

# UM175

## User Manual

(Hardware)



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## CHAPTER 1

# BEFORE USING UM175



ABOUT THIS USER MANUAL

PRODUCT OVERVIEW

WHAT'S INSIDE THE PRODUCT  
PACKAGE

INTRODUCTION TO WIRELESS UM175  
USB MODEM

PRODUCT FEATURES

PRODUCT HANDLING

CONFIGURATION

## ■ ABOUT THIS USER MANUAL

You will find all the information you need to install and use the UM175 in this user manual. Before using the UM175, you must properly install the UM175 software by closely following the installation instructions.

## INSTRUCTIONS

- Install the UM175 software **BEFORE** inserting the UM175 USB Device into your notebook or PC. The installation software is included in the product package. Insert the CD into your CD-ROM drive. Installation may take a few minutes.
- It is highly recommended that you read the safety precautions described in this manual before using the UM175.

## ■ PRODUCT OVERVIEW

Thank you for purchasing the Verizon Wireless UM175 USB Modem. The UM175 is a 3G wireless device that enables high-speed wireless communication from your notebook or PC. The UM175 is simple to install and use.

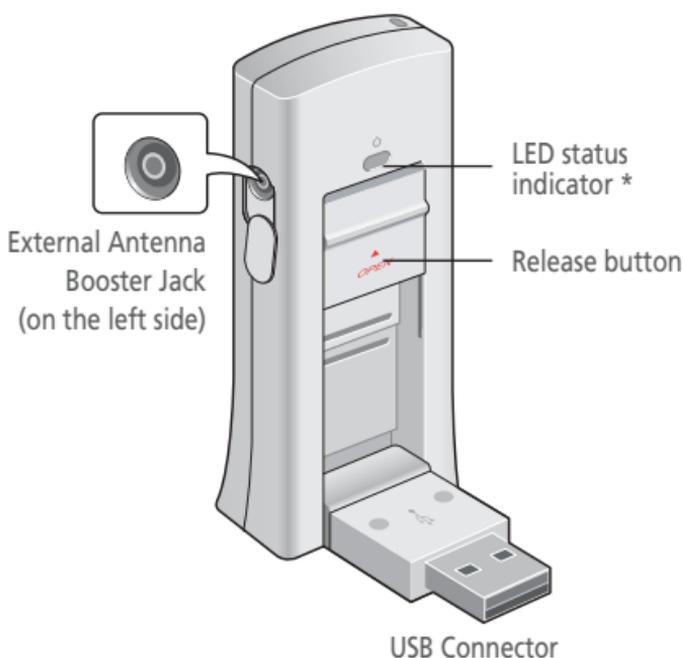
## ■ WHAT'S INSIDE THE PRODUCT PACKAGE

The following items are included in the product package. If any of the items listed below are missing, please contact the retail location where you purchased the product.

- UM175 Wireless USB Modem
- Installation CD that contains software and this user manual
- USB Modem Extension Cable
- Quick Reference Guide

## ■ INTRODUCTION TO WIRELESS UM175 USB MODEM

The Verizon Wireless UM175 is designed for your notebook or PC's USB port, which is available in most models. The UM175 can be used to access the Internet, your company's intranet, or you can use it to send and receive email. It is extremely useful when you are away from the office, on the road, or wherever a wireline Internet access is not readily available.



\* Blue light: Connected to PC and detected to network  
Red light: Connected to PC but out of service area

**■ PRODUCT FEATURES**

- Power management: The UM175 utilizes power management and system overhead reduction functions provided by the USB interface for maximum power savings.
- Antenna design: Efficient, innovative internal antenna design optimizes data transfer rate and sensitivity to network signals.
- Extension Y Cable connector: Simply insert the USB connector into the USB port of your computer to deliver a power boost, increased RF performance, and to solve clearance issues.
- USB Modem that supports Type A USB Port interface.
- Supports North American PCS (1900 MHz) and Cellular (800 MHz) bands.
- Utilizes QUALCOMM MSM6800A chip set.
- Supports 3G network technologies.
- Average Data Rate: 600 Kbps to 1.4 Mbps download; 500 to 800Kbps upload.
- Supports Windows 2000 and XP and Vista systems with installed host software and driver.
- Compatible with Mac OSX Mac OS X 10.4.X (Tiger) or 10.5.X (Leopard) or higher.
- Provides Verizon Wireless BroadbandAccess and NationalAccess network service (where available).

