



User Guide

LTE Home Router



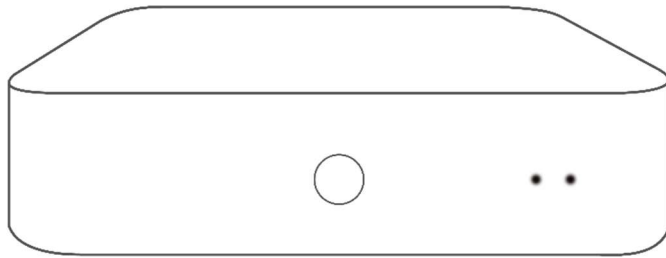
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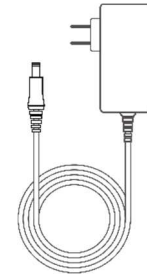
1. Inside the box

Inside the product package you should find the following items. Contact Verizon if any item is missing or damaged.

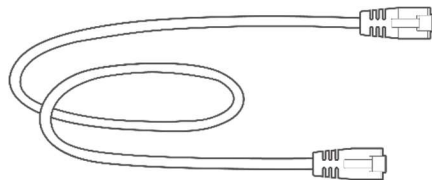
LTE Home Router



Power Adapter



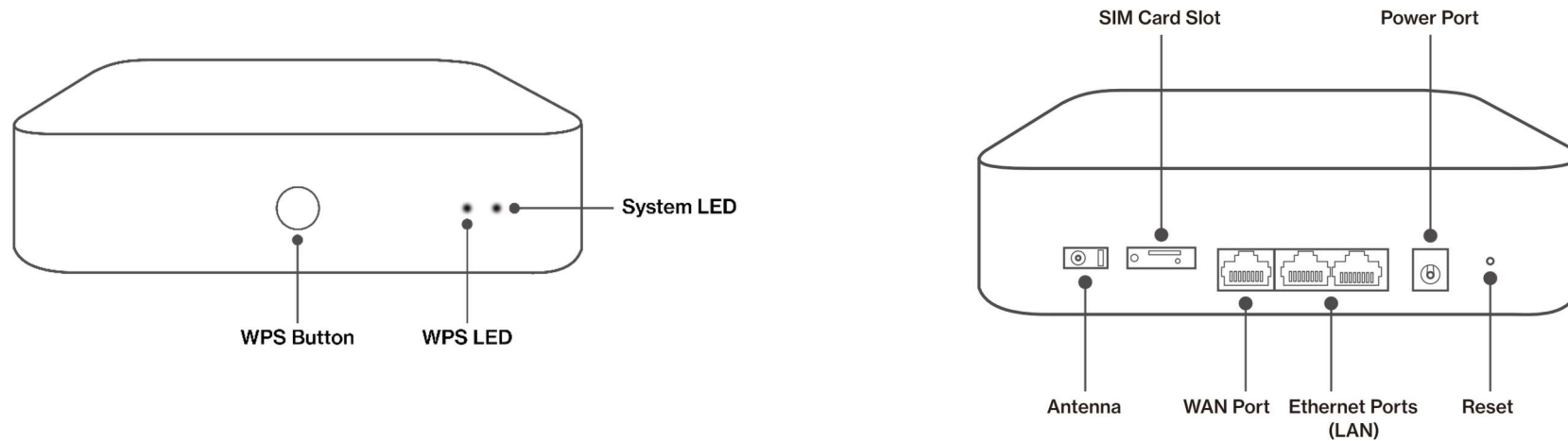
Ethernet Cable



2. Your LTE Home Router

Your Verizon LTE Home Router provides fast dual-band Wi-Fi for all your devices, and features built-in network security as well as parental controls, guest Wi-Fi and automatic software updates.

Take a moment to familiarize with your product



Reset Button

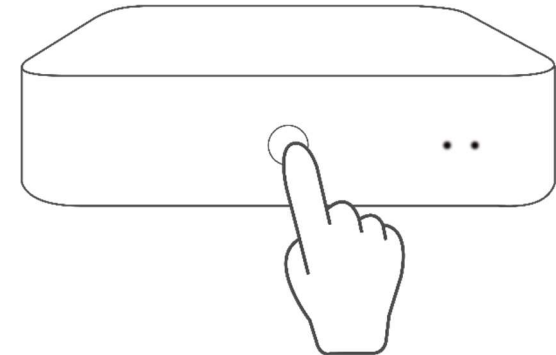
If you experience difficulties with your router or you want to revert all settings that you have changed, the reset function allows you to reset the router back to its factory default state. To perform a factory reset and return the LTE Home Router to default settings, press and hold the reset button for 1-2 seconds..

WPS



WPS is an easy way to add supported Wi-Fi devices to your network. Press the WPS button on the front of the router to activate WPS. You will need to activate WPS on your Wi-Fi device too. Refer to **5.2.3 Wi-Fi Settings > WPS** for more information.

LEDs


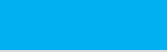

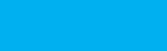


The LEDs indicate the system and connection status, and WPS activity.



Indicator/Scenario	Description	Light type	LED2 (WPS)	LED1 (SYS)
System	System Off	Off		
	Power on	Blue		
	System Booting	Green, Slow Blinking		~
	System Ready (Network searching)	Green, Slow Blinking		~
	Firmware update	Green, Quick blinking <i>(only while firmware is being installed)</i>		
	Excellent LTE Signal Strength	Green		
	Fair LTE Signal Strength	Yellow/Amber		
	Poor LTE Signal Strength	Red		
	Wi-Fi / LTE / FW Error	Red, Slow Blinking	~	~
	No SIM Card	Red, Quick Blinking		

WPS	WPS Pairing	Blue, Quick Blinking <i>(blinks until WPS times out)</i>		Existing Status
Factory Reset	Reset User data	Yellow/Amber Quick Blinking <i>(press and hold the reset button for 1-2 seconds)</i>		

During Firmware Upgrade:

System Status	Light type	LED2 (WPS)	LED1 (SYS)
Download FW	No LED change	Existing Status	Existing Status
Reboot recovery	Green, Quick Blinking		
Initial boot	Blue		
FW updating	Green, Quick blinking		
Power On	Blue		
System Booting	Green, Slow blinking		
System ready (Network Searching)	Green, Slow blinking		

3. Setting Up Your LTE Home Router

Your Verizon LTE Home Router comes with a pre-installed SIM card and can be up and running in just a couple of minutes.

3.1 Positioning Your Router

For the best wireless signal transmission from the router to your network devices:

- Place the router in a central area.
- Keep the router away from metal obstructions and away from direct sunlight.
- Keep the router away from 802.11g or 20MHz only Wi-Fi devices, 2.4GHz computer peripherals, Bluetooth devices, cordless phones, transformers, heavy-duty motors, fluorescent lights, microwave ovens, refrigerators, and other industrial equipment to prevent signal interference or loss.

