Quick Start Guide



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NOTE: Devices and software are constantly evolving - the screen images and icons you see here are for reference only.

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Initial Phone Set Up

Your phone already has a SIM card installed. For optimal functionality of your new device, please use the pre-installed SIM card.

Insert microSD card

If you have a micro SD card, use the pin tool and insert it in the hole to release the tray. Insert the micro SD card with the gold contacts facing down. Close the tray.

NOTE: The micro SD card is sold separately.





Charge Battery



Before turning on your phone, charge it fully. Insert the small end of the USB cable into the phone. Insert the larger end into the charger and plug it into an outlet.

WARNING: Only use the approved chargers with your device. Incompatible chargers or tampering with the charger port could damage and void the warranty.

Turn Phone ON/OFF



To turn ON, press and hold the **Power/Lock** button located on the right edge of your phone. To turn OFF, press and hold the **Power/Lock** button and follow the prompts.

Using Onscreen Gestures

Use onscreen gestures to move around the screen; open menus, select items, zoom in or out on web pages, and more.

Swipe - Swipe by quickly sliding your finger in any direction.

Drag - Touch and hold an item to move it to a new position.

Double Tap - Tap two times rapidly to zoom in or out on a web page or picture.

Zoom - Spread two fingers apart on a web page, map or image to zoom in. Pinch to zoom out.

Lock and Unlock your Phone

To turn on your screen, press the **Power/Lock** button. Then swipe up on the screen to unlock it.

To turn off your screen and prevent accidental key presses, press the **Power/Lock** button.





Make a Call

- From the Home Screen, tap the Phone icon
- Tap the Keypad icon ().
- Enter the number you want to call or the first letters of the contact's name and select the contact.
- Tap the **Call** icon to place the call 🕓

Receive a Call

- From the Home Screen, tap Answer to answer the incoming call.
- From the Lock Screen slide up, incoming call.

Send a Text

- From the Home Screen, tap **=**.
- Tap Start chat.
- Enter the name or number of the recipient.
- Enter your message.
- To add an attachment to your message, tap (+).
- Tap to send your message ≥.

Take Photos

- From the Home Screen, tap O.
- Using the phone's main display screen as a view finder, adjust the image by giming the camera at the subject.
- Pinch the screen to zoom in or pinch open to zoom out.
- If desired, before taking the photo, you can tap onscreen icons to access various camera options and settings.
- Tap (a) to take the picture. You can also use the volume keys to take a photo.

Google Play Store

Find and download all of your music, videos, wallpapers, apps, and games. Google Play and Chrome are trademarks of Google LLC.

Install Apps

Selected applications are preinstalled on your phone. There are many more available in the Play Store.

Play Store 🕨

Play Store is the application store for Android phones. Browse through to find applications. When you find an app you want, download it and follow the installation instructions. You can also uninstall, update, and manage your downloaded apps.

Open an App

Simply touch an app to open it.

Uninstalling Apps

Uninstall an App

- Touch and hold an App icon.
- Touch the App Info window that appears.
- Touch UNINSTALL. Touch OK or CANCEL.

NOTE: Many preinstalled apps cannot be uninstalled.

Improving Accessibility

Adjust accessibility settings to assist users who have impaired vision, hearing or reduced dexterity.

- Touch Home O > swipe up for apps. Settings (2) > Accessibility.
- Tap a category and set the desired options.

Connect to Wi-Fi

- Touch the Home Key > swipe up for apps > Settings 2 > Network & Internet > Wi-Fi.
- Make sure Wi-Fi is ON.
- Select network or touch Add Network.
- Enter the network SSID and other required information.
- Touch Connect.

HD Voice and Video Calling

1. Dial phone number and press Make a video call

2. From the call history, tap phone number or contact name and then tap Video call

3. From the contact list, select the contact and tap 📑 Make a video call

Set Up Voice Mail

- 1. Dial *86 and press **Send**.
- 2. When you hear a greeting, press # to interrupt
- 3. Follow the setup instructions.

Check Voice Mail

From your phone:

- 1. Dial *86 and press **Send**.
- 2. Follow the instructions.

From other phones:

- 1. Dial your wireless number.
- 2. When you hear the greeting, press # to interrupt.
- 3. Follow the instructions.

NOTE: Voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup instructions. Verizon Cloud

Verizon Cloud offers secure online storage to back up your contacts and sync them with your other Cloud-Connected devices.

To learn more, go to "vzw.com/Cloud."

Support & More



My Verizon Mobile Manage your account, track your usage, edit account information, pay your bill and more.



Get help using your phone From your computer, visit "verizonwireless.com/support."



International travel For features and rates when outside the US, visit "verizonwireless.com/international."



Customer service Call 1.800.922.0204 Twitter @VZWSupport



More Information Download a User Guide from "verizonwireless.com/support"

Additional information

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.