## ■ PRODUCT HANDLING

- 1 Do not put any adhesive label on the USB connector. It may leave a sticky residue that can cause problems inside the notebook or PC USB port.
- 2 The UM175 USB device should easily slide into the USB port. Do not force the UM175 into the USB port as it may cause damage to the modem and/or the port.
- 3 Keep the UM175 in a dry and clean place.  
(Storage temperature: -22°F to 149°F [- 30°C to 65°C]).  
Keep your device away from liquids, dust and excessive heat.

## ■ CONFIGURATION

To use the UM175, you should first install the software included in the installation CD and configure the UM175 USB device. See the next section for more information on software installation and USB device configuration.



## CHAPTER 2

# INSTALLING UM175



PRECAUTIONS

RECOMMENDED SYSTEM  
REQUIREMENTS

INSTALLING SOFTWARE

UNPLUGGING OR EJECTING THE  
DEVICE

USB MODEM EXTENSION CABLE

**■ PRECAUTIONS**

- 1 DO NOT** insert the UM175 before installing the software on the computer. When you complete the software installation, the system will prompt you to insert the UM175 into the USB port.
- 2** Once the modem has been inserted into the notebook or PC, do not remove it without first completing the unplugging/ejection process.

**■ RECOMMENDED SYSTEM REQUIREMENTS**

To successfully install and use the UM175 USB device in your notebook or PC, the following system specifications are required.

• Item	Required Specification
• <b>Operating system</b>	Windows® Vista / Windows® XP / Windows® 2000 / Mac OS X 10.4.X (Tiger) or 10.5.X (Leopard)
• <b>Port</b>	Type A USB port
• <b>Processor</b>	150MHz or faster
• <b>Disk drive</b>	CD-ROM
• <b>Memory</b>	32 MB
• <b>Disk space</b>	28.1MB
• <b>Dial-up networking</b>	DUN bound to TCP/IP

\* The UM175 is useful for Pocket PCs that include a USB port. Voice service is not supported.

## ■ INSTALLING SOFTWARE

### INSTALLATION

- If you install VZAccess Manager, it will install the USB Driver for the UM175. Follow the instructions from VZAccess Manager for installation.

### WARNINGS!

- Make sure to complete the unplugging/ejection process BEFORE removing the UM175. If you remove the device improperly, the product may be damaged. (For further information on unplugging/ejection process, please refer to pages 12-13.)
- Before inserting the UM175 into your notebook or PC's USB port, remove the Installation CD from the CD-ROM drive.

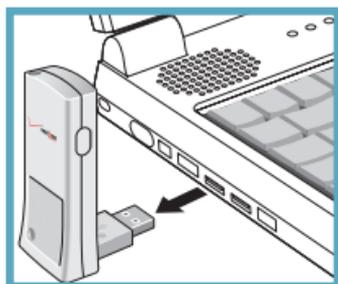
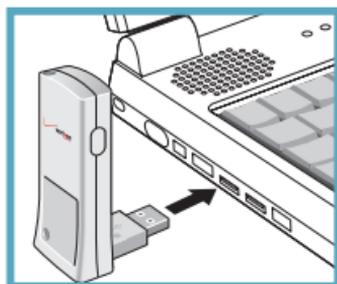
### NOTES

- If you have inserted the device properly, Windows will inform you of the new hardware. Wait until Windows completes the "Found New Hardware" task. In Windows 2000, several windows similar to "Found New Hardware" window can appear and disappear automatically. In Windows XP, several tool tips similar to the "Found New Hardware" function will appear and disappear in the system tray automatically. In Windows Vista, several tool tips similar to the "Installing device driver software" function will appear and disappear in the system tray automatically. Once hardware detection is complete, you will be prompted to start activation.