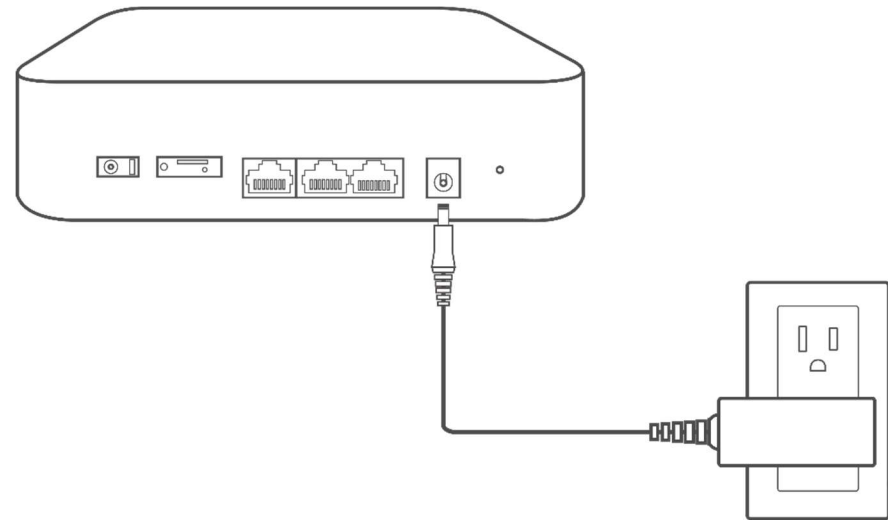
3.2 Setup Requirements

To configure your wireless network via computer, you need a computer that meets the following system requirements:

- Ethernet RJ-45 (LAN) port (10Base-T/100Base-TX/1000Base-TX)
- IEEE 802.11a/b/g/n/ac wireless capability
- An installed TCP/IP service
- Web browser such as Internet Explorer, Firefox, Safari, or Google Chrome

3.3 Setting Up

1. Plug the router into a power outlet with the included power adapter.
2. Wait for a couple of minutes for the router to power up and establish an LTE connection. The system LED should display a solid red, yellow/amber or green according to signal strength.
3. That's it! You can connect your Internet devices to the router's Wi-Fi networks named **LTE-Home-xxxx** (check your router's product label for your unique Wi-Fi password). You can also connect Internet devices to your router by Ethernet cable, by connecting your device's LAN ports.
4. Go to 3. **Login to your LTE Home Router** to login to your router and configure settings such as Wi-Fi security.



You should immediately change your Wi-Fi password and Web UI login password.

4. Login to Your LTE Home Router

You can login to your router's Web User Interface (Web UI) to access and change any of your router's settings and functions, such as Parental Controls and Wi-Fi security. You can also access network information such as connected devices and data usage.

You can login to the Web UI using a computer or mobile device.

First connect your device to your router, then access the Web UI, as shown below.

Your router is pre-set with WPA2 security, but it is always recommended to change the default Wi-Fi password, as well as the Web UI login password.

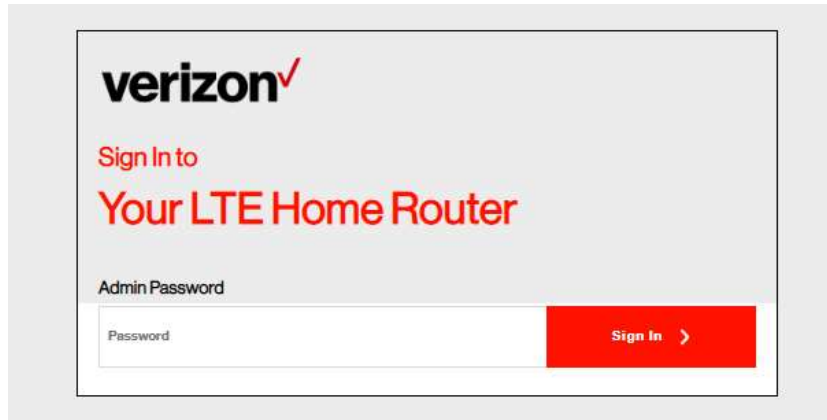
4.1 Connect & Login by Mobile Device

1. You can automatically connect your device by scanning the QR code on the product label. To connect manually, move to step 2.
2. Scan available Wi-Fi networks with your mobile device:



3. Select either of the networks named LTE-Home-xxx (one is 2.4G, the other is 5G).
4. Enter your Wi-Fi Key / password, which can be found on your router's product label.

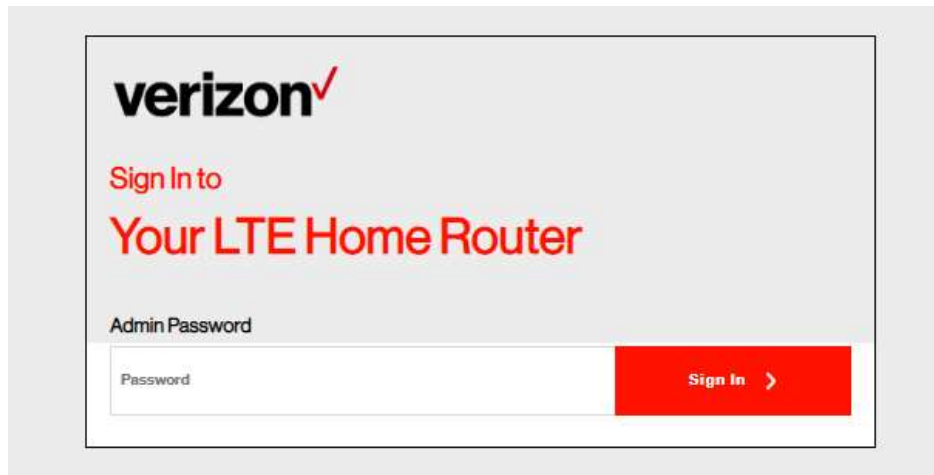
5. Open a web browser and enter the router's default address <http://192.168.1.1> in the address bar.
6. Log in using the default password (Check your router's product label for your unique GUI Password).



7. Go to **Wi-Fi Settings** to change your Wi-Fi password and **Device Settings > Admin Password** to change your Web UI login password, and remember to save your settings.
8. Check **5. Web User Interface** in this guide for more information about your router's settings.

4.2 Connect & Login by Computer

1. Scan available Wi-Fi networks with your computer.
2. Select either of the networks named **LTE-Home-xxxx (one is 2.4G, the other is 5G)**.
3. Enter your password, which can be found on your router's product label
4. If preferred, you can use an Ethernet cable to connect your computer to the router's LAN port for configuration (instead of Wi-Fi). Simply connect the two devices' LAN ports by Ethernet cable.
5. Open a web browser and enter the router's default address **http://192.168.1.1** in the address bar.
6. Log in to the Web UI using the default password (Check your router's product label for your unique GUI Password)



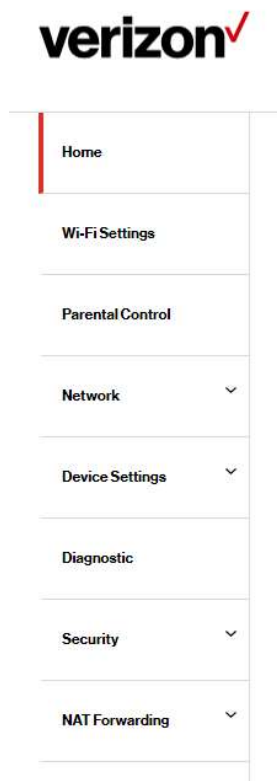
7. Go to **Wi-Fi Settings** to change your Wi-Fi password and **Device Settings > Admin Password** to change your Web UI login password, and remember to save your settings.
8. Check **5. Web User Interface** in this guide for more information about your router's settings.

