calling
To upgrade to Advanced Calling:

1. From a Home screen, tap Apps > Settings.
2. Tap Advanced calling.
   • Tap Activate advanced calling, and follow the prompts to upgrade.
   • Tap Advanced calling, and tap On/Off to enable the feature.
Activate Wi-Fi Calling

Wi-Fi Calling lets your device make and receive voice and video calls over a Wi-Fi Internet connection when your 4G coverage is weak or there is no cellular coverage.

Texts and multimedia messages over Wi-Fi can also be sent and received just like when you use these services on a cellular network. For Wi-Fi calling to work, you need to activate Advanced Calling first.

To activate Wi-Fi Calling:

1. From a Home screen, tap Apps > Settings.
2. Tap Advanced calling.
3. Tap Activate Wi-Fi calling.
4. Enter a valid emergency address. This will be used whenever an emergency call is placed over Wi-Fi. Once the address is saved successfully, Wi-Fi Calling is turned on.

- Voice and video calls will now be able to go over Wi-Fi when your cellular network coverage is weak or if you don’t have cellular network coverage in your area.

Note: You must be connected to a Wi-Fi network for this feature to work.
Nearby Device Scanning
Scan for nearby devices to connect to and set them up easily. You receive a notification when there are available devices to connect to. This function uses Bluetooth Low Energy scanning even if Bluetooth is turned off on your device.

To enable nearby device scanning:
1. From a Home screen, tap Apps > Settings.
2. Tap More > Nearby device scanning.
3. Tap On/Off to enable the feature.

Phone Visibility
You can make your device visible to allow other devices to find it and share content.

1. From a Home screen, tap Apps > Settings.
2. Tap More > Phone visibility, and then tap On/Off to turn on visibility.

Printing
Print images and documents to Samsung printers and other compatible printers (not included).

1. From a Home screen, tap Apps > Settings.
2. Tap More > Printing.
3. Tap Download plug-in, and follow the prompts to add a print service.

Virtual Private Networks (VPN)
Set up and manage your Virtual Private Networks (VPNs). You must set a secured screen lock before setting up a VPN. For more information, see “Set a Screen Lock” on page 152.
Set Up and Manage a VPN

Use the VPN settings menu to add, edit, or delete a VPN connection to your device.

To add a VPN:
1. From a Home screen, tap Apps > Settings.
2. Tap More > VPN.
3. Tap Add VPN and follow the prompts to set up your VPN.

To edit or delete a VPN:
1. From a Home screen, tap Apps > Settings.
2. Tap More > VPN.
3. Tap Settings next to the VPN that you want to edit or delete.
4. Edit the VPN and tap Save.
   – or –
   Tap Delete to delete the VPN.

Connect to or Disconnect from Your VPN

Once you have set up a VPN connection, connecting to and disconnecting from the VPN is easy.

To connect to a VPN:
1. From a Home screen, tap Apps > Settings.
2. Tap More > VPN.
3. Tap the VPN, enter your log in information, and tap Connect.

To disconnect from a VPN:
1. From a Home screen, tap Apps > Settings.
2. Tap More > VPN.
3. Tap the VPN, and then tap Disconnect.
Change Carrier
Activate your Verizon phone on another network.

1. From a Home screen, tap Apps > Settings.
3. Follow the prompts.

Data Plan
View your Verizon account information.

1. From a Home screen, tap Apps > Settings.
2. Tap More > View Verizon account.
Sounds and Vibration

Configure the sounds and vibrations used to indicate notifications, screen touches, and other interactions.
Sound Mode
You can switch between sound modes, while preserving the individual sound settings you have made.

1. From a Home screen, tap Apps > Settings.
2. Tap Sounds and vibration > Sound mode, and then choose a mode:
   - **Sound**: Use the sounds, vibrations, and volume levels you have chosen in Sound settings for notifications and alerts.
   - **Vibrate**: Vibrate for notifications and alerts. This uses the Vibration intensity you choose in Sound settings.
   - **Mute**: Mute all sounds and notifications.

Easy Mute
Mute sounds and video by covering the screen or turning over the device.

1. From a Home screen, tap Apps > Settings.
2. Tap Advanced features > Easy mute, and tap On/Off to enable.

Vibrations
Configure your device’s vibrations.

Vibrate While Ringing
Your device can vibrate in addition to ringing when you receive a call.

1. From a Home screen, tap Apps > Settings.
2. Tap Sounds and vibration > Vibrate while ringing to enable this option.
Vibration Pattern

Choose from preset vibration patterns or create your own pattern.

1. From a Home screen, tap Apps > Settings.
2. Tap Sounds and vibration > Vibration pattern.
3. Tap a pattern to preview and select it.