## INSTALLING UM175

## UNPLUGGING OR EJECTING THE DEVICE

- It is normal to hear a short beep sound each time you insert or remove the UM175. It is an audible notification that your PC recognizes the new hardware.



### ■ UNPLUGGING OR EJECTING THE DEVICE

Make sure to complete the unplug/eject process on your computer BEFORE removing the UM175 from your notebook or PC. If you remove the USB device improperly, the product may be damaged.

#### • WINDOWS

When disconnecting the UM175 from the computer, close all windows and quit all running applications that are stored on the device and double click the Unplug/Eject Hardware icon in the System tray.



Windows 2000



Windows XP



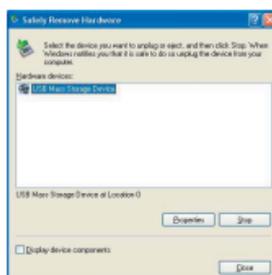
Vista



System Tray

Unplug / Eject Hardware icon

When you press the Unplug/Eject icon in the system tray, the pop-up window will appear.



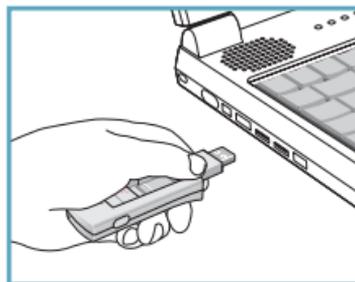
Click the [Stop] button. Now, you can remove the UM175 from your PC.

- MACINTOSH

When disconnecting a USB mass device from the computer, close all windows and quit all running applications that are stored on the device and drag the device's icon (Mac OS9 – ; Mac OS X – ) onto trash (Mac OS9 – ; Mac OS 10 – ) to dismount it from the Desktop prior to unplugging the device from the USB port or Hub.



When removing the UM175, always grip the top and bottom of the modem and push/pull carefully.

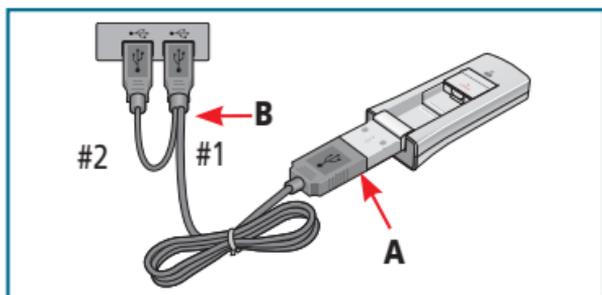


## ■ USB MODEM EXTENSION CABLE

The UM175 USB Modem package includes an extension USB Y-shaped cable. Although the cable is not required for use with your UM175 modem, it offers increased performance for your UM175 modem under certain operating conditions. Simply insert the USB connector into the USB port of your computing device to deliver power boost, increased RF performance, and to solve clearance issues.

### USING THE USB MODEM EXTENSION CABLE:

- 1 Plug the single end of the Y-shaped cable into the UM175 Modem. [A]
- 2 Depending on the condition you are trying to solve (power boost, increased RF performance, or clearance issues), plug either one of the two connected ends of the USB modem extension cable into the Type A USB port(s) on your computer. [B]



The USB modem extension cable connector labeled #1, is the primary data power cable used to either extend the UM175 modem away from your computer allowing you to locate the modem in a more optimum signal location or solve any computer USB port clearance issues. The USB modem extension cable connector labeled #2, is a power boost cable and must be used with connector #1 to provide the modem up to 1Amp of current for use in weaker signal areas.

- 3 The device is connected to and powered by the computer as soon as the USB cable is plugged properly into the appropriate Type A USB port(s).
- 4 Launch VZAccess Manager and click Connect.