5. Web User Interface

Your router's Web User Interface (Web UI) allows you to set up and configure its various functions. You can access the Web UI anytime by entering the router's default address **http://192.168.1.1** in the address bar of web browser on a device connected to the router. Check your router's product label for your unique GUI Password

Menu

Use the left side menu to navigate:



Save

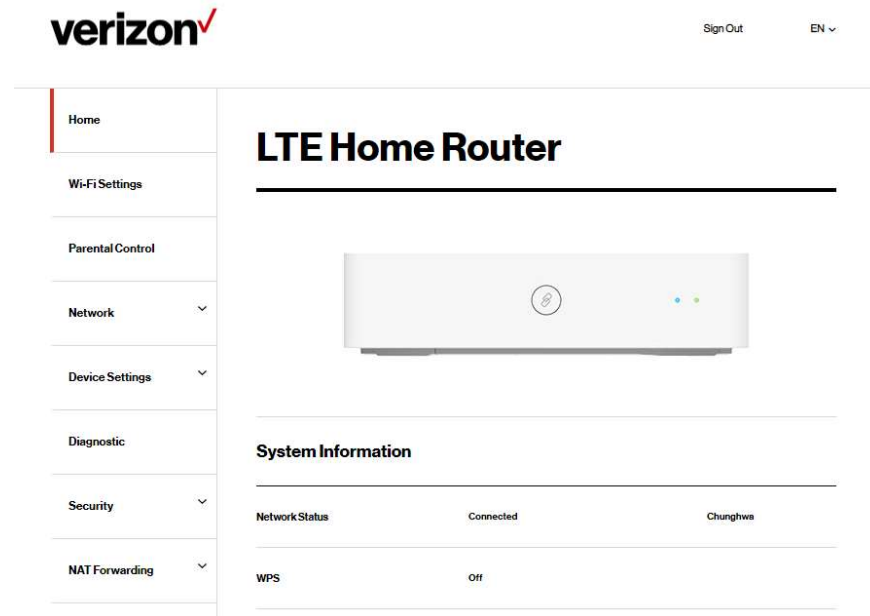
Remember to save your settings with the save button after making changes.



5.1 Home

> Home

The **Home** page shows your network status and key system information. Network Status should display **Connected** to indicate an LTE connection. If you don't see this, check the router's LEDs and refer to **Troubleshooting** for more help.



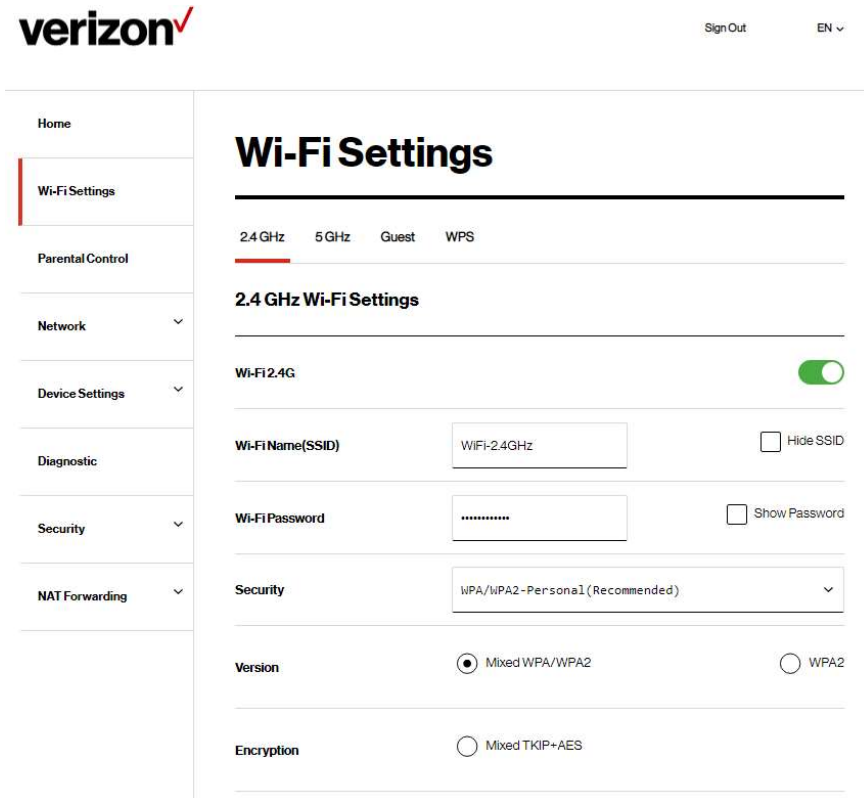
System Information

Network Status	Displays the status of your router's LTE connection.
WPS	The WPS status of your router is shown here, indicating whether WPS is active or off.
IP Address	Your router's public IP Address is displayed here.
MAC Address	Displays the MAC address of your router. A MAC Address is a unique fixed identifier for any device on a network.
Software Version	Displays the current software version your router is running.

5.2 Wi-Fi Settings

> Wi-Fi Settings

The **Wi-Fi Settings** screen displays advanced settings for your router's Wi-Fi, as well as WPS settings. Your router is dual-band and uses two Wi-Fi frequencies (2.4GHz & 5GHz) for better wireless performance on your devices.



verizon Sign Out EN

Home

Wi-Fi Settings

Parental Control

Network

Device Settings

Diagnostic

Security

NAT Forwarding

Wi-Fi Settings

2.4 GHz 5 GHz Guest WPS

2.4 GHz Wi-Fi Settings

Wi-Fi 2.4G

Wi-Fi Name (SSID) Hide SSID

Wi-Fi Password Show Password

Security

Version Mixed WPA/WPA2 WPA2

Encryption Mixed TKIP+AES

5.2.1 2.4GHz / 5GHz

> Wi-Fi Settings > 2.4GHz / 5GHz

You can edit advanced settings for 2.4GHz or 5GHz frequency bands by selecting the respective tab.