Volume

Set the system volume level and default volume for call ringtones, notifications, and other audio.

Set the Volume

Set the Ringtone volume from a Home screen by pressing the Volume key.

1. From a Home screen, tap Apps > Settings.
2. Tap Sounds and vibration > Volume and drag the sliders to set the default volume for:
   - Ringtone
   - Media
   - Notifications
   - System
Media Volume Limiter

Limit the maximum output of the device’s volume. You can also set a PIN to prevent unauthorized users from changing this setting.

1. From a Home screen, tap Apps > Settings.
2. Tap Sounds and vibration > Volume.
3. Tap More options > Media volume limiter.
   - Tap On/Off to enable this feature.
     - When enabled, drag the Custom volume limit slider to set the maximum output volume.
   - Tap Set volume limit PIN to prevent changes to the volume setting.

Ringtone

Choose from preset ringtones or add your own.

1. From a Home screen, tap Apps > Settings.
2. Tap Sounds and vibration > Ringtone.
3. Tap a ringtone to hear a preview and select it.
   - or –
   Tap Add from phone storage to use an audio file as a ringtone.
Notification Sounds

Choose a sound for notifications, such as for new messages and event reminders.

1. From a Home screen, tap Apps > Settings.

2. Tap Sounds and vibration > Notification sounds and configure the following options:
   - Default notification sound: Choose a default sound for all notifications.
   - Messages notifications: Choose a sound for message notifications, and enable or disable vibration alert.
   - Calendar notifications: Choose a sound for calendar notifications, and enable or disable vibration alert.
   - Email notifications: Configure email account notifications. An email account must be configured for this option to be available.

Do Not Disturb

This setting allows you to block all notifications and alerts. The options below determine what notifications can make sounds, and during what time periods you want to enter this mode.

To activate Do not disturb mode:

1. From a Home screen, tap Apps > Settings.
2. Tap Sounds and vibration > Do not disturb.
3. Tap Turn on now to enable this option.
4. Tap Turn on as scheduled, and then tap Days, Start time, and End time to set up a do not disturb schedule.

   - Tap Allow exceptions to customize which notifications are allowed while your device is in Do not disturb mode.

   - Tap Hide visual notifications to prevent notifications silenced by Do not disturb from appearing on the screen.
System Sounds

Set various other system sound options.

1. From a Home screen, tap Apps > Settings.

2. Tap Sounds and vibration, and tap to enable each option:
   - **Touch sounds**: Play tones when you touch or tap the screen to make selections.
   - **Screen lock sounds**: Play a sound when you unlock the screen.
   - **Emergency tone**: Set the emergency tone to alert, vibrate, or silent.
   - **Charging sound**: Play a sound when a charger is connected.

Key-Tap Feedback

Play tones when the dialing keypad or the keyboard is tapped.

1. From a Home screen, tap Apps > Settings.

2. Tap Sounds and vibration, and then tap to enable each option:
   - **Dialing keypad tones**: Play a tone when the dialing keypad is tapped.
   - **Keyboard sound**: Play a sound when the Samsung keyboard is tapped.
Sound Quality and Effects

You can enable sound effects when connected to a headset. Sound effects are only available when headphones or a compatible Bluetooth headset (not included) is connected.

Choose from advanced sound options to customize your audio experience.

1. From a Home screen, tap 📱 Apps > 🗝 Settings.

2. Tap Sounds and vibration > Sound quality and effects.

3. Tap Equalizer and choose a setting, or tap Advanced or Basic to customize your sound settings.

4. Tap On/Off to enable each option:
   - **Surround**: Recreate the effects of rich surround sound.
   - **Tube Amp Pro**: Simulate the soft timbre of a tube amplifier.
   - **Concert hall**: Simulate the reverb of a concert hall.

5. Tap Adapt sound and follow the prompts to customize your sound settings.
Notifications

Select which apps you want to receive alerts from. Alerts include notifications, sounds, and vibrations.
Block App Notifications

Block notifications for apps.

1. From a Home screen, tap Apps > Settings.
2. Tap Notifications.
3. Tap On/Off next to an app or All apps to enable or disable notifications.
   • Tap Advanced to configure more notification options for individual apps.

Customize App Notifications

Customize notification settings for each application individually.

1. From a Home screen, tap Apps > Settings.
2. Tap Notifications.
3. Tap an app, and select an option:
   • Allow notifications: Receive notifications from this app.
   • Show silently: Do not make a sound or vibrate, and block previews in pop-ups.
   • Set as priority: Allow notifications from this app to sound and turn on the screen while Do not disturb is turned on.
Smart Alert

Set the device to vibrate when you pick it up to notify you about missed calls and messages.