## CHAPTER 3

# REGULATORY AND SAFETY INFORMATION



REGULATORY NOTICES

OPERATING CONDITIONS

WARNINGS AND CAUTIONS

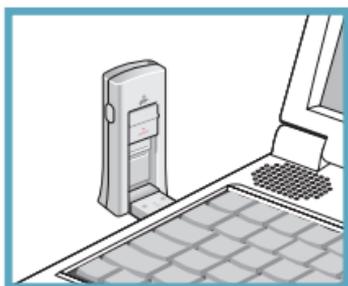
SAFETY PRECAUTIONS

**■ REGULATORY NOTICES**

UM175 complies with Parts 15, 22, and 24 of the FCC rules. It has been tested with the typical personal computer with a USB port. This USB device must not be co-located or operated in conjunction with any other antenna or transmitter. If you use this USB device in any other configuration, the FCC RF Exposure compliance limit can be exceeded.

**■ OPERATING CONDITIONS**

- 1 This device may not cause harmful interference, and this device must accept any interference received, including interference that may cause undesirable operations.
- 2 The manufacturer stipulates that the antenna should be more than 1.5 cm (0.60") from by-standers and 1.0cm (0.39") from the user.



## ■ WARNINGS AND CAUTIONS

- 1 Modifying or changing this USB device without express authorization can nullify compliance with RF exposure guidelines.
- 2 This USB device has been tested and found to comply with the limits pursuant to Part 15, 22, and 24 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when appropriately installed. This USB device generates, uses, and can radiate radio frequency and, if not installed and used according to the instructions provided, it may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in any particular installation.
- 3 If this USB device does cause harmful interference with radio or television signals (determine this by turning the USB device off and on), attempt to correct the interference by trying one or more of the following:
  - Reorient or relocate the antenna.
  - Increase the separation between the USB device and receiver.
  - Connect the USB device into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help.
- 4 This USB device does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the interference causing equipment standard entitled "Digital Apparatus", ICES-003 of the Department of Communications.

## REGULATORY AND SAFETY INFORMATIONS

## WARNINGS AND CAUTIONS

- 5 If you have purchased this product under a United States Government contract, it shall be subject to restrictions as set forth in subparagraph (C)(1)(ii) of Defense Federal Acquisitions Regulations (DFARs) Section 252.227-7013 for Department of Defense contracts, and as set forth in Federal Acquisitions Regulations (FARs) Section 52.227-19 for civilian agency contracts or any successor regulations. If further government regulations apply, it is your responsibility to ensure compliance with such regulations.
- \* WARNING: This product contains a chemical known to the State of California to cause cancer.
- \* WARNING: This product contains a chemical known to the State of California to cause birth defects or other reproductive harm.

## ■ SAFETY PRECAUTIONS

- ① Data transmission and reception cannot be guaranteed because of the nature of wireless communications. Data can be delayed, corrupted or lost during transmission. Even though it is quite rare that significant data delay or loss occurs if the USB device is used in a normal manner, this USB device should not be used in cases that data transmission or reception failure could result in damage of any kind to the user or another party, including but not limited to personal injury, death or loss of personal property. UTStarcom bears no responsibility for damages or losses of any kind resulting from delays or errors in data transmission using the USB device, or for failure of the USB device to transmit or receive such data.
- ② Do not use this USB device in areas where blasting is in progress, where explosive atmospheres may be present, near medical equipment, life support equipment, or any equipment which may be susceptible to any form of radio interference. Turn off this USB device in these areas, since it can transmit signals that could interfere with this equipment.
- ③ Do not use this USB device in any aircraft whether the aircraft is on the ground or in flight. Make sure to turn off this USB device in aircraft.  
If used in an aircraft, it can transmit signals that could interfere with various aircraft systems.
- ④ Do not use this USB device while driving a car, since it can distract the driver. In some area, using the communication device while driving a car is illegal.



## CHAPTER 4

# APPENDIX



GLOSSARY

SPECIFIC ABSORPTION RATES (SAR)

SAFETY INFORMATION FOR RF  
EXPOSURE

## ■ GLOSSARY

### **Analog Coverage**

An area where analog service is available. Analog phones usually indicate signal strength on an indicator in the phone's display when receiving an analog signal.

### **Browser**

The software that allows you to view the Internet; contains navigator commands such as forward and back; examples include Netscape, Microsoft Explorer. A Web browser in your computer requests HTML files from Web servers and takes you to the Internet sites you wish to visit, by linking your computer's IP address to a site's IP address.