2.4 GHz 5 GHz Guest WPS

2.4 GHz Wi-Fi Settings

Wi-Fi 2.4G

Wi-Fi Name(SSID) Hide SSID

Wi-Fi Password Show Password

Security ▾

Version Mixed WPA/WPA2 WPA2

Encryption Mixed TKIP+AES

Channel Settings

Mode ▾

Channel ▾

Channel Bandwidth ▾

2.4 GHz 5 GHz Guest WPS

5 GHz Wi-Fi Settings

Wi-Fi 5G

Wi-Fi Name(SSID) Hide SSID

Wi-Fi Password Show Password

Security ▾

Version Mixed WPA/WPA2 WPA2

Encryption Mixed TKIP+AES

Channel Settings

Mode ▾

Channel ▾

Channel Bandwidth ▾

2.4 / 5 GHz Wi-Fi Settings

Wi-Fi 2.4GHz/5GHz	Toggle to enable or disable this Wi-Fi frequency.
Wi-Fi Name (SSID)	This is the name of your Wi-Fi network for identification, also sometimes referred to as “SSID”. The SSID can consist of any combination of up to 32 alphanumeric characters.
Hide SSID	Check the box to hide your SSID. When hidden, the SSID will not be visible as an available Wi-Fi network to clients – clients must manually enter the SSID in order to connect. A hidden SSID is typically more secure than a visible SSID.
Wi-Fi Password	Enter your Wi-Fi password. A complex, hard-to-guess password is recommended.
Security	Select a Wi-Fi security type from the drop-down menu. WPA/WPA2 is the default setting and the most secure. Security can be disabled by selecting None, but this is not recommended.
Version	Select which version of security type to use. WPA2 is the most secure, but is not supported by all wireless clients. Selecting Mixed WPA/WPA2 ensures wireless client compatibility.
Encryption	Displays encryption type according to version. AES encryption is the default setting for WPA2, while Mixed TKIP+AES is the default for Mixed WPA/WPA2.

2.4 / 5 GHz Channel Settings

Mode	Select the wireless standard used for the router’s Wi-Fi. 802.11b/g mixed means 802.11b and 802.11g wireless clients can connect to the router, 802.11g/n mixed means 802.11g and 802.11n wireless clients can connect to the router.
Channel	Select a wireless radio channel or use the default “Auto” setting from the drop-down menu. Changing the radio channel can improve Wi-Fi signal depending on how crowded the channel is with other radio signals and interference.
Channel Bandwidth	Set the channel bandwidth: 20MHz (lower performance but less interference), 40MHz (better performance but likely more interference), or Auto (automatically select based on interference level).

5.2.2 Guest

> Wi-Fi Settings > Guest

You can set up additional “Guest” Wi-Fi networks (2.4GHz and/or 5GHz), so guest users can enjoy Wi-Fi connectivity without accessing your primary networks. The “Guest” tab displays settings for your guest Wi-Fi networks.

Guest

Guest Network | Toggle to enable or disable all guest networks.

2.4GHz / 5GHz Guest Network | Toggle to enable or disable guest network for displayed frequency, either 2.4GHz or 5GHz.

Wi-Fi Name (SSID) | This is the name of your Wi-Fi network for identification, also sometimes referred to as “SSID”. The SSID can consist of any

	combination of up to 32 alphanumeric characters.
Hide SSID	Check the box to hide your SSID. When hidden, the SSID will not be visible as an available Wi-Fi network to clients – clients must manually enter the SSID in order to connect. A hidden SSID is typically more secure than a visible SSID.
Wi-Fi Password	Enter your Wi-Fi password. A complex, hard-to-guess password is recommended.
Security	Select a Wi-Fi security type from the drop-down menu. WPA/WPA2 is the default setting and the most secure. Security can be disabled by selecting None, but this is not recommended.
Version	Select which version of security type to use. WPA2 is the most secure, but is not supported by all wireless clients. Selecting Mixed WPA/WPA2 ensures wireless client compatibility.
Encryption	Displays encryption type according to version. AES encryption is the default setting for WPA2, while Mixed TKIP+AES is default for Mixed WPA/WPA2.

5.2.3 WPS

> Wi-Fi Settings > WPS

Wi-Fi Protected Setup (WPS) is a simple way to establish connections between WPS compatible devices. WPS can be activated on compatible devices by pushing a WPS button on the device or from within the device's firmware/configuration interface (known as PBC or "Push Button Configuration"). When WPS is activated in the correct manner and at the correct time for two compatible devices, they will automatically connect. "PIN code WPS" is a variation of PBC which includes the additional use of a PIN code between the two devices for verification.

Follow the instructions on screen.

2.4 GHz 5 GHz Guest **WPS**

Wi-Fi Protected Setup is an easy way to add Wi-Fi devices to your network. To use this feature, your Wi-Fi client device needs to support WPS.

Warning: Wi-Fi devices may briefly lose connectivity when turning WPS On or OFF.

Wi-Fi Protected Setup

You have two alternate methods to add a Wi-Fi device to your network using WPS

1 Push to Pair (preferred)

If your client device has a WPS button, Press it and then click the button below to start WPS pairing

PBC

OR

2 Input the PIN

If your client device has a WPS PIN, enter that number below (usually found on a sticker on the back of the device) and click "Register"

Wi-Fi Mode 2.4 GHz 5 GHz

Client WPS PIN **REGISTER**

Contains illegal characters, this field only allows [0-9][8].

Alternatively, if your client supports it, enter the router's PIN into the client device

Enable router's PIN

5.3 Parental Control

> Parental Control

The **Parental Control** feature allows you to restrict Internet access to selected devices on your network at specified times e.g. disabling Internet access for a child's smartphone.

The screenshot shows the Verizon Parental Control web interface. At the top left is the Verizon logo. At the top right are links for 'Sign Out' and 'EN'. A left-hand navigation menu includes 'Home', 'Wi-Fi Settings', 'Parental Control' (highlighted with a red bar), 'Network', 'Device Settings', 'Diagnostic', 'Security', and 'NAT Forwarding'. The main content area is titled 'Parental Control' and features a 'Connected Devices' section with 'Add New' and 'Delete All' buttons. Below this, a device entry is shown with fields for 'Nickname', 'MAC Address: AA:BB:CC:DD:EE:FF', and 'Restricted Access' (set to 'Sun, Sat, 07:00 pm - 10:00 pm'). Action links for 'Remove' and 'Schedule Access' are visible next to the device entry.

1. Click **Add New** to add and setup a new device for parental controls.
2. Toggle **Enable This Entry** to enable/disable this parental control setup.
3. Toggle **Schedule Internet Access** to enable/disable the schedule for Internet access:

4. Select a device from the Client menu or enter the MAC address manually below.
5. Specify a Device Name and enter a Description of the device for easy reference.