1. From a Home screen, tap Apps > Settings.
2. Tap Advanced features > Smart alert, and tap On/Off to enable.
Display

Configure your display’s brightness, screen timeout delay, and other display settings.
Screen Brightness

Adjust the screen brightness to suit your surroundings or personal preference. You may also want to adjust screen brightness to conserve battery power.

1. From a Home screen, tap 📱 Apps > ⚙️ Settings.
2. Tap Display.
3. Customize options under Brightness:
   - Drag the Brightness slider to set a custom brightness level.
   - Tap Outdoor mode to increase the screen brightness for 15 minutes for greater visibility when outdoors.

Screen Zoom and Font

You can set the screen zoom level and the font size and style.

1. From a Home screen, tap 📱 Apps > ⚙️ Settings.
2. Tap Display > Screen zoom and font for the following options:
   - Drag the Screen zoom slider to scale content to appear larger or smaller on the screen.
   - Drag the Font size slider to adjust the font size.
   - Tap a Font style to select a font, or tap ✪ Download fonts to find new fonts from Galaxy Apps.
3. Tap Apply to set the screen zoom and font.
Home Screen

Customize your Home screen by adding application shortcuts, widgets, folders, and using wallpapers.

To customize Home screen:
1. From a Home screen, tap Apps > Settings.
2. Tap Display > Home screen.
– or –
➢ From a Home screen, either touch and hold an empty space on a screen or pinch the screen.

For more information, see “Home Screen” on page 19.

Easy Mode

Switch between the default screen layout and a simpler layout. The Easy mode layout has larger text and icons, making for a more straightforward visual experience.

To enable Easy mode:
1. From a Home screen, tap Apps > Settings.
2. Tap Easy mode.
3. Tap Easy mode to enable this feature.
   • When Easy mode is enabled, you can swipe down the page and select which apps you want to display on the Home screens.
4. Tap the apps you want to add or remove.
5. Tap Done to save your settings.

To disable Easy mode:
1. From a Home screen, tap Apps > Settings.
2. Tap Easy mode > Standard mode.
3. Tap Done to exit Easy mode.
Icon Frames

You can show icons with shaded frames to make them stand out on the Home screen and Apps list screen.

1. From a Home screen, tap Apps > Settings.
2. Tap Display > Icon frames and choose one of the following options:
   - Icons only: Show icons only.
   - Icons with frames: Show icons with shaded frames.
3. Tap Done.

Status Bar

Configure display options for the Status bar.

1. From a Home screen, tap Apps > Settings.
2. Tap Display > Status bar.
   - Tap Show recent notifications only to display only the three most recent notification icons on the Status bar.
   - Tap Show battery percentage to display the battery charge percentage next to the battery icon on the Status bar.

Screen Timeout

Turn the screen off after a set amount of time.

1. From a Home screen, tap Apps > Settings.
2. Tap Display > Screen timeout and choose a time period.
Screen Saver
Screen saver controls what is displayed on the screen when the device is docked (dock not included) or while charging. You can choose to display colors or photos.

1. From a Home screen, tap Apps > Settings.
2. Tap Display > Screen saver.
3. Tap On/Off to enable Screen saver.
4. Configure options:
   - **Colors**: Tap the selector to display a changing screen of colors.
   - **Photo table**: Display pictures in a photo table. Tap Settings for options.
   - **Photo frame**: Display pictures in a photo frame. Tap Settings for options.
   - **Photos**: Display pictures from your Google Photos account. Tap Settings for options.
5. Tap Preview to see a demonstration of Screen saver.

One-Handed Mode
Change the screen layout to accommodate operating your device with one hand.

1. From a Home screen, tap Apps > Settings.
2. Tap Advanced features > One-handed mode.
3. Tap On/Off to enable or disable the following:
   - **Reduce screen size by using**: Press the Home key three times in quick succession to reduce the size of the display.
   - **Show keys on screen**: Show Home, Back, and Recents apps keys on the screen.
Wallpapers and Themes

You can change the appearance of your device with custom wallpapers, themes, and icons.
Wallpapers
Change the look of the Home and Lock screens with wallpaper. You can display a favorite picture or choose from preloaded wallpapers.

To change wallpaper:
1. From a Home screen, tap Apps > Settings.
2. Tap Wallpapers and themes > Wallpapers.
3. Tap View all to see all available wallpaper images.
4. Tap an image to choose it, and then choose which screen you want to use it for:
   - Home screen
   - Lock screen
   - Home and lock screens
5. Tap Set as wallpaper.

Themes
Set the theme to be applied to your Home and Lock screens, wallpapers, and app icons.

1. From a Home screen, tap Apps > Settings.
2. Tap Wallpapers and themes > Themes.
3. Tap a theme to view a preview of the theme.
   - Tap View all to see all available themes.
4. Tap Apply to apply the selected theme.