### **COM PORT (communications port)**

A connector for a communications interface, usually, a serial port.

### **Data**

Information kept in databases, on an intranet, on the Internet, etc.

### **Driver**

Software that controls a device.

### **Inactivity Time-Out**

A stoppage in a connection, which usually occurs after a period of time elapses, without activity. Time-out settings are usually determined by the network.

**Internet**

A cooperatively run, globally distributed collection of computer networks that exchange information via a common set of rules for exchanging data (Transfer Control Protocol/Internet Protocol or TCP/IP).

**Intranet**

An intranet is a web site created by a business, which posts its own company information in a secure part of the Internet that only employees or other authorized users can reach. Intranets are generally protected by firewalls.

**Kbps**

Kilobits per second.

**Kilobyte (KB)**

1024 bits (Approximately 1/2 page of plain text)

**Modem**

Hardware that translates and transmits data over wire-line or wireless.

**Package Minutes**

Package minutes are those minutes included in the cost of a monthly service plan. Once the packaged minutes have been exhausted, additional airtime charges apply. Please refer to Plans and Pricing for more information, details and offers in your area.

**Packet Switching**

Packet-switching messages are divided into packets or pieces before transmission over one or more routes and are reassembled at their destination.

**POP3 e-mail**

Protocol used by ISP's mail servers to manage e-mail for subscribers. E-mail clients such as Microsoft Outlook support POP3.

**Proxy Settings**

A specific I.P. address that allows access to a secured enterprise network. The proxy settings provide directions to a computer so that it can locate an address and access information and services, which exist at that location.

**Search Engine**

A program that receives a user's search request, compares it to the entries in the index, and returns results to help the user find relevant information.

**Serial Port**

A connector on a computer used to connect peripherals, which communicate using a serial protocol.

**Serial/Data Cable**

A wire that connects two serial ports carrying data to one another.

**Transmission Speed**

The rate at which data is sent over a communications line, usually measured in kilobits (kbps).

**USB Cable**

A wire connecting two USB ports carrying data to one another.

**USB Port**

A connector on a computer to connect peripherals using USB (Universal Serial Bus) protocol.

■ **SPECIFIC ABSORPTION RATES (SAR)**

Maximum: SAR 1.19 W/kg CDMA835 Body  
SAR 0.854 W/kg PCS1900 Body

THIS MODEL PHONE MEETS THE GOVERNMENT'S  
REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. \*

Tests for SAR are conducted with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the

limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model phone when tested for use at the when worn on the body, as described in this user guide, is 1.19 W/Kg. (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements). While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID: PP4PX-700.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at <http://www.wow-com.com>.

\* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

## ■ SAFETY INFORMATION FOR RF EXPOSURE

### **BODY WORN OPERATION**

This device was tested in multiple notebook computer configurations with USB port configurations for typical near-body operations with the back of the USB Modem kept 20mm from the body. To maintain compliance with FCC RF exposure requirements it can be used in notebook computers with substantially similar physical dimensions, construction, and electrical and RF characteristics, and that maintain a minimum 20mm separation distance between the user's body and the back of the USB Modem, including the antenna. The antenna(s) used for this USB Modem must not be co-located or must not operate in conjunction with any other antenna or transmitter within a host device.

### **SAFETY INFORMATION**

#### **SAFETY INFORMATION FOR FIXED WIRELESS TERMINALS POTENTIALLY EXPLOSIVE ATMOSPHERES**

Turn your phone OFF when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

### **INTERFERENCE TO MEDICAL DIVICES**

Certain electronic equipment may be shielded against RF signal from you wireless phone. (pacemakers, Hearing Aids, and so on) Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. RF signals may affect improperly installed or inadequately shielded electronic system in motor vehicles.

**EXPOSURE TO RF ENERGY**

Use only the supplied or an approved replacement antenna. Do not touch the antenna unnecessarily when the phone is in use. Do not move the antenna close to, or touching any exposed part of the body when making a call.

**FCC COMPLIANCE INFORMATION**

This device complies with Part 15 of FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.