✕

Add New

Enable This Entry

Schedule Internet Access

Client

Edit Device Nickname

MAC Address

Sun	Mon	Tue	Wed	Thu	Fri	Sat
-----	-----	-----	-----	-----	-----	-----

Start Time

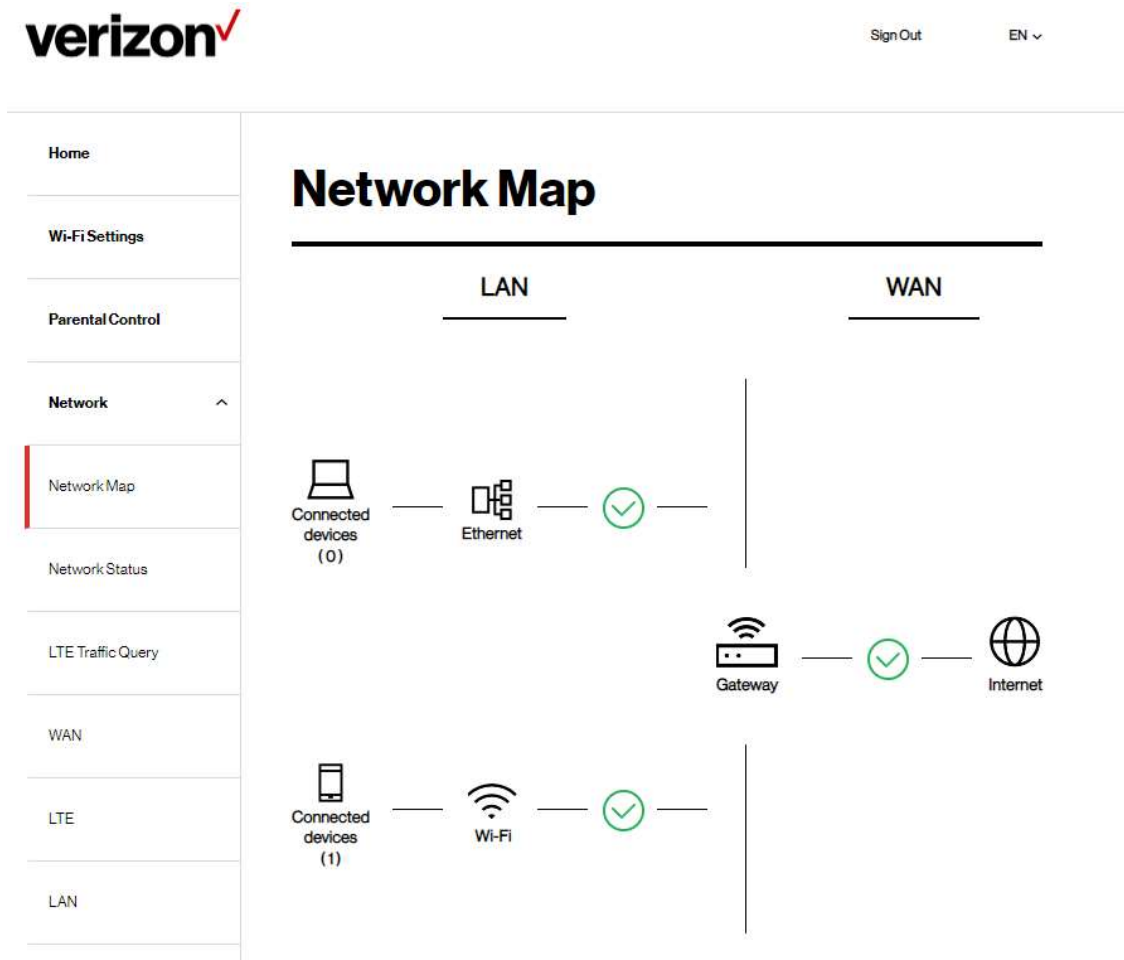
End Time

6. Click to select and specify which days to apply the parental control restrictions, and set the start and end times.
7. Click **Save** to save the schedule and the device's Internet access will now be restricted according to the schedule.

5.4 Network

> Network

The **Network** menu provides quick links to the networking functions of your router. When you select the Network menu, the Network Map page is displayed as below.

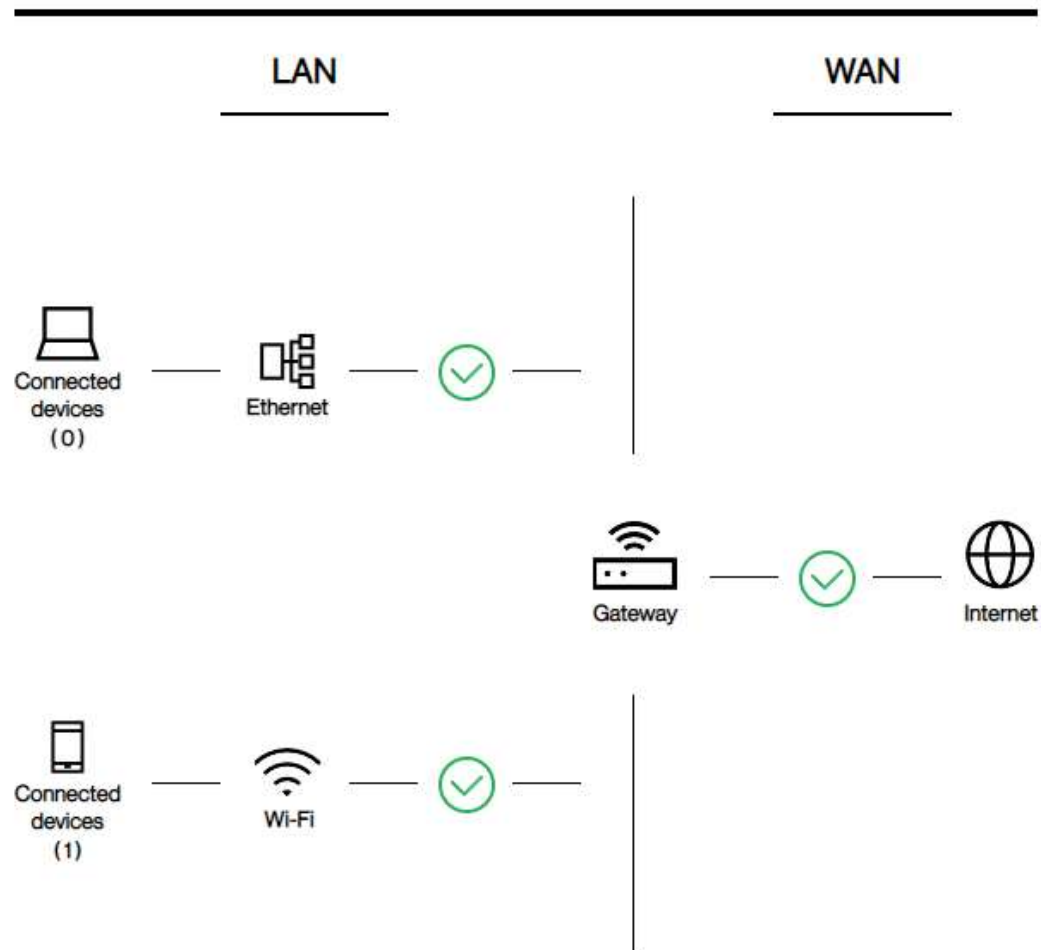


5.4.1 Network Map

> Network > Network Map

The **Network Map** provides a visual overview and status information of the network and devices on the network, with quick links to LAN & WAN settings and connected device / client lists. Green check marks indicate everything is working correctly.