Icons
Apply custom icons to replace built-in app icons.

1. From a Home screen, tap Apps > Settings.
2. Tap Wallpapers and themes > Icons.
3. Tap an icon set to view a preview the icons.
   - Tap View all to see all available icon sets.
4. Tap Apply to apply the selected icon set.
Device Maintenance

Device maintenance provides an overview of the status of your device’s battery, storage, and device security. You can also automatically optimize your device’s system resources.
Battery

View how battery power is used for device activities.

1. From a Home screen, tap Apps > Settings.

2. Tap Battery for options:
   - **Battery usage**: View details of battery usage by item.
   - **Power saving mode**: Extend battery life by selecting a power saving mode level. Choose Off, Mid, or Max. Estimated remaining battery life for each mode is provided.
   - **App power monitor**: Put apps to sleep so that they do not use battery power when not in use. Tap Save power to enable.
   - **Unmonitored apps**: Select apps to exclude from being put to sleep by the App power monitor.

   - **More options > Advanced settings**: Configure advanced battery settings and notifications, such as showing a battery percentage in the Status bar.

Storage

View the device memory and usage. Mount, unmount, or format an optional memory card (not included).

Device Memory

View and manage the memory used by the device.

1. From a Home screen, tap Apps > Settings.

2. Tap Storage.
3. Tap **Internal storage** if an optional SD card is installed. Device storage used out of the total space available is displayed. The amounts of memory used are further divided into:

- **Total space**: The total amount of memory on your device.
- **Available space**: The amount of storage space currently available.
- **System memory**: The minimum amount of storage space required to run the system.
- **Apps**: The amount of storage space currently being used by apps.
- **Pictures, videos**: The amount of storage space currently being used by pictures and videos.
- **Audio**: The amount of storage space currently being used by audio.
- **Other**: The space used by app data, downloaded files, and Android system files.
- **Cached data**: The amount of data currently cached.

4. Tap **Explore** to launch My Files to view content stored on your device.

To increase available memory:
1. From a Home screen, tap Apps > Settings.
2. Tap **Storage**.
3. Tap **Internal storage** if an optional SD card is installed.
4. Tap **Cached data** to clear cached data for all apps.
5. Tap **Clear** to confirm.
Memory Card (SD Card)

Once an optional memory card (not included) has been installed in your device, the card memory is displayed in the Storage setting.

For more information, see “Install an Optional Memory Card” on page 6.

Mount a Memory Card

When you install an optional memory card, it is automatically mounted (connected to the device) and prepared for use. However, should you unmount the card without removing it from the device, you need to mount it before it can be accessed.

1. From a Home screen, tap Apps > Settings.
2. Tap Storage.
3. Under Portable storage, tap your SD card, and then tap Mount.

Remove a Memory Card

Warning: To prevent damage to information stored on the memory card, unmount the card before removing it from the device.

1. From a Home screen, tap Apps > Settings.
2. Tap Storage.
3. Under Portable storage, tap your SD card, and then tap Unmount.
4. Remove your memory card from the device.
Format a Memory Card

Warning: When formatting an SD card, you should back up your music and photo files that are stored on the card because formatting the SD card deletes all the stored data.

1. From a Home screen, tap Apps > Settings.
2. Tap Storage.
3. Under Portable storage, tap your SD card, tap Format, and then follow the prompts.

Language and Input

Configure your device’s language and input settings.

Change the Device Language

You can add languages to your list and organize them according to preference. If an app does not support your default language then it will move to the next supported language in your list.

1. From a Home screen, tap Apps > Settings.
2. Tap Language and input > Language.
3. Tap + Add language, and select a language from the list.
   • To change the default language, or remove a language from your list, tap Edit.

Manage Virtual Keyboards

Enable or disable virtual keyboards.

1. From a Home screen, tap Apps > Settings.
2. Tap Language and input > Virtual keyboard > Manage keyboards.
3. Tap each keyboard to enable or disable.
**Physical Keyboards**
Customize options when you have a physical keyboard connected to your device (sold separately).

1. From a Home screen, tap Apps > Settings.
2. Tap Language and input.
3. Tap Physical keyboard, and select an option:
   - **Show virtual keyboard**: Show the virtual keyboard while a physical keyboard is also being used.
   - **Keyboard shortcuts**: Show explanations of the keyboard shortcuts on the screen.

**Text-to-Speech Options**
Configure your Text-to-Speech (TTS) options. TTS is used for various accessibility features, such as Voice Assistant. For more information, see “Accessibility” on page 162.