Network Map



5.4.2 Status

> Network > Status

Network Status displays the status of the network across six categories: Internet v4, Internet v6, LTE, LAN, Wireless & System Information.

Network Status

Internet (V4)

IP Address 10.17.51.155

Subnet Mask 255.255.255.248

Default Gateway 10.17.51.156

Primary DNS 168.95.1.1

Secondary DNS 168.95.192.1

Connection Type LTE - Connected

Internet v4

Displays IPv4 Wide Area Network WAN information about your router's LTE connection. IPv4 is the default Internet protocol widely used across the Internet.

Internet v6

Displays IPv6 Wide Area Network WAN information about your router's LTE connection. IPv6 is an alternative Internet protocol which is not yet widely supported. To set up IPv6 go to **Network > IPv6**.

LTE

Displays LTE information including signal strength. To edit LTE settings go to **Network > LTE**.

LAN

Displays the router's Local Area Network (LAN) information including MAC Address, IP Address and Subnet Mask, and DHCP Server status. To edit LAN settings go to **Network > LAN**.

Wireless 2.4GHz & 5GHz

Displays your router's Wi-Fi information for both 2.4GHz & 5GHz frequencies. Includes network name (SSID) and radio & channel information. To edit these Wi-Fi settings, go to **Wi-Fi Settings**.

System Information

Displays system identifiers unique to your hardware.

5.4.3 LTE Traffic Query

> Network > LTE Traffic Query

Traffic Query displays your network data usage, with upload, download and total traffic displayed in MB. Ensure that your router's date and time settings are correct in **Device Settings > Date / Time** for accurate Monthly usage information.

LTE Traffic Query

Monthly Usage

Upload 50.36MB

Download 623.34MB

Total Traffic 673.70MB

Current Usage

Query Range 2020-05-04 00:00 - 08:38

Upload 50.36MB

Download 623.34MB

Total Traffic 673.70MB

5.4.4 WAN

> Network > WAN

The WAN Settings screen allows you to configure the settings of various Wide Area Network (WAN) connection types.

WAN Settings

WAN Type

Connection Type

Dynamic IP Information

IP Address

Subnet Mask

Default Gateway

Primary DNS

Secondary DNS

Dynamic IP Advanced Settings

DNS Address Get dynamically from ISP

Use the following DNS Addresses

Primary DNS

Secondary DNS

WAN Type

Connection Type:

Choose your Internet Service Provider type: Dynamic IP or Static IP – and enter the appropriate IP Address, Subnet Mask and Default Gateway if using Static IP. Consult your ISP if the router is unable to obtain a valid IP address or if you are unsure the WAN connection type.

Dynamic IP Advanced Settings

DNS Address:

Allows this router to get the DNS IP address from the ISP automatically or you can specify preferred primary and secondary DNS address. A DNS is a host on the Internet that translates Internet names to numeric IP addresses.

5.4.5 LTE

> Network > LTE

LTE settings are pre-configured by default. You can disconnect the LTE connection using the Disconnect button if needed, and the connection and SIM status are displayed accordingly. It's not recommended to modify APN Setting unless instructed by your ISP.

LTE Settings

LTE Status

Internet Status

Connected

Disconnect

SIM Status

Ready

APN Setting

APN

5.4.6 LAN

> Network > LAN

The **LAN Settings** page allows you to configure your router on your Local Area Network (LAN). You can specify a static IP address for your router, and configure your router as a DHCP server to assign IP addresses to other devices on your LAN.

LAN Settings

Basic

MAC Address B4:EE:B4:EA:77:BE

IP Address 192.168.1.1

Subnet Mask 255.255.255.0

Advanced

DHCP

IP Address Pool 192.168.1.100 - 150

Address Lease Time (Hours) 24

Primary DNS (Optional)

Secondary DNS (Optional)

Basic

MAC Address Displays the MAC address of your router. A MAC address is a unique fixed identifier for every device on a network.

IP Address Specify the IP address here. This IP address will be assigned to your router and will replace the default IP address.

Subnet Mask

Specify a subnet mask. The default value is 255.255.255.0

Advanced

DHCP

Toggle the switch to enable or disable DHCP server.

IP Address Pool

Enter the start and end IP address of the IP address range which your router's DHCP server will assign to devices on the network.

Address Lease
Time

Enter an address lease time in hours. IP addresses will be assigned for this period of time before being reassigned.

Primary DNS
Address

Enter a primary DNS address.

Secondary DNS
Address

Enter a secondary DNS address.

5.4.7 IPv6

> Network > IPv6

This wireless router supports IPv6 addressing: a system that supports more IP addresses. This standard is not yet widely available. Contact your ISP to set up IPv6 if your Internet service supports it.

IPv6 Settings

IPv6

WAN

Profile Name

WAN DHCP Settings

DNS Address Get dynamically from ISP
 Use the following DNS Addresses

Primary DNS

Secondary DNS

LAN Settings

Prefix Delegation

IPv6 Address

IPv6 Prefix Length

IPv6 Address Type SLAAC+RDNS
 SLAAC+DHCPv6
 DHCPv6

Life Time (Minutes)

5.4.8 Client List

> Network > Client List

Displays all devices (clients) connected to your router, by Ethernet (LAN) or Wi-Fi (wireless) e.g. laptops, smartphones. The device name, MAC address and IP address is listed for each device.

Client List

LAN **Wi-Fi**

KD

MAC ADDRESS: 80:1F:02:9C:8F:FF

IP Address: 192.168.1.121

IPv6 Address: 2001:b400:e262:40b:8c9c:9895:46ca:9487

5.5 Device Settings

> Device Settings

Various administrative functions of your router can be configured from the **Device Settings** menu, including the Web UI login password, router date & time settings, backup, router firmware and system logs.

The screenshot shows the Verizon router's web interface. At the top left is the Verizon logo. In the top right, there are links for 'Sign Out' and a language dropdown set to 'EN'. A left-hand navigation menu lists various settings: Home, Wi-Fi Settings, Parental Control, Network (with a dropdown arrow), Device Settings (with an up arrow), Admin Password (highlighted with a red bar), Date / Time, Backup / Restore, Firmware, Diagnostic, Security (with a dropdown arrow), and NAT Forwarding (with a dropdown arrow). The main content area is titled 'Device Settings' and contains a section for 'Change Admin Password'. This section has three input fields: 'Current Password', 'New Password' (with a placeholder '4 to 24 characters'), and 'Confirm New Password'. At the bottom right of this section are two buttons: 'Cancel' and 'Save'.

5.5.1 Admin Settings

> Device Settings > Admin Settings

The **administration** function allows you to change the login password for the router's Web UI. It's essential to change this password for the security of your router. Use hard-to-guess password, which should include combinations of numbers, letters and symbols, and change your password regularly.

Change Admin Password

Current Password	<input type="password"/>
New Password	<input type="password" value="4 to 24 characters"/>
Confirm New Password	<input type="password"/>

1. Enter the current password for authentication.
2. Enter your name password in the New Password field and again to confirm, and choose **Save** to save the new settings.

5.5.2 Date & Time

> Device Settings > Date & Time

Set the **date and time** for your router. You can use a Simple Network Time Protocol (SNTP) which synchronizes the date and time with public time servers, or the router can get the date and time automatically based on your selected time zone.

Date / Time Settings

Mode

Automatically

SNTP

Gateway Current Time

2020 May 04 21:28

1. Select Automatically or SNTP for the mode.
2. For automatic, select your time zone from the drop-down menu.
3. For SNTP, to synchronize date and time with public time servers, enter the NTP Servers.

Examples of commonly used NTP Servers include time.microsoft.com or time.google.com.

5.5.3 Backup / Restore

> Device Settings > Backup / Restore

The Backup / Restore page enables you to save/backup the router's current settings as a file to your local computer, or restore your router to previously saved settings by loading a backed up file. You can also reset the router back to factory default settings. If the router malfunctions or is not responding, then it is recommended that you first reboot the device, and if still experiencing problems, reset the device back to its factory default settings. To perform a factory reset and return the LTE Home Router to default settings, press and hold the reset button for 1-2 seconds.

Backup

Save A Copy Of Your Current Settings.

Backup

Restore

Restore saved settings from a file

Select File

No File Selected

Factory Default Restore

Revert All The Settings To Their Default Values.

Factory Restore

Backup

Save a copy of your current settings

Displays the MAC address of your router. A MAC address is a unique fixed identifier for every device on a network.

Restore

Restore saved settings from a file

Choose Select File to locate a previously saved settings file on your computer and select it to load the file to your router.

Factory Default Restore

Revert all the settings to their default values.

Select Factory Restore to revert your router to its original factory default state. This resets all settings.

5.5.4 Firmware

> Device Settings > Firmware

The **Firmware** page displays your router's firmware version information. Firmware is the software that your router runs on. You can click **Check for New Version** to manually initiate a check to see if new firmware is available.

LTE Home Router Software Update

Current Software

Software Version 201824

Applied On 04/28/2020 00:45:01 UTC

[Check For New Version](#)

5.6 Diagnostic

> Diagnostic

You can run **Ping & Traceroute diagnostic** tests with the router. Enter the IP address to use for the test and click Start; results are displayed in the box.

Ping / Traceroute

Diagnostic Tool

Ping

Traceroute

IP Address/Domain Name

8.8.8.8

Start

Results

5.7 Security

> Security

Use the **Security** menu to configure various security functions if needed, including Firewall, IP/MAC Binding and Access Control.

The screenshot displays the Verizon user interface for Firewall Settings. The Verizon logo is in the top left, and 'Sign Out' and 'EN' are in the top right. A left sidebar lists navigation options: Home, Wi-Fi Settings, Parental Control, Network, Device Settings, Diagnostic, Security, Firewall, IP/MAC Binding, Access Control, and NAT Forwarding. The 'Security' menu is expanded, and 'Firewall' is selected. The main content area, titled 'Firewall Settings', features four toggle switches: SPI Firewall (on), DoS Protection (on), WAN Block Ping (on), and LAN Block Ping (off). 'Cancel' and 'Save' buttons are located at the bottom right of the settings area.

5.7.1 Firewall

> Security > Firewall

The router features a built-in firewall that provides protection to your network from unauthorized intrusions from the Internet. The firewall features four modules which can be enabled or disabled using the switches.

Firewall Settings

SPI Firewall



DoS Protection



WAN Block Ping



LAN Block Ping



SPI Firewall

Stateful Packet Inspection (SPI) firewall protection means only packets matching a known active connection will be allowed by the firewall, and others will be rejected. An SPI firewall goes beyond stateless filtering and checks an entire packet's content, rather than only packet headers. This is a security feature to help distinguish between legitimate packets of information and potentially harmful packets, and provides greater security for your network.

DoS Protection

Denial-of-Service (DoS) is a common form of malicious attack against a network. The router's firewall can protect against such attacks

by filtering unreasonable packets that could flood and disable a network with large amounts of traffic.

WAN Block Ping

When active the router will not answer ping requests from the Internet. This can increase security, as pinging is a common method used by hackers to test networks.

LAN Block Ping

When active, the router will not answer ping requests from the local network. This can increase security, as pinging is a common method used by hackers to test networks.

5.7.2 IP / MAC Binding

> Security > IP / MAC Binding

IP/MAC Binding allows you to reserve a static IP address for a device on the network, rather than being assigned a new (dynamic) IP address by the router's DHCP Server every time the device connects to the router. Static IP addresses can be useful for using various services on the local network. Every device is identified by a unique MAC address, and the IP address can be bound to the MAC address.

IP/MAC Binding Settings

IP/MAC Binding

Binding List [Add New](#) [Delete All](#)

Description	Remove	Edit
MAC Address: F4:F5:DB:D9:81:F9 IP Address: 192.168.1.122 Description: Description		

1. Switch **IP/MAC** Binding on using the toggle switch.
2. Click **Add New** to setup a new client for IP/MAC Binding.

3. Select a device from the Client menu or enter the MAC address manually.
4. Specify the IP Address the client will use, and enter a Description of the device for easy reference.

×

Add New

Enable This Entry

Client

MAC Address

IP Address

Description

i You will need to disconnect and reconnect the device to the router for the IP binding settings to take effect.

5.7.3 Access Control

> Security > Access Control

Access Control is a security feature that can help to prevent unauthorized users from connecting to your router. You can define a list of network devices permitted (whitelist) or denied (blacklist) to connect to the router. Devices are each identified by their unique MAC address or IP address.

Access Control Settings

Access Control

Access Mode Blacklist Whitelist

Binding List [Add New](#) [Delete All](#)

Smartphone [Remove](#) [Edit](#)

MAC Address: F4:F5:DB:D9:81:F9
IP Address: undefined

1. Switch Access Control on using the switch.
2. Select Blacklist (not permitted) or Whitelist (permitted), and click **Add New**.

3. Select a device from the Client menu or enter the MAC address manually.
4. Enter the Name of the device for easy reference.

×

Add New

Enable This Entry

Client

MAC Address

Device Name

5.8 NAT Forwarding

> NAT Forwarding

Functions in the **Network Address Translation (NAT) Forwarding** menu can improve network performance and security.

The screenshot displays the Verizon user interface for configuring DMZ settings. At the top left is the Verizon logo, and at the top right are 'Sign Out' and 'EN' links. A left sidebar contains a list of settings categories: Home, Wi-Fi Settings, Parental Control, Network, Device Settings, Diagnostic, Security, NAT Forwarding, DMZ (highlighted with a red bar), UPnP, ALG, and Virtual Servers. The main content area is titled 'DMZ Settings' and features a 'DMZ' toggle switch that is currently turned off. Below this is a 'Client' dropdown menu with 'Manually' selected. A 'DMZ Host IP Address' input field is also present. At the bottom of the settings area are two buttons: 'Cancel' and 'Save'.