1. From a Home screen, tap Apps > Settings.
2. Tap Language and input > Text-to-speech for options:
   - **Preferred TTS engine**: Choose either the Samsung or Google Text-to-speech engine. Tap Settings next to each TTS engine for options.
   - **Speech rate**: Set the speed at which the text is spoken.
   - **Pitch**: Set the pitch at which the text is spoken.
   - **Reset speech rate**: Reset the speed at which the text is spoken to the default setting.
   - **Reset pitch**: Reset the pitch at which the text is spoken to the default setting.
   - **Listen to an example**: Play a short demonstration of speech synthesis.
   - **Default language status**: Display the default language in use.
**Pointer Speed**
Configure pointer speed for an optional mouse or trackpad (not included).

1. From a Home screen, tap 📲 Apps > 🌐 Settings.
2. Tap Language and input.
3. Under Pointer speed, drag the slider to the right to go faster or to the left to go slower.

**Date and Time**
By default, your device receives date and time information from the wireless network. When you are outside network coverage, you may want to set date and time information manually using the date and time settings.

1. From a Home screen, tap 📲 Apps > 🌐 Settings.
2. Tap Date and time. The following options are available:
   - **Automatic date and time**: Receive date and time updates from the wireless network. When Automatic date and time is disabled, the following options are available:
     - **Set date**: Enter the current date.
     - **Set time**: Enter the current time.
     - **Select time zone**: Choose your local time zone.
   - **Use 24-hour format**: Set the format for displaying time.
Report Diagnostic Info
This feature sends diagnostic information about your device when you are having technical problems.

1. From a Home screen, tap Apps > Settings.
2. Tap Privacy and emergency > Report diagnostic info.
3. Read the consent information, and then tap Yes to enable this feature or tap No thanks.

Reset
Reset device and network settings. You can also reset your device to its factory defaults.

1. From a Home screen, tap Apps > Settings.
2. Tap Backup and reset > Reset settings.
3. Tap Reset settings, and confirm when prompted.

Reset Settings
You can reset your device to its factory default settings, which resets everything except the security, language, and account settings. Personal data is not affected.

1. From a Home screen, tap Apps > Settings.
2. Tap Backup and reset > Reset settings.
3. Tap Reset settings, and confirm when prompted.

Reset Network Settings
You can reset Wi-Fi, Mobile data, and Bluetooth settings with Reset network settings.

1. From a Home screen, tap Apps > Settings.
2. Tap Backup and reset > Reset network settings.
3. Tap Reset settings, and confirm when prompted.
Factory Data Reset

You can reset your device to factory defaults, erasing all data from your device.

This action permanently erases ALL data from the device, including Google or other account settings, system and application data and settings, downloaded applications, as well as your music, photos, videos, and other files. Any data stored on an external SD card is not affected.

**Note**: When you sign in to a Google Account on your device, Factory Reset Protection is activated. This protects your device in the event it is lost or stolen. For more information, see “Factory Reset Protection” on page 12.

If you reset your device to factory default settings with the Factory Reset Protection (FRP) feature turned on, you must enter the user name and password for a registered Google Account to regain access to the device. You will not be able to access the device without the correct credentials.

**Warning**: If you reset your Google Account password, it can take 24 hours for the password reset to sync with all devices registered to the account.

Before resetting your device:
1. Verify that the information you want to keep has transferred to your storage area.
2. Log in to your Google Account and confirm your user name and password.

To reset your device:
1. From a Home screen, tap Apps > Settings.
2. Tap Backup and reset > Factory data reset.
3. Tap Reset phone and follow the prompts to perform the reset.
4. When the device restarts, follow the prompts to set up your device.
System Updates

Check for and install available software updates for your device.

1. From a Home screen, tap Apps > Settings.
2. Tap System updates > Check for system updates.
Lock Screen and Security

Secure your device and protect your data with Lock Screen and Security settings.
Set a Screen Lock

It is recommended that you secure your device using a Screen lock. Options vary based on the screen lock type.

1. From a Home screen, tap Apps > Settings.

2. Tap Lock screen and security > Screen lock type to select a screen lock and level of security:
   - **Swipe**: Swipe the screen to unlock it. This option provides no security.
   - **Pattern**: Create a pattern that you draw on the screen to unlock your device. This option provides medium security.
   - **PIN**: Select a PIN to use for unlocking the screen. This option provides medium to high security.
   - **Password**: Create a password for unlocking the screen. This option provides high security.
   - **None**: Do not lock the screen.

3. Select your notification preferences, if you choose a secured lock screen option:
   - Show content
   - Hide content
   - Do not show notifications

4. Choose a screen lock option:
   - **Info and app shortcuts**: Display a dual clock, owner information, or app shortcuts on the Lock screen.
   - **Notifications**: Show notifications on the Lock screen.
   - **Secure lock settings**: Set your secure lock functions such as Secured lock time and Smart lock. This option is not available with Swipe.
Unknown Sources

Enable installation of non-Google Play applications.

1. From a Home screen, tap Apps > Settings.
2. Tap Lock screen and security > Unknown sources to enable this option.

Warning: Enabling installation of third-party applications can cause your device and personal data to be more vulnerable to attacks by unknown sources.

Secure Folder

Lock your private content and apps to enhance security. You must sign in to your Samsung account in order to use Secure Folder. You must also set a secure lock for your device.

1. From a Home screen, tap Apps > Settings.
2. Tap Lock screen and security > Secure Folder and follow the prompts to secure content on your device.

Secure Startup

Protect your device by requiring a numeric PIN or password to be entered before it starts up.

Note: You must have a secured screen lock for this option to be available.

1. From a Home screen, tap Apps > Settings.
2. Tap Lock screen and security > Secure startup and select an option.

Encrypt SD Card

Require a numeric PIN or password to decrypt your optional memory card (not included) when you first access it after powering on your device.

1. From a Home screen, tap Apps > Settings.
2. Tap Lock screen and security > Encrypt SD card.
3. Tap Encrypt SD card and follow the prompts to encrypt all data on your memory card.
Set Up SIM Card Lock

Require your SIM card PIN to unlock and use your SIM card.

1. From a Home screen, tap Apps > Settings.
2. Tap Lock screen and security > Other security settings > Set up SIM card lock and follow the prompts.
3. Tap Lock SIM card to enable the feature.
4. Tap Change SIM card PIN to create a new PIN.

View Passwords

Display password characters briefly as you type them.

1. From a Home screen, tap Apps > Settings.
2. Tap Lock screen and security > Other security settings > Make passwords visible to turn the feature on.

Security Update Service

Automatically receive security updates.

1. From a Home screen, tap Apps > Settings.
2. Tap Lock screen and security > Other security settings for the following Security update service options:
   - Security policy updates: Automatically or manually check for security policy updates.
     - Automatic updates can also be limited to only when your device is connected to a Wi-Fi network.
   - Send security reports: Use Wi-Fi to send security reports to Samsung for threat analysis.
Phone Administration

Manage your phone administrators and application installation privileges.

1. From a Home screen, tap Apps > Settings.

2. Tap Lock screen and security > Other security settings > Phone administrators.
   - Tap Android Device Manager to allow it to lock or erase a lost device.
   - Tap Secure Folder to allow it to perform various operations such as erase all data and more.

Credential Storage

Manage your security certificates. If a certificate authority (CA) certificate gets compromised or for some other reason you do not trust it, you can disable or remove it.

1. From a Home screen, tap Apps > Settings.

2. Tap Lock screen and security > Other security settings for the following Credential storage options:
   - Storage type: Select a storage location for credential contents.
   - View security certificates: Display certificates in your device’s ROM and other certificates you have installed.
   - User certificates: View user certificates.
   - Install from device storage: Install a new certificate from storage.
   - Clear credentials: Erase the credential contents from the device and reset the password.
Advanced Security Settings

Use these options to configure advanced security settings.

1. From a Home screen, tap Apps > Settings.

2. Tap Lock screen and security > Other security settings for the following advanced options:

   - **Trust agents**: Perform selected actions when trusted devices are connected.
     - To view Trust agents, set up a secured screen lock (Password, PIN, or Pattern). For more information, see “Set a Screen Lock” on page 152.

   - **Pin windows**: Pin an app on your device screen, preventing access to other features of your device.

   - **Usage data access**: View the applications that can access your device’s usage history.

   - **Notification access**: View the applications that can access notifications you receive on your device.

   - **Do not disturb permission**: View which apps have permission to change the Do not disturb settings.
Accounts

Set up and manage accounts, including your Google Account, Samsung account, email, and social networking accounts.
Add an Account

You can add and manage all your email, social networking, and picture and video sharing accounts.

1. From a Home screen, tap Apps > Settings.
2. Tap Accounts, and then tap Add account.
3. Tap one of the account types.
4. Follow the prompts to enter your credentials and set up the account.

Synchronize Accounts

You can synchronize your calendar, contacts, and other types of accounts.

1. From a Home screen, tap Apps > Settings.
2. Tap Accounts > [Account type].
3. Tap an account to view the sync settings for that account.
4. Tap individual data items to sync.
5. Tap More options > Sync now to synchronize the account.
Account Settings

Each account has its own set of settings. In addition, you can configure common settings for all accounts of the same type.

Account settings and available features vary between account types and service providers. Contact your service provider for more information on your account’s settings.

1. From a Home screen, tap Apps > Settings.
2. Tap Accounts > [Account type].
3. Tap an account to configure that account’s sync settings.
4. Tap other available options for the account type.

Remove an Account

You can remove accounts from your device.
1. From a Home screen, tap Apps > Settings.
2. Tap Accounts > [Account type].
3. Tap the account and then tap More options > Remove account.
Backup and Restore
Back up your data to your Google Account.

Google Account
Enable backup of your information to your Google Account.

1. From a Home screen, tap Apps > Settings.
2. Tap Backup and reset for options:
   - **Back up my data**: Enable back up of application data, Wi-Fi passwords, and other settings to Google servers.
   - **Backup account**: Select a Google Account to be used as your backup account.
   - **Automatic restore**: Enable automatic restoration of settings from Google servers. When enabled, backed-up settings are restored when you reinstall an application.

Google Settings
Configure your device’s Google settings.

Customize Google
To customize your Google settings:

1. From a Home screen, tap Apps > Settings.
2. Tap Google, and select an option to customize:
   - **Location**: Configure your Google location settings.
   - **Security**: Configure the Android Device Manager and apps security settings.
   - **Ads**: Configure your Google advertising profile.
   - **App preview messages**: Receive and reply to messages sent from messaging apps that are not installed on your device.
• **Nearby**: Use your device’s sensors to connect with nearby devices.

• **Search & Now**: Configure your Google search settings and Google Now™ settings.

• **Set up nearby device**: Set up another device using Wi-Fi and Bluetooth.

**Note**: These options may change if you are signed in to your Google Account.
Accessibility

Accessibility services are special features that make using the device easier for those with certain physical disabilities.

For more information about Accessibility for Samsung products, please contact us at accessibility@sea.samsung.com.
Vision

You can turn on Accessibility features to assist with visual aspects of the device.

1. From a Home screen, tap Apps > Settings.

2. Tap Accessibility > Vision, and tap an option:

   - **Dark screen**: Keep the screen turned off at all times for privacy.
   - **Rapid key input**: Release your finger to enter selection instead of double tapping.
   - **Speak passwords**: Read the characters aloud as you enter your passwords.
   - **Accessibility shortcut**: Quickly enable accessibility features in two quick steps.
   - **Screen zoom and font**: Configure the screen zoom level and font size and style.
   - **High contrast fonts**: Adjust the color and outline of fonts to increase the contrast with the background.
   - **High contrast keyboard**: Adjust the size of the Samsung keyboard and change its colors to increase the contrast between the keys and the background.
   - **Show button shapes**: Show buttons with shaded backgrounds to make them stand out.
   - **Magnifier window**: Magnify content shown on the screen.
   - **Magnification gestures**: Use exaggerated gestures such as triple-tapping, double pinching, and dragging two fingers across the screen.
   - **Large mouse/touchpad pointer**: Enable to display a large mouse or touchpad pointer.
• **Color inversion**: Reverse the display of colors from white text on a black background to black text on a white background.

• **Color correction**: Adjust the color of the screen if you are color blind or have difficulty reading the display because of the screen color.

### Hearing

To set accessibility settings related to hearing:

1. From a Home screen, tap 📲 Apps > 🌍 Settings.
2. Tap Accessibility > Hearing.

• **Flash notification**: Set your camera light to blink whenever you receive a notification.

• **Turn off all sounds**: Turn off all notifications and audio for privacy.

• **Hearing aids**: Improve the sound quality for use with hearing aids.

• **Samsung subtitles (CC)**: Use Samsung subtitles with multimedia files when available.

• **Google subtitles (CC)**: Use Google subtitles with multimedia files when available.

• **Left/right sound balance**: Use the slider to set the left and right balance when using a stereo device.

• **Mono audio**: Switch audio from stereo to mono for use with one earphone.

### Dexterity and interaction

To set accessibility settings related to dexterity and interaction:

1. From a Home screen, tap 📲 Apps > 🌍 Settings.
2. Tap Accessibility > Dexterity and interaction.

• **Assistant menu**: Improve the device accessibility for users with reduced dexterity.
- **Touch and hold delay**: Select a time interval for this action.

- **Auto click after pointer stops**: If you use a mouse with your device, tap **On/Off** to enable this option, which causes your device to automatically click when the mouse cursor stops moving. Drag the **Delay before click** slider to set the amount of time to delay the click once the mouse cursor stops moving.

- **Interaction control**: Block areas of the screen from touch interaction. Disable auto screen rotation and hard key functions. Only show application notifications in the Notification panel and the Status bar.

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**More Accessibility Settings**

To set more accessibility settings:

1. From a Home screen, tap **Apps > Settings**.

2. Tap **Accessibility**.

   - **Text-to-speech**: Set your preferred TTS engine and options. For more information, see “Text-to-Speech Options” on page 146.

   - **Direct access**: Open your accessibility settings by pressing the **Home** key quickly three times in succession.

   - **Notification reminder**: Beep at set intervals to remind you of any unread notifications.
• **Answering and ending calls**: Select shortcuts for answering and ending calls.

• **Single tap mode**: Dismiss or snooze alarms, calendar events, and timer alerts, and answer or reject incoming calls with a single tap.

**Accessibility Services**

Certain accessibility services you install may be listed and configured under Services.

1. From a Home screen, tap Apps > Settings.

2. Tap **Accessibility**.

   • **TalkBack**: Your device provides spoken feedback to help blind and low-vision users.

   • **Switch Access**: Lets you scan and select items using one or more switches.
Other Settings

Configure features on your device that make it easier to use.
About Phone

View information about your device, including current status, legal information, hardware and software versions, and more.

1. From a Home screen, tap Apps > Settings.

2. Tap About phone, and then tap items for more details:
   - **My phone number**: View your phone number.
   - **Status**: View the status of the battery, network, and other information about your device.
   - **Legal information**: View legal notices and other legal information, including your embedded Samsung legal information.
   - **Phone name**: View and change your device’s name.
   - Additional device information includes the Model number, Android version, Build number, and more.

Help

View tips and guidelines for using your device.

1. From a Home screen, tap Apps > Settings.

2. Tap Help to access your user manual from the Internet.
Getting Help

Additional resources for your device.
Videos
samsung.com/spsn

Simulators
samsungsimulator.com/

Tips
samsung.com/us/support/tips/galaxy/

Samsung Support
samsung.com/us/support

Verizon Glossary
verizonwireless.com/support/glossary
View legal information for your device.
Legal Information

Important legal information can be accessed in writing, on the mobile device, or at: samsung.com

READ THIS INFORMATION BEFORE USING YOUR MOBILE DEVICE.

Samsung Limited Warranty - This product is covered under the applicable Samsung Limited Warranty INCLUDING THE DISPUTE RESOLUTION PROCEDURE FOR WARRANTY AND OTHER CLAIMS, and your right to opt out of arbitration within 30 calendar days of the first consumer purchase. You may opt out by either sending an email to optout@sea.samsung.com with the subject line “Arbitration Opt Out” or by calling 1-800-SAMSUNG (726-7864).

For more detailed procedures, please refer to the “Dispute Resolution Procedures and Arbitration and Opt Out” section of the Limited Warranty.

Health & Safety and Warranty

Full written terms and detailed information about the warranty and obtaining service are available on the device at: Settings > About device > Legal information > Samsung legal.

You may also access the online version for your device at:

PHONE

English: samsung.com/us/Legal/Phone-HSGuide
Spanish: samsung.com/us/Legal/Phone-HSGuide-SP

TABLET

English: samsung.com/us/Legal/Tablet-HSGuide
Spanish: samsung.com/us/Legal/Tablet-HSGuide-SP
End User License Agreement for Software (EULA)

The online version of the End User License Agreement (EULA) for your device can be found online at: samsung.com/us/Legal/SamsungLegal-EULA4

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- performance of the product;
- workmanship of the product or the components contained therein; or
- compliance of the product with the requirements of any law, rule, specification or contract pertaining thereto.

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Modification of Software

Samsung is not liable for performance issues or incompatibilities caused by your editing of registry settings, or your modification of Operating System (OS) software.

Using custom OS software may cause your device and applications to work improperly. Your carrier may not permit users to download certain software, such as custom OS.

If your carrier prohibits this, and if you attempt to download software onto the device without authorization; you will be notified on the screen that the device will no longer operate and you will then be instructed to power down the device. You must then contact your carrier to restore the device to the carrier authorized settings.

Samsung Knox

Samsung Knox is Samsung’s security platform and is a mark for a Samsung device tested for security with enterprise use in mind. Additional licensing fee may be required. For more information about Knox, please refer to: samsung.com/us/knox

Restricting Children’s Access to Your Mobile Device

Your device is not a toy. Do not allow children to play with it because they could hurt themselves and others, damage the device, or make calls that increase your device bill. Keep the device and all its parts and accessories out of the reach of small children.
Screen images are simulated. Appearance of device may vary.

The actual available capacity of the internal memory is less than the specified capacity because the operating system and default applications occupy part of the memory. The available capacity may change when you upgrade the device.

Other marks are the property of their respective owners.

Some multimedia (audio/video) files contain Digital Rights Management (DRM) technology to verify you have the right to use the files. Preloaded apps on your device may not be compatible with DRM-protected files.