5.8.1 DMZ

> NAT Forwarding > DMZ

A **Demilitarized Zone (DMZ)** is an isolated area in your local network where a computer runs outside the firewall and receives/intercepts all incoming Internet traffic. This can provide an extra layer of security to the rest of the network, or can be useful if a network client PC cannot run an application properly from behind an NAT firewall. However since it opens the client up to unrestricted two-way access this computer is vulnerable. DMZ should be configured only by expert network users aware of the security risks.

DMZ Settings

DMZ	<input type="checkbox"/>
Client	Manually
DMZ Host IP Address	<input type="text"/>

1. Use the switch to set DMZ to **active**.
2. Enter the IP Address of the computer to provide the DMZ service (ensure this computer is using a Static IP Address)

5.8.2 UPnP

> NAT Forwarding > UPnP

Universal plug-and-play (UPnP) is a set of networking protocols which enables network devices to communicate and automatically establish working configurations with each other, such as computers, printers, mobile devices etc.

It's typically used for data sharing, communications and entertainment purposes, although sometimes not preferred, due to security concerns. Some devices may require UPnP to be enabled to function properly. Use the switch to set UPnP to active or inactive, according to your requirements.

UPnP Settings

UPnP



5.8.3 ALG

> NAT Forwarding > ALG

Application Level Gateway (ALG) settings are advanced functions that can resolve issues where services are disrupted by the firewall. Each ALG module is a security component that augments the firewall. Services such as VPNs or Virtual Servers may require ALG modules enabled. By default all ALG modules are active. Use the switches to disable any ALG module required. ALG Settings are recommended for expert users only.

SIP ALG may disrupt Wi-Fi calling for cellphones connected to the network.

ALG Settings

PPTP Pass-Through	<input checked="" type="checkbox"/>
L2TP Pass-Through	<input checked="" type="checkbox"/>
IPSec Pass-Through	<input checked="" type="checkbox"/>
FTP ALG	<input checked="" type="checkbox"/>
TFTP ALG	<input checked="" type="checkbox"/>
RTSP ALG	<input checked="" type="checkbox"/>
SIP ALG	<input checked="" type="checkbox"/>

Manage ALG Settings

PPTP Passthrough | Point-to-Point Tunneling Protocol (PPTP) is a module for implementing virtual private networks.

L2TP Passthrough | Layer 2 Tunneling Protocol (L2TP) is a tunneling protocol used to support virtual private networks (VPNs) or as part of the delivery of services by ISPs.

IPSec Passthrough	Internet Protocol Security (IPsec) is a protocol suite for securing Internet Protocol (IP) communications by authenticating and encrypting each IP packet of a communication session.
FTP ALG	File Transfer Protocol is a widely and commonly used method of exchanging files over IP networks. The FTP ALG monitors PORT, PASV, and 227 commands. It performs NAT on the IP, port, or both in the message and gate opening on the device as necessary
TFTP ALG	Trivial File Transfer Protocol (TFTP) is a simple protocol used for files transfer (RFC 1350). TFTP is implemented on top of UDP, with destination port 69 as the well-known port. The TFTP Application Layer Gateway (ALG) processes TFTP packets that initiate the request.
RTSP ALG	The Real Time Streaming Protocol (RTSP) is a network control protocol designed for use in entertainment and communications systems to control streaming media servers.
SIP ALG	The Session Initiation Protocol (SIP) is a communications protocol for signaling and controlling multimedia communication sessions. The most common applications of SIP are in Internet telephony for voice and video calls, as well as instant messaging all over Internet Protocol (IP) networks.

5.8.4 Virtual Servers

> NAT Forwarding > Virtual Servers

This function allows you to set up an internet service on a local computer, without exposing the local computer to the internet. Internet traffic is directed to a specific port or range of ports on a device or devices on your local network. You can also build various sets of port redirection, to provide various internet services on different local computers via a single Internet IP address. It also allows PCs outside the network to access services provided by a computer in the local network.

Virtual Servers Settings

Binding List

Add New

Delete All

Demo

[Remove](#) [Edit](#)

External Port: 10200-10300

Internal IP: 192.168.1.254

Internal Port: 789-799

Protocol: All

1. Click **Add New** and enter the parameters to setup a virtual server:

Add New



Enable This Entry



Service Type

Demo

External Port

10200

-

10300

Client

Manually

Internal IP

192.168.1.254

Internal Port

789

-

799

Protocol

All

Cancel

Save

Service Type

Specify the service type e.g. HTTP, FTP etc.

External Port

Specify the external/public port to access the computer on your local network.

Client

Select whether to manually assign Internal (Private) IP & Port.

Internal IP

Enter the IP address of the computer on your local network.

Internal Port

Specify the internal/private port you wish to use on the computer in your local network.

Protocol

Select the connection protocol: TCP, UDP or All.

6. Troubleshooting

If you are experiencing any trouble, try here first for some quick fixes to common problems.

Dropped Wi-Fi connection

Wi-Fi connections can occasionally drop for any number of reasons, such as interference or system updates. Try to ensure the space between your router and Wi-Fi devices is as clear as possible and make sure you're not moving too far away from your router. Check that your router has a good LTE connection and that your Wi-Fi device isn't trying to connect to any other saved Wi-Fi networks.

Can't connect to Wi-Fi

If your router's Wi-Fi doesn't appear when scanning available networks on your device, or if you can't make a connection, try switching both your router and Wi-Fi device off and back on again, and move closer to your router. If your router has a good LTE connection and you still can't establish a Wi-Fi connection, try a factory reset. To perform a factory reset and return the LTE Home Router to default settings, press and hold the reset button for 1-2 seconds.

Can't login to the Web UI

If you can't access the Web UI, it might be an issue with your device or computer's proxy or IP address settings. Make sure that proxy settings are disabled and that your device or computer can be allocated an IP address on the network by the gateway's DHCP server. You'll need to check the support for your device or computer's operating system, e.g. Windows, Mac OS, for detailed instructions how to do this.

Where can I get more help?

Visit <https://www.verizonwireless.com/support/> to find your nearest Verizon store or for 24/7 help with live chat and device-specific support.

7. Technical Specification

General

Technical Standard	3GPP LTE , LTE Category 12
Frequency band	LTE FDD: B2, B4, B5, B13, B48, B66
Wi-Fi Standard	802.11 a/b/g/n/ac
Dimensions (L x W x H)	170mm x 124mm x 43.4mm
Operating temperature range	-20 – 45 °C
Storage temperature range	-40 – 85 °C

Connections

DC Input	12V / 2A
Ethernet	RJ-45 LAN * 2, RJ-45 WAN * 1

Federal Communication Commission Interference Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Operations in the 5.15-5.25GHz band are restricted to indoor usage only.

Radiation Exposure Statement

The product complies with the FCC portable RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual. The further RF exposure reduction can be achieved if the product can be kept as far as possible from the user body or set the device to lower output power if such function